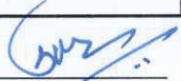
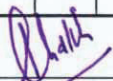
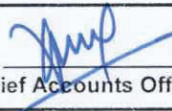
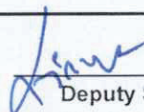



**Annexure – XI – Bid Queries (Selection of Agency for Design, Deployment and Management of Interactive Mascot)**

Sr.No	Company Name	Clause No.	Page No	Content of RFP Requirng Clarification	Change Requested/ Clarification Required	DoT Remarks
1	Cyfuture India Pvt. Ltd.	-	10	Earnest Money Deposit (EMD)* - Online	Request the department to consider <b>Bank Guarntee</b> as a submission mode of EMD.	<b>RFP Clause Prevails</b> : MSME with valid certificate duly issued by GOI are exempted for submitting the tender fee and earnest money deposit (EMD) for others it is mandatory to pay the EMD & Tender Fee.
2	Cyfuture India Pvt. Ltd.	2.25 Pre-Qualification, Point 5	19	Experience in executing AI-enabled digital ecosystem projects/ Mascots of Interactive kiosks /smart signages/ Interactive systems or large-scale public digital installations for Government, SemiGovernment, PSU, Tourism Boards, Smart Cities, Institutional Clients or reputed private brands during the last 5 years.	Request the department to consider, Experience in executing <b>AI-enabled Object Classification/ Application Development/ Chat-Bot/</b> digital ecosystem projects/ Mascots of Interactive kiosks /smart signages/ Interactive systems or large-scale public digital installations for Government, SemiGovernment, PSU, Tourism Boards, Smart Cities, Institutional Clients or reputed private brands during the last 5 years.	<b>RFP Clause Prevails</b>
3	Cyfuture India Pvt. Ltd.	2.29 Technical Qualification, TQ-2 Experience	21	Experience in executing AI-enabled digital ecosystem projects/ Mascots of Interactive kiosks /smart signages/Interactive systems or large-scale public digital installations for Government, Semi-Government, PSU, Tourism Boards, Smart Cities, Institutional Clients, or reputed private brands during the last 5 years. <ul style="list-style-type: none"> <li>• Single relevant completed project of 2.80 Cr in last 5 years or</li> <li>• Cumulative relevant completed projects of 2.80 Cr in last 5 years</li> </ul>	Experience in executing <b>AI-enabled Object Classification/ Application Development/ Chat-Bot/</b> digital ecosystem projects/ Mascots of Interactive kiosks /smart signages/Interactive systems or large-scale public digital installations for Government, Semi-Government, PSU, Tourism Boards, Smart Cities, Institutional Clients, or reputed private brands during the last 5 years. <ul style="list-style-type: none"> <li>• Single relevant completed project of 2.80 Cr in last 5 years or</li> <li>• Cumulative relevant completed projects of 2.80 Cr in last 5 years</li> </ul>	<b>RFP Clause Prevails</b>

4	Cyfuture India Pvt. Ltd.	General	-	AI - Enabled Capability	Request the department to elaborate on the requirement on the AI capability to be incorporated.	The AI-enabled capability should include a multilingual conversational engine capable of handling voice and text queries, providing accurate, real-time information on tourism, transport, and events. It must support context-aware interactions with adaptive learning to improve responses over time. The system should integrate with live data sources, offer analytics on user engagement, and include a content management framework for dynamic updates, while ensuring scalability, security, and compliance with applicable data protection standards.
<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: center;">               Assistant Director, Publicity         </div> <div style="text-align: center;">               Executive Engineer         </div> <div style="text-align: center;">               Chief Accounts Officer         </div> <div style="text-align: center;">             _____              Joint Director         </div> <div style="text-align: center;">               Deputy Secretary -3         </div> <div style="text-align: center;">               Director         </div> </div>						