

**Minutes of Pre-Bid meeting held on 04/05/2026**

**Ref.: OMC/EPROC/C&P/010/2026- 27 Dated. 17/04/2026**

**Operation & Maintenance including development/ customization/ configuration of “Logistic Management System” at Gandhamardan Mines of OMC Ltd. for 5 years**

Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
1	Page 24 of 120	8.21.3. Issuance of LoA	The Selected Bidder shall submit the Performance Security within 15 (fifteen) days of issuance of LOA, failing which the issued LoA may be cancelled and EMD of the Selected Bidder shall be forfeited by OMC.	<p>We respectfully request the Authority to kindly consider <b>amending this clause</b> to allow <b>30 (thirty) days</b> instead of 15 days for submission of the Performance Security from the date of issuance of the LoA, to facilitate completion of internal approvals and bank guarantee formalities, ensuring timely and compliant submission.</p> <p>We would like to submit that this extension will not impact the overall project timelines.</p> <p><b>Request to amend clause as:</b> The Selected Bidder shall submit the Performance Security within <del>15 (fifteen)</del> <b>30(Thirty)</b> days of issuance of LOA, failing which the issued LoA may be cancelled and EMD of the Selected Bidder shall be forfeited by OMC.</p>	Tender conditions shall prevail
2	Page 24 of 120	8.22. Signing of Agreement:	Within 15(fifteen)days of receipt of the signed copy of the LoA, along with the Performance Security, the Agreement shall be signed by the Selected Bidder, failing which the Performance Security shall be forfeited and appropriated by OMC.	<p>We respectfully request the Authority to kindly consider <b>amending this clause</b> to allow <b>30 (thirty) days</b> instead of 15 days for submission of the Performance Security from the date of issuance of the LoA, to facilitate completion of internal approvals and bank guarantee formalities, ensuring timely and compliant submission.</p> <p>We would like to submit that this extension will not impact the overall project timelines.</p> <p><b>Request to amend clause as:</b> The Selected Bidder shall submit the Performance Security within <del>15 (fifteen)</del> <b>30(Thirty)</b> days of issuance of LOA, failing which the issued LoA may be cancelled and EMD of the Selected Bidder shall be forfeited by OMC.</p>	Tender conditions shall prevail
3	Page 24 of 120	8.23. Performance Security	The performance Security amount shall be 10% of the Annual Contract Value (excluding taxes). The Selected Bidder shall submit the Performance Security at the Head Office, OMC upon issue of LoA within a period of 15 (fifteen) days.	<p>We respectfully request the Authority to kindly consider <b>amending this clause</b> to allow <b>30 (thirty) days</b> instead of 15 days for submission of the Performance Security from the date of issuance of the LoA, to facilitate completion of internal approvals and bank guarantee formalities, ensuring timely and compliant submission.</p> <p>We would like to submit that this extension will not impact the overall project timelines.</p> <p><b>Request to amend clause as:</b> The Selected Bidder shall submit the Performance Security within <del>15 (fifteen)</del> <b>30(Thirty)</b> days of issuance of LOA, failing which the issued LoA may be cancelled and EMD of the Selected Bidder shall be forfeited by OMC.</p>	Tender conditions shall prevail
4	Page 40 of 120	23.1 Insurance	The Agency will obtain an insurance policy covering all risks, damages, loss etc. The insurance cover in favour of employer shall be from the start date to the end of Defect Liability Period.	We respectfully request the Authority to kindly clarify the duration of the <b>Defect Liability Period (DLP)</b> , as the same is referred to in the clause but not explicitly specified elsewhere in the RFP, to enable bidders to arrange appropriate insurance coverage accordingly.	The Agency will obtain an insurance policy covering all risks, damages, loss etc. The insurance cover in favour of employer shall remain valid through out the Contract Period. Please refer to the revised tender document

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5	Page 49 of 120	3.1.5 Vehicle Inspection Module	There are around 28 safety parameters as per Mines Rules to be checked for a vehicle to decide the eligibility of the vehicle to enter to the mines. These parameters are configurable in application with below features.	We respectfully request the Authority to kindly clarify the intended mode of implementation for this module, i.e., whether the safety parameter checks are required to be developed and operated through a <b>web application, mobile/tablet-based application, or any dedicated app.</b>	Safety parameter checks will be implemented and managed via a web application, accessible on tablets or mobile devices through internet, LAN, or Wi-Fi.  Please refer to the revised tender document
6	Page 53 of 120	3.1.7 Sales By Road ii) Buyer/Transporter Module	Once the planning / scheduling is done, the Buyer/ Transporter gets notification via mail/SMS.	We respectfully request the Authority to kindly clarify who shall be responsible for the cost of <b>SMS packs / SMS charges</b> for sending notifications to Buyers / Transporters, to enable bidders to appropriately factor the same in their commercial proposal.	SMS Charges will be borne by OMC  Please refer to the revised tender document
7	Page 57 of 120	3.1.8 Sales by Rail	OMC also facilitates transportation of ore through sales by rail. 1) If the railway siding is inside OMC mining lease, then the sales by rail process will follow similarly as	We respectfully request the Authority to kindly clarify whether the sales by rail functionality (both for railway siding inside and outside OMC mining lease) is also required to be developed and implemented as part of the scope of work.	Sales by Rail functionality is a future requirement and the system should be designed so to accommodate this as and when required in future.
8	Page 70 of 120	3.2.2 Additional Hardware requirements: Quantity Variation:	The above quantities for the additional hardware requirements are tentative only. However, supply & installation of the above items shall be done as per the actual requirement during execution. The contract price shall remain valid during the contract period for any quantity executed as per requirement and shall remain same for the entire contract period including any extensions thereof.	The tender stipulates that the contract price shall remain firm for the entire contract period, including any extensions. In this regard, we respectfully submit that fixing unit prices for the full duration of the contract including possible extensions of up to two additional years, may not be commercially viable due to ongoing inflationary trends and global economic fluctuations impacting hardware and component costs.  Accordingly, we request the Authority to kindly consider amending the clause to allow for a <b>price escalation of up to 5% on a year-on-year basis after completion of two (2) years from the date of Go-Live</b> , applicable for the remaining contract period including any extensions.	Tender conditions shall prevail
9	Page 70 of 120	3.2.2 Additional Hardware requirements: C) Site and Weather-Related Maintenance:	Site and Weather-Related Maintenance: 1) Trimming of trees along fibre optic routes to prevent damage 2) Repair or replacement of damaged poles and fibre optic cables	We respectfully request the Authority to clarify whether repair and maintenance of damages caused by Sales/Production trucks or any other third-party vendors engaged by OMC fall within the scope of the Selected Bidder, or whether such damages shall be addressed and rectified by OMC or the respective third party	Any damage by OMC's fault shall be excluded from Bidder's responsibility  Please refer to the revised tender document
10	Page 73 of 120	3.5 Performance & Scalability	24x7 operations <input type="checkbox"/> Auto failover for critical components <input type="checkbox"/> Support high concurrency across mines <input type="checkbox"/> Optimized for low latency at WB devices	We respectfully request the Authority to kindly clarify how 24x7 operations are expected to be managed with the specified manpower strength of 5 resources, especially in the event of scale-up, incident handling, and shift coverage. This clarification will assist bidders in proposing an efficient, compliant, and sustainable operations and support framework aligned with the project requirements.	(This manpower is as per present requirement and it may be increased based on future demand and subsequent assessment)  Please refer to the revised tender document
11	Page 80 of 120	7.2 Knowledge Transfer and Transition Support	After the completion of the handover period of four (4) months, Service Provider must provide an on-call support to the new vendor or OMC for next 4 month in case of issues.	We respectfully request the Authority to clarify whether the four (4) month handover period, is included within the overall contractual period or is to be provided beyond the contract duration.  This clarification will help in appropriate resource planning and cost estimation.	The handover period referred here is within the contract period

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12	Page 81 of 120	7.2 Knowledge Transfer and Transition Support	Pre takeover by new vendor(i.e. 1st 2 months of transition)	We respectfully request the Authority to clarify whether the "pre-takeover by new vendor (i.e., first two (2) months of transition)" <b>refers to the last two (2) months of the overall contract period.</b> This clarification will help bidders clearly understand transition timelines, roles, and responsibilities, and plan resources accordingly.	The handover period referred here is within the contract period
13	Page 82 of 120	8.1 Delay in achievement of Go-Live	In case of delay in achievement of Go-Live of the Logistics Management System, the LD shall be calculated as 2% (two per cent) of the total value of the Supply, installation and Implementation Charges of the Logistics Management System (excluding GST) for that mine in respect of which the delay in delivery has occurred for each month or part thereof of delay,	We respectfully request the Authority to kindly clarify whether the term " <b>that mine</b> " indicates that the liquidated damages shall apply only to the specific mine where the delay in Go-Live occurs.  As per our understanding, this would be limited to the concerned mine (i.e., GIOM). This clarification will help in accurate interpretation of the LD applicability.	That mines here referred to GANDHAMARDAN Mines  Please refer to the revised tender document
14	Page 85 of 120	11.2 Payment Schedule	O&M period starts after 2 months of Go-live event.	The tender states that the O&M period starts after two (2) months from the Go-Live event. In this regard, we respectfully submit that Go-Live is typically achieved only after successful completion of UAT and System Integration Testing, duly accepted by the Authority.  Accordingly, we request the Authority to kindly consider removing this condition and align the O&M start date with the Go-Live event itself, as this is an O&M-based project and any delay would otherwise place an additional operational burden on the bidder.	Please refer revised DTCN
15	Page 86 of 120	12 Change in Scope / Variation in Quantities	Based on the assessment of requirements of System, OMC can add or remove Supply items or its quantities. For any change in quantities for existing supply of materials, manpower and equipment, the quoted or negotiated price of the tender shall be final. However, for addition of new supply equipment which has not been envisaged in Tender, the charges for the same shall be decided mutually.	We respectfully request the Authority to consider capping the permissible variation in scope, particularly in case of reduction of quantities. Unrestricted reduction may significantly impact commercial viability, as OEMs and suppliers typically offer pricing based on committed volumes.  We propose that any reduction in scope be limited to a reasonable cap (e.g., 10–15%). Beyond this threshold, revised pricing may be mutually agreed. This will help ensure financial sustainability and fair execution of the project.	Tender conditions shall prevail
16	Page 87 of 120	13 Price Revision	Price Revision No price revision shall be applicable throughout the Delivery Period and the Contract Period for Gandhamardan mines as per the scope of work.	The tender specifies that no price revision shall be applicable throughout the Delivery Period and the Contract Period for Gandhamardan mines. In this regard, we respectfully submit that fixing prices for the entire duration, including any possible extensions, may not be commercially viable due to inflationary trends and global economic fluctuations affecting hardware and component costs.  Accordingly, we request the Authority to kindly consider allowing a <b>price escalation of up to 5% on a year-on-year basis after completion of two (2) years from the date of Go-Live</b> , for the remaining contract period including any extensions.	Tender conditions shall prevail
17	Page 60 of 120	3.1.15 Live Monitoring Dashboard	Vendor should also ensure integration with iOMC (Integrated Operations Monitoring Centre) for ensuring live monitoring from OMC Head Office, Bhubaneswar	We respectfully request the Authority to kindly clarify the scope of integration efforts included under	

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18	Page 92 of 120	Annexure 4: Format for Price Bid PART 1 –Operations & Maintenance of Software along with development/ configuration/ customization of LMS modules	The above mentioned Operations & Comprehensive Maintenance cost is inclusive of integration of LMS with other applications like Enterprise Dashboard/ MIS, SAP, i3MS. 2. It includes all the modules of LMS as part of Sow defined in Clause 3.1.16 excluding the new developments.	the Operations & Comprehensive Maintenance cost.  While we understand that the vendor's development effort for integration with applications such as iOMC, LMS, Enterprise Dashboard/MIS, SAP, and i3MS is included but clarification is required on how efforts related to API development, modifications, or support from these external systems owners will be managed and accounted for, as these are typically outside the vendor's direct scope and control.	Please refer revised DTCN
19	Page 52 of 120	3.1.7 Sales By Road	(SAP + i3MS Integration)		
20	Page 93 of 120	Annexure 4: Format for Price Bid PART 2 –Comprehensive Annual Maintenance (CAM) of Existing Hardware	Year wise Price break up in the table below shall be same as quoted in PART-2 (Year wise Comprehensive annual Maintenance Charges)	We respectfully request the Authority to kindly clarify the year-wise quantities, as there appears to be a mismatch in quantities mentioned on <b>Page 93 and Page 63 of the RFP.</b>	Please refer revised DTCN
21	Page 109 of 120	Annexure 9: Format for SA 8000 Compliance	Lowest amount (salary / wage) you pay to your employees? Highest amount paid by you? Is there any case of deduction in wage?	We respectfully submit that details such as the lowest and highest wages paid, as well as specific cases of wage deductions, constitute confidential and sensitive internal information of the company.  We request the Authority to kindly consider <b>accepting indicative or aggregated information, such as the average wages paid to employees, in place of detailed disclosures.</b>  This approach will help maintain confidentiality while still demonstrating compliance with SA 8000 requirements.	Tender conditions shall prevail
22	Page 47 of 120	3.1.1 Dashboard Module	<b>iii) Weekly Graphical Trends</b> • Sales Trips: Planned vs Completed • Sales Quantity (Tons) by Material • Production Trips: Planned vs Completed • Production Quantity by Material • Weigh Bridge Utilization trends • Average Operation Time • Average Turnaround Time • Loading Operation Time • Speed Violations trend • Top 10 Vehicle Blacklist Reasons • Top 10 Driver Blacklist Reasons • Stockyard Material-wise Inventory • Location-wise Trips Count • Wheel-based Trip Distribution	We request clarification on below trends where the feature is expected to be implemented for only Sales Trips or Production Trips as well. • Weighbridge Utilization Trends • Average Operation Time • Average Turnaround Time • Loading Operation Time	The feature is required for both production and sales operation.
23	Page 47 of 120	3.1.1 Dashboard Module	<b>iv) Dashboard Additional Features</b> • Fully configurable auto-refresh interval • Date range filters (From Date – To Date) • Export options (PDF/Excel) and drill-down capability • Mobile-responsive viewing	We request clarification/elaboration on Mobile-responsive viewing under Dashboard Additional Features.	Both the Application and dashboard should be mobile-responsive for the seamless user viewing  Please refer to the revised tender document

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24	Page 47 of 120	3.1.2 Configuration Module	<b>ii) Registrations</b> • Mapping: o Driver ↔ Vehicle (Attach/Detach with historical reports)	We request clarification on Driver and Vehicle mapping for Production Module.  Is it a one time mapping or frequent or day wise mapping process as per the Production Plan?	Vehicle and driver registration is a one-time process; vehicles and drivers can be attached or detached as needed, by shift or day.  Please refer to the revised tender document
25	Page 50 of 120	3.1.6 Production Module	<b>iii) Source Point Confirmation</b> Once the vehicle comes for the source point as configured in the plan, operator at source point marks the vehicle as arrived and loaded the material, in an android app device. This app is supported by SIM / WIFI based android mobile/tab. This shall be a configurable feature as per mine's requirement.	We request clarification on whether the Source Point Confirmation is a mandatory phase or optional phase in Production Trips	This should be configurable in application so as to make it as mandatory or optional check at source point as per mines requirement.
26	Page 51 of 120	3.1.6 Production Module	<b>V) Stackyard Clearance – Android App</b> List of vehicles already completed Gross Weight is displayed in the android application for stackyard clearance. Once the vehicle reaches the appropriate stackyard, the operator marks the vehicle as unloaded in an android app. This app is supported by SIM / WIFI based android mobile/tab. If the vehicle by mistake gets into wrong stackyard, the operator guides the driver to go to the appropriate stackyard. This shall be a configurable feature as per mine's requirement.	We request clarification on whether the Stackyard Clearance is a mandatory phase or optional phase in Production Trips	This should be configurable in application so as to make it as mandatory or optional check at stackyard point as per mines requirement.
27	Page 52 of 120	3.1.7 Sales By Road	<b>ii) Buyer/Transporter Module</b> Once the planning / scheduling is done, the Buyer/ Transporter gets notification via mail/SMS. Buyer is given credentials for logging into the LMS application through secured connection and display the planning / scheduling relevant to the concerned buyer. Buyers/ Transporter checks for the plan and prints the loading slip. This slip is then distributed to vehicle drivers. This slip is mandatory to enter the mines.	We request clarification on sending notification to Buyer/Transporter over Email/SMS.  Is dedicated SMS Gateway already available for utilization?	System should have feature for email/SMS notification. OMC shall provision for necessary SMS Gateway/SMTP detail
28	Page 55 of 120	3.1.7 Sales By Road	<b>vii) Stackyard Clearance – Android App</b> NOTE: Android app has provision to operate via LAN WIFI or SIM based internet. If QDS is not working at Gross Weight, then the vehicle will adjust the weight by repeatedly checking the weight at Trial Weigh bridge and taking multiple trips for weighment till it attains the desired weight. For this the vehicle has to visit multiple times to the desired stackyard. Hence this scenario should be handled by the stackyard clearance application through configuration.	We request clarification the Trial Weighbridge utilization.  Whether the Trial Weighbridge is dedicated only of Material Reconciliation or also can be used for actual trip transactions? Is there maximum repeation to be validated?	Any weighbridge may be used for trial weighment during material reconciliation when QDS is not available for weight correction, and it can also be used for actual trip transactions. There is no restriction on the number of repetitions for validation.  Please refer to the revised tender document

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29	Page 57 of 120	3.1.7 Sales By Road	<p>xiv) DO / Permit Reallocation</p> <p>• If auto reallocation is configured, then change the invalid DO with the next priority DO which is provided in the Planning.</p>	<p>We request clarification/elaboration on prioritizing DO for reallocation.</p> <p>How the priority settings will be performed during planning?</p> <p>Is there any minimum/maximation number of priority to be considered?</p>	<p>Multiple DOs can be created for a permit each day. LMS prioritizes DOs by expiry date, and planners can adjust priorities in the Planning screen and save changes. Admins can configure auto or manual reallocation: with auto reallocation, the next priority DO is automatically assigned to vehicles from incomplete trips; with manual reallocation, users manually assign the next DO to those vehicles.</p> <p>Please refer to the revised tender document</p>
30		Additional		<p>We respectfully request that a Board Resolution be accepted in cases where a director is serving as the Authorized Signatory. As per standard corporate governance practices, a Board Resolution is the formal mechanism by which a company empowers its directors to act on its behalf, ensuring legitimacy and accountability. Allowing this would align with widely accepted procedures and facilitate genuine participation from companies where directors are duly authorized. We would greatly appreciate your positive consideration of this request to enable our participation in the tender process.</p>	<p>Tender conditions shall prevail</p>
31	47	3.1.1 — Dashboard module	Weekly Graphical Trends	<p>Kindly clarify the scope and data sources for weekly graphical trends (e.g., sales trips, production, dispatch), and whether historical data integration is required.</p>	<p>As per DTCN</p>
32	47	3.1.1 — Dashboard module	Dashboard Additional Features	<p>Please clarify the extent of dashboard configurability and availability of mobile-based access, including expected features and user roles.</p>	<p>As per DTCN</p>
33	47	3.1.2- Configuration module	Registration	<p>Kindly confirm the requirements for driver and vehicle mapping, including whether one-to-one or one-to-many relationships are to be supported and handling of dynamic changes.</p>	<p>one-to-many relationships. One driver can be mapped to multiple vehicles.</p>
34	50	3.1.6 — Production module	Source Point Confirmation	<p>Please clarify whether source point confirmation is system-driven (e.g., GPS/IoTbased) or manually validated through user input.</p>	<p>Manual validation through system using Mobile/Tablet based App</p>
35	55	3.1.7-Sales by Road	Stockyard Cleanace-Android	<p>Kindly provide details on the functional scope of the stackyard clearance process via Android application, including user roles, approval workflows, and integration with production/dispatch modules.</p>	<p>As per DTCN</p>
36	11	6.1 — Scope of Services	System Integration	<p>Please confirm integration requirements with existing systems (if any), such as ERP, weighbridge, or third-party platforms, including expected data exchange mechanisms.</p>	<p>As per DTCN. The detailed integration data points will be shared during implementation.</p>
37	69	3.2.2 -Additional Hardware requirements	Additional Hardware requirements	<p>Please Share the Technical Specification of the Additional Hardware requirements</p>	<p>As per DTCN</p>
38	11	Clasue 6.1 Scope of services	O&M of all hardware components (servers, weighbridge automation systems, RFID readers, PAS, cameras, boom barriers, traffic lights, sensors, controllers, etc.).	<p>We understand that the scope is limited to O&amp;M of hardware components installed at Gandhamardan mines only which is there in the BOQ of the RFP, Kindly confirm</p>	<p>O&amp;M of existing hardware along with LMS applications scope as per DTCN</p>

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39	11	Clause 6.1 Scope of services	O&M of Software application support, customization and upkeeping, integrations, and configuration management.	<p>Considering that the scope of work involves comprehensive O&amp;M of the existing application, including support, customization, integrations, upkeeping, and configuration management, we request the Authority to kindly clarify and confirm the following</p> <ol style="list-style-type: none"> <li>1. ensure mandatory cooperation and support from the existing vendor during the entire handover–takeover and transition phase without any additional dependencies to the selected bidder.</li> <li>2. Provide a complete access to all relevant artifacts, including but not limited to source code, database schemas, API/integration details, system architecture documents, configuration files, user manuals, credentials, and any other technical/functional documentation required for seamless takeover</li> <li>3. A structured and time-bound Knowledge Transfer (KT) plan shall be enforced by OMC with the existing vendor, including defined deliverables, sign-offs, and accountability to ensure completeness and accuracy of knowledge shared.</li> <li>4. OMC shall indemnify the selected bidder from any risks, delays, or performance impacts arising due to incomplete handover, lack of cooperation, or unavailability of required information/support from the existing vendor.</li> </ol>	Tender conditions shall prevail
40	12	Clause 7. eligibility criteria Point 7.1	<p><b>Technical Criteria</b></p> <p>a. The Bidder must have successfully executed similar work during the last 05 (five) years, which shall be either of the following:</p> <ol style="list-style-type: none"> <li>i) Three similar completed Services each of value not less than INR 0.9 Crore (Excluding GST)</li> <li>OR</li> <li>ii) Two similar completed Services each of value not less than INR 1.15 Crore (Excluding GST)</li> <li>OR</li> <li>iii) Single similar completed Service of value not less than INR 1.8 Crore (Excluding GST)</li> </ol>	<p>We respectfully submit that the current Technical Eligibility Criteria specifying prior project values appears to be on the lower side considering the overall estimated project cost and the criticality of the scope involving end-to-end O&amp;M, customization, integrations, and system support for both hardware and software implemented.</p> <p>In this regard, we would like to draw attention to the guidelines issued by the <b>Central Vigilance Commission (CVC) guideline (Clause no 9.15.2, Qualification Criteria)</b>, which recommend that eligibility criteria, including past experience and financial thresholds, should be proportionate to the estimated value and complexity of the project, so as to ensure participation of competent and capable bidders while maintaining quality and risk mitigation.</p> <p>Accordingly, we request the Authority to kindly revise the Technical Eligibility Criteria as follows:</p> <p>Three similar completed Services each of <b>value not less than 40% of the estimated cost</b></p> <p>OR</p> <p>Two similar completed Services each of <b>value not less than 50% of the estimated cost</b></p> <p>OR</p> <p>One similar completed Service of <b>value not less than 80% of the estimated cost</b></p>	Tender conditions shall prevail
41	12	Clause 7. eligibility criteria Point 7.2	Average annual financial turnover of the Bidder for last 03 (three) financial years should be INR 40 (Forty) Crore	<p>Considering the scale, complexity, and long-term nature of the project, the current minimum average annual turnover requirement of INR 40 Crore may not adequately reflect the financial capacity required for successful execution and sustained operations.</p> <p>In order to ensure participation from financially strong and capable bidders with the ability to manage large-scale deployments and associated risks, we request the Authority to kindly consider revising the minimum average annual turnover requirement to <b>INR 100 (One Hundred) Crore</b>.</p> <p>This revision will help ensure that only bidders with adequate financial strength, operational stability, and proven capability participate in the bidding process, thereby safeguarding project outcomes and service quality</p>	Tender conditions shall prevail

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42	21	Clause 8.19.6 Technical scoring criteria, (1A)	<p>Undertaken Similar Completed Services during the last five financial years i.e., , FY 2021- 22, FY 2022-23, FY2023-24, FY 2024-25 &amp; FY 2025-26</p> <p>Similar completed Services" shall mean the Bidder should have successfully executed any of the work mentioned below</p> <p>15 Marks – for meeting technical qualifying criteria as per clause 7.1.1</p> <p>5 marks for additional project with project value of INR 0.9 Crores excluding GST or higher</p>	<p>We understand that additional marks are currently being awarded for projects with a minimum value of INR 0.9 Crore. However, considering the scale, complexity, and expected outcomes of the present project, this threshold may not sufficiently differentiate between moderate and high-value project experience.</p> <p>In order to appropriately recognize bidders with experience in handling larger and more complex assignments, we request the Authority to kindly consider revising the criteria for additional marks to projects with a minimum value of <b>INR 2 Crores (excluding GST) or higher.</b></p> <p>This modification will ensure that bidders with substantial project execution experience are adequately distinguished, thereby enhancing the overall quality and capability of participating bidders.</p>	Tender conditions shall prevail
43	22	Clause 8.19.6 Technical scoring criteria, (1C)	<p>CMMi level 3 or Higher</p> <ul style="list-style-type: none"> <li>• ISO 9001</li> <li>• ISO20000</li> <li>• ISO 27001</li> </ul>	<p>We note that the current clause allows bidders with CMMI Level 3 or higher certification. Considering the criticality, scale, and complexity of the proposed project, higher process maturity and stringent quality standards would be essential for successful implementation and sustained service delivery.</p> <p>In this regard, we request the Authority to kindly consider revising the requirement to <b>SEI CMMI Level 5</b> certification instead of CMMI Level 3 or higher. CMMI Level 5 organizations demonstrate optimized processes, continuous improvement practices, and superior capability in managing large and complex projects.</p>	Tender conditions shall prevail
44	22	Clause 8.19.6 Technical scoring criteria, (1D)	Experience of having worked in Mining Sector.	<p>We observe that the current provision awards full marks for completion of a single project in the mining sector. Given the scale and operational complexities typically associated with mining projects, this criterion may be relatively liberal and may not adequately assess the bidder's capability to handle distributed and large-scale implementations.</p> <p>In order to ensure selection of bidders with comprehensive and proven experience, we request the Authority to kindly consider revising the criteria to require experience of <b>executing atleast 4 similar projects within the mining domain.</b></p>	Tender conditions shall prevail
45	22	Clause 8.19.6 Technical scoring criteria, (2A)	<p>Average turnover of the bidder in the last 3 (three) Financial Years</p> <p>10 Marks for 40 Crore Turnover.</p> <p><input type="checkbox"/> Additional 2.5 marks for each increment of 10 crore in turnover</p>	We request to kindly consider the minimum turnover criteria to start from 100 crore instead of 40 crore	Tender conditions shall prevail

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
46	24	Clause 8.2.2, Signing of Agreement	Signing of Agreement: Within 15(fifteen)days of receipt of the signed copy of the LoA, along with the Performance Security, the Agreement shall be signed by the Selected Bidder, failing which the Performance Security shall be forfeited and appropriated by OMC. In such a case, OMC reserves the right to approach and negotiate with the Bidder who has submitted the next lowest Price Bid and ask such Bidder to match the L1 price and on acceptance of the same, issue a fresh LoA to such Bidder and proceed with such Bidder in terms of Clause 8.21. Upon signing of the Agreement, the Selected Bidder shall be considered to be the "Successful Bidder". The pro-forma of the Agreement is provided in Annexure 2A hereof. Post signing of the Agreement, OMC shall issue Service Order(s) to the Successful Bidder.	It is requested to kindly consider 30 (Thirty days) from the date of LoA for signing of the agreement.	Tender conditions shall prevail
47	24	Clause 8.2.3, Performance Security	Performance Security: The performance Security amount shall be 10% of the Annual Contract Value (excluding taxes). The Selected Bidder shall submit the Performance Security at the Head Office, OMC upon issue of LoA within a period of 15 (fifteen) days. Performance Security shall be in the form of a Bank Guarantee (BG) from any Nationalized/ Scheduled Bank invocable at their branch in Bhubaneswar as per the format given in Annexure 8 or in the form of demand draft from a scheduled commercial bank and payable in Bhubaneswar, Odisha. Performance Security in the form of BG should be operable for invocation at any Nationalized/ Scheduled bank at Bhubaneswar.	As per Ministry of Finance, Government of India (OM No. F.1/2/2023-PPD), which has amended Rule 171(i) of GFR 2017, reducing the Performance Security requirement to a range of 3% to 5% to promote ease of doing business and liquidity in the sector. We request to reduce the PBG value as per the notification. Further we also request you to kindly consider Insurance surity Bond instead of Bank guarantee, to ensure smooth transaction	Tender conditions shall prevail
48	44	Annexure -2 Special Condition of contract su point 2	O&M of all hardware components (servers, weighbridge automation systems, RFID readers, PAS, cameras, boom barriers, traffic lights, sensors, controllers, etc.).	Kindly confirm whether a joint site audit / assessment will be conducted prior to Agreement signing to establish the baseline condition of any existing infrastructure/equipment. This will help in clearly identifying pre-existing issues and avoid attribution of such issues during SLA measurement. Further, kindly provide details of existing equipment, including: Warranty / AMC status End of Life (EOL) / End of Support (EOS) status also mention the missing make & model of the items.	Joint visit/assessment shall be done
49	44	Annexure -2 Special Condition of contract su point 2	In respect of Solution 3, as the source code is not owned by OMC, the Successful Bidder shall be responsible for coordination with Reactore for deployment of the solution at Gandhamardan.	Given that the source code of Solution 3 is not owned by OMC and involves dependency on an existing vendor (Reactore), we understand that effective knowledge transfer and system understanding will be critical for seamless deployment and ongoing operations.  In this regard, we request the Authority to kindly ensure that a formal handover and takeover (HOTO) session is to be conducted by OMC involving the existing vendor (Reactore) and the Successful Bidder prior to commencement of deployment activities, It is also requested to clarify the timeline for KT & handover and takeover (HOTO) from "Reactore"	OMC will facilitate however the responsibility of acquiring the product/knowledge lies with bidder

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
50	45	Annexure -2 Special Condition of contract su point 2	Customization and Implementation of Vehicle Inspection Module (available in LMS), Weighbridge Customization, AI enabled Camera and alert system, and incident management system	We request clarification on whether the scope entails integration with the existing LMS and associated systems or customization/enhancement of the already deployed modules within the existing system.  In case the requirement is for customization of the existing modules, we request the Authority to kindly confirm that the existing System Integrator (SI) will provide necessary handover and takeover (HOTO) support, including access to relevant documentation, source/configuration details (as applicable), and technical walkthroughs for the respective modules.	OMC will facilitate however the responsibility of acquiring the product/knowledge lies with bidder
51	45	Annexure -2 Special Condition of contract su point 3: Scope of work	Since the core LMS software solutions are already implemented, the scope of this engagement is primarily limited to Operations & Maintenance (O&M). No charges will be payable for software development or enhancement of the existing LMS modules. However, certain functionalities—namely AI Agent-based violation detection and auto alert generation, AI-based customization at weighbridges, and geofencing for stockyard operations—are not part of the existing LMS. For these specific new modules, development charges shall be quoted separately by the bidder.	We understand that the existing solution implemented at Gandhamardan Mines is a <b>COTS-based system</b> that has been in operation for more than 5 years. Considering the age of the system and inherent limitations typically associated with legacy COTS platforms, any significant modification or enhancement to meet the current project requirements may not be technically feasible or cost-effective through the existing solution.  Given the evolving scope, including advanced functionalities such as AI-based modules, integrations, and process enhancements, the requirement may necessitate a comprehensive revamp or redevelopment of certain components to align with current technological and operational needs. In this regard, we request OMC to kindly consider the following:  1. Provision of a separate line item in the financial bid for customization/redevelopment efforts beyond routine O&M. 2. Clear demarcation between O&M activities and major enhancement/revamp efforts, to ensure fair and realistic pricing by bidders	Tender conditions shall prevail
52	46	Annexure -2 Special Condition of contract su point 3: Scope of work	Note: Bidder must develop/ configure/ customize all the software modules as mentioned in the above table. LMS shall be integrated with applications like i3MS, SAP and Enterprise Dashboard/ Management Information System (MIS)	We assume that, any development effort required for API creation from I3ms or SAP or enterprise Dashboard shall be provisioned by OMC. Kindly confirm	Please refer revised DTCN
53	46	Annexure -2 Special Condition of contract su point 3: Scope of work	Details of Module	We assume that, the functionalities mentioned under "Details of Modules" has been already developed and implemented at Gandhamardan location. In this regard we request client to kindly furnish the Tech stack, Architecture of the abformentioned modules	OMC will facilitate however the responsibility of acquiring the product/knowledge lies with bidder
54	51	Section 3.1.6, Production Module, point no iv	On Successful weight Capture Front Camera, Top Camera and the Cabin Camera snapshot are captured and stored against this trip.	Kindly provide clarification on the requirement, intended purpose, and scope of implementation of the cabin camera.	Cabin camera required to capture the weight in the Digitizer and for safety & security of weighment system  Please refer to the revised tender document
55	60	Clause No 3.1.15, live monitoring dashboard	Vendor should also ensure integration with OMC (Integrated Operations Monitoring Centre) for ensuring live monitoring from OMC Head Office, Bhubaneswar.	Kindly clarify whether the proposed system integration will be over intranet or internet connectivity. Further, please confirm whether the network infrastructure, connectivity, and bandwidth required for integration and operations will be provided by OMC or is within the bidder's scope.	via internet, OMC will provide the required network infrastructure, connectivity & bandwidth  Please refer to the revised tender document

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
56	61	Clause 3.1.16, Details of the new requirement	System shall validate the type of ore a vehicle is carrying visa viz it's supposed to carry. System should notify immediately if the vehicle is carrying CLO and is supposed to carry Fines	The new requirement for AI-based ore identification (CLO vs. Fines) and empty bucket validation does not specify accuracy thresholds. Will the SLA penalties for "Application Availability" apply if the AI model misidentifies materials due to dust, low light, or weather conditions common in Gandhamardan mines?	The AI model has to be tested in all possible scenarios for better accuracy.
57	62	Clause 3.1.16, Details of the new requirement	AI based Violation detection mechanism	1. Kindly confirm whether edge processing devices (GPU/LPU/NVR with AI capability) will be provided by OMC or to be provisioned by Bidder 2. Please confirm whether night vision / IR-enabled cameras are available at all required checkpoints	Supply of GPU server is in the scope of bidder. IR-enabled cameras are available.
58	62	Clause 3.1.16, Details of the new requirement	Geofencing for Stackyard Operations (New)	We assume that the base maps, GIS layers, site layout drawings, and geo-coordinates required for defining the geofenced boundaries shall be provided by the client	It's a mutual effort and shall be jointly decided at the time of implementation. Detailed scope of work is mentioned in the DTCN.
59	63	Clause 3.2.1 Installed Hardware	Following hardware is installed at Gandhamardan. The selected Agency has to provide Comprehensive O&M of the hardware during the	We assume that, all the hardware mentioned in the tables are running fine and necessary CAMC against hardware is currently valid. In case of any discrepancies, it is requested to OMC to share the list so that bidder's can consider the same while preparing the financials.	All hardwares are presently in working condition.
60	69	Clause 3.2.2 Additional Hardware requirement	The table below provides an indicative list of hardware that may be required during the period of the contract. The final quantities shall be	We request the client to kindly provide the specification of proposed BOQ mentioned in the RFP	Make & model of all existing BOQs are provided in DTCN.
61	70	Clause No 3.3, C Operation and Comprehensive Maintenance Support	Trimming of trees along fibre optic routes to prevent damage/Repair or replacement of damaged poles and fibre optic cables	The scope includes trimming trees along fiber optic routes and repairing damaged poles. Does OMC provide the necessary forest clearances and right-of-way permissions for these activities, or is the bidder solely responsible for local administrative compliance?	All these activities shall be within OMC's lease hold area and permission if any shall be OMC's responsibility  Please refer to the revised tender document
62	71	Clause 3.3, Operation and maintenance support sub point e labour / manpower	The Agency shall engage suitably skilled and qualified manpower for all maintenance and operational activities. A deployment of five (5) personnel shall be ensured for round-the-clock (24x7) operations, including adequate leave reserve. The Agency shall also deploy vehicles and drivers for effective support at mine sites and shall arrange accommodation for all onsite manpower at its own cost.	We assume that, the seating arrangement and other IT and Non IT infra required for the deployed resources will be provisioned by OMC, Kindly confirm	OMC shall provide seating area inside CCC.
63	71	Clause 3.3, Operation and maintenance support sub point e labour / manpower	1. Leadership: LMS Project Manager (TIL V4 / PMP certified), Site Operations Manager per mine 2. Application Support: LMS Support Engineers (React/Java/Node), Integration Engineers (SAP/i3MS), Reporting/BI Analyst	We assume that, the mentioned resources are addition to the 5 operational resources. Also kindly confirm the deployment location of these resources.	Total resources is five including Manager. The deployment location is Gandhamardan Mines
64	76	Clause 3.12.7 Create Training plan and provide training to users	Agency shall provide training to all task Users, Section heads, contractual supervisors and other personnel involved in the activities related to Logistics Management System & CCC, its impact/workflow/ any other activities required and the usage of software for ensuring effective compliance and tracking	Please provide total number of users, and No. of trainees to get trained. Also we assume that, the IT/ non IT infra including training space shall be provisioned by OMC	Agency shall provide training to 20-30 task Users  Please refer to the revised tender document

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
65	77	Clause 5 Delivery period and Delivery Milestones	The Vendor shall complete the development/ customization and configuration of the Logistics Management System as well as achieve "Go-Live" for Gandhamardan mine within a timeframe as mentioned below from the date of agreement signing	We request OMC to kindly include Timeline for handover and takeover of existing application as well as maintenance of the existing application.	Tender conditions shall prevail
66	78	Clause 6.4, Contract Period point	The contract may be extended further for 2 years for Operation & Maintenance (O&M) based on satisfactory performance of the SI on same price and terms & conditions as valid for 5th year of O&M.	Looking on Market Standard & Inflation, we request OMC to Consider the pricing for 6th & 7th year as per the market value	Tender conditions shall prevail
67	78	Clause 7, Exit Management	Provide systematic exit plan and commence proper knowledge transfer process to handover operations to OMC technical team & the new vendor (if applicable) at least four (4) months before project closure	We understand that the Successful Bidder is required to initiate the exit management and knowledge transfer process at least four (4) months prior to project closure. However, there may be unforeseen circumstances—such as delays in onboarding of the new vendor, dependencies on third parties, or operational constraints—due to which the exit management process may not be completed within the stipulated timeline.  In this regard, we request the Authority to kindly consider allowing extension of the exit management period on a pro-rata cost basis, in case the delay is not attributable to the Successful Bidder.	Tender conditions shall prevail
68	85	Clause 11.2, Payment for Comprehensive Annual Maintenance (CAM)	b) Payment for Comprehensive Annual Maintenance (CAM) of Existing Hardware excluding manpower charges (Price Bid Part 2) shall be made as below: Sl. No. 1 Milestone: Completion of each quarter of CAM of Logistics Management System Payment: 25% of Annual Charges on completion of every Quarter	Kindly clarify the start date for CAM of the existing hardware for 5 years. Since it is understood that the O&M of the new development of LMS modules will start after 2 months of Go-live event for a period of 5 years.	Please refer revised DTCN
69	63 & 93	Clause No 3 & Price bid part 2		There is a discrepancy between the quantities mentioned on Page No. 63 and those in the Price Bid (Page No. 93). Kindly reconcile and confirm the correct quantities to be considered for bidding.	Tender conditions shall prevail
70		Addition of Clause	Addition of Clause in TQ Criteria	The bidder should have adequate working capital to successfully execute the project during the implementation and O&M period. The minimum available working capital of the bidder, as on the last audited financial year, should be at least equal to 10% of the estimated project value.  The bidder shall submit a certificate from a Chartered Accountant / Statutory Auditor confirming the available working capital.	Tender conditions shall prevail
71		Generic	Generic	Considering the detailed scope of work, multiple integration requirements, and the need for comprehensive technical and commercial preparation, the current submission timeline appears to be limited for submitting a competitive and well-structured proposal.  We request the authority to kindly consider extending the bid submission deadline by 15 days to allow bidders sufficient time for thorough analysis, partner alignments, and preparation of a quality proposal	Tender conditions shall prevail

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
72	12	7. Eligibility Criteria(7.1)	a. "Similar completed Services" shall mean the Bidder should have successfully executed any of the work mentioned below i. Implementation of Logistics/ Fleet Management System ii. Implementation of Stockyard Management System iii. Implementation of Integrated Traffic Management System	Kindly add i. Implementation of Logistics/ Fleet Management System ii. Implementation of Stockyard Management System iii. Implementation of Integrated Traffic Management System <b>iv. Implementation of any IT / ITES Project (This clause has been additionally included to allow the bidder to demonstrate experience)</b>	Tender conditions shall prevail
73	21	8.19.6. The Technical Scoring criteria(1A)	1. 15 Marks – for meeting technical Qualifying criteria as per clause 7.1.1 2. 5 marks for additional project with project value of INR 0.9 Crores excluding GST or higher Similar completed Services" shall mean the Bidder should have successfully executed any of the work mentioned below i. Implementation of Logistics/ Fleet Management System ii. Implementation of Stockyard Management System iii. Implementation of Integrated Traffic Management System.	Kindly add in i. Implementation of Logistics/ Fleet Management System ii. Implementation of Stockyard Management System iii. Implementation of Integrated Traffic Management System <b>iv. Implementation of any IT / ITES Project (This clause has been additionally included to allow the bidder to demonstrate experience in other IT/ITES projects, with a cumulative project value of approximately INR 0.90 Crores)</b>	Tender conditions shall prevail
74	22	8.19.6. The Technical Scoring criteria(1D)	Experience of having worked in Mining Sector.	Kindly amend this clause as Experience of having worked in Mining Sector or any Govt./ PSUs/ Central Govt. Sector. 10 Marks for any development/ implementation project completed/ongoing in any Govt./ PSUs/ Central Govt. Sector.	Tender conditions shall prevail

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
75	12	7.1	<p>Technical Criteria</p> <p>a. The Bidder must have successfully executed similar work during the last 05 (five) years, which shall be either of the following:</p> <p>i) Three similar completed Services each of value not less than INR 0.9 Crore (Excluding GST)</p> <p>OR</p> <p>ii) Two similar completed Services each of value not less than INR 1.15 Crore (Excluding GST)</p> <p>OR</p> <p>iii) Single similar completed Service of value not less than INR 1.8 Crore (Excluding GST)</p> <p>Note:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed any of the work mentioned below</p> <p>i. Implementation of Logistics/ Fleet Management System</p> <p>ii. Implementation of Stockyard Management System</p> <p>iii. Implementation of Integrated Traffic Management System</p> <p>Applicable 5 (five) years shall be preceding five financial years excluding the financial year of floating of the Tender (i.e., FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25 and FY 2025-26)</p>	<p>Request to kindly modify the definition of Similar Completed Services as follows:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed any of the work mentioned below</p> <p>i. Implementation of Logistics/ Fleet Management System</p> <p>ii. Implementation of Stockyard Management System</p> <p>iii. Implementation of Integrated Traffic Management System</p> <p><b>iv. Implementation of Integrated Command and Control Centre</b></p>	Tender conditions shall prevail
76	21	8.19.6. - 1A	<p>Undertaken similar completed Services during the last five financial years i.e., , FY 2021- 22, FY 2022-23, FY2023-24, FY 2024-25 &amp; FY 2025-26</p> <p>Note:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed any of the work mentioned below</p> <p>i. Implementation of Logistics/ Fleet Management System</p> <p>ii. Implementation of Stockyard Management System</p> <p>iii. Implementation of Integrated Traffic Management System</p> <p>Applicable 5 (five) years shall be preceding five financial years excluding the financial year of floating of the Tender (i.e., FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25 and FY 2025-26)</p>	<p>Request to kindly modify the definition of Similar Completed Services as follows:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed any of the work mentioned below</p> <p>i. Implementation of Logistics/ Fleet Management System</p> <p>ii. Implementation of Stockyard Management System</p> <p>iii. Implementation of Integrated Traffic Management System</p> <p><b>iv. Implementation of Integrated Command and Control Centre</b></p>	Tender conditions shall prevail

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
77	NA	7	7 Eligibility Criteria	Respected sir, we would like request to add this this clause as some company might have single project of more than 60 /WB handling experience whereas the company with two projects might have done only 10-20 w/b solution only. Clause to be added is given below: Company should have implemented minimum 50 W/B solutions till date. Or Include smart city projects also for the experience criteria to meet ITMS solution	Tender conditions shall prevail
78	11	Scope of Services 6.1	LMS system with hardware + software + integrations	Kindly confirm whether complete source code of existing LMS will be provided for customization and maintenance.	OMC will facilitate however the responsibility of acquiring the product/knowledge lies with bidder
79	11	Scope of Services 6.1	Integration with SAP, i3MS, MIS	Request to provide API documentation and confirm whether integration support will be provided by respective system owners.	Please refer revised DTCN
80	11	Scope of Services	O&M of hardware components	Please clarify whether replacement of faulty hardware is in bidder scope or OMC responsibility.	The entire system will be under Comprehensive AMC of the selected bidder and any faulty material shall be replaced by the selected bidder.
81	12	Eligibility 7.1	Similar completed services definition	Whether logistics systems implemented in non-mining sectors will be considered equivalent experience.	Tender conditions shall prevail
82	13	Other Criteria 7.3	Consortium not allowed	Request reconsideration to allow consortium for specialized OEM/technology partners.	Tender conditions shall prevail
83	22	Technical Scoring criteria	Experience of having worked in Mining Sector.	We request to consider experience from other sectors also for allocation of Marks, as Mining sector experience is very specific & restrictive for bidders to score full marks.	Tender conditions shall prevail
84	22	Technical Scoring criteria	Average turnover of the bidder in the last 3 (three) Financial Years (20 Marks) 10 Marks for 40 Crore Turnover. Additional 2.5 marks for each increment of 10 crore in turnover	We request that the turnover criteria for scoring appears disproportionately high compared to the estimated project size. This may restrict participation of competent MSMEs and mid-sized firms with strong technical expertise but relatively lower turnover.  It is requested to rationalize the turnover scoring criteria (e.g., base eligibility retained but scoring to start from lower thresholds like ₹10-20 Cr), ensuring wider competition and better value discovery under QCBS.	Tender conditions shall prevail
85	25	Site Visit 9.1	Site visit provision	Please confirm whether site visit is mandatory for bid participation.	Site visit is optional however recommended to understand the condition of hardware
86	-	Transition	Not specified	Please confirm transition period and support from existing vendor.	OMC shall facilitate transition if any however project go live time period should be as per DTCN
87	46 of 121	Annexure 2 3. Scope of Work	Details of LMS Modules	Please confirm whether bidders are required to price and include software development and customization for all LMS core modules (Vehicle Inspection, Production, Sales by Road/Rail, Reports, Live Monitoring Dashboard, AI/Geofencing) given these are detailed in the RFP scope but missing from explicit BOQ line items.  <b>Rationale:</b> Significant software deliverables are detailed in scope but omitted from BOQ, leading to major pricing and delivery risks if not clarified upfront.	This is primarily an O&M Tender and all the basic specified modules need to be there in the application from day1 of go-live and pricing towards it shall be covered in the O&M only.

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
88	70 of 121	3.2.2	3.2.2 Additional hardware requirement	Kindly provide minimum technical specifications and/or approved OEM brands for all hardware items listed in BOQ where OEM is unspecified, including RFID Readers, Cameras, Controllers, Switches, and Servers, to ensure consistent quality and accurate pricing proposals.  <b>Rationale:</b> Lack of OEM specification creates variability in product quality and pricing, posing risk of bid rejection or post-award disputes.	Additional hardware should be of same make/model as given or higher as per availability however it should be compatible with other related sub-systems.
89	97 of 121	Annexure 4 Part 4	PART 4 – Charges for supply & Installation of New Hardware. & 3.2.2 Additional hardware requirement	Please clarify final quantities to be considered for bidding for BOQ items showing quantity mismatches relative to scope, including controllers, L2 switches, online UPS units, junction boxes, monitors, public address equipment, traffic lights, aerial OFC cable length, RCC poles, and LED display boards, and confirm which document shall prevail for financial and commercial evaluation.  <b>Rationale:</b> Inconsistent quantities will materially affect bid pricing and cause contract variations if bids are not aligned to a single official quantity source.	The price bid format PART 4 –" Charges for supply & Installation of New Hardware" may be considered for bidding purpose.
90	11 of 121	6.1	LMS also includes servers, networking equipment, RFID readers, weighbridge controllers, cameras (PTZ/Bullet/Dome), boom barriers, traffic lights, PAS systems, Command Control Center (CCC), VMS, NMS, SVD and other IoT devices, along with the LMS application software and its integrations with SAP, i3MS (integrated Mines and Mineral	Please provide detailed functional and technical specifications, estimated user loads, workflow descriptions, integration requirements and acceptance criteria for SAP, i3MS, and Enterprise Dashboard systems mentioned for integration with LMS modules, to allow accurate effort estimation and integration planning.  <b>Rationale:</b> Integration is critical for operational success but currently under-specified, risking schedule delays and cost overruns.	High-level details already given in DTCN. In-depth details shall be discussed during implementation phase.
91	72 of 121	3.3 (g)	g) Spare Parts and Consumables	Are the hardware spares and consumables quantities listed in BOQ fixed or indicative? Please clarify the pricing adjustment mechanism for quantity variations during contract execution, including whether rate escalation clauses or provisional rates apply.  <b>Rationale:</b> Without defined terms for quantity variations, bidders face financial uncertainty on incremental supply and pricing.	Tender conditions shall prevail
92	75 of 121	3.12.1	3.12.1 Software Deliverables  Full Source Code (Frontend + Backend + Mobile App)	Should bidders consider any implied or 'deemed' deliverables such as mobile applications, compliance modules, advanced analytics or other features if referenced in technical requirements but not explicitly listed in the BOQ?  <b>Rationale:</b> Clarification needed to avoid potential scope creep and unpriced deliverables.	All other modules which is mentioned in the DTCN and not listed in BoQ shall be considered as integral part of the LMS application. Mobile application is the integral part of the LMS application for stackyard clearance and source point confirmation of materials. Bidder should include the price in the O&M. Advanced analytics using AI is a separate line items in BoQ.
93	NA	NA	General Points	We kindly request OMC to share the approximate number of fleets, vehicles, for proper system sizing.	The approximate daily fleet size is 1800-2500 Nos.
94	NA	NA	General Points	We request clarification on data retention policies, including duration for live data, archival strategy, and compliance requirements for historical data storage.	For entire LMS related transaction data will remain saved for total period of contract. However the camera related data may be retained from 90 Days to 6 Months based on available space.

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Sl. No.	Page No.	Clause No.	Clause Description	Clarification Sought	Response
95	71 of 121	3.3	a) The Agency shall ensure that all equipment and systems remain in proper working condition throughout the contract period and shall replace any defective components, if required, at its own cost. The Agency shall provide timely support for repairs, firmware upgrades, and Logistic Management System (LMS) support.	<p>We understood that the bidder will be responsible for maintaining the system in proper working condition during the contract period. However, kindly clarify whether the responsibility for replacement of defective components at the bidder's cost is applicable only to defects arising during the contract period post successful commissioning/handing over of the system.</p> <p>It is requested to confirm that any pre-existing defects, faulty equipment, or improperly functioning hardware/software components (if not handed over in fully operational condition by the existing vendor/authority) shall not fall under the scope and financial responsibility of the selected bidder.</p> <p><b>Rationale:</b> This clarification is essential to ensure fair risk allocation, avoid ambiguity in scope, and prevent unintended financial liability for legacy issues not attributable to the selected bidder, while still ensuring committed service levels during the contract period.</p>	After LoA, a joint visit shall be held and only working equipments/devices shall be included in O&M
96	96 of 121	Annexure 4	<p>PART 3 –Development Charges for new modules of Software:</p> <p>1. Charges of development including its integration with LMS for Customization at Weighbridges through AI Solution</p>	<p>The clause indicates development and integration of AI-based solutions at weighbridges, which may include functionalities such as AI-based violation detection, truck bed ore identification, and validation. However, it is observed that the BOQ does not explicitly specify any AI/ML analytics licenses required for such functionalities.</p> <p>In this regard, kindly clarify:</p> <p>(i) Whether procurement and provisioning of AI-based analytics licenses (if required) is within the scope of the bidder or will be provided by the authority.</p> <p>(ii) If within bidder's scope, please specify the number of licenses, type of licenses (perpetual/subscription), and their duration.</p> <p>(iii) The expected deployment architecture for AI analytics (edge-based, server-based, or hybrid).</p> <p>(iv) Whether GPU infrastructure (edge/server/cloud) required for AI processing is included in scope and its specifications.</p> <p>(v) Expected accuracy benchmarks and performance requirements for AI models.</p> <p>It is requested to explicitly define the scope and responsibility for AI-related licensing, infrastructure, and analytics in the RFP/BOQ to avoid ambiguity.</p> <p><b>Rationale:</b> AI-based functionalities inherently require licensed analytics platforms, compute infrastructure, and clearly defined deployment architecture. Absence of clarity on licensing and infrastructure scope may lead to ambiguity in cost estimation, impact solution design, and create commercial risks for bidders. Clear definition will ensure fair competition and realistic pricing.</p>	Hardware Infrastructure requirement if any for AI shall be supplied by OMC

  
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