

**Minutes of Pre-Bid meeting held on 07/04/2026**  
**Ref.: OMC/e-Proc/C&P/043/2025-26 dated 19.03.2026**

| # | Page No. | Clause No. of Tender Document                                                                                                                                                   | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Clarification Required                                                                                                                                                                                                                                                                                                                                                                                                                                                | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| 1 | 25       | Clause No.8.19.6<br>The Technical Scoring criteria is specified Experience of the firm<br>S. No.1B                                                                              | For each additional completed project for Govt. entities in mining sector during the last 10 (ten) years<br>I. >=₹300 Lakh < ₹500 Lakh - 03 Marks for each completed project<br>II. >=₹500 Lakh < ₹700 Lakh - 04 Marks for each completed project<br>III. >=₹700 Lakh - 05 Marks for each completed project<br><br>Maximum three project shall be considered                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | The existing provision linking marks to project value slabs (₹300 Lakh and above) is restrictive and may not accurately reflect the bidder's technical capability and relevant experience.<br>It is requested that project value should not be the sole basis for awarding marks. Instead, marks may be awarded based on the number, relevance, and successful execution of similar consultancy/advisory projects in the mining sector, irrespective of project cost. | Revised Marking Criteria:<br>Each relevant completed project – 05 Marks<br>Maximum of 03 projects – 15 Marks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Please refer revised tender document :<br><br>For each additional completed Consultancy/ Advisory project for Govt. entities in Mining/ Metals/ Minig related works in Energy sector during the last 10 (ten) years of annual value not less than INR 100 lakh (excluding taxes).<br><br>Annual Value >=₹100 Lakh <=₹200 Lakh - 03 Marks for each completed project<br>Annual Value >₹200 Lakh <=₹400 Lakh - 04 Marks for each completed project<br>Annual Value >₹400 Lakh - 05 Marks for each completed project<br><br>Maximum three projects shall be considered.<br><br>Note for 1B:<br>a. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.<br>b. Projects/Assignments considered under 1B must be different from Projects considered under 1A. |
| 2 | 14 & 26  | Clause No. 7.2 Financial Criteria<br>&<br>Clause No. 8.19.6 2. Financial Criteria                                                                                               | a) Average annual financial turnover from consulting services of the Bidder during the last 3 (three) financial years should be at least INR 500 crore<br>b) Net worth of the Bidder in each of the last 3 (three) financial years should be positive as per audited balance sheet.<br>c) Bidder should submit a solvency certificate issued by any Nationalised / Scheduled Commercial Bank for an amount at least 2 Crore (Two Crore)<br>Note:<br>Applicable 3 (three) years (FY 22-23, FY 23-24 and FY 24-25).<br><br>Average Annual turnover in the last three Financial Year 2022-23, 2023-24 & 2024-25 (20 Marks)<br>(i) >=₹500 Crore - 15 Marks<br>(ii) >=₹500 crore to >=₹750<br>(iii) >=₹750 crore to >=₹1000<br><br>Additional 2.5 marks for each for additional turnover of Rs. 250 Crore & maximum 05 marks shall be considered in these criteria | The current requirement of minimum average annual turnover of INR 500 Crore appears to be excessively high and restrictive, limiting participation of competent and experienced consulting firms.                                                                                                                                                                                                                                                                     | It is therefore requested to rationalize the financial criteria to promote wider and fair competition. The following revisions are proposed:<br>a) Turnover Requirement: The minimum average annual turnover from consulting services may be reduced to INR 50 Crore during the last three financial years (FY 2022-23, 2023-24 & 2024-25).<br>b) Net Worth & Solvency:<br>Net worth criteria may remain unchanged (positive net worth).<br>Solvency certificate requirement may be reduced from INR 2 Crore to INR 1 Crore.<br><br>Revised Marking Criteria (Total: 20 Marks):<br>Average Annual Turnover (Last 3 Financial Years):<br>(i) ≥ ₹25 Crore – 10 Marks<br>(ii) ₹26 Crore ≥ ₹49 Crore - 15 Marks<br>(iii) ≥ ₹50 Crore – 20 Marks<br><br>The revised structure ensures that technically capable and financially stable mid-sized firms are not excluded due to disproportionately high turnover requirements, while still maintaining adequate financial strength for project execution. | Tender conditions shall prevail.<br>Please refer revised tender document clause No.8.19.6 for scoring criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 3 | 27       | Clause No. 8.19.6<br>The Technical Scoring criteria is specified S. No.3<br><br>Relevant quality certificate from a recognized institution for related product or service Marks | (i) CMMI Development V3.0 (CMMI-DEV) – MCR Appraisal (Level 5)<br>(ii) Information Security Management System – ISO 27001:2022<br>(iii) ISO 14001:2015 certified (Environment Management system)<br>(iv) IT Service Management System – ISO/IEC 20000-1:2018<br>(v) ISO 42001:2023 Certified (AI Management System) for AI Labs<br><br>05 Marks<br>One mark for each certificate                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | The requirement of possessing all the specified certifications as mentioned in the NIT may be considered restrictive in nature and may limit wider participation of competent bidders.<br>It is therefore requested that the certification criteria should not be treated as the sole basis for evaluation. Bidders having relevant experience, demonstrated technical capability, and successful execution of similar projects/services should also be considered eligible for participation.<br>Further, the listed certifications may be considered as preferable/desirable criteria for awarding marks, rather than mandatory requirements. In addition, equivalent certifications or internationally accepted standards demonstrating similar compliance may also be considered.                                                                                                                                                                                                              | Please refer revised tender document<br><br>Relevant quality certificates from a recognized institution as below:<br>(i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br>(ii) Information Security Management System - ISO 27001:2022<br>(iii) ISO 14001:2015 certified (Environment Management system)<br>(iv) IT Service Management System – ISO/IEC 20000-1: 2018<br>(v) ISO 42001:2023 Certified (AI Management System) for AI Labs<br>(vi) ISO 9001:2015 (Quality Management System)<br>(vii) SA 8000 (Social Accountability)<br><br>One mark for each certificate, any five certificates can be submitted.<br><br>Maximum 05 Marks                                                                                                             |

| # | Page No. | Clause No. of Tender Document | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Clarification Required                                                                                       | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
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| 4 | 13       | 7.1 Technical Criteria        | <p>Note:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br/>           (i) for Govt. entities in mining sector or<br/>           (ii) for private entities in mining sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).</p> <p>b. Consultancy/Advisory Services relating to mining activities of any industrial sector shall be taken into consideration as similar Service.</p> | <p>Requesting for inclusion of experience in energy and infrastructure sectors along with mining sector.</p> | <p>Rationale:</p> <p>There are new and innovative developments in management practices being undertaken across other industrial sectors. To ensure that OMC learns from other industry practices also, it is recommended that Energy and Infrastructure sectors shall be also included as they are also capital intensive, involving complex project execution, regulatory interfaces and large scale asset management comparable to mining. Accordingly, expanding the eligibility criteria to include relevant credentials from energy and infrastructure would enable OMC to ensure learning and adoption from broader sector agnostic leading management practices. Further, the consultants will have mining domain experience and therefore, will ensure that all the leading practices/ processes are suitably customized from mining sector perspective.</p> <p>Proposed revised clause:<br/>           "(i) for Govt. entities in mining/ energy/ infrastructure sector or<br/>           (ii) for private entities in mining/ energy/ infrastructure sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).<br/>           b. Consultancy/Advisory Services relating to mining/ energy/ infrastructure activities of any industrial sector shall be taken into consideration as similar Service".</p> | <p>Please refer revised tender document</p> <p>1. Experience of the firm<br/>           The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br/>           i) Three similar completed Services of annual value not less than 200 Lakh each OR<br/>           ii) Two similar completed Services of annual value not less than 250 Lakh each OR<br/>           iii) Single similar completed Service of annual value not less than 400 Lakh</p> <p>Note:<br/>           a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br/>           (i) for Govt. entities in Mining/ Metals/ Mining Related work in Energy sector or<br/>           (ii) for private entities in Mining/ Metals/ Mining Related work in Energy sector having average turnover of not less than 5000 Crore in any three years during the last 5 financial years (i.e. FY20-21, FY21-22, FY22-23, FY23-24 and FY24-25).<br/>           b. Government entities in Mining/ Metals/ Mining related works in Energy sector shall mean any of the following:<br/>           i) All State/ Central Govt. Dept./ Entities in Mining/ Metals/ Mining related work in Energy Sector<br/>           ii) Ministry of Mines/ Ministry of Coal or any other Ministry related to Mining/Metals/ Mining related work in energy sector at state or central level<br/>           iii) Any State/ Central government level PSUs, in Mining/ Metals/ Mining related works in Energy Sctor<br/>           c. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.</p> |
| 5 | 13       | 7.1 Technical Criteria        | <p>Note:</p> <p>(i) In case, the bidder fails to avail the completion certificate from their client/employer, the certificates duly certified by its Statutory Auditor shall be considered for evaluation.</p>                                                                                                                                                                                                                                                                                                                                                 | <p>Requesting for considering completion certificates issued from Chartered Accountants.</p>                 | <p>Rationale:</p> <p>It is observed that, as per prevailing practices among various Central Government, State Government departments, and Public Sector Undertakings, completion certificates duly certified by a Chartered Accountant (CA) are widely accepted as valid documentary evidence for project completion. Additionally, obtaining certificates from Statutory Auditors can be a time-consuming process, which may delay the bid submission. We kindly request that completion certificates certified by a Chartered Accountant be accepted for this tender, in line with established practices across government and public sector entities.</p> <p>Proposed revised clause:<br/>           "(i) In case, the bidder fails to avail the completion certificate from their client/employer, the certificates duly certified by its Statutory Auditor/Chartered Accountant shall be considered for evaluation."</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <p>Tender conditions shall prevail.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 6 | 14       | 7.2 Financial Criteria        | <p>a) Average annual financial turnover from consulting services of the Bidder during the last 3 (three) financial years should be at least INR 500 crore</p> <p>b) Net worth of the Bidder in each of the last 3 (three) financial years should be positive as per audited balance sheet.</p> <p>c) Bidder should submit a solvency certificate issued by any Nationalised/Scheduled Commercial Bank for an amount at least 2 Crore (Two Crore)</p> <p>Note:<br/>           Applicable 3 (three) years (FY 22-23, FY23-24 and FY 24-25).</p>                  | <p>Requesting for inclusion of calendar year in accounting.</p>                                              | <p>Rationale:</p> <p>Crisil Limited, being a company of S&amp;P Global which is based out of New York, USA follows calendar year for accounting purposes and same is followed by Crisil Limited as well.</p> <p>Please allow the average annual financial turnover from consulting services and net worth to be considered for previous three calendar years ending CY2025, i.e., CY2023, CY2024 and CY2025, as these are allowed as per the Indian Accounting Standards as well. Same is also allowed by various Central Government/ State Government/ Public Sector Undertakings.</p> <p>Proposed revised clause:<br/>           "a) Average annual financial turnover from consulting services of the Bidder during the last 3 (three) financial years/ calendar year should be at least INR 500 crore<br/>           b) Net worth of the Bidder in each of the last 3 (three) financial years/ calendar year should be positive as per audited balance sheet.<br/>           c) Bidder should submit a solvency certificate issued by any Nationalised/Scheduled Commercial Bank for an amount at least 2 Crore (Two Crore)</p> <p>Note:<br/>           Applicable 3 (three) years (FY 22-23, FY 23-24 and FY 24-25 or CY23, CY 24 and CY25).</p>                                                                                                                                  | <p>Please refer revised tender document</p> <p>Note:<br/>           Applicable 3 (three) Financial Years (FY) shall be FY 22-23, FY 23-24 and FY 24-25.<br/>           In case a bidder uses Calendar Year (CY) instead of Financial Year for reporting their financials, CY23, CY24 and CY25 shall be considered as applicable 3 (three) financial years for the financial criteria.<br/>           Copies of audited financial statements.<br/>           b) Certificate from the statutory auditor of the Bidder certifying the turnover pertaining to consulting services. Consultancy Services shall be excluding IT Implementation, ERP &amp; Audit Services.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

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| 7  | 14       | 7.2 Financial Criteria                                    | a) Copies of audited financial statements duly certified by the statutory auditor of the agency certifying the turnover pertaining to consulting services.                                                                                                                                                                                                                                                                                                                                                                                                                                         | Requesting for considering completion certificates issued from Chartered Accountants.                                                                                                                                                                             | Rationale: It is observed that, as per prevailing practices among various Central Government, State Government departments, and Public Sector Undertakings, audited financial statements duly certified by a Chartered Accountant (CA) are also accepted for certifying the turnover. Additionally, obtaining certificates from Statutory Auditors can be a time-consuming process, which may delay the bid submission. We kindly request that audited financial statements duly certified by a Chartered Accountant certified be accepted for this tender, in line with established practices across government and public sector entities.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Please refer revised tender document<br>a) Copies of audited financial statements.<br>b) Certificate from the statutory auditor of the Bidder certifying the turnover pertaining to consulting services. Consultancy Services shall be excluding IT Implementation, ERP & Audit Services.<br>c) Solvency certificate as set out in Clause 7.2 (iii) hereof, issued by any Nationalised/ Scheduled Commercial Bank. The certificate should not be dated earlier than three months from the Bid Due Date.                                                                                                                                                                                                                                                        |
| 8  | 15       | 7.2 Financial Criteria                                    | Note<br>c) For the purpose of clause No.7.1 and scoring criteria as per Clause No. 8.19.6, the experience of its network of firms working in India shall also be considered as bidder's experience & in marking scheme, provided that a declaration is submitted by the bidding entity signed by their CEO/CFO/Authorized Signatory, confirming that the bidder has the access to the resources, expertise and technical support of their network firms and will be able to utilize their consultants & technical support as and when required to accomplish this project/contractual obligations. | Requesting for removal of the term – network of firms. Rationale: As per The Companies Act, 2013, the term "network of firms" is not defined, and there is no legal definition provided for this term. Therefore, we request that, instead of "network of firms", | Rationale: As per The Companies Act, 2013, the term "network of firms" is not defined, and there is no legal definition provided for this term. Therefore, we request that, instead of "network of firms", the experience of affiliate companies including holding companies, subsidiary companies, and associate companies should be considered for eligibility purposes. Proposed revised clause: "c) For the purpose of clause No.7.1 and scoring criteria as per Clause No. 8.19.6, the experience of its network of firms affiliate firms including holding, subsidiary and associate firms working in India shall also be considered as bidder's experience & in marking scheme, provided that a declaration is submitted by the bidding entity signed by their CEO/CFO/Authorized Signatory, confirming that the bidder has the access to the resources, expertise and technical support of their network firms affiliate firms including holding, subsidiary and associate firms and will be able to utilize their consultants & technical support as and when required to accomplish this project/contractual obligations."                                                                                                                                                                                                                                                                                                                                           | Please refer revised tender document<br>Note<br>c) For the purpose of clause No.7.1 and scoring criteria as per Clause No. 8.19.6, the experience of its network of firms or subsidiaries or associates or affiliates working in India shall also be considered as bidder's experience & in marking scheme, provided that a declaration is submitted by the bidding entity signed by their CEO/CFO/Authorized Signatory, confirming that the bidder has the access to the resources, expertise and technical support of their network firms or subsidiaries or associates or affiliates and will be able to utilize their consultants & technical support as and when required to accomplish this project/contractual obligations.                             |
| 9  | 24       | 8.19.6 The Technical Scoring criteria is specified below: | 1A<br>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br>i) Three similar completed Services of annual value not less than 250 Lakh each<br>OR<br>ii) Two similar completed Services of annual value not less than 300 Lakh each<br>OR<br>iii) Single similar completed Service of annual value not less than 500 Lakh                                                                                                                                                                        | Requesting for relaxation in experience of firm.                                                                                                                                                                                                                  | The current requirements are highly restrictive and will lead to poor participation. This is to highlight that many companies/ departments have a practice of issuing multiple Work Orders for similar work to ensure that the work is getting delivered efficiently. Therefore, it is required that multiple work orders from a single client shall be treated as a single work order.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Please refer revised tender document :<br>For each additional completed Consultancy/ Advisory project for Govt. entities in Mining/ Metals/ Minig related works in Energy sector during the last 10 (ten) years of annual value not less than INR 100 lakh (excluding taxes).<br><br>Annual Value >=₹100 Lakh <=₹200 Lakh - 03 Marks for each completed project<br>Annual Value >₹200 Lakh <=₹400 Lakh - 04 Marks for each completed project<br>Annual Value >₹400 Lakh - 05 Marks for each completed project<br><br>Maximum three projects shall be considered.<br><br>Note for 1B:<br>a. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.<br>b. Projects/Assignments considered under 1B must be different from Projects considered under 1A. |
| 10 | 24       | 8.19.6 The Technical Scoring criteria                     | 1A<br>Note:<br>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br>(i) for Govt. entities in mining sector<br>or<br>(ii) for private entities in mining sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).<br>b. Consultancy/Advisory Services relating to mining activities of any industrial sector shall be taken into consideration as similar Service.                                                                   | Requesting for inclusion of experience in energy and infrastructure sectors along with mining sector.                                                                                                                                                             | Rationale: There are new and innovative developments in management practices being undertaken across other industrial sectors. To ensure that OMC learns from other industry practices also, it is recommended that Energy and Infrastructure sectors shall be also included as they are also capital intensive, involving complex project execution, regulatory interfaces and large scale asset management comparable to mining. Accordingly, expanding the eligibility criteria to include relevant credentials from energy and infrastructure would enable OMC to ensure learning and adoption from broader sector agnostic leading management practices. Further, the consultants will have mining domain experience and therefore, will ensure that all the leading practices/ processes are suitably customized from mining sector perspective.<br>Proposed revised clause:<br>"a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br>(i) for Govt. entities in mining/ energy/ infrastructure sector or<br>(ii) for private entities in mining/ energy/ infrastructure sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).<br>b. Consultancy/Advisory Services relating to mining/ energy/ infrastructure activities of any industrial sector shall be taken into consideration as similar Service." | Please refer revised tender document :<br>For each additional completed Consultancy/ Advisory project for Govt. entities in Mining/ Metals/ Minig related works in Energy sector during the last 10 (ten) years of annual value not less than INR 100 lakh (excluding taxes).<br><br>Annual Value >=₹100 Lakh <=₹200 Lakh - 03 Marks for each completed project<br>Annual Value >₹200 Lakh <=₹400 Lakh - 04 Marks for each completed project<br>Annual Value >₹400 Lakh - 05 Marks for each completed project<br><br>Maximum three projects shall be considered.<br><br>Note for 1B:<br>a. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.<br>b. Projects/Assignments considered under 1B must be different from Projects considered under 1A. |

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| 11 | 24       | 8.19.6 The Technical Scoring criteria is specified below: | 1A Relevant contract and completion certificate issued by the client. In case, the bidder fails to avail the completion certificate from their client/employer, the certificates duly certified by its Statutory Auditor shall be considered for evaluation.                                                                                                                                                           | Requesting for considering completion certificates issued from Chartered Accountants.   | Rationale: It is observed that, as per prevailing practices among various Central Government, State Government departments, and Public Sector Undertakings, completion certificates duly certified by a Chartered Accountant (CA) are widely accepted as valid documentary evidence for project completion. Additionally, obtaining certificates from Statutory Auditors can be a time-consuming process, which may delay the bid submission. We kindly request that completion certificates certified by a Chartered Accountant be accepted for this tender, in line with established practices across government and public sector entities. Proposed revised clause: "Relevant contract and completion certificate issued by the client. In case, the bidder fails to avail the completion certificate from their client/employer, the certificates duly certified by its Statutory Auditor/ Chartered Accountant shall be considered for evaluation." | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 12 | 25       | 8.19.6 The Technical Scoring criteria                     | 1B Relevant contract and completion certificate issued by the client. In case, the bidder fails to avail the completion certificate from their client/employer, the certificates duly certified by its Statutory Auditor shall be considered for evaluation.                                                                                                                                                           | Requesting for considering completion certificates issued from Chartered Accountants.   | Rationale: It is observed that, as per prevailing practices among various Central Government, State Government departments, and Public Sector Undertakings, completion certificates duly certified by a Chartered Accountant (CA) are widely accepted as valid documentary evidence for project completion. Additionally, obtaining certificates from Statutory Auditors can be a time-consuming process, which may delay the bid submission. We kindly request that completion certificates certified by a Chartered Accountant be accepted for this tender, in line with established practices across government and public sector entities. Proposed revised clause: "Relevant contract and completion certificate issued by the client. In case, the bidder fails to avail the completion certificate from their client/employer, the certificates duly certified by its Statutory Auditor/ Chartered Accountant shall be considered for evaluation." | Please refer Revised Tender document. Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 13 | 26       | 8.19.6 The Technical Scoring criteria is specified below: | 2 Financial Criteria Average Annual turnover in the last three Financial Year 2022-23, 2023-24 & 2024-25                                                                                                                                                                                                                                                                                                               | Requesting for inclusion of calendar year in accounting.                                | Rationale: Crisil Limited, being a company of S&P Global which is based out of New York, USA follows calendar year for accounting purposes and same is followed by Crisil Limited as well. Please allow the average annual turnover to be considered for previous three calendar years ending CY2025, i.e., CY2023, CY2024 and CY2025, as these are allowed as per the Indian Accounting Standards as well. Same is also allowed by various Central Government/ State Government/ Public Sector Undertakings. Proposed revised clause: "Average Annual turnover in the last three Financial Year 2022-23, 2023-24 & 2024-25 or Calendar Year 2023, 2024 & 2025"                                                                                                                                                                                                                                                                                           | Please refer revised tender document<br>Note: In case a bidder uses Calendar Year (CY) instead of Financial Year (FY) for reporting their financials, Average Annual turnover of CY23, CY24 and CY25 shall be considered for this clause.                                                                                                                                                                                                                                                                                                                                                                                                          |
| 14 | 27       | 8.19.6 The Technical Scoring criteria is specified below: | 3 Relevant quality certificate from a recognized institution for related product or service Marks (i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5) (ii) Information Security Management System - ISO 27001:2022 (iii) ISO 14001:2015 certified (Environment Management system) (iv) IT Service Management System – ISO/IEC 20000-1: 2018 (v) ISO 42001:2023 Certified (AI Management System) for AI Labs | Requesting the relevance of these certifications in line with the scope of the project. | Rationale: Since the scope of work pertains to mining consultancy services, the above certifications particularly those related to software process maturity, IT service management, information security, and AI management systems, do not appear to be directly relevant to delivering the intended consultancy outputs. Such requirements may also unduly restrict competition by limiting participation to firms holding these specialized certifications. Accordingly, we request that the above certification requirements, apart from those pertaining purely to quality related aspects, be removed from the technical scoring criteria and that bidder eligibility be assessed based on relevant mining consultancy experience, domain expertise, and submitted credentials.                                                                                                                                                                    | Please refer revised tender document<br>Relevant quality certificates from a recognized institution as below:<br>(i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br>(ii) Information Security Management System - ISO 27001:2022<br>(iii) ISO 14001:2015 certified (Environment Management system)<br>(iv) IT Service Management System – ISO/IEC 20000-1: 2018<br>(v) ISO 42001:2023 Certified (AI Management System) for AI Labs<br>(vi) ISO 9001:2015 (Quality Management System)<br>(vii) SA 8000 (Social Accountability)<br><br>One mark for each certificate, any five certificates can be submitted.<br><br>Maximum 05 Marks |

| #  | Page No. | Clause No. of Tender Document | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | OMC's Response                                                                                                                                               |
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| 15 |          | Taxes & Duties                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Addition of new clause | <p>We request you to kindly add the following clause in the Tender as per GST Requirements:<br/>           "The GST registration number ("GSTIN") provided by the Client will be used by consultant for filing of the GST returns. With regards to the applicability of Goods and Services Tax, the Client's address as mentioned for the purposes of GST will be considered as the consumption location for the Services provided by consultant under this Agreement. Consultant shall not be liable for loss of credit arising on account of incomplete, erroneous or wrong details captured by the Client in the details and documents uploaded to the GSTN. Additionally the Client shall be responsible and liable for providing its correct GSTIN and consultant will not be responsible for verification of the Client's GSTIN. Where the Client fails to furnish its GSTIN, consultant will treat the Client as being unregistered for GSTIN.</p> <p>Where consultant issues a credit note to the Client in relation to any invoice, the Client shall adjust and upload its Input Tax Credit on the GSTN on or before the end of the month in which the credit note is issued by consultant to the Client. If the Client fails to do so, and this results in additional liability for consultant, Client shall be liable to be reimburse consultant for any liability incurred by consultant (being the tax, interest and any penalties thereon)."</p> <p>"The current contract pricing are based on an assumption that GST will apply to the services provided by the Consultant to the Client and the consultant is able to claim credit of the GST charged by its partners, vendors, sub-consultants. In the event that such assumption is incorrect and Consultant is not able to claim GST credit for the services provided to it by vendors, partners or sub-consultants, the consultant reserves its rights to recover from the Client an amount equivalent to 18% or prevailing GST rate on such invoice values to the Consultant."</p> | <p>Tender conditions shall prevail.</p> <p>GST requirements and obligations are already included in the Tender document. Please refer Clause 9.1 of SCC.</p> |
| 16 |          |                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Addition of new clause | <p>We request you to kindly to add the following:<br/>           "1. Anti-Bribery and Anti-Corruption:</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <p>Tender conditions shall prevail.</p>                                                                                                                      |
| 17 | 13       | 7.1 Technical Criteria        | <p>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br/>           i) Three similar completed Services of annual value not less than 250 Lakh each OR<br/>           ii) Two similar completed Services of annual value not less than 300 Lakh each OR<br/>           iii) Single similar completed Service of annual value not less than 500 Lakh</p> <p>Note:<br/>           a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br/>           (i) for Govt. entities in mining sector or<br/>           (ii) for private entities in mining sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).<br/>           b. Consultancy/Advisory Services relating to mining activities of any industrial sector shall be taken into consideration as similar Service.<br/>           c. Government entities in mining sector shall mean any of the following:<br/>           i) State Mineral Development Corporations<br/>           ii) Central Mineral Development Corporations<br/>           iii) Department of Mines and Geology, at state and central levels<br/>           iv) Ministry of Mines/ Ministry of Coal<br/>           v) Any other state and central government level PSUs, with mining SBU (Strategic Business Unit) / Division<br/>           Applicable 10 (Ten) years shall be from 01-Apr-15 to 31-Mar-25).</p> |                        | <p>Proposed Revised Clause<br/>           "We respectfully request OMC to consider extending the experience look back period from 10 years to 15 years, i.e., from 01 Apr 2010 onwards. This would allow participation of firms with long standing and deep sectoral expertise in mining, transaction advisory, and strategic consulting, without diluting the quality or relevance of experience.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <p>Please refer revised Tender Document</p> <p>Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.</p>                                           |

| #  | Page No. | Clause No. of Tender Document                                                                                                               | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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| 18 | 24       | 8.19.6 The Technical Scoring criteria<br>1. Experience of the firm 1A                                                                       | The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br>i) Three similar completed Services of annual value not less than 250 Lakh each OR<br>ii) Two similar completed Services of annual value not less than 300 Lakh each OR<br>iii) Single similar completed Service of annual value not less than 500 Lakh<br><br>Note:<br>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br>(i) for Govt. entities in mining sector or<br>(ii) for private entities in mining sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).<br>b. Consultancy/Advisory Services relating to mining activities of any industrial sector shall be taken into consideration as similar Service.<br>c. Government entities in mining sector shall mean any of the following:<br><br>i) State Mineral Development Corporations<br>ii) Central Mineral Development Corporations<br>iii) Department of Mines and Geology, at state and central levels<br>iv) Ministry of Mines/ Ministry of Coal<br>v) Any other state and central government level PSUs, with mining SBU (Strategic Business Unit) / Division<br>Applicable 10 (Ten) years shall be from 01-Apr-15 to 31-Mar-25). |                        | Proposed Revised Clause<br>"We respectfully request OMC to consider extending the experience look back period from 10 years to 15 years, i.e., from 01 Apr 2010 onwards. This would allow participation of firms with long standing and deep sectoral expertise in mining, transaction advisory, and strategic consulting, without diluting the quality or relevance of experience.                                                                                                                                                                                                                                                                                                                                                                                | Please refer revised tender document<br>1. Experience of the firm<br>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br>i) Three similar completed Services of annual value not less than 200 Lakh each OR<br>ii) Two similar completed Services of annual value not less than 250 Lakh each OR<br>iii) Single similar completed Service of annual value not less than 400 Lakh<br>Note:<br>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br>(i) for Govt. entities in Mining/ Metals/ Mining Related work in Energy sector or<br>(ii) for private entities in Mining/ Metals/ Mining Related work in Energy sector having average turnover of not less than 5000 Crore in any three years during the last 5 financial years (i.e. FY20-21, FY21-22, FY22-23, FY23-24 and FY24-25).<br>b. Government entities in Mining/ Metals/ Mining related works in Energy sector shall mean any of the following:<br>i) All State/ Central Govt. Dept./ Entities in Mining/ Metals/ Mining related work in Energy Sector<br>ii) Ministry of Mines/ Ministry of Coal or any other Ministry related to Mining/Metals/ Mining related work in energy sector at state or central level<br>iii) Any State/ Central government level PSUs, in Mining/ Metals/ Mining related works in Energy Sector<br>c. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26. |
| 19 | 25       | 8.19.6 The Technical Scoring criteria<br>2. Experience of the firm 1B                                                                       | For each additional completed project for Govt. entities in mining sector during the last 10 (ten) years of value not less than INR 300 lakh (excluding taxes)<br><br>>=₹300 Lakh < ₹500 Lakh<br>>=₹500 Lakh < ₹700 Lakh<br>>=₹700 Lakh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                        | Request confirmation that additional eligible projects executed during the proposed 15 year period may also be considered for scoring under Criterion 1B, ensuring parity between eligibility and scoring evaluation.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Please refer revised tender document :<br><br>For each additional completed Consultancy/ Advisory project for Govt. entities in Mining/ Metals/ Mining related works in Energy sector during the last 10 (ten) years of annual value not less than INR 100 lakh (excluding taxes).<br><br>Annual Value >=₹100 Lakh <=₹200 Lakh - 03 Marks for each completed project<br>Annual Value >₹200 Lakh <=₹400 Lakh - 04 Marks for each completed project<br>Annual Value >₹400 Lakh - 05 Marks for each completed project<br><br>Maximum three projects shall be considered.<br><br>Note for 1B:<br>a. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.<br>b. Projects/Assignments considered under 1B must be different from Projects considered under 1A.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 20 | 27       | 8.19.6 The Technical Scoring criteria<br>3. Relevant quality certificate from a recognized institution for related product or service Marks | (i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br>(ii) Information Security Management System - ISO 27001:2022<br>(iii) ISO 14001:2015 certified (Environment Management system)<br>(iv) IT Service Management System – ISO/IEC 20000-1:2018<br>(v) ISO 42001:2023 Certified (AI Management System) for AI Labs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                        | We request OMC to reconsider or make optional the requirement of ISO / CMMI certifications for technical scoring, as large global professional consulting firms (including Big 4 type organizations) operate under globally standardised internal quality, risk, and compliance frameworks that exceed or substitute for stand alone ISO certifications.<br><br>In lieu of ISO type certifications, we request that OMC may consider alternative evidence of institutional quality and governance, such as:<br>• Global firm wide quality and risk management policies<br>• Peer review / regulatory oversight frameworks<br>• Long term advisory engagements with Government / PSU<br>This would ensure broader competition without compromising service quality. | Please refer revised tender document<br><br>Relevant quality certificates from a recognized institution as below:<br><br>(i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br>(ii) Information Security Management System - ISO 27001:2022<br>(iii) ISO 14001:2015 certified (Environment Management system)<br>(iv) IT Service Management System – ISO/IEC 20000-1: 2018<br>(v) ISO 42001:2023 Certified (AI Management System) for AI Labs<br>(vi) ISO 9001:2015 (Quality Management System)<br>(vii) SA 8000 (Social Accountability)<br>One mark for each certificate, any five certificates can be submitted.<br>Maximum 05 Marks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

| #  | Page No. | Clause No. of Tender Document                                             | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | OMC's Response                                                                                                                |
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| 21 |          |                                                                           | Information relating to the examination, clarification, evaluation and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising IREL in relation to or matters arising out of, or concerning the Bidding Process. IREL will treat all information, submitted as part of the Bid, in confidence and will require all those who have access to such material to treat the same in confidence. IREL may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or IREL or as may be required by law or in connection with any legal process. |                        | To be deleted and replaced with the following clause:<br><br>Except as otherwise permitted by this Agreement, neither of the parties may disclose to third parties the contents of this Agreement or any information provided by or on behalf of the other that ought reasonably to be treated as confidential and/or proprietary. Parties may, however, disclose such confidential information to the extent that it: (a) is or becomes public other than through a breach of this Agreement, (b) is subsequently received by the receiving party from a third party who, to the receiving party's knowledge, owes no obligation of confidentiality to the disclosing party with respect to that information, (c) was known to the receiving party at the time of disclosure or is thereafter created independently, (d) is disclosed as necessary to enforce the receiving party's rights under this Agreement, or (e) must be disclosed under applicable law, legal process or professional regulations. These obligations shall be valid for a period of 3 years from the date of termination of this Agreement. | Not relevant to current tender. Please refer clause no 7 of SCC for required Secrecy & Confidentiality against this contract. |
| 22 |          | New Clause: Reports and Materials                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                        | Reports and Materials<br><br>The Bidder may use data, software, designs, utilities, tools, models, systems and other methodologies and know-how ("Materials") that it owns in performing the Services. Notwithstanding the delivery of any Reports, the Bidder retains all intellectual property rights in the Materials (including any improvements or knowledge developed while performing the Services), and in any working papers that the Consultant compiles and retains in connection with the Services (but not information provided by the Employer reflected in them).<br><br>Any information, advice, recommendations or other content of any reports, presentations or other communications the Bidder provides under this Agreement ("Reports"), other than information provided by the Employer, are for Employer's internal use only (consistent with the purpose of the particular Services) including Employer's board of directors, its audit committee, or its statutory auditors and not for disclosure externally outside Employer's organization.                                              | Tender conditions shall prevail.                                                                                              |
| 23 |          | New Clause: Limitation of Liabilities                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                        | We propose the inclusion of the following clause as an independent clause:<br>Employer (and any others for whom Services are provided) shall not recover from the Bidder, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive or special damages in connection with claims arising out of this Agreement or otherwise relating to the Services, whether or not the likelihood of such loss or damage was contemplated. Employer (and any others for whom Services are provided) shall not recover from the Bidder, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services.                                                                                                                                                              | Tender conditions shall prevail.                                                                                              |
| 24 |          | New Clause: Immediate Termination                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                        | The Bidder may terminate this Agreement, or any particular Services, immediately upon written notice to the Employer if the Bidder reasonably determines that it can no longer provide the Services in accordance with applicable law or professional obligations.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Tender conditions shall prevail.                                                                                              |
| 25 | 59       | Team composition and Qualification Requirements for the key professionals | Educational Qualification/ Work experience requirements – 15 Years of Experience with BE/MBA Work Experience                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                        | Request to change it to relevant 10 years' work experience, putting more experience from consulting firms will make the price bid very pricy in nature & commercially may make it non-viable.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Tender conditions shall prevail.                                                                                              |

| #  | Page No. | Clause No. of Tender Document        | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| 26 | 13       | 7.1 Technical Criteria               | <p>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:</p> <p>i) Three similar completed Services of annual value not less than 250 Lakh each OR</p> <p>ii) Two similar completed Services of annual value not less than 300 Lakh each OR</p> <p>iii) Single similar completed Service of annual value not less than 500 Lakh</p> <p>Note:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:</p> <p>(i) for Govt. entities in mining sector or</p> <p>(ii) for private entities in mining sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).</p> <p>b. Consultancy/Advisory Services relating to mining activities of any industrial sector shall be taken into consideration as similar Service.</p> <p>c. Government entities in mining sector shall mean any of the following:</p> <p>i) State Mineral Development Corporations</p> <p>ii) Central Mineral Development Corporations</p> <p>iii) Department of Mines and Geology, at state and central levels</p> <p>iv) Ministry of Mines/ Ministry of Coal</p> <p>v) Any other state and central government level PSUs, with mining SBU (Strategic Business Unit) / Division</p> <p>d. Applicable 10 (Ten) years shall be from 01-Apr-15 to 31-Mar-25).</p>                                  |                        | <p>Justification:</p> <p>This rationalization will enable wider participation of capable and experienced firms.</p> <p>Suggested changes:</p> <p>a. The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:</p> <p>i) Three similar completed Services of annual value not less than 100 Lakh each OR</p> <p>ii) Two similar completed Services of annual value not less than 200 Lakh each OR</p> <p>iii) Single similar completed Service of annual value not less than 250 Lakh</p> <p>Note:</p> <p>d. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.</p> | <p>Please refer revised tender document</p> <p>1. Experience of the firm</p> <p>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:</p> <p>i) Three similar completed Services of annual value not less than 200 Lakh each OR</p> <p>ii) Two similar completed Services of annual value not less than 250 Lakh each OR</p> <p>iii) Single similar completed Service of annual value not less than 400 Lakh</p> <p>Note:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:</p> <p>(i) for Govt. entities in Mining/ Metals/ Mining Related work in Energy sector or</p> <p>(ii) for private entities in Mining/ Metals/ Mining Related work in Energy sector having average turnover of not less than 5000 Crore in any three years during the last 5 financial years (i.e. FY20-21, FY21-22, FY22-23, FY23-24 and FY24-25).</p> <p>b. Government entities in Mining/ Metals/ Mining related works in Energy sector shall mean any of the following:</p> <p>i) All State/ Central Govt. Dept./ Entities in Mining/ Metals/ Mining related work in Energy Sector</p> <p>ii) Ministry of Mines/ Ministry of Coal or any other Ministry related to Mining/Metals/ Mining related work in energy sector at state or central level</p> <p>iii) Any State/ Central government level PSUs, in Mining/ Metals/ Mining related works in Energy Scetor</p> <p>c. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.</p> |
| 27 | 24       | 8.19.6 Technical Scoring criteria 1A | <p>1. Experience of the firm</p> <p>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:</p> <p>i) Three similar completed Services of annual value not less than 250 Lakh each OR</p> <p>ii) Two similar completed Services of annual value not less than 300 Lakh each OR</p> <p>iii) Single similar completed Service of annual value not less than 500 Lakh</p> <p>Note:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:</p> <p>(i) for Govt. entities in mining sector or</p> <p>(ii) for private entities in mining sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).</p> <p>b. Consultancy/Advisory Services relating to mining activities of any industrial sector shall be taken into consideration as similar Service.</p> <p>c. Government entities in mining sector shall mean any of the following:</p> <p>i) State Mineral Development Corporations</p> <p>ii) Central Mineral Development Corporations</p> <p>iii) Department of Mines and Geology, at state and central levels</p> <p>iv) Ministry of Mines/ Ministry of Coal</p> <p>v) Any other state and central government level PSUs, with mining SBU (Strategic Business Unit) / Division</p> <p>d. Applicable 10 (Ten) years shall be from 01-Apr-15 to 31-Mar-25).</p> |                        | <p>Justification:</p> <p>This rationalization will enable wider participation of capable and experienced firms.</p> <p>Suggested changes:</p> <p>a. The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:</p> <p>i) Three similar completed Services of annual value not less than 100 Lakh each OR</p> <p>ii) Two similar completed Services of annual value not less than 200 Lakh each OR</p> <p>iii) Single similar completed Service of annual value not less than 250 Lakh</p> <p>Note:</p> <p>d. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.</p> | <p>Please refer revised tender document</p> <p>1. Experience of the firm</p> <p>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:</p> <p>i) Three similar completed Services of annual value not less than 200 Lakh each OR</p> <p>ii) Two similar completed Services of annual value not less than 250 Lakh each OR</p> <p>iii) Single similar completed Service of annual value not less than 400 Lakh</p> <p>Note:</p> <p>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:</p> <p>(i) for Govt. entities in Mining/ Metals/ Mining Related work in Energy sector or</p> <p>(ii) for private entities in Mining/ Metals/ Mining Related work in Energy sector having average turnover of not less than 5000 Crore in any three years during the last 5 financial years (i.e. FY20-21, FY21-22, FY22-23, FY23-24 and FY24-25).</p> <p>b. Government entities in Mining/ Metals/ Mining related works in Energy sector shall mean any of the following:</p> <p>i) All State/ Central Govt. Dept./ Entities in Mining/ Metals/ Mining related work in Energy Sector</p> <p>ii) Ministry of Mines/ Ministry of Coal or any other Ministry related to Mining/Metals/ Mining related work in energy sector at state or central level</p> <p>iii) Any State/ Central government level PSUs, in Mining/ Metals/ Mining related works in Energy Scetor</p> <p>c. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.</p> |

| #  | Page No. | Clause No. of Tender Document                                                                                                               | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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| 28 | 25       | 8.19.6 Technical Scoring criteria                                                                                                           | <p>For each additional completed project for Govt. entities in mining sector during the last 10 (ten) years of value not less than INR 300 lakh (excluding taxes)</p> <p>I. &gt;=₹300 Lakh &lt; ₹500 Lakh - 03 Marks for each completed project<br/> II. &gt;=₹500 Lakh &lt; ₹700 Lakh - 04 Marks for each completed project<br/> III. &gt;=₹700 Lakh - 05 Marks for each completed project</p> <p>Maximum three project shall be considered</p> <p>Note for 1B:<br/> a. Applicable 10 (ten) years shall be preceding ten financial years excluding the financial year of floating of the Tender (i.e. FY 2015 16, FY 2016-17, FY 2017-18, FY 2018-19, FY 2019-20, FY 2020 21, FY 2021-22, FY 2022-23, FY 2023-24 and FY 2024-25)<br/> Projects/Assignments considered under 1B must be different from Projects considered under 1A.</p> |                        | <p>Justification:<br/> Kindly allow ongoing project as well as this will enable broader participation of capable firms by allowing consideration of relevant ongoing assignments, thereby enhancing competition and ensure that the assessment reflects bidders' current execution capabilities and not only older capabilities.</p> <p>Suggested Changes:<br/> For each additional completed/ongoing project (which has been under execution for at least one year as on 31-Mar-2026) for Govt. entities in mining sector during the last 10 (ten) years of value not less than INR 100 lakh (excluding taxes)</p> <p>I. &gt;=₹100 Lakh &lt; ₹200 Lakh - 03 Marks for each completed project<br/> II. &gt;=₹200 Lakh &lt; ₹250 Lakh - 04 Marks for each completed project<br/> III. &gt;=₹250 Lakh - 05 Marks for each completed project</p> <p>Note for 1B:<br/> a. Applicable 10 (ten) years shall be preceding ten financial years excluding the financial year of floating of the Tender (i.e. FY 2016-17, FY 2017-18, FY 2018-19, FY 2019-20, FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24 and FY 2024-25, FY 2025-26)<br/> Projects/Assignments considered under 1B must be different from Projects considered under 1A.</p> | <p>Please refer revised tender document :</p> <p>For each additional completed Consultancy/ Advisory project for Govt. entities in Mining/ Metals/ Mining related works in Energy sector during the last 10 (ten) years of annual value not less than INR 100 lakh (excluding taxes).</p> <p>Annual Value &gt;=₹100 Lakh &lt;=₹200 Lakh - 03 Marks for each completed project<br/> Annual Value &gt;₹200 Lakh &lt;=₹400 Lakh - 04 Marks for each completed project<br/> Annual Value &gt;₹400 Lakh - 05 Marks for each completed project</p> <p>Maximum three projects shall be considered.</p> <p>Note for 1B:<br/> a. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.<br/> b. Projects/Assignments considered under 1B must be different from Projects considered under 1A.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 29 | 27       | 8.19.6 The Technical Scoring criteria<br>3. Relevant quality certificate from a recognized institution for related product or service Marks | <p>(i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br/> (ii) Information Security Management System - ISO 27001:2022<br/> (iii) ISO 14001:2015 certified (Environment Management system)<br/> (iv) IT Service Management System – ISO/IEC 20000-1:2018<br/> (v) ISO 42001:2023 Certified (AI Management System) for AI Labs</p> <p>One mark for each certificate</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                        | <p>(i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br/> (ii) Information Security Management System - ISO 27001:2022<br/> (iii) ISO 14001:2015 certified (Environment Management system)<br/> (iv) IT Service Management System – ISO/IEC 20000-1:2018<br/> (v) ISO 42001:2023 Certified (AI Management System) for AI Labs</p> <p>One mark for each certificate and maximum of 5 marks for any three of the five certificates</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <p>Please refer revised tender document</p> <p>Relevant quality certificates from a recognized institution as below:<br/> (i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br/> (ii) Information Security Management System - ISO 27001:2022<br/> (iii) ISO 14001:2015 certified (Environment Management system)<br/> (iv) IT Service Management System – ISO/IEC 20000-1: 2018<br/> (v) ISO 42001:2023 Certified (AI Management System) for AI Labs<br/> (vi) ISO 9001:2015 (Quality Management System)<br/> (vii) SA 8000 (Social Accountability)<br/> One mark for each certificate, any five certificates can be submitted.<br/> Maximum 05 Marks</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 30 |          | General                                                                                                                                     | Bid Due Date: 28/04/2026; Time: 3:00 PM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                        | <p>Justification</p> <p>The extension is requested to enable bidders to adequately incorporate pre-bid clarifications and prepare comprehensive technical and financial submissions, thereby promoting wider participation.</p> <p>Suggested Changes:<br/> Bid Due Date: 05/05/2026; Time: 3:00 PM</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Pls refer revised tender schedule in the e-tender portal.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 31 | 74       | 13.1 Replacement of Senior & Junior Professionals and Penal deductions Annexure 2: Special Conditions of Contract                           | <p>It is desirable that all deployed professionals for this Service are available during the entire duration of the Contract. OMC shall consider substitution only in extraordinary/unavoidable circumstances (including resignation from the service provider, poor health condition, family constraints, death and or any other unavoidable situation). Such substitution shall ordinarily be subject to equally or better qualified and experienced personnel being provided to the satisfaction of OMC and the service provider shall not be allowed to propose more than 01 (One) substitutions of each deployed professional in a year (except for cases of death/ permanent disability) subject to maximum 03(Three) instances of replacement proposal per year under the contract.</p>                                           |                        | <p>Suggested Changes:<br/> It is requested to include a provision that upon submission of a replacement CV by the Service Provider, OMC may review and provide its acceptance or comments within 21 (twenty-one) days. In case no comments or observations are communicated within 21 days, the replacement CV shall be treated as deemed approved.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <p>Please refer revised Tender Document</p> <p>It is desirable that all deployed professionals for this Service are available during the entire duration of the Contract. OMC shall consider substitution only in extraordinary/unavoidable circumstances (including resignation from the service provider, poor health condition, family constraints, death and or any other unavoidable situation). Such substitution shall be done within 30 Days and ordinarily be subject to equally or better qualified and experienced personnel being provided to the satisfaction of OMC and the service provider shall not be allowed to propose more than 01 (One) substitutions of each deployed professional in a year (except for cases of death/ permanent disability) subject to maximum 30% of the total deployed personnel per year under the contract. Further, upon submission of a CV for replacement of the professional by the Service Provider, OMC may review and provide its acceptance or comments within 14 (Fourteen) days of receipt of the CV. In case, no comments or observations are communicated within 14 (Fourteen) days by OMC, the replacement CV shall be treated as deemed approved and action shall be taken by the Service Provider for deployment of the professional.</p> |

| #  | Page No. | Clause No. of Tender Document                                                                | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Clarification Required                                                                                                                                                                 | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                         | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
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| 32 |          | 7 secrecy Annexure 2: Special Conditions of Contract                                         | OMC shall maintain strict confidentiality of all documents, drawings, design and other technical information made available by the Service Provider in respect of this MCTA assignment and shall not pass on any information to any agency/ organization except to those who are directly connected with the execution of this MCTA assignment with the express understanding that these will be used For this MCTA assignment only. The Service Provider shall maintain strict confidentiality of all documents and information made available by OMC to the Service Provider, in respect of the execution of this MCTA assignment. |                                                                                                                                                                                        | Suggested Changes:<br>1. It is requested to allow the Consultant to retain such portion of the Confidential Information including its working papers that is required for compliance with its statutory, regulatory or professional conduct obligations<br>2. Can OMC confirm that the confidentiality obligations will be mutual? Furthermore, we request that the confidentiality obligations are required for a specific period ( 1- 3 years) rather than being perpetual. | Please refer revised Tender Document<br>OMC shall maintain strict confidentiality of all documents, drawings, design and other technical information made available by the Service Provider in respect of this MCTA assignment and shall not pass on any information to any agency/ organization except to those who are directly connected with the execution of this MCTA assignment with the express understanding that these will be used For this MCTA assignment only.<br>The Service Provider shall maintain strict confidentiality of all documents and information made available by OMC to the Service Provider, in respect of the execution of this MCTA assignment.<br>Obligations of confidentiality under this contract shall remain in force for 8 (eight) years after the completion of the Contract or any extension there in. |
| 33 | 39       | 12 Termination of Service Order /                                                            | 12.1 If the Service Provider fails to fulfil the terms and conditions of                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                        | Suggested Changes:<br>It is suggested to include the following provisions-                                                                                                                                                                                                                                                                                                                                                                                                    | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 34 | 74       | 12 (Limitation of Liability), Annexure 2: Special Conditions of Contract                     | Notwithstanding anything contrary contained herein, the aggregate total liability of Service Provider under the Service Order / Agreement or otherwise shall be limited to 100% of Service Order / Agreement price. However, neither party shall be liable to the other party for any indirect and consequential damages, loss of profits or loss of production.                                                                                                                                                                                                                                                                     |                                                                                                                                                                                        | We request OMC to clarify if the 100% liability cap is inclusive of all indemnities, liquidated damages, and penalties. We propose limiting the liability to the fees paid/payable in the preceding 12 months of the contract.                                                                                                                                                                                                                                                | It is being clarified that<br><br>Here, Service Order/ Agreement Price implies the Contract value of One Contractual Year only.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 35 | 47       | 2.2 (Scope of Work - Mining Production) Annexure 2: Special Conditions of Contract           | Legal and regulatory compliance review of tender documents.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                        | Since the scope includes "legal review," and the Bidder is not a Law firm authorised to provide legal services; can OMC clarify the exact scope of work that will be performed under this requirement.                                                                                                                                                                                                                                                                        | Pls refer the revised tender document.<br>Legal review is not required, however the Service Provider may have to review applicable rules & regulations.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 36 | 42       | 20.1 (Liability and Indemnity), (Annexure1: General Conditions of Contract-Services)         | Service Provider shall indemnify OMC against any and all third-party claims, actions, suits or proceedings                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                        | We request that the third-party indemnity be limited to claims arising directly and solely from the gross negligence or willful misconduct of the Service Provider, excluding any contributory negligence by OMC.                                                                                                                                                                                                                                                             | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 37 | 95       | Annexure 14, Section 5 (Previous transgression)                                              | Previous transgression<br>1. The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.<br>2. If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or action can be taken as per the procedure mentioned in Guidelines on Banning of business dealings in the manual of OMC                                                                                    |                                                                                                                                                                                        | Regarding declarations of transgressions, criminal cases, and litigations, can OMC clarify if this can be submitted "as on date of submission" and the look back period be removed                                                                                                                                                                                                                                                                                            | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 38 | 25       | Clause No.8.19.6 The Technical Scoring criteria is specified Experience of the firm S. No.1B |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | For abundant clarity we would request you to confirm whether for evaluation criteria "1B" of clause 8.19.6 the annual value of a multi-year project will be considered for evaluation. |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Please refer revised tender document :<br><br>For each additional completed Consultancy/ Advisory project for Govt. entities in Mining/ Metals/ Minig related works in Energy sector during the last 10 (ten) years of annual value not less than INR 100 lakh (excluding taxes).<br><br>Annual Value >=₹100 Lakh <=₹200 Lakh - 03 Marks for each completed project<br>Annual Value >₹200 Lakh <=₹400 Lakh - 04 Marks for each completed project<br>Annual Value >₹400 Lakh - 05 Marks for each completed project<br><br>Maximum three projects shall be considered.<br><br>Note for 1B:<br>a. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.<br>b. Projects/Assignments considered under 1B must be different from Projects considered under 1A.                                                                              |
| 39 |          |                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                        | We request you to kindly consider experience of consultancy/Advisory service provided in Energy, Infrastructure, Metals, Logistics sector in both pre-qualification and Technical scoring criteria                                                                                                                                                                                                                                                                            | Please refer revised Tender Document.<br>Consultancy/Advisory service provided in Mining/ Metals/ Mining related works in Energy sector will be considered.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

| #  | Page No. | Clause No. of Tender Document                            | Description of Clause                                                                                                                                                                                                                                                                                                                                                              | Clarification Required                                                                                                                                                                                                                                                                                                                                                            | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                        | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                       |
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| 40 |          |                                                          |                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                   | If any change is made in the threshold value or wider sectors are admitted from the standpoint of credentials, the same may be done consistently across all evaluation criteria (pre-qualification and Technical scoring) and not just restricted to pre-qualification criteria only                                                                                                         | Please refer revised Tender Document.<br>All the changes are made consistent across Pre-qualification and Technical Scoring criteria, as applicable.                                                                                                                                                                                                                                                                                 |
| 41 | 14       | Note of Clause 7.1                                       | Applicable 10 (Ten) years shall be from 01-Apr-15 to 31-Mar-25.                                                                                                                                                                                                                                                                                                                    | Recent financial year shall be considered                                                                                                                                                                                                                                                                                                                                         | Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.                                                                                                                                                                                                                                                                                                                              | Please refer revised Tender Document<br>Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.                                                                                                                                                                                                                                                                                                                              |
| 42 | 22       | Clause 8.19.3                                            | The Bidders shall be allowed a maximum time period of 3 (three) working days for uploading on the e-procurement portal/ submitting the documents called for/ sought for, through email.                                                                                                                                                                                            | 7 (seven) working days' time shall be given in line with prevailing industry practice.                                                                                                                                                                                                                                                                                            | The Bidders shall be allowed a maximum time period of 7 (seven) working days for uploading on the e-procurement portal/ submitting the documents called for/ sought for, through email.                                                                                                                                                                                                      | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                     |
| 43 | 16       | 8.5 Instruction to Bidders:                              | The Authorized Signatory of the Bidder shall be duly authorized by a Registered Power of Attorney authorizing him/her to perform all tasks related to tender submission, including but not limited to sign and submit the bid and to participate in the bidding process on behalf of the Bidder. The format for the Power of Attorney is given in Annexure 3 of this Bid document. | It is a prevalent practice that Power of Attorney (PoA) is notarized for the purpose of bid purpose. Hence, request you to consider Notarized PoA also as a valid document.                                                                                                                                                                                                       | The Authorized Signatory of the Bidder shall be duly authorized by a Registered/Notarized Power of Attorney authorizing him/her to perform all tasks related to tender submission, including but not limited to sign and submit the bid and to participate in the bidding process on behalf of the Bidder. The format for the Power of Attorney is given in Annexure 3 of this Bid document. | Please refer revised Tender Document<br>The Authorized Signatory of the Bidder shall be duly authorized by a Registered/Notarized Power of Attorney authorizing him/her to perform all tasks related to tender submission, including but not limited to sign and submit the bid and to participate in the bidding process on behalf of the Bidder. The format for the Power of Attorney is given in Annexure 3 of this Bid document. |
| 44 | 48       | 2.2, 1A, 4 Instruction to Bidders:                       | 4. Mining & Allied Contracts<br>• Support in finalizing scope of work for Mining & Allied contracts.<br>• Risk assessment and mitigation strategies in contract execution.                                                                                                                                                                                                         | We understand that any kind of legal services is not covered under "Scope of Services". Please include the proposed addition to relevant section of NIT.                                                                                                                                                                                                                          | Notwithstanding anything contained in this Tender Document or any contract executed pursuant thereto, the Bidder shall not provide, and is expressly prohibited from providing, any legal services or legal advice, whether directly or indirectly.                                                                                                                                          | Pls refer the revised tender document.<br>Legal review is not required, however the Service Provider may have to review applicable rules & regulations.                                                                                                                                                                                                                                                                              |
| 45 | 56       | 2.4.1. Consultant: Expert                                | Category-1 & Category-2                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                   | We request you to clarify which category of Expert(s) to be considered for our financial bid submission.                                                                                                                                                                                                                                                                                     | Tender conditions shall prevail.<br>The Successful Bidder shall deploy both the categories of experts based on requirement by OMC.                                                                                                                                                                                                                                                                                                   |
| 46 | 59       | 2.4.1. Consultant: Expert: Mining<br>• Production        | Category-1<br>• Degree in Mining Engineering with MBA in any Discipline<br><br>Category-2<br>• Degree in Mining/ Mineral/ Chemical/ Metallurgical Engineering                                                                                                                                                                                                                      | Since this requirement pertains to an expert pool, we request that experts with a relevant master's degree be considered, as this would be more aligned with the technical and domain-specific nature of the engagement.                                                                                                                                                          | Category-1<br>• Degree in Mining Engineering with M. Tech. or MBA in any Discipline.<br>Category-2<br>• Degree in Mining/ Mineral/ Chemical/ Metallurgical Engineering/Geology                                                                                                                                                                                                               | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                     |
| 47 | 59       | 2.4.1. Consultant: Expert: Mining<br>• Sales & Marketing | Category-1<br>• Degree in Mining Engineering and MBA (Full time) from Foreign University or Indian "A" Class Institutes or equivalent.                                                                                                                                                                                                                                             | To bring uniformity across all positions in this NIT, it is requested to accept the proposed change.                                                                                                                                                                                                                                                                              | Category-1<br>• Degree in Mining Engineering and MBA (Full time) from Foreign University or Indian "A" Class Institutes or equivalent.                                                                                                                                                                                                                                                       | Please refer revised Tender Document<br>Category-1<br>• Degree in Mining Engineering and MBA or equivalent as defined in clause 2.4.4 of SCC.                                                                                                                                                                                                                                                                                        |
| 48 | 61       | 2.4.1. Consultant: Expert<br>• Project Management        | Should have at least 15 years of post-qualification work experience should have at least 05 years relevant experience in the procurement of goods and services                                                                                                                                                                                                                     | We request you to kindly consider changing the experience requirement from Procurement of Goods and Services to Project Management, as the former does not align with the role/scope of work.                                                                                                                                                                                     | Should have at least 15 years of post-qualification work experience should have at least 05 years relevant experience in the procurement of goods and services Project Management                                                                                                                                                                                                            | Please refer revised Tender Document.<br>Should have at least 15 years of post-qualification work experience including at least 05 years relevant experience in Project Management.                                                                                                                                                                                                                                                  |
| 49 | 61       | 2.4.1. Consultant: Expert<br>• Human resources (HR)      | • MBA (HR) / PMIR from a recognized institute.<br>• 15 years of post-qualification experience in HR, with specific exposure to Performance Management and HR operations preferred.                                                                                                                                                                                                 | Most Indian Business Schools such as IIMs do not confer degrees in specific specializations, and subjects related to HR are covered in MBA programmes, we submit that the eligibility criterion may be revised to add MBA or equivalent degree, as the current requirement may unduly restrict the pool of eligible candidates. For HR, relevant experience should be considered. | • MBA (HR) / PMIR or Equivalent from a recognized institute.<br>• General MBA or equivalent may also be considered based on OMC's requirement and competency & experience of the candidate<br>• 15 years of post-qualification (after graduation) experience in HR, with specific exposure to Performance Management and HR operations preferred.                                            | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                     |
| 50 | 62       | 2.4.2 Consultant-Senior Professionals                    | • Should have at least 10 years of post-qualification work experience in relevant field.                                                                                                                                                                                                                                                                                           | Common request for requirements listed under clause 2.4.2.<br>In consulting domain most of the consultants with desired experience are generally Associate Director or above manage multiple projects. Deploying such senior consultants will not encourage them for long term.                                                                                                   | • Should have at least 6 years of post-qualification (after graduation) work experience in relevant field.                                                                                                                                                                                                                                                                                   | Please refer revised Tender Document.<br>All the Senior Professionals should have at least 7 years of post-qualification (after base qualification required for the category) work experience in relevant field.                                                                                                                                                                                                                     |

| #  | Page No. | Clause No. of Tender Document                                                           | Description of Clause                                                                                                                                                                                                                                                      | Clarification Required                                                                                                                                                                                                                                                                                                                                                                                                                                           | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                            | OMC's Response                                                                                                                                                                                                                                                                                                                   |
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| 51 | 62       | 2.4.1. Consultant: Senior Professionals Mining a. Production                            | Degree in Mining Engineering (Mineral/ Metallurgical Engineering may also be considered based on OMC's requirement and competency & experience of the candidate) with MBA in any discipline.                                                                               | To bring uniformity across all positions in this NIT, it is requested to accept the proposed change.                                                                                                                                                                                                                                                                                                                                                             | Degree in Mining Engineering (Mineral/ Metallurgical/ Chemical Engineering/Geology may also be considered based on OMC's requirement and competency & experience of the candidate) <del>with MBA in any discipline.</del>                                                                                                                                                                                                                        | Please refer revised Tender Document.<br>Sr. Professional 1: Degree in Mining Engineering with MBA in any discipline.<br>Sr. Professional 2: Degree in Mining/ Mineral/ Chemical/ Metallurgical Engineering.                                                                                                                     |
| 52 | 62       | 2.4.2. Consultant- Senior Professional: Mining, b. Sales & Marketing                    | Degree in Mining Engineering (Mineral/ Metallurgical Engineering may also be considered based on OMC's requirement and competency & experience of the candidate) with MBA in Sales/Marketing/Finance.                                                                      | Professionals from any engineering background with relevant experience of Sales & Marketing should be considered. Further, most Indian Business Schools such as IIMs do not confer degrees in specific specializations, and subjects related to Sales and Marketing are covered in MBA programmes, we submit that the eligibility criterion may be revised to MBA or equivalent, as the current requirement may unduly restrict the pool of eligible candidates. | Degree in Engineering with MBA or Equivalent                                                                                                                                                                                                                                                                                                                                                                                                     | Please refer revised Tender Document.<br>Sr. Professional 1: Degree in Mining Engineering and MBA or equivalent.<br>Sr. Professional 2: Degree in Mining/ Mineral/ Any other Engineering and MBA or equivalent.                                                                                                                  |
| 53 | 62       | 2.4.1. Consultant: Senior Professionals Mining c. Safety                                | Degree in Mining/Mechanical Engineering preferably having Industrial Safety qualification / Certification.                                                                                                                                                                 | Degree in Engineering/ Geology with relevant industry experience shall be considered.                                                                                                                                                                                                                                                                                                                                                                            | Degree in Mining/ Mechanical Engineering (Mineral/ Metallurgical/ Chemical Engineering/Geology may also be considered based on OMC's requirement and competency & experience of the candidate) /Mechanical Engineering preferably having Industrial Safety qualification / Certification.                                                                                                                                                        | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                 |
| 54 | 62       | 2.4.2 Consultant Senior Professionals, 2. Quality Control, Chromite Exploration and R&D | <ul style="list-style-type: none"> <li>Degree in M.Sc. Geology</li> <li>Should have at least 10 years of post-qualification relevant experience in Quality Control and Mineral Exploration.</li> </ul>                                                                     | Geologists are generally technically specialists in their field. Further, Geologists with 10 years of experience are treated as senior specialist and deploying/ retaining such professional will be a challenge during execution. Hence, experience of 6 years should be considered                                                                                                                                                                             | <ul style="list-style-type: none"> <li>M.Sc. in Geology</li> <li>Should have at least 6 years of relevant experience in Quality Control and Mineral Exploration. (after Graduation)</li> </ul>                                                                                                                                                                                                                                                   | Please refer revised Tender Document.<br><ul style="list-style-type: none"> <li>Degree in M.Sc. Geology</li> <li>Should have at least 7 years of post-qualification relevant experience in Quality Control and Mineral Exploration.</li> </ul>                                                                                   |
| 55 | 62       | 2.4.2. Consultant Senior Professional 3. Human Resources (HR)                           | <ul style="list-style-type: none"> <li>MBA (HR) / PMIR from a recognized institute.</li> <li>Should have 10 years of post qualification experience in HR, with specific exposure to Performance Management, Learning &amp; Development and other HR operations.</li> </ul> | Most Indian Business Schools such as IIMs do not confer degrees in specific specializations, and subjects related to HR are covered in MBA programmes, we submit that the eligibility criterion may be revised to add MBA or equivalent degree, as the current requirement may unduly restrict the pool of eligible candidates. For HR, relevant experience should be considered.                                                                                | <ul style="list-style-type: none"> <li>MBA (HR) / PMIR or Equivalent from a recognized institute.</li> <li>General MBA or equivalent may also be considered based on OMC's requirement and competency &amp; experience of the candidate</li> <li>Should have 6 years of post qualification (after graduation) experience in HR, with specific exposure to Performance Management, Learning &amp; Development and other HR operations.</li> </ul> | Please refer revised Tender Document.<br><ul style="list-style-type: none"> <li>MBA (HR) / PMIR or Equivalent from a recognized institute.</li> <li>Should have 7 years of post qualification experience in HR, with specific exposure to Performance Management, Learning &amp; Development and other HR operations.</li> </ul> |
| 56 | 62       | 2.4.2. Consultant Senior Professional 5. Under Ground Project                           | Should have at least 10 years of work experience in Mechanised Underground Mining                                                                                                                                                                                          | In Indian context underground mines are with Government sector companies (such as SCCL/CIL) and only few with Private Sectors (like HZL). The experience sought for the underground mines is very difficult to fulfil. Hence, request you to consider the proposed change. The expertise for the Underground can be drawn from the Expert Pool having such experience                                                                                            | Should have at least 6 years of work experience in Mechanised Underground Mining. (after Graduation)                                                                                                                                                                                                                                                                                                                                             | Please refer revised Tender Document.<br>Should have at least 7 years of work experience including 04 Years work experience in Mechanised Underground Mining. (after Graduation).                                                                                                                                                |
| 57 | 63       | 2.4.2. Consultant Senior Professional; 6. Critical Mineral/ Exploration/ Pelletization  | Degree in Mining/ Mineral/ Metallurgy Engineering/MSc in Geology with MBA in any discipline.                                                                                                                                                                               | It is requested to include the proposed change (Chemical Engineering) in line with the qualifications required for the expert.                                                                                                                                                                                                                                                                                                                                   | Degree in Mining/ Mineral/ Metallurgy/Chemical Engineering/MSc in Geology with MBA in any discipline.                                                                                                                                                                                                                                                                                                                                            | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                 |
| 58 | 63       | 2.4.2. Consultant Senior Professional 9. IT/ Digital                                    | Should have a B.E/ B. Tech in Computer Science/IT/Electronics and Communication                                                                                                                                                                                            | It is requested to include the proposed change as most of the professional working in IT domain are from varied engineering backgrounds as well as MCA. The relevant experience of professional in IT would be vital for this role.                                                                                                                                                                                                                              | Should have a <del>B.E/ B. Tech in Computer Science/IT/Electronics and Communication</del> B.E/ B. Tech in any engineering discipline /MCA                                                                                                                                                                                                                                                                                                       | Should have a B.E/ B.Tech in Computer Science/IT/Electronics and Communication/ EEE/ MCA                                                                                                                                                                                                                                         |

| #  | Page No. | Clause No. of Tender Document                                 | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Clarification Required                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | OMC's Response                                                                                                                                                                                                   |
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| 59 | 63       | 2.4.2. Consultant Senior Professional; 10. Project Management | Should have relevant experience in the procurement of goods and services should have a B.E/B. Tech in Engineering and MBA in any discipline.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | We request you to kindly consider changing the experience requirement from Procurement of Goods and Services to Project Management, as the former does not align with the role/ scope of work.                                                                                                                                                                                                                                                                                                                                                      | Should have relevant experience in the Project Management and should have a B.E/B. Tech in Engineering and MBA in any discipline.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Please refer revised Tender Document.<br>Should have relevant experience in the Project Management and should have a B.E/B. Tech in Engineering and MBA in any discipline.                                       |
| 60 | 64-65    | 2.4.3 Consultant Junior Professionals,                        | Should have at least 05 years of post-qualification work experience in relevant field.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Common request for requirements listed under clause 2.4.3<br>We understand that Junior professionals shall be assisting Senior professionals and working on report making, secondary research and day to day support to the team and the client. Hence, 3 years of experience would suffice the desired requirement.                                                                                                                                                                                                                                | Should have at least 03 years of post-qualification (after graduation) work experience in relevant field.<br>Further qualification of Junior Professionals shall be considered for each category in line with the Senior Professionals mentioned above.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Please refer revised Tender Document.<br>All the Junior Professionals should have at least 4 years of post-qualification (after base qualification required for the category) work experience in relevant field. |
| 61 | 67       | 4. Contract Period and Price Revision, clause 4.3             | For each subsequent year of extension, the escalation will be given @ 10% over the previous year's man-month rate for Senior Professional & Junior Professional who continues the services for subsequent year/s subject to the following conditions:<br>i. After completion of a continuous period of (01) one year service by a professional (Senior/Junior) from the date of his/her appointment, he/she shall be considered for the above escalation.<br>ii. Any professional (Senior/Junior) appointed from 2nd year onwards at any time during execution, shall get 1st year base rate for his/her first year of engagement. After completion of one year, 10% escalation year on year shall also be applicable for such professional/s.<br>iii. In case of Expert, an annual escalation @10% shall be applicable on previous years man-day rate on extension/renewal of contract for subsequent | Escalation against man day/man-month rate shall be position specific instead of particular professional specific.<br>Consultants deployed by the Successful Bidder during execution of contract may resign and such incidents are out of Bidder's control.<br>Salary/Renumeration paid to consultants are benchmarked on prevailing market rates and such clause will put unwarranted pressure on Bidder's project financials.                                                                                                                      | For each subsequent year of extension, the escalation will be given @10% over the previous year's man-month rate for Senior Professional & Junior Professional on extension/renewal of contract for subsequent year.<br>In case of Expert, an annual escalation @10% shall be applicable on previous years man-day rate on extension/renewal of contract for subsequent year.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Please refer Revised Tender document.<br>Tender conditions shall prevail.                                                                                                                                        |
| 62 | 69       | 6. Responsibility of the Service Provider: clause 6.10        | The on-site professionals deployed will be entitled to the list of holidays for HO OMC and additional 12 days of paid leave on annual basis (contract year). Any leave taken in excess of the above or any unauthorized absence shall be treated as un-paid and the payable remuneration shall be appropriated accordingly on Prorata basis by dividing the Man-month rate with 30(thirty) considering the same as the average no.of days per month throughout the year. However, any out-of-station travel during these holidays or while availing of leave shall be with the prior permission of the OMC.                                                                                                                                                                                                                                                                                            | Bidders shall keep the deployed consultants updated with latest industry know how. Therefore, bidder requests for additional paid absence for such training & development for deployed consultants.                                                                                                                                                                                                                                                                                                                                                 | The on-site professionals deployed will be entitled to the list of holidays for HO OMC and additional 12 days of paid leave on annual basis, further 07 days of paid leave shall be provided for training & development purpose on prior approval from Key Contacts (contract year). Any leave taken in excess of the above or any unauthorized absence shall be treated as un-paid and the payable remuneration shall be appropriated accordingly on prorata basis by dividing the Man-month rate with 30 (thirty) considering the same as the average no. of days per month throughout the year. However, any out-of-station travel during these holidays or while availing of leave shall be with the prior permission of the OMC.                                                                                                                                                                                                 | Tender conditions shall prevail.                                                                                                                                                                                 |
| 63 | 69       | 6. Responsibility of the Service Provider: clause 6.11        | Leave shall not be allowed for more than 10 days at a time. It may be combined with Sundays and other authorized holidays provided that the resulting period of absence from duty does not exceed ten days. Sundays or other authorized holidays when so combined with the leave shall not be counted for the purpose of reckoning the total amount of leave and in such case, no deduction from the man-month rate shall be done towards intervening Sundays or other authorized holidays.<br>However, if the total no. of leaves/absences is more than a continuous period of 10 days including Sundays or other authorized holidays, the entire period of leaves/absences shall be considered as leave /absence and the deduction for the total period of leave/absence excluding allowable leaves shall be liable for deduction as per clause 6.10 above.                                          | Most of the consulting firms have provision of block leave at the end of calendar year, generally around 8-11 days including Saturday/Sunday. Such provision may impact substantially the service fee for the month of December.<br>Additionally, professionals may have family related or personal commitments which may require more than 10 days at time such as in case of family emergency, marriage etc. Hence, it is requested to kindly consider it as an exception.<br>Key Contact may approve such extended leaves on case to-case basis. | Leave shall not be allowed for more than <del>10</del> 15 (fifteen) days at a time. It may be combined with Sundays and other authorized holidays provided that the resulting period of absence from duty does not exceed <del>ten</del> 15 (fifteen) days. Sundays or other authorized holidays when so combined with the leave shall not be counted for the purpose of reckoning the total amount of leave and in such case, no deduction from the man-month rate shall be done towards intervening Sundays or other authorized holidays.<br>However, if the total no. of leaves/absences is more than a continuous period of <del>10</del> 15 (fifteen) days including Sundays or other authorized holidays, the entire period of leaves/absences shall be considered as leave /absence and the deduction for the total period of leave/absence excluding allowable leaves shall be liable for deduction as per clause 6.10 above. | Tender conditions shall prevail.                                                                                                                                                                                 |

| #  | Page No. | Clause No. of Tender Document                                         | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                      | Clarification Required                                                                                                                                                                                                                                                                                                                                                             | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
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| 64 | 70       | 8. Conditions for deployment of professionals: (iii)                  | The Service Provider, with prior written approval of OMC, may engage enough support staff as necessary besides the Experts and Professionals (Senior and Junior) who will assist in data collection, analysis, report preparation, etc. for on time submission and approval of OMC.                                                                                                                                                        | Since the scope is very generic and deliverables are not specific as opposed to deliverables-based assignments. Further, there are several assistance/supports which may require engagement of any consultants which cannot be assessed at bidding stage. Bidder requests to allow for fair cost reimbursement. Hence, it is requested to <del>accept the proposed change(s)</del> | The Service Provider, with prior written approval of Key Contact/Nodal officer of OMC, may engage enough support staff as necessary besides the Experts and Professionals (Senior and Junior) who will assist in data collection, analysis, report preparation, etc. for on time submission and approval of OMC at mutually agreed additional service charge.                                                                                        | Clause deleted. Please refer Revised Tender document                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 65 | 70       | 8. Conditions for deployment of professionals: (iv)                   | The Service Provider, with prior written approval of OMC, is also allowed to engage sub-consultants for delivery of the above scope of work but OMC shall make no extra payments in lieu of the same and the Service Provider shall be held responsible for the quality and timeline of the output.                                                                                                                                        | Since the scope is very generic and deliverables are not specific as opposed to deliverables-based assignments. Further, there are several assistance/supports which may require engagement of any sub-consultants which cannot be assessed at bidding stage. Bidder requests to allow for fair cost reimbursement. Hence, it is requested to accept the proposed change(s).       | The Service Provider, with prior written approval of OMC, is also allowed to engage sub-consultants for delivery of the above scope of work but OMC shall make extra payment based on the mutually agreed additional service charge in lieu of the same and the Service Provider shall be held responsible for the quality and timeline of the output.                                                                                               | Clause deleted. Please refer Revised Tender document                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 66 | 73       | 10. Liquidated Damages, clause 10.2                                   | If the Service Provider fails to mobilize the Professionals within stipulated period and any extension thereof, unless such failure is due to force majeure situation or due to OMC's default, liquidated damages (LD) shall be imposed by OMC on the Service Provider. However, imposition of LD shall be without prejudice to the other remedies available to OMC <del>under the terms of the Service Order / Agreement</del>            | Bidder request to specify mobilization period of 21 days as hiring/deployment of the desired consultants is a time taking activity.                                                                                                                                                                                                                                                | If the Service Provider fails to mobilize the Professionals within stipulated period of 21 days and any extension thereof, unless such failure is due to force majeure situation or due to OMC's default, liquidated damages (LD) shall be imposed by OMC on the Service Provider. However, imposition of LD shall be without prejudice to the other remedies available to OMC under the terms of the Service Order / Agreement.                     | Please refer revised Tender Document.<br>If the Service Provider fails to mobilize the Professionals within stipulated period of 30 days and any extension thereof, unless such failure is due to force majeure situation or due to OMC's default, liquidated damages (LD) shall be imposed by OMC on the Service Provider. However, imposition of LD shall be without prejudice to the other remedies available to OMC under the terms of the Service Order / Agreement. |
| 67 | 73       | 10. Liquidated Damages, clause 10.2                                   | In case of delay in deployment of the Professionals during the Contract Period, LD shall be calculated as 2% (two per cent) of the yearly Contract value (excluding taxes and duties) of the delayed portion (Professionals) per month or part thereof of delay, subject to a maximum value of 10% of yearly Contract value (excluding taxes and duties). GST on LD shall be recovered in addition to the LD amount.                       | It is requested to compute the LD for the deployment of that particular professional only.                                                                                                                                                                                                                                                                                         | In case of delay in deployment of the Professionals during the Contract Period, LD shall be calculated as 2% (two per cent) of the yearly Contract value of that particular professional (excluding taxes and duties) per month or part thereof of delay, subject to a maximum value of 10% of yearly Contract value (excluding taxes and duties). GST on LD shall be recovered in addition to the LD amount.                                        | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 68 | 74       | 13. Replacement of Senior & Junior Professionals and Penal deductions | Such substitution shall ordinarily be subject to equally or better qualified and experienced personnel being provided to the satisfaction of OMC and the service provider shall not be allowed to propose more than 01 (One) substitutions of each deployed professional in a year (except for cases of death/ permanent disability) subject to maximum 03(Three) instances of replacement proposal per <del>year under the contract</del> | In consulting domain or otherwise, event of resignation is not in control of the Bidder (as per applicable laws too). Hence, we request for acceptance of the proposed changes for smooth project management during execution                                                                                                                                                      | Such substitution shall ordinarily be subject to equally or better qualified and experienced personnel being provided to the satisfaction of OMC and the service provider shall not be allowed to propose more than 01 (one) substitution of each deployed Professional in a year (except for cases of resignation/death/ permanent disability) subject to maximum 30% of the total deployed professionals in a particular year.                     | Please refer revised Tender Document.<br>Such substitution shall ordinarily be subject to equally or better qualified and experienced personnel being provided to the satisfaction of OMC and the service provider shall not be allowed to propose more than 01 (one) substitution of each deployed Professional in a year (except for cases of death/ permanent disability) subject to maximum 30% of the total deployed professionals in a particular year.             |
| 69 | 75       | 13. Replacement of Senior & Junior Professionals and Penal deductions | However, there shall be a penal deduction @5% of Annual cost of the particular resource based on the man-day/ man month rate of the professionals for that year against each instance of substitution beyond total 03 (Three) substitution of professionals in a year subject to maximum of 20% deduction (except for cases of death/ permanent disability) of Annual cost of that particular Resource/Professional category.              | In consulting domain or otherwise, event of resignation is not in control of the Bidder (as per applicable laws too). Hence, we request for acceptance of the proposed changes for smooth project management during execution                                                                                                                                                      | However, there shall be a penal deduction @5% of Annual cost of the particular resource based on the man-day/ man month rate of the professionals for that year against each instance of substitution beyond total 30% of the total deployed professionals in a particular year subject to maximum of 10% deduction (except for cases of resignation/ death/ permanent disability) of Annual cost of that particular Resource/Professional category. | Please refer revised Tender Document.<br>However, there shall be a penal deduction @5% of Annual cost of the particular resource based on the man month rate of the professionals for that year against each instance of substitution beyond total 30% of the total deployed professionals in a particular year subject to maximum of 20% deduction (except for cases of death/ permanent disability) of Annual cost of that particular Resource/Professional category.   |

| #  | Page No. | Clause No. of Tender Document                     | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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| 70 | 13-14    | 7.1<br>(Technical Criteria)                       | The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years :<br>i) Three similar completed Services of annual value not less than 250 Lakh each<br>OR<br>ii) Two similar completed Services of annual value not less than 300 Lakh each<br>OR<br>iii) Single similar completed Service of annual value not less than 500 Lakh<br><br>"Similar completed Services" means consultancy/advisory for Govt. entities in mining sector or private entities in mining sector with turnover >= 5000 Crore. |                        | We request OMC to kindly consider revising the eligibility criteria for similar work experience to prioritize diversity of client exposure across the mining sector, which we believe would be more suited to the nature of this MCTA engagement. Our suggestions are as follows:<br>1. This engagement requires advisory across 11 work streams spanning Mining Operations, HR, CSR, Sustainability, IT, Critical Minerals, and more. A Service Provider that has served multiple SMDCs, CMDCs, DMGs, and Ministry-level bodies across different states would bring richer cross-learning and understanding of varied regulatory and operational environments — which would be of greater value to OMC.<br>2. Under the current value-based criteria, a consultant that has worked on a single engagement for one agency with annual extensions could qualify on cumulative value alone, without demonstrating breadth of advisory capability. For an MCTA engagement of this scale, experience across diverse mining organizations is a stronger indicator of capability than order value of individual projects.<br>3. Many quality MCTA exercises for SMDCs and CMDCs were historically awarded through L1 mode, resulting in contract values below the INR 250–500 Lakh annual thresholds specified in this NIT. Several competent firms with strong MCTA track records across multiple mining PSUs may not meet the value thresholds due to this historical pricing context.<br>In view of the above, we request OMC to consider the following revised clause:<br><br>Proposed Revised Clause 7.1(a): "The Bidder must have experience of having successfully completed similar consultancy/advisory services of value not less than INR 100 Lakh each for at least 3 (three) different Government entities in the mining sector (as defined in Note (c)) during the last 10 (ten) years (from 01-Apr-15 to 31-Mar-25)." | Please refer revised tender document<br>1. Experience of the firm<br>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br>i) Three similar completed Services of annual value not less than 200 Lakh each OR<br>ii) Two similar completed Services of annual value not less than 250 Lakh each OR<br>iii) Single similar completed Service of annual value not less than 400 Lakh<br>Note:<br>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br>(i) for Govt. entities in Mining/ Metals/ Mining Related work in Energy sector or<br>(ii) for private entities in Mining/ Metals/ Mining Related work in Energy sector having average turnover of not less than 5000 Crore in any three years during the last 5 financial years (i.e. FY20-21, FY21-22, FY22-23, FY23-24 and FY24-25).<br>b. Government entities in Mining/ Metals/ Mining related works in Energy sector shall mean any of the following:<br>i) All State/ Central Govt. Dept./ Entities in Mining/ Metals/ Mining related work in Energy Sector<br>ii) Ministry of Mines/ Ministry of Coal or any other Ministry related to Mining/Metals/ Mining related work in energy sector at state or central level<br>iii) Any State/ Central government level PSUs, in Mining/ Metals/ Mining related works in Energy Sector<br>c. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26. |
| 71 | 24-25    | 8.19.6<br>Criteria 1A & 1B<br>(Technical Scoring) | Scoring Criteria 1A (20 marks): 20 marks for eligible project(s) meeting Clause 7.1.<br><br>Scoring Criteria 1B (15 marks): For each additional completed project for Govt. entities in mining sector during the last 10 years of value >= INR 300 Lakh:<br>>= 300L to < 500L = 3 marks each<br>>= 500L to < 700L = 4 marks each<br>>= 700L+ = 5 marks each<br>Max 3 additional projects.<br><br>Note: Projects under 1B must be different from 1A.                                                                                                 |                        | In line with our suggestion on Clause 7.1, we request OMC to kindly consider revising the scoring criteria for firm experience to reward diversity of mining sector clients served alongside a reasonable value threshold, rather than high order value alone. We request OMC to consider the following revised scoring: Proposed Revised Criteria 1A (20 marks): "20 marks for meeting the revised eligibility criteria under Clause 7.1 — i.e., successfully completed consultancy/advisory services of value not less than INR 100 Lakh each for at least 3 different Government entities in the mining sector in the last 10 years." Proposed Revised Criteria 1B (15 marks): "For each additional distinct Government entity in the mining sector (different from the 3 counted under 1A) for which the Bidder has successfully completed a consultancy/advisory engagement of value not less than INR 100 Lakh in the last 10 years — 5 marks per additional entity, maximum 3 additional entities, maximum 15 marks."                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Please refer revised tender document :<br><br>For each additional completed Consultancy/ Advisory project for Govt. entities in Mining/ Metals/ Energy sector during the last 10 (ten) years of annual value not less than INR 100 lakh (excluding taxes).<br>Annual Value >=₹100 Lakh <=₹200 Lakh - 03 Marks for each completed project<br>Annual Value >₹200 Lakh <=₹400 Lakh - 04 Marks for each completed project<br>Annual Value >₹400 Lakh - 05 Marks for each completed project<br><br>Maximum three projects shall be considered.<br><br>Note for 1B:<br>a. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.<br>b. Projects/Assignments considered under 1B must be different from Projects considered under 1A.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 72 | 27       | Clause 8.19.6<br>Criteria 3                       | Quality Certificates                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                        | We request OMC to kindly reconsider one of the five listed certifications which do not appear relevant to a management consulting engagement:<br><br>1. ISO 14001:2015<br>(Environmental Management System) — This certification is designed for organizations with a significant environmental footprint such as manufacturing plants, mining operations, and construction companies. A professional services/consulting firm operating from office premises has negligible direct environmental impact. This certification assesses an organization's own environmental practices, not its capability to advise clients on environmental matters. For this MCTA engagement, the consultant's expertise in sustainability advisory (covered under Scope of Work) is what matters, not whether the firm's own offices are ISO 14001 certified. We suggest OMC replace the above certification with standards that are directly relevant to the nature of this engagement:<br>• ISO 9001:2015 (Quality Management System) — the most widely recognized quality standard, directly applicable to consulting service delivery quality<br>• ISO 22301:2019 (Business Continuity Management) — demonstrates organizational resilience and ability to deliver uninterrupted advisory services, which is critical for a 3-year embedded MCTA engagement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Please refer revised tender document<br><br>Relevant quality certificates from a recognized institution as below:<br>(i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br>(ii) Information Security Management System - ISO 27001:2022<br>(iii) ISO 14001:2015 certified (Environment Management system)<br>(iv) IT Service Management System – ISO/IEC 20000-1: 2018<br>(v) ISO 42001:2023 Certified (AI Management System) for AI Labs<br>(vi) ISO 9001:2015 (Quality Management System)<br>(vii) SA 8000 (Social Accountability)<br><br>One mark for each certificate, any five certificates can be submitted.<br><br>Maximum 05 Marks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 73 | 14       | 7.2 (a)                                           | Financial Criteria:<br>Average annual financial turnover from consulting services of the Bidder during the last 3 (three) financial years should be at least INR 500 crore.                                                                                                                                                                                                                                                                                                                                                                         |                        | We request OMC to clarify: (a) Whether "consulting services" turnover includes all advisory revenue streams (advisory, consulting, deals/transaction advisory, risk consulting, etc.) or only management consulting/strategy consulting revenue specifically?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Please refer revised tender document<br><br>Consultancy Services shall be excluding IT Implementation, ERP & Audit Services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

| #  | Page No. | Clause No. of Tender Document    | Description of Clause                                                                                                                                                                                                                                                               | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
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| 74 | 46-58    | 2.2 (Annexure 2)                 | Scope of Work — 10+ work streams covering Mining, QC/Exploration, HR, CSR, UG Project, Critical Minerals, C&P, Project Mgmt, Sustainability, IT/Digital.<br><br>Note: "Scope of work is indicative. OMC management may add or remove or modify specific scopes as per requirement." |                        | Given the indicative nature of the scope: (a) We request confirmation that any material addition to the scope during the contract would be subject to mutual discussion and appropriate adjustment in commercial terms. (b) Will engagement/disengagement of professionals be done with a reasonable notice period? We suggest minimum 30 days' notice for disengagement. (c) If OMC adds entirely new work streams beyond the 11 listed, would the Service Provider deploy additional resources at the agreed man month/man-day rates? (d) For work streams where OMC may reduce or remove scope — would the Service Provider be given the option to redeploy the affected professionals to other work streams, or would they be released with notice?                                                                                         | (a) Tender Conditions shall prevail<br>(b) Deployment of any new professional based on the requirement of OMC shall be done within 30 days of such request from OMC. Disengagement of any professional shall be done with a notice period of 15 days.<br>(c) The man-month rate of such additional professional will be applicable rate of that particular contract year.<br>(d) It will be decided by OMC based on requirement                                                                                                                |
| 75 | 12       | 6.1 (Scope of Services)          | Contract period: 03 (Three) years, initially for 1st year, renewed YoY subject to satisfactory performance. Subsequently, may be renewed for additional 3 years.                                                                                                                    |                        | We request OMC to clarify: (a) What criteria/parameters define "satisfactory performance" for YoY renewal? Is there a defined evaluation framework, or will it be jointly developed? (b) What notice period would OMC provide in case of non-renewal after Year 1 or Year 2? (c) For the additional 3-year extension (Years 4-6), would the terms and conditions (including escalation formula) remain the same, or would fresh commercial negotiations be conducted?                                                                                                                                                                                                                                                                                                                                                                           | (a) Tender Condition shall prevail<br>(b) It will be communicated at least 30 days prior to the start of the subsequent contract year.<br>(c) Please refer revised tender document, on successful completion of 03 (three) years contract period, OMC at its sole discretion may extend the contract for an additional period up to 03 (three) years on a year-to-year basis with the same terms & conditions of the contract including applicable year on year escalation.                                                                    |
| 76 | 73-74    | 10.1 to 10.7 (Annexure 2)        | Liquidated Damages: - 2% of yearly contract value per month of delay in deployment - Max 10% of yearly contract value - GST on LD recovered additionally - Delivery period starts from signing of Agreement / LoA date                                                              |                        | We request OMC to consider the following modifications: (a) LD should be calculated on the proportionate value of the delayed resource(s), not on the entire yearly contract value. Delay in deploying 1 of 12 professionals should not attract LD on the full annual contract. (b) The LD cap of 10% should be inclusive of GST.<br><br>(c) We request a mobilization/grace period of 30 days from the effective date for initial deployment, during which LD should not apply. This is standard practice for consulting engagements requiring specialized recruitment.<br><br>(d) Clause 10.3 mentions LD for delay "during the Contract Period" — does this apply to mid-contract replacements? If yes, the 15-day replacement timeline (Clause 13.4) should be treated independently from LD.                                               | Please refer revised Tender Document.<br>(a) as per clause 10.3 of SCC, LD shall be calculated as 2% (two per cent) of the yearly Contract value (excluding taxes and duties) of the delayed portion (Professionals) per month or part thereof of delay.<br>(b) Tender Condition shall prevail.<br>(c) Service Provider shall mobilize the Professionals within 30 days from the date of issuance of LOA.<br>(d) During the contract period, any replacement of professional or mobilization of new professional shall be done within 30 days. |
| 77 | 38-39    | 12 (GCC - Annexure 1)            | Termination of Service Order / Agreement: OMC shall have the right to terminate after 30 days' notice. OMC may impose further penalties such as holidaying/banning/blacklisting. Decision of OMC shall be final.                                                                    |                        | In connection with the said clause, situations may arise where the consultant may not be fully responsible for delays or shortcomings. Some factors may be beyond the Service Provider's control. We request: 1. OMC shall allow reasonable time and the opportunity of being heard before levying any damages/penalties or cancellation of the Service Order. 2. The damages/penalties shall be capped at 1x of the relevant contract activity value. 3. The statement "OMC may also impose further penalties on the Service Provider such as holidaying/banning/blacklisting for a specific period of time. In all such cases, the decision of OMC shall be final" should be deleted, as banning/blacklisting should follow due process under OMC's own banning policy (Clause 22 of GCC) and not be an automatic consequence of termination. | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 78 | 29       | 8.22 (vi) & (vii)                | Performance Security: - 10% of Annual Contract value (excl. taxes) - Valid for 18 months per contractual year - BG from Nationalised/Scheduled Bank at Bhubaneswar                                                                                                                  |                        | We request OMC to consider: (a) Reducing Performance Security from 10% to 5% of Annual Contract Value — more aligned with consulting industry standards.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 79 | 74       | SCC 12 (Annexure 2)              | Limitation of Liability: Aggregate liability limited to 100% of contract price. Neither party liable for indirect/ consequential damages.                                                                                                                                           |                        | We request OMC to consider limiting aggregate liability to fees actually received during the preceding 12 months (or relevant contract year) rather than 100% of total contract price. This is standard in consulting engagements and proportionately allocates risk to the period of active performance.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | It is being clarified that<br><br>Here, Service Order/ Agreement Price implies the Contract value of One Contractual Year only.                                                                                                                                                                                                                                                                                                                                                                                                                |
| 80 | 38       | 11 (GCC - Annexure 1)            | Subcontracting/outsourcing/sub letting: Not allowed without written OMC approval. OMC can refuse without reason.                                                                                                                                                                    |                        | We understand that subcontracting is allowed with OMC's approval. Kindly confirm.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 81 | 42-43    | 20 (GCC - Annexure 1)            | Liability and Indemnity: Service Provider shall indemnify OMC against all third-party claims, losses, damages, costs, fines, penalties.                                                                                                                                             |                        | We request OMC to consider adding reciprocal indemnity, where OMC also indemnifies the Service Provider against claims arising from: (a) OMC's own acts, omissions, or negligence. (b) Inaccurate information/data provided by OMC to the Service Provider. (c) Regulatory action arising from OMC's decisions (as opposed to Service Provider's recommendations). This is standard balanced provision in consulting agreements.                                                                                                                                                                                                                                                                                                                                                                                                                | Tender conditions shall prevail.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 82 | 15       | 7.3.5                            | The Bidder ought to have been covered under EPF and ESI. Copies of valid EPF and ESI registration certificate required.                                                                                                                                                             |                        | Professional consulting firms are often covered under PF Trusts (exempted establishments) rather than EPFO directly. We request OMC to accept PF Trust registration or Statutory Auditor certification of PF compliance as an alternative.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Please refer revised Tender Document<br>The Bidder ought to have been covered under EPF and ESI. Copies of valid EPF and ESI registration certificate required. In case of PF Trust, PF Trust registration certificate along with Statutory Auditor certification on PF compliance shall be submitted.                                                                                                                                                                                                                                         |
| 83 | 3        | Bid Due Date                     | Date: 28/04/2026; Time: 3:00 PM                                                                                                                                                                                                                                                     |                        | Request to extend the date by 3 weeks i.e. till 19/05/2026; Time: 3:00 PM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Pls refer revised tender schedule in the e-tender portal.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 84 | 3        | Opening of Techno Commercial Bid | Date: 28/04/2026; Time: 5:00 PM                                                                                                                                                                                                                                                     |                        | Request to extend the date by 3 weeks i.e. till 19/05/2026; Time: 5:00 PM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Pls refer revised tender schedule in the e-tender portal.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

| #  | Page No. | Clause No. of Tender Document | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                                   | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| 85 | 13       | 7.1<br>(Technical Criteria)   | The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br>i) Three similar completed Services of annual value not less than 250 Lakh each<br>OR<br>ii) Two similar completed Services of annual value not less than 300 Lakh each<br>OR<br>iii) Single similar completed Service of annual value not less than 500 Lakh                   |                        | For making this bid more competitive, we request you to amend the clause as below:<br><br>a. The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years,<br>i) Three similar completed Services of annual value not less than 100 Lakh each<br>OR<br>ii) Two similar completed Services of annual value not less than 200 Lakh each<br>OR<br>iii) Single similar completed Service of annual value not less than 300 Lakh                                         | Please refer revised tender document<br>1. Experience of the firm<br>The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br>i) Three similar completed Services of annual value not less than 200 Lakh each OR<br>ii) Two similar completed Services of annual value not less than 250 Lakh each OR<br>iii) Single similar completed Service of annual value not less than 400 Lakh<br>Note:<br>a. "Similar completed Services" shall mean the Bidder should have successfully executed the work of consultancy/Advisory service as below:<br>(i) for Govt. entities in Mining/ Metals/ Mining Related work in Energy sector or<br>(ii) for private entities in Mining/ Metals/ Mining Related work in Energy sector having average turnover of not less than 5000 Crore in any three years during the last 5 financial years (i.e. FY20-21, FY21-22, FY22-23, FY23-24 and FY24-25).<br>b. Government entities in Mining/ Metals/ Mining related works in Energy sector shall mean any of the following:<br>i) All State/ Central Govt. Dept./ Entities in Mining/ Metals/ Mining related work in Energy Sector<br>ii) Ministry of Mines/ Ministry of Coal or any other Ministry related to Mining/Metals/ Mining related work in energy sector at state or central level<br>iii) Any State/ Central government level PSUs, in Mining/ Metals/ Mining related works in Energy Sctor<br>c. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26. |
| 86 | 13       | 7.1<br>(Technical Criteria)   | ii) for private entities in mining sector having average turnover of not less than 5000 Crore in the last 3 financial years (i.e. FY22-23, FY23-24 and FY24-25).                                                                                                                                                                                                                                                                        |                        | For making this bid more competitive, we request you to amend the clause as below:<br><br>for private entities in mining sector having average turnover of not less than 5000 Crore in the last 7 financial years                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 87 | 24       | Section 8.19.6<br>1A          | The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br>i) Three similar completed Services of annual value not less than 250 Lakh each<br>OR<br>ii) Two similar completed Services of annual value not less than 300 Lakh each<br>OR<br>iii) Single similar completed Service of annual value not less than 500 Lakh                   |                        | For making this bid more competitive, we request you to amend the clause as below:<br><br>a. The Bidder must have experience of having successfully executed similar work during the last 10 (Ten) years, which shall be either of the following:<br>i) Three similar completed Services of annual value not less than 100 Lakh each<br>OR<br>ii) Two similar completed Services of annual value not less than 200 Lakh each<br>OR<br>iii) Single similar completed Service of annual value not less than 300 Lakh | Pls refer the revised tender document.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 88 | 25       | Section 8.19.6<br>1B          | For each additional completed project for Govt. entities in mining sector during the last 10 (ten) years of value not less than INR 300 lakh (excluding taxes)<br><br>>=₹300 Lakh < ₹500 Lakh 03 Marks for each completed project<br>>=₹500 Lakh < ₹700 Lakh 04 Marks for each completed project<br>>=₹700 Lakh 05 Marks for each completed project                                                                                     |                        | For making this bid more competitive, we request you to amend the clause as below:<br>For each additional completed project for Govt. entities in mining sector during the last 10 (ten) years of value not less than INR 100 lakh (excluding taxes)<br><br>>=₹100 Lakh < ₹200 Lakh 03 Marks for each completed project<br>>=₹200 Lakh < ₹300 Lakh 04 Marks for each completed project<br>>=₹300 Lakh 05 Marks for each completed project                                                                          | Please refer revised tender document :<br><br>For each additional completed Consultancy/ Advisory project for Govt. entities in Mining/ Metals/ Minig related works in Energy sector during the last 10 (ten) years of annual value not less than INR 100 lakh (excluding taxes).<br><br>Annual Value >=₹100 Lakh <=₹200 Lakh - 03 Marks for each completed project<br>Annual Value >₹200 Lakh <=₹400 Lakh - 04 Marks for each completed project<br>Annual Value >₹400 Lakh - 05 Marks for each completed project<br><br>Maximum three projects shall be considered.<br><br>Note for 1B:<br>a. Applicable 10 (Ten) years shall be from 01-Apr-16 to 31-Mar-26.<br>b. Projects/Assignments considered under 1B must be different from Projects considered under 1A.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 89 | 27       | Section 8.19.6                | Relevant quality certificate from a recognized institution for related product or service Marks<br><br>(i) CMMI Development V3.0 (CMMI-DEV) – MCR Appraisal (Level 5)<br>(ii) Information Security Management System – ISO 27001:2022<br>(iii) ISO 14001:2015 certified (Environment Management system)<br>(iv) IT Service Management System – ISO/IEC 20000-1: 2018<br>(v) ISO 42001:2023 Certified (AI Management System) for AI Labs |                        | For making this bid more competitive, we request you to amend the clause as below:<br>Any 3 certificate from mentioned 5 certificates                                                                                                                                                                                                                                                                                                                                                                              | Please refer revised tender document<br><br>Relevant quality certificates from a recognized institution as below:<br><br>(i) CMMI Development V3.0 (CMMI-DEV) - MCR Appraisal (Level 5)<br>(ii) Information Security Management System - ISO 27001:2022<br>(iii) ISO 14001:2015 certified (Environment Management system)<br>(iv) IT Service Management System – ISO/IEC 20000-1: 2018<br>(v) ISO 42001:2023 Certified (AI Management System) for AI Labs<br>(vi) ISO 9001:2015 (Quality Management System)<br>(vii) SA 8000 (Social Accountability)<br>One mark for each certificate, any five certificates can be submitted.<br>Maximum 05 Marks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

| #  | Page No. | Clause No. of Tender Document | Description of Clause                                                                                                                                                                                                                                                                                                                                                                                                         | Clarification Required | Queries / Suggestions                                                                                                                                                                                                                                                                                                                                                                                                        | OMC's Response                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
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| 90 | 75       | Section 13                    | However, there shall be a penal deduction @ 5% of Annual cost of the particular resource based on the man-day/ man month rate of the professionals for that year against each instance of substitution beyond total 03(Three) substitution of professionals in a year subject to maximum of 20% deduction (except for cases of death/ permanent disability) of Annual cost of that particular Resource/Professional category. |                        | However, there shall be a penal deduction @ 1% of Annual cost of the particular resource based on the man-day/ man month rate of the professionals for that year against each instance of substitution beyond total 03(Three) substitution of professionals in a year subject to maximum of 5% deduction (except for cases of death/ permanent disability) of Annual cost of that particular Resource/Professional category. | Please refer revised Tender Document.<br>However, there shall be a penal deduction @5% of Annual cost of the particular resource based on the man month rate of the professionals for that year against each instance of substitution beyond total 30% of the total deployed professionals in a particular year subject to maximum of 20% deduction (except for cases of death/ permanent disability) of Annual cost of that particular Resource/Professional category. |

Sd/-  
Sr. Manager(D),C&P

Sd/-  
DGM(Personnel)

Sd/-  
GM (Personnel)

Sd/-  
CGM(C&P)