

Pre-Bid Query response against TR No- IT/TR-03/2026 for Selection of System Integrator for Implementation/Migration of Existing SAP ERP ECC Platform to SAP S/4 HANA (With Rise) In MPPTCL.

SI No.	Section No.	Page No.	Point no.	Module	Content of RFP requirement Clarification	Points of clarification required	MPPTCL response
1	General			BID EXTENSION	GENERAL - BID EXTENSION	We kindly request MP Transco to consider extending the bid submission timelines by 6-7 weeks from the date of issuance of pre-bid query responses. This additional time is required to thoroughly review the responses, finalize the proposed solution, collaborate with the SAP sales team for Bill of Materials (BOM) finalization, obtain commercial quotations for both SAP and non-SAP components, and complete internal reviews and approval processes necessary for bid submission	As per corrigendum.
2	4.6.4	86	F	Not Applicable	Carry out data migration activities including development of data migration templates, data cleansing, enrichment & transformation, data migration to configured solution. All the migrated data along with metadata/control tables shall be stored securely at the location provided by MPPTCL for future reference and audit purposes. The SI shall ensure accuracy, completeness, and consistency of the migrated data through proper validation and Reconciliation processes. Documentation of the entire data migration process, including pre- and post-migration reports, shall be submitted to MPPTCL.	Please confirm whether master data cleansing activities are currently being undertaken by MPPTCL and will be completed prior to the UAT cycle, including the standardization of material master short text field in line with SAP-prescribed fixed-length constraint. (Note: Since audited financial statements are already in place, changes to historical transaction data is not permissible). Data ownership rests with MPPTCL, given its familiarity with the data and related statutory requirements, while the SI will provide support through migration templates and assist in validation and reconciliation. Kindly confirm whether our understanding is correct.	As per tender document
3	4.10 & APPENDIX-II	96 & 221	A & B of APPENDIX-II	Not Applicable	The work completion period or delivery schedule for the complete scope of work as provided in the contract shall be 3 years from the date of commencement of work as per contract. Selection of System Integrator for implementation/ Migration of existing SAP ERP ECC Platform to SAP S/4 HANA (With Rise) in MPPTCL : Supply of requisite SAP S/4HANA Rise licenses with cloud infrastructure (For 5 Years) Supply of requisite Licenses for Business Intelligence, Analytics and Dashboard with requisite Cloud Infrastructure. (For 5 Years)	Red Flag : The service contract period is defined as three years, whereas SAP S/4HANA licenses, along with Business Intelligence, Analytics, Dashboard solutions and the associated cloud infrastructure, are proposed for a five-year term. For contractual consistency, audit compliance, and streamlined governance, it is essential that both the service and license contracts are aligned to a uniform three-year period. Managing differing contract tenures for services and OEM licenses typically leads to operational complexities, audit challenges, and contract management inefficiencies. Accordingly, it is recommended that both service and license contracts be aligned to a three-year tenure. In case a longer duration is envisaged for licenses, the same may be contracted directly between MPPTCL and the respective OEM(s) beyond the initial three-year service period. We request confirmation on the above approach Kindly Note: It is recommended that both the service and license contracts be aligned to a three-year tenure, in line with the clause below. 6.2.5. Transfer of Certain Agreements On request by MPPTCL, the SI shall affect such assignments, transfers, licenses, and sub-licenses as MPPTCL may require and which are related to the services and reasonably necessary for the carrying out of replacement services by the MPPTCL or its nominated agency or its replacement vendor. All licenses and devices must be registered in the name of M/s. MPPTCL and the name of officer from MPPTCL will be shared at time of signing of agreement	As per tender document
4	2.2.4	19	Form 4 - of Appendix-I	Not Applicable	The Applicant should submit a Power of Attorney as per the format at Form 4 of Appendix-I; provided, however, that such Power of Attorney would not be required if the Application is signed by a partner of the Applicant, in case the Applicant is a partnership firm or limited liability partnership	We understand that a Power of Attorney will not be required if the application is signed by a Partner of the Applicant, in the case of a partnership firm or limited liability partnership. Kindly confirm whether our understanding is correct.	As per tender document

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5	2.2	15-19 i	Not Applicable	<p>i-Resource Qualification During ECC Support phase: SI must propose a team consisting of experienced and skilled professionals with relevant experience in the proposed areas (Appendix-I Form-6 Form-9, Form-11 to Form-13). The minimum qualification, experience and number of resources for onsite deployment.</p>	<p>MPPTCL has defined penalties for delays in deliverables. To ensure adherence to the stipulated timelines and effective delivery across all project phases, it is essential that the deployment mix of onsite and offshore resources is aligned to the phase-wise requirements of the project.</p> <p>1- Considering the scope and complexity of the engagement, the onsite resource deployment may be proposed with one functional consultant each for the modules of FI/CO, MM, HCM, SD, PS and PM. This approach will enable optimal resource utilization, strengthen execution control, and support timely delivery in line with contractual obligations.</p> <p>2- Kindly consider revising the resource deployment requirement such that the SI may propose one onsite technical resource each for ABAP and BW, noting that Fiori is currently not in scope/not deployed in the existing ECC landscape, and one DMS consultant be deployed from offshore</p> <p>3- Kindly consider revising the resource deployment requirement such that the SI may propose one onsite Project Manager presence at least once in a fortnight, with project management oversight and coordination support provided offshore during the remaining period, while ensuring continuous governance and availability based on project requirements.</p>	As per tender document and corrigendum
6	2.2	15-19 ii	Not Applicable	<p>ii. Resource Qualification During Implementation Phase & Hyper Care phase: SI must propose a team consisting of experienced and skilled professionals with relevant experience in the proposed areas (Appendix-I Form-6 Form-9, Form 11 to Form-13).</p>	<p>MPPTCL has defined penalties for delays in deliverables. To ensure adherence to the stipulated timelines and effective delivery across all project phases, it is essential that the deployment mix of onsite and offshore resources is aligned to the phase-wise requirements of the project.</p> <p>1- Considering the scope and complexity of the engagement, the onsite resource deployment may be proposed with one functional consultant each for the modules of FI/CO, MM, HCM, SD, PS and PM. This approach will enable optimal resource utilization, strengthen execution control, and support timely delivery in line with contractual obligations.</p> <p>2- Kindly consider revising the resource deployment requirement such that the SI may propose two ABAP resources, one Fiori resource, two SAP BTP resources, and one Business Analytics & Dashboard developer for onsite deployment, while one DIMS consultant may be positioned from offshore through the Explore phase and Hypercare phase</p>	As per tender document and corrigendum

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7	2.2	15 -19 iii	Not Applicable	<p>iii. Deployment of Resources During Post-Implementation Support Phase: Resource deployment during S/4HANA support period shall include both on-site and off-site mode of deployment. SI shall deploy the Project Manager, Technical & Functional Experts and Other Support Staff during the support Phase after Hyper Care(Appendix-I Form-6 Form-9, Form-11 to Form-13).</p>	<p>MPPTCL has defined penalties for delays in deliverables. To ensure adherence to the stipulated timelines and effective delivery across all project phases, it is essential that the deployment mix of onsite and offshore resources is aligned to the phase-wise requirements of the project.</p> <p>1- Considering the scope and complexity of the engagement, the onsite resource deployment may be proposed with one functional consultant each for the modules of FICO, MM, HCM, SD, PS and PM. This approach will enable optimal resource utilization, strengthen execution control, and support timely delivery in line with contractual obligations.</p> <p>2-Kindly consider revising the resource deployment requirement such that the SI may propose One ABAP resources, one Fiori resource and one Business Analytics & Dashboard developer for onsite deployment, while one DMS consultant may be positioned from offshore</p> <p>3- Kindly consider revising the resource deployment requirement such that the SI may propose one BASIS technical consultant to be deployed from offshore, considering the application will be hosted on the designated hyperscaler under SAP RISE, where significant infrastructure and basis administration responsibilities are managed within the RISE service model</p>	As per tender document and corrigendum
8	TERMS OF REFERENCE FOR SYSTEM INTEGRATOR 4.3.2 4.3.3 4.3.4 4.3.10	60,65, 1, D 66, 72	SRM	<p>MPPTCL has implemented SAP ERP ECC ERP 6.0 EHP8 System landscape with SAP ASE Database 16.0. solution in 2018 covering various functionalities such as FICO, MM, SD, HCM, PM, PS, FM, Employee/Manager Self Service (ESS/MSS) & DMS. Some custom functionalities are developed in these modules as per MPPTCL requirements.</p> <p>MPPTCL has a three-tier system landscape consisting of Development, Quality, and Production systems. The peripheral systems in the landscape are EP, BW, BI/BO, PI/PO, DMS, SRM and SOLMAN systems. Some of the systems have a Sandbox environment as well.</p> <p>During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively-SAP SRM</p> <p>SAP SRM – Provides platform for e-procurement. SAP SRM (ABAP) & SAP SRM (JAVA)</p> <p>The current implementations include but not limited to the following: SRM</p>	<p>Kindly confirm whether it may be considered that SAP SRM is excluded from the scope of integration realignment and related activities under the RISE program, with SAP Arriba Contract Intelligence by certis proposed to address these requirements as part of the new functionality implementation.</p>	SRM is excluded. Icertis is only for Contracts Management included as SAP BOM item.

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9	TERMS OF REFERENCE FOR SYSTEM INTEGRATOR 4.3.2, 4.3.3	60, 65	1	BW, BI/BO	<p>MPPTCL has implemented SAP ERP ECC ERP 6.0 EHP8 System landscape with SAP ASE Database 16.0. solution in 2018 covering various functionalities such as FICO, MM, SD, HCM, PM, PS, FM, Employee/Manager Self Service (ESS/MSS), & DMS. Some custom functionalities are developed in these modules as per MPPTCL requirements. MPPTCL has a three-tier system landscape consisting of Development, Quality, and Production systems. The peripheral systems in the landscape are EP, BW, BI/BO, PI/PO, DMS, SRM and SOLMAN systems. Some of the systems have a Sandbox environment as well.</p> <p>SAP BI/ SAP BO – Business Intelligence and Business Objects for interactive reporting</p> <p>During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively:-SAP BI/BO/BW</p>	<p>Kindly confirm whether it may be considered that SAP BW, BI/BO is excluded from the scope of integration realignment and related activities under the RISE program, with Cloud licenses for Enterprise wide Business Intelligence, Analytics and Dashboard / Visualisation to address these requirements as part of the new functionality implementation.</p>	It's a new implementation
10	TERMS OF REFERENCE FOR SYSTEM INTEGRATOR 4.3.2, 4.3.3	60, 64, 65	1	MII, PO, FLM	<p>MPPTCL has implemented SAP ERP ECC ERP 6.0 EHP8 System landscape with SAP ASE Database 16.0. solution in 2018 covering various functionalities such as FICO, MM, SD, HCM, PM, PS, FM, Employee/Manager Self Service (ESS/MSS), & DMS. Some custom functionalities are developed in these modules as per MPPTCL requirements. MPPTCL has a three-tier system landscape consisting of Development, Quality, and Production systems. The peripheral systems in the landscape are EP, BW, BI/BO, PI/PO, DMS, SRM and SOLMAN systems. Some of the systems have a Sandbox environment as well.</p> <p>SAP FLM – File Life Cycle Management provides document management features SAP Process Orchestration – Integration of SAP with third party systems like SCADA systems SAP Manufacturing integration and Intelligence – Provides integration of ERP components with Plant Machinery via Plant Connector</p> <p>During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively:-SAP MII, SAP PO, SAP FLM</p>	<p>Kindly confirm whether it may be considered that SAP MII, SAP PO, SAP FLM is excluded from the scope of integration realignment and related activities under the RISE program. With SAP CPI, SAP Archiving and Document Access Core by OpenText and SAP Archiving and Document Access Core by OpenText Cloud connector, private edition to address these requirements as part of the new functionality implementation.</p>	SAP PO may be checked and others are excluded

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11	12.20	147, 148 SI No 6, 7	Not Applicable	Intelligent App-Cloud ERP Intelligence (FUE) and SAP Cloud ALM, tenant extension	Kindly clarify whether our understanding is correct that Cloud ERP Intelligence (FUE) and SAP Cloud ALM tenant extension are excluded from the BOM and, accordingly, from the scope of work, considering Cloud ERP Intelligence (FUE) operates with SAP Business Data Cloud (BDC), which does not appear to be included in the BOM furnished under the RFP. Further, SAP Cloud ALM tenant extension does not appear to have explicit requirements mapped in the present RFP scope, additionally SAP Cloud ALM may not align with Melti's compliance requirements. Kindly confirm whether our understanding is correct.	As per corrigendum.
12	4.3.10	73 A	Not Applicable	<p>Note: All existing functionalities as available in SAP ECC landscape of MPPTCL are to be migrated (modified/enhanced/ re-implemented as per core assessment) to S/4HANA on RISE platform/environment. In case the functionality cannot be implemented in S/4HANA (Clean core) then it should be developed in BTP. Any add-on provided by SAP must be implemented by SI at no additional cost to MPPTCL. Adherence to SAP Activate methodology & "Clean Core" principle – custom code limited to <20% of total objects; justification required for every extension. Penalty for non-submission as applicable.</p>	<p>Red Flag :</p> <p>1- Kindly consider revising the statement such that custom developments necessary to support statutory, audit and compliance requirements shall be permitted in adherence with clean core strategy principles, while other custom developments aligned to clean core principles shall be limited and subject to prior business approval with justification before implementation, in lieu of prescribing a relative threshold based on "total custom objects, (<20% of total objects here as per our understanding is total current custom objects)" which may not be objectively determinable. Further, it is requested that the clause "Penalty for non-submission as applicable" may kindly be deleted from this provision.</p> <p>2- Kindly consider revising the statement "Any add-on provided by SAP must be implemented by SI at no additional cost to MPPTCL", as the SAP BOM includes several entitlement line items (for instance, SAP Signavio Process Transformation Manager, LeanIX Application Portfolio Management, SAP Signavio Process Insights, LeanIX Technology Risk and Compliance, among others) which are bundled entitlements and may not have explicit requirements mapped in the RFP scope. Implementing all such line items irrespective of business relevance may lead to ambiguity in scope interpretation.</p> <p>Accordingly, it is proposed that the statement be revised to provide that only those BOM components furnished in the RFP which are required to meet MPPTCL's business requirements and defined scope shall be utilized and implemented by the SI, rather than mandating implementation of all SAP add-ons included as entitlement line items. Kindly confirm whether our understanding may be considered.</p>	<p>1. SI is expected to suggest best practices and achieve as per the business requirement.</p> <p>2. Any bundled add-on required by business needs to be implemented</p>

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13	4.3.10	74	Es-C	SAP Joule use-cases and functionalities for S/4HANA solution shall be implemented by SI.	<p>Red Flag :</p> <p>Kindly consider revising the statement "SAP Joule use cases and functionalities for S/4HANA solution shall be implemented by SI," as the provision appears open-ended and may lead to ambiguity in scope and effort estimation. It is requested that the specific SAP Joule use cases applicable to currently implemented business processes, as well as those envisaged for new functionalities under the program, be explicitly listed in the RFP. Further, it may be clarified that only those SAP Joule use cases specifically identified and documented in the RFP shall form part of scope, in lieu of a generic open-ended implementation requirement, so that scope, effort and deliverables are clearly defined. Kindly confirm whether this may be considered</p>	Selected SI needs to implement new generation technologies in consultation with MPPTCL as per the BOM items.
14	4.5.5	81	Not Applicable	<p>Note: All third-party integrations are to be migrated from ECC to S/4HANA even if not mentioned explicitly above. The integrations may increase during tendering process which are to be considered as part of S/4 HANA migration/implementation scope. Development of any new integrations, other than the list of integrations/interfaces already mentioned in above, this will be treated as part of S/4 HANA migration/implementation scope, at no additional cost to MPPTCL.</p>	<p>Red Flag :</p> <p>Kindly consider revising the provision relating to third-party integrations, as the statement that integrations may increase during the tendering process and that development of any new integrations beyond those currently listed shall form part of scope at no additional cost appears open-ended and may lead to ambiguity in scope and effort estimation. Considering MPPTCL has been operating the SAP landscape for a significant period and should have visibility of the third-party interfaces/integrations required, it is requested that a comprehensive list of all existing and envisaged third-party integrations/interfaces be explicitly provided in the RFP and treated as the defined implementation scope. Further, it is proposed that any additional integrations/interfaces not identified in the RFP and introduced subsequently be addressed through the commercial Change Request (CR) process. Kindly confirm whether this may be considered.</p>	As per tender document
15	4.2.2	171	Not Applicable	<p>If additional work is required beyond the scope of the Services specified in the Terms of Reference, by agreement in writing between the Authority and the System Integrator, provided that any such change in scope of services shall not, except as otherwise agreed, cause payments under this Agreement to exceed the Agreement Value set forth in Clause 6.1.2.</p>	<p>Red Flag :</p> <p>Kindly consider revising this provision to clarify that any additional work beyond the defined Terms of Reference shall constitute a scope change and be governed through a mutually agreed Change Request (CR) process, including corresponding adjustment in commercials, timelines and resource deployment, and shall not be required to be absorbed within the original Agreement Value. The condition that additional scope changes shall not cause payments to exceed the Agreement Value may kindly be deleted, as it may otherwise create an open-ended obligation without commensurate commercial</p>	This refers to the work mentioned for S/4 HANA, analytics and dashboard development.

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16	4.5.1	77	3	Mobile App	Enable relevant Fiori apps on mobile (as per list provided by MPPTCL). Responsive design to support desktops, tablets, and smartphones.	Kindly consider revising this provision, as the requirement to enable relevant SAP Fiori apps on mobile (as per list provided by MPPTCL) appears open-ended and may lead to ambiguity in scope and effort estimation. Considering MPPTCL has been operating the SAP landscape for a significant period and should have visibility of the mobile-enabled Fiori app requirements, it is requested that a definitive list of Fiori apps to be enabled across desktops, tablets and smartphones be explicitly provided in the RFP and treated as the defined scope. Further, any additional Fiori apps or mobility requirements not identified in the RFP and introduced subsequently may kindly be addressed through the commercial Change Request (CR) process. Kindly confirm whether this may be considered.	As per tender document
17	3.1, 12.20	62,147, 148,149	3 & 4	GRC & MDG	Implementation of SAP GRC (embedded), Implementation of MDG (embedded), SAP S/4HANA Cloud for master data governance Cloud, private edition and SAP S/4HANA Cloud for access control, private edition	Kindly clarify whether our understanding is correct that the requirements for SAP GRC (embedded) and MDG (embedded) shall be addressed through the embedded capabilities available under SAP S/4HANA Cloud, private edition, including entitlements under SAP S/4HANA Cloud for Master Data Governance, private edition and SAP S/4HANA Cloud for Access Control, private edition, and accordingly no additional separate BOM line items or licensing components for SAP GRC and MDG are envisaged beyond those already included as entitlements. Further, kindly provide concurrence from SAP India on this understanding.	Yes
18	12.20	147, 148,149	17	Not Applicable	SAP S/4HANA Cloud for treasury and risk management, private edition- Blocks of 10.34cr	Please provide with the updated " Blocks of"	As per corrigendum
19	2.4	158	2:04:02	Not Applicable	After expiry of Contract Period pursuant to clause 2.4.1, the Contract Period may be extended for one more year on the same rates and the other terms & conditions during extended period shall remain unchanged	As per Clause 2.4.1, the Contract Period may be extended for one additional year on the same rates and terms & conditions. Considering the long project duration and potential variations in market conditions, statutory requirements, and resource costs, it is proposed that the extension period, if exercised, be based on mutually agreed revised rates, while other terms & conditions may remain unchanged. This will ensure continued service quality, resource availability, and overall project sustainability during the extended period. Accordingly, we request confirmation that the extension, if any, may be undertaken on mutually agreed rates.	As per tender document

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20	9.4	125-126	Vendor Invoice Processing: <input type="checkbox"/> Invoice capture & ingestion: <input checked="" type="checkbox"/> The solution shall enable end-to-end electronic invoice capture using SAP-standard integration mechanisms such as IDoc, API, or EDI, ensuring smooth integration between vendors and the SAP S/4HANA system. <input checked="" type="checkbox"/> For paper or PDF invoices, the bidder shall propose an OCR(AI) based data extraction solution using SAP Document Information Extraction (DOX) service on BTP, or any equivalent non Open Text OCR engine with open API integration capabilities. <input checked="" type="checkbox"/> The solution shall support invoice ingestion via email, vendor self-service portal, or EDI, ensuring accurate and timely data extraction before posting. <input checked="" type="checkbox"/> Automatic classification of invoices (PO-based, Non-PO, or Service-based) shall be achieved using SAP Workflow/BTP Workflow and configurable business rules (e.g., BRF+). <input checked="" type="checkbox"/> The system shall ensure GSTN e-Invoicing and e-Way Bill compliance using SAP Document and Reporting Compliance (DRC) or other standard RISE-integrated options approved by SAP. <input checked="" type="checkbox"/> Invoice Validation & Matching: <input checked="" type="checkbox"/> The system shall perform three-way matching (PO-GRN-Invoice) and two-way matching (PO-Invoice) where GRN is not applicable. <input checked="" type="checkbox"/> Non-PO invoice validation shall include checks against cost centers, internal orders, and WBS elements. <input checked="" type="checkbox"/> The solution must include automated duplicate invoice checks. <input checked="" type="checkbox"/> GST validation. <input checked="" type="checkbox"/> GST-10531	<p>The RFP prescribes a native SAP-stack approach using (Free from proprietary dependencies such as OpenText or VIM) :</p> <p>SAP Document Information Extraction (DOX) for OCR/AI invoice extraction</p> <p>SAP Business Technology Platform Workflow / BRF+ for routing and business rules</p> <p>SAP Fiori for approvals and exception handling</p> <p>SAP Integration Suite (CPI) for integrations</p> <p>SAP Document and Reporting Compliance (DRC) for GST/e-invoicing compliance</p> <p>1. Kindly clarify whether our understanding is correct that the Vendor Invoice Processing requirements are intended to be addressed through standard SAP capabilities within S/4HANA, BTP Workflow, Document Information Extraction (DOX), Integration Suite and DRC, and accordingly no separate implementation of OpenText Vendor Invoice Management (VIM) or other proprietary invoice management component is envisaged in scope, consistent with the RFP provision requiring the solution to be free from proprietary dependencies such as OpenText or VIM. Kindly confirm whether this understanding may be considered.</p> <p>2. Kindly consider revising the requirement relating to custom development of Measurement Book, as the provision appears open-ended and may lead to ambiguity in scope and effort estimation. It is requested that the functional scope, process requirements, interfaces, reports, forms and workflow requirements envisaged for the Measurement Book solution be explicitly defined in the RFP and treated as the baseline scope. Further, it is understood that SAP-compatible OCR devices/infrastructure required for supporting the proposed solution are already in place with MPPTCL. Any additional requirements or enhancements not identified in the RFP and introduced subsequently may kindly be addressed through the commercial Change Request (CR) process. Kindly confirm whether this may be considered.</p>	<p>1. Optext VIM is not considered in this tender. It has to be custom development as per the current application or SI may suggest it through BTP.</p> <p>2. Measurement Book is custom developed in SAP may need redesign</p>
21	Not Applicable	Not Applicable	Not Applicable	<p>Must Required :</p> <p>Kindly provide, separately over email, the latest updated versions of the following technical assessment and system analysis reports/documents required for detailed scope assessment and migration planning for the SAP S/4HANA program:</p> <p>SAP Readiness Check 2.0 Report</p> <p>ATC (ABAP Test Cockpit) Check Reports (Custom Code Analysis)</p> <p>Simplification Item Catalog / Impact Analysis</p> <p>Custom Code Inventory (Z objects, enhancements, modifications)</p> <p>Add-ons List (SAP and third-party)</p> <p>Database Size and Growth Statistics</p> <p>CVI (Customer-Vendor Integration) Readiness Status</p> <p>SAP EarlyWatch Alert (EWA) Reports</p> <p>STD3N Workload Analysis / Usage Statistics</p> <p>Background Job Inventory (SM37)</p> <p>Data Volume Management / Archiving Status</p> <p>These documents are requested to enable accurate assessment of migration complexity, custom code remediation, sizing, and overall implementation effort. Kindly share the latest available reports for bidder review.</p>	<p>Selected SI needs to check.</p>
22	4.5.2	78-79	Not Applicable	<p>Kindly provide the module-wise breakup of total custom code objects, including Z-programs, Z-tables, enhancements, user exits, BADIs, forms, interfaces, reports, conversions, workflows, and other custom developments, to enable accurate assessment of remediation effort, migration complexity and implementation scope.</p>	<p>Pls. refer Scope document. Details will be discussed and finalised with SI during design phase.</p>

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23	4.3.8	89	4.5.5	Basis	SAP DMS / OpenText	<p>The proposed S/4HANA system will be hosted on SAP RISE. Our understanding is you want to Migrate DMS Master Data and transactional data along with configuration to OpenText DMS - Please confirm if our understanding is correct.</p> <p>It is also mentioned DMS documents are also stored on ECC Database and you want to migrate all those documents to OpenText DMS after S/4 HANA Conversion - Please confirm if our understanding is correct.</p> <p>Since the documents are also stored in ECC systems can you please share the size of SOFFCONT1 table</p> <p>Please share the DB size of current DMS system along with approx average document size that is uploaded in the DMS system.</p> <p>Can you please also confirm going forward after DMS migration to OpenText would you continue using the current SAP DMS system for any functionalities.</p> <p>How do you want ADS connection to be set post migration. Will it be via BTP services or On-premise Java instance connection?</p>	<p>Yes</p> <p>Yes</p> <p>Details will be discussed and finalised with SI during design phase.</p>
24	NA	Not Applicable	Not Applicable	Basis	ADS	<p>Please share the latest below mentioned reports</p> <ol style="list-style-type: none"> 1. Latest EWA report to assess system health and database growth trends - Word format 2. Latest Readiness checks report generated with S/4 HANA 2025 as target version after migration - word format 3. latest sizing report (part of Readiness report) - word format 4. Latest Digital access report - excel 5. Please share TADIR object wise report for Y and Z objects - Excel 	BTP Services
25	NA	225 - 339	Not Applicable	Basis	Latest Reports Required		To be re-run before start
26	4.5.2	78	4.5.2	Basis / ABAP	ATC	ATC Run results are shown upto June 25. Can you please share the latest ATC results.	Selected SI may please check again as these are resource intensive jobs.
27	TERMS OF REFERENCE	70	1	Basis	Sandbox Requirement	<p>As part of the Brownfield migration approach, please confirm whether a dedicated Sandbox system can be provisioned for the SAP system that will be migrated to SAP RISE with latest copy of production DB.</p> <p>The Sandbox system should be equivalent to the Production environment in terms of CPU, memory, and disk configuration. Kindly confirm if such infrastructure can be made available.</p> <p>Kindly share the current integration architecture diagram, including all systems integrated via PI/PO.</p>	As per tender document
28	4.3.1	63	4.3.1	Basis	Integrations	<p>Please provide a complete list of existing integrations/interfaces from the current landscape, including source and target systems</p> <p>Kindly share integration statistics for the last 3-6 months, Total message volume (daily and monthly) Average message size Peak load details</p> <p>Please share the list of real-time (synchronous) integrations interfaces like banking, Payments gateway or any other.</p>	<p>Details will be discussed and finalised with SI during design phase.</p> <p>The details has already been provided in the clause no 4.3 of "Current System landscape in MPPTCL" of terms of reference of the tender document</p>

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29	4.3.2	64	4.3.2	Basis	SAP Solution Manager	<p>1. Currently configured functionalities in solman as per our understanding are EWA, Custom Code Checks, Maintenance Planner and Technical Monitoring - Please confirm if our understanding is correct.</p> <p>2. After Rise Migration Cloud ALM is not considered and you will continue using the same solman hosted at on-premise side - Please confirm if our understanding is correct.</p>	Solman has limited use. Cloud ALM is ruled out due to MIETY guidelines. SOLMAN may not be used.
30	4.3.4	66	4.3.4	Basis	System Landscape & Current Setup	Please provide the complete landscape sheet in an excel format including SIDs, SAP product details, version, SPS level, DB version sps levels etc	To be shared with selected SI
31	4.3.3	65	4.3.3	Basis	HA/DR	HA DR is not setup for any of the Productions systems in current landscape. However you want HA/DR environment for S/4 Production system after Rise Migration - please correct if our understanding is correct.	No DR is not in the scope
32	4.5.4	81	4.5.4	Basis	PI/PO and BI/BO	You want to migrate to CPI and SAP Cloud Analytics from PI/PO and BI/BO - Please confirm if our understanding correct	PI/ PO to CPI. Currently there are no analytics.
33	4.3.10	74	G	Basis	SSO (Single Sign-On)	Currently there is no SSO setup in current Landscape and you want to setup SSO with MFA in place after rise migration. Please confirm if our understanding is correct. Also, confirm if you want to setup SSO MFA along with S/4 go-live in different Phase.	Yes
34	4.8.3	94	a	Basis/Security	SAP Security & Role Management	Please confirm whether a current SAP security role matrix is available across the entire landscape. Are there any open audit findings or compliance gaps related to SAP security? If yes, kindly share the details. Kindly confirm whether Segregation of Duties (SoD) controls are implemented and actively monitored.	Role matrix to be revisited
35	4.8.3	94	a	Basis / Security	SAP Security & GRC	You want SAP GRC to be implemented as Embedded environment into S/4 HANA Systems. Please confirm if our understanding is correct.	Yes
36	4.05.05	84	Integration Scope	Integration	Vendor Portal Integration with SAP -- Existing	We assume MPPTCL will continue using existing vendor portal and only integration of vendor portal with S/4HANA is in SI scope. Kindly confirm. We also request you to provide underlying technology of vendor portal and current integration method.	It has to be custom development as per the current application or SI may suggest it through BTP.
37	4.05.05	84	Integration Scope	Integration	Customer Portal Integration with SAP -- Existing	We assume MPPTCL will continue using existing Customer portal and only integration of customer portal with S/4HANA is in SI scope. Kindly confirm. We also request you to provide underlying technology of customer portal and current integration method.	Yes, with modifications
38	4.05.05	84	Integration Scope	Integration	E tendering -- Existing (To explore the possibilities with government approved tendering portals)	We assume MPPTCL will continue using existing E-tendering system and only integration of this system with S/4HANA is in SI scope. Kindly confirm. We also request you to provide underlying technology of E-tendering application/system and current integration method.	API not available at present. May be in future
39	Not Applicable	Not Applicable	General	Not Applicable	General	Can you please share the top Tables list along with their sizes from Prod, QA and DEV systems. Additionally, Please also share the size of SOFFCON1 table.	To be shared with selected SI
40	9.2.2	115	General	HCM	Entities	Please provide the list of entities which are in scope of Migration.	As per Tender Document
41	9.2.2	115	General	HCM	Entities Location	Please provide the location of business. We assume all locations are accessing single configured SAP system and unified processes across all.	Yes
42	9.2.2	115	General	HCM	Employee Strength	Please provide the total strength of employees managed in SAP including retired employees (Pensioners & Family Pensioners) . Also please provide active employee count accessing SAP systems across different departments.	Will be available during Prepare phase
43	9.2.2	115	9.2.2 Process Area- A. Scope of	HCM	Organisation Management	For the scope for Organisation Management there will be no changes to the current implementation and the same will be migrated. Please confirm this understanding.	Current process to be migrated after necessary business requirements

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44	9.2.2	115	9.2 Process Area:- A. Scope of BOM for 9.2 Process	HCM	Personnel Administration	For the scope for Personnel Administration there will be no changes to the current implementation and the same will be migrated. Please confirm this understanding.	Current process to be migrated after necessary business requirements
45	9.2.2	115	9.2 Process Area:- A. Scope of BOM for 9.2 Process	HCM	Time Management	For the scope for Time Management there will be no changes to the current implementation and the same will be migrated. Please confirm this understanding.	Current process to be migrated after necessary business requirements
46	9.2.2	115	9.2 Process Area:- A. Scope of BOM for 9.2 Process	HCM	India Payroll	For the scope for India Payroll there will be no changes to the current implementation and the same will be migrated. Please confirm this understanding.	Current process to be migrated after necessary business requirements
47	9.2.2	115	9.2 Process Area:- A. Scope of BOM for 9.2 Process	HCM	Employee Self-Service (ESS) & Manager Self-Service (MSS)	Please provide the list of (standard & custom) ESS/MSS application which are available on ESS/MSS and in use for Employees.	Will be available during Preparation phase
48	9.2.2	115	9.2 Process Area:- A. Scope of BOM for Migration:	HCM	Replace the current Employee Portal (EP) with Fiori apps for ESS/MSS	HCM Processes/applications which are developed in ABAP Webdynpro technology can be launched as it is on Fiori but if the HR Applications are developed using JAVA framework then it will not supported in S/4 HANA, these JAVA based applications needs to be redeveloped in Webdynpro/Fiori.	yes
49	9.2.2	115	9.2 Process Area:- A. Scope of BOM for Migration:	HCM	Performance Management (ACR – Talent Module)	Kindly clarify whether our understanding is correct that standard SAP HCM Talent modules (including Performance Management), which are not supported in SAP S/4HANA, are not envisaged for migration to SAP SuccessFactors, noting that no SuccessFactors BOM/BOQ components appear to be included in the RFP. Accordingly, it is requested to confirm whether these functionalities shall be mitigated through conversion and remediation, retaining the current solution as-is, rather than forming part of a new replacement implementation. Kindly confirm whether this understanding may be considered.	To be migrated through conversion/ remediation with enhance UI
50	9.2.2	115	9.2 Process Area:- A. Scope of BOM for Migration:	HCM	Performance Management (ACR – Talent Module)	Kindly clarify whether the existing Performance Management System (PMS) is a custom application; and if so, whether it has been developed in ABAP Web Dynpro or through any other technology/application framework. Further, noting that Performance Management is typically associated with SAP SuccessFactors and SuccessFactors does not appear to be included in the BOM furnished under the RFP, kindly confirm whether PMS is intended to be treated as an existing custom application to be addressed through conversion/remediation rather than through any new SuccessFactors-led implementation.	To be migrated through conversion/ remediation with enhance UI
51	9.2.2	115	9.2 Process Area:- A. Scope of BOM for Migration:	HCM	Performance Management (ACR – Talent Module)	Whether the format/templates are same across all the entities & all the employee categories. If yes what would be the number of Goal setting & performance forms	Will be available during design phase
52	9.2.2	115	9.2 Process Area:- A. Scope of BOM for Migration:	HCM	Performance Management (ACR – Talent Module)	Whether the Goal setting & Performance form process same across employee categories: As below: 1. Goal setting, Mid-year and Final appraisal - Employee & Manager 2. Goal setting and Final appraisal - Employee & Manager 3. Goal Setting & Final Appraisal - Manager Only	Will be available during design phase

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53	9.2.2	117	9.2 Process Area- F. To-Be Business Expectation:	HCM	Migrate ACR processes as-is with custom Fiori apps	Kindly clarify whether there is any envisaged plan to develop or migrate the ACR (PMS) application to SAP Fiori or SAP Business Technology Platform (BTP) as part of the current scope, or whether the current process is proposed to be retained and addressed through conversion and remediation. Further, noting that PMS is generally associated with SAP SuccessFactors and SuccessFactors does not appear to be included in the BOM furnished under the RFP, kindly provide the detailed scope and functional requirements, and confirm whether any such migration/development requirements are included within the furnished BOM and implementation scope.	Will be available during design phase
54	9.2.2	118	9.2 Process Area- F. To-Be Business Expectation:	HCM	Historical performance data migration.	Kindly clarify whether any data relating to the current ACR/PMS application is presently maintained within SAP and is required to be migrated as part of the scope, or whether a new application development is envisaged. If data migration is in scope, kindly provide the data retention and migration horizon (number of years of historical data to be migrated) along with the indicative data volumes and scope of migration.	Will be available during design phase
55	9.2.2	115	9.2 Process Area- A. Scope of BOM for Migration:	HCM	Training & Event Management (LMS).	Please note SAP HCM Standard Talent Modules (Training/LSO) is not supported in S4 HANA. The Alternate solution for SAP HCM Talent Modules is Success Factor. But there is no SUCCESS FACTOR BOM/BOQ mentioned in RFP. Please check and clarify.	Yes. The solution in S4HANA needs to be developed.
56	9.2.2	115	9.2 Process Area- B. To-Be Business Expectation:	HCM	Training & Event Management (LMS)	Kindly clarify whether there is any envisaged plan to develop or migrate the LMS/LSO (Training) application using SAP Fiori or SAP Business Technology Platform (BTP), noting that LMS functionality is generally associated with SAP SuccessFactors and does not appear to be included in the furnished BOM under the RFP. Alternatively, if any custom development currently exists for these processes and is proposed to be retained through a conversion and remediation approach, kindly confirm whether such requirements are included within the furnished BOM and implementation scope. Further, if any migration or redevelopment is envisaged, kindly provide the detailed functional scope and requirements.	Yes. The solution in S4HANA needs to be developed.
57	9.2.2	115	9.2 Process Area- A. Scope of BOM for Migration:	HCM	Recruitment Management	Kindly clarify whether our understanding is correct that standard SAP HCM Talent functionality relating to E-Recruitment, which is not supported in SAP S/4HANA, is not envisaged for migration to SAP SuccessFactors, noting that no SuccessFactors BOM/BOQ components appear to be included in the RFP. Accordingly, kindly clarify how this requirement is proposed to be addressed under the current scope, including whether it is intended to be retained through conversion and remediation of the existing solution.	Yes. The solution in S4HANA needs to be developed.
58	9.2.2	117	9.2 Process Area- F. To-Be Business Expectation:	HCM	Integration with Training & Development.	Kindly clarify whether there is any envisaged plan to develop or migrate the LMS/LSO (Training) application using SAP Fiori or SAP Business Technology Platform (BTP), noting that LMS functionality is generally associated with SAP SuccessFactors and does not appear to be included in the furnished BOM under the RFP. Alternatively, if any custom development currently exists for these processes and is proposed to be retained through a conversion and remediation approach, kindly confirm whether such requirements are included within the furnished BOM and implementation scope. Further, if any migration or redevelopment is envisaged, kindly provide the detailed functional scope and requirements.	Yes. The solution in S4HANA needs to be developed.
59	9.2.2	118	9.2 Process Area- F. To-Be Business Expectation:	HCM	Compliance with PSU and statutory requirements	Please elaborate on this point, specific requirement	SI to discuss with MPPTCL team and finalise in Design phase
60	9.2.2	115	9.2 Process Area- B. To-Be Business Expectation:	HCM	Enable workflow-driven approvals for organizational changes	Please elaborate on this point, specific requirement	SI to discuss with MPPTCL team and finalise in Design phase

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61	9.2.2	9.2 Process Area:- B. To-Be Business 9.2 Process	HCM	Real-time dashboards for workforce distribution and vacancy monitoring	Please elaborate on this point, specific requirement. How many dashboards are currently available	SI to discuss with MPPTCL team and finalise in Design phase
62	9.2.2	9.2 Process Area:- B. To-Be Business 9.2 Process	HCM	Perform data extraction, cleansing, and migration	Data Extraction and cleansing of data will be responsibility of MP Transco HR team, SI will help/guide on this.	Data Cleansing will be MPPTCL Ownership. Data extraction jointly.
63	9.2.2	9.2 Process Area:- B. To-Be Business Expectation: a. Personnel Administration (P&A)	HCM	Automate employee order and letter generation (Appointment, Confirmation, Transfer, Promotion, Leave, Disciplinary, Retirement, Certificates, Circulars). Configure automated document generation templates in S/4HANA	Please specify on the expectation? Please clarify whether in current ECC Employee Orders and Letters generation Process exist? Also pl explain how many and what all Employee orders and Letters to be configured in S/4 HANA? Whether these Employee orders and Letters request will be initiated by Employees/Manager/HR on Fiori ESS portal and after approval it should be generated and send to the employee? Please elaborate on this.	SI to discuss with MPPTCL team and finalise in Design phase
64	9.2.2	9.2 Process Area:- B. To-Be Business Expectation: c. Time Management	HCM	Attendance Capture – integrate with biometric devices	Whether all the location has same biometric system or different system Whether Bio Metric Machines already integrated with ECC system. (Employee Time IN OUT data gets stored in SAP Time infotypes)? Whether Positive Time Management is implemented in ECC system and it is integrated with payroll Module? Whether Every month before payroll processing TIME EVALUATION activity is done in SAP ECC Time Module?	SI to discuss with MPPTCL team and finalise in Design phase
65	9.2.2	9.2 Process Area:- B. To-Be Business Expectation: c. Time Management	HCM	i. Scope and Key Processes: ii. IP Responsibilities	i) Please explain whether the Scope mentioned for Time Management Process (1. Leave Encashment 2. Attendance Capture 3. Over Time Management 4. Comp off 5. Leave Carry Forward) already existing in current ECC system or this needs to be newly configured in S/4 HANA system? ii) IP Responsibilities: Please clarify how many new Leave types, Absence/attendance Rules, accruals and Carry forward logic needs to be configured in S/4 HANA?	SI to discuss with MPPTCL team and finalise in Design phase
66	9.2.2	9.2 Process Area:- B. To-Be Business Expectation: d. Payroll (India-PSU) 9.2 Process	HCM	ii. Migration Objective Automate arrears, retro-payments, deductions, off-cycle payroll, and settlements.	Please elaborate the expectation. Whether Arrears not getting auto calculated in ECC system? Whether retro Payment any issues/challenges in ECC System? Whether off-cycle payroll and settlements any issue/challenges in ECC system?	SI to discuss with MPPTCL team and finalise in Design phase
67	9.2.2	9.2 Process Area:- B. To-Be Business Expectation: 9.2 Process	HCM	ii. Employee Vendor Business Partner Migration Bank integration with encrypted file generation and approval workflows.	Please explain whether Bank integration with encrypted file generation and approval workflow already exist in current ECC setup or this needs to be newly developed/configured in S/4 HANA?	SI to discuss with MPPTCL team and finalise in Design phase
68	9.2.2	9.2 Process Area:- B. To-Be Business Expectation: 9.2 Process	HCM	Automation of statutory reports (Form 16, Form 24 Q, Income Tax challans).	Please explain the expectation?	SI to discuss with MPPTCL team and finalise in Design phase
69	9.2.2	9.2 Process Area:- B. To-Be Business 9.2 Process	HCM	ii. Employee Vendor Business Partner Migration Fiori-based dashboards for employees/managers	Please elaborate how many and what dashboards are required for employee/managers?	SI to discuss with MPPTCL team and finalise in Design phase
70	9.2.2	9.2 Process Area:- B. To-Be Business 9.2 Process	HCM	ii. Employee Vendor Business Partner Migration Payroll Control Centre (PCC) for error handling and proactive monitoring	Please explain do you want to implement new Payroll Control Center (PCC) Module in S/4 HANA?	As per tender document

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71	9.2.2	9.2.2	117	9.2 Process Area:- B. To-Be Business Expectation: a. Employee &	HCM	E-Separation	Whether standard E-Separation module is used which has Initiation Approval Due-Clearance (NDC) Exit Interview	SI to discuss with MPPTCL team and finalise in Design phase
72	9.2.2	9.2.2	117	9.2 Process Area:- B. To-Be	HCM	Claim	Whether SAP standard Claims & Reimbursement application is used	Modified.
73	9.2.2	9.2.2	118	9.2 Process Area:- B. To-Be	HCM	Configure document workflows	Please specify the requirement and the expectation	SI to discuss with MPPTCL team and finalise in Design phase
74	9.2.2	9.2.2	118	9.2 Process Area:- B. To-Be	HCM	Dashboard	Please specify the requirement and the expectation	SI to discuss with MPPTCL team and finalise in Design phase
75	9.2.2	9.2.2	118	9.2 Process Area:- B. To-Be	HCM	Integration Points	How many integration points and with which system	SI to discuss with MPPTCL team and finalise in Design phase
76	9.2.2	9.2.2	119	9.2 Process Area:- B. To-Be	HCM	Pension: migrate master data and history, integrate with PA/Payroll, standardize calculations	Please specify the requirement and the expectation. Whether already Pension custom module exist and to be migrated to S4 HANA on Fiori or BTP ?	SI to discuss with MPPTCL team and finalise in Design phase
77	9.2.2	9.2.2	119	9.2 Process Area:- B. To-Be	HCM	Legal Case Management	Please specify the requirement and the expectation. Whether the development on Fiori or BTP	SI to discuss with MPPTCL team and finalise in Design phase
78	9.2.2	9.2.2	119	9.2 Process Area:- B. To-Be	HCM	Medical Insurance	Please specify the requirement and the expectation. Whether the development on Fiori or BTP	SI to discuss with MPPTCL team and finalise in Design phase
79	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be	HCM	Employee Retiral Benefits	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
80	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be	HCM	Pension Process requirements (Points b to j)	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
81	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be	HCM	Gratuity/ DCRG	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
82	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be	HCM	Commutation	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
83	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be Business	HCM	GPF	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
84	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be	HCM	GTIS	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
85	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be	HCM	SCLIS	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
86	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be Business	HCM	GSLS	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
87	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be	HCM	Annuity Pension	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
88	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be	HCM	EL encashment	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
89	9.2.2	9.2.2	120	9.2 Process Area:- B. To-Be Business	HCM	Settlement Allowance	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP

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90	9.2.2	9.2 Process Area- B. To-Be Business	HCM	CFA	Any application is available in SAP or Outside for Employee Retiral Benefits. Whether to be develop in SAP. Please clarify the expectation.	Custom Developed in SAP
91	9.2.2	Pensioners data of all 6 companies	HCM	(I) SINGLE WINDOW for all Retiral claims Pension, Gratuity/ DCRG, Commutation, GPF, GTIS, SCLIS, GSUIS, Annuity Pension, EL encashment, Settlement Allowance, CFA etc	How many company codes are in scope for Pension ? It is mentioned here that PENSIONERS DATA OF ALL 6 COMPANIES. Whether all the 6 company codes Pensioners data is maintained in Single company code of MP Transco ? Please elaborate the current process and the expectation in S/4 HANA after migration.	One, Yes, Data upload is the requirements from external system.
92	9.2.2	Employee Provident Fund Requirements	HCM	Employee Provident Fund Requirements MPEB EPF Trust Portfolio: From point a to point r	Any application is available in SAP or Outside for Employee PF Benefits (MPEB EPF Trust) and Investment Management which is mentioned in Point no. a to r. or Whether it will be new development in S4 HANA. Please clarify the expectation ?	To be migrated through conversion/ remediation with enhance UI
93	9.2.2	SAP Readiness Check for SAP S/4HANA	HCM	S4TWL – Parts of Time Management SIZ6: HR_Parts_of_Time_Management	In Time Management whether Time Manager's Workplace is used (PTMW)	SI to discuss with MPPTCL team and finalise in Design phase
94	9.2.2	SAP Readiness Check for SAP S/4HANA	HCM	S4TWL – Parts of Time Management SIZ6: HR_Parts_of_Time_Management	In Time Management whether infotype 2005 is used to capture Overtime	SI to discuss with MPPTCL team and finalise in Design phase
95	9.2.2	SAP Readiness Check for SAP S/4HANA	HCM	S4TWL – Parts of Time Management SIZ6: HR_Parts_of_Time_Management	In Time Management whether infotype 0005 is used	SI to discuss with MPPTCL team and finalise in Design phase
96	9.2.2	SAP Readiness Check for SAP S/4HANA	HCM	S4TWL – Parts of Time Management SIZ6: HR_Parts_of_Time_Management	In Time Management whether infotype 0083 is used	SI to discuss with MPPTCL team and finalise in Design phase
97	9.2.2	SAP Readiness Check for SAP S/4HANA	HCM	S4TWL – Parts of Time Management SIZ6: HR_Parts_of_Time_Management	In Time Management whether infotype 2005 is used	SI to discuss with MPPTCL team and finalise in Design phase
98	9.2.2	SAP Readiness Check for SAP S/4HANA	HCM	S4TWL – Parts of Time Management SIZ6: HR_Parts_of_Time_Management	In Time Management whether calendar view or infotype 2050, 2051, 2052 is used	SI to discuss with MPPTCL team and finalise in Design phase
99	9.2.2	SAP Readiness Check for SAP S/4HANA Human Resources - Core HR and Time Recording	HCM	S4TWL – Parts of Time Management SIZ6: HR_Parts_of_Time_Management	Whether the following reports are used: RPLVA00 (Leave Accrual) RPLTIM00 (Time Recording Overview List) RPT55400 (Examine Table T554S) RPTLEA30 (Batch Input: Annual Leave) RPTLEACONV (Transfer Remaining Leave from Infotype 0005 to infotype 2006) RPT_TIME (or transaction PTME): Replaced with "ESS Clock-In/Out Corrections"	SI to discuss with MPPTCL team and finalise in Design phase
100	9.2.2	SAP Readiness Check for SAP S/4HANA Human Resources - Core HR and Time Recording	HCM	S4TWL – Parts of Time Management SIZ6: HR_Parts_of_Time_Management	Whether the following function modules are used: BAPL_ABSENCE_APPROVE/BAPL_ABSENCE_CHANGE > BAPL_PTMGRATTABS_MINGCHANGE BAPL_ABSENCE_CREATE/BAPL_ABSENCE_SIMULATECREATION/ BAPL_ABSENCE_REQUEST->BAPL_PTMGRATTABS_MINGCREATION BAPL_ABSENCE_DELETE > BAPL_PTMGRATTABS_MINGDELETE BAPL_ABSENCE_GETDETAIL > BAPL_EMPATTABS_GETDETAIL BAPL_ABSENCE_GETDETAILEDLIST/BAPL_ABSENCE_GETLIST > BAPL_EMPATTABS_GETLIST	SI to discuss with MPPTCL team and finalise in Design phase

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101	9.2.2	Generic	SAP Readiness Check for SAP S/AHANA Human Resources - Core HR and Time Recording	HCM	S4TWL - Parts of Time Management S126: HR_Parts_of_Time_Management	<p>Whether the following function modules are used:</p> <p>HR_BLP_DEDUCT_LEAVE (BLP: Adapter for Leave Deduction) (Infotype 0005) HR_DEDUCT_INFOTYPE_0005 (Compensation of Time Quotas) HR_FILL_PURLA (Fills the Purla table from the cluster and I0005 and I0083) RP_BUILD_PSP_OLD (Don't use any more - use HR_PERSONAL_WORK_SCHEDULE) RP_DAYPROGRAM_OLD (Don't use any more -> Function Group PTWS) RP_GET_REMAINING_HOLIDAY (Remaining Leave on Key Date) RP_ZRETCD (Determine Time Management Environment) CCL_FILL_FIELDS; Parameters URLR and URLB are no longer available. CCL_FILL_FIELDS_2; Parameters URLR and URLB are no longer available.</p> <p>In time evaluation (RPTIME00), Whether the following function or Operations are used:</p> <p>Function P2005 Operation UPDLE Operation PPINC</p>	SI to discuss with MPPTCL team and finalise in Design phase
102	9.2.2	Generic	SAP Readiness Check for SAP S/AHANA Human Resources - Core HR and Time Recording	HCM	S4TWL - Parts of Time Management S126: HR_Parts_of_Time_Management	<p>In time evaluation (RPTIME00), Whether the function are used:</p> <p>Operation PPINC Operation HRS with specification HRS1H Operation HRS with specification HRS1Q Operation VARST Specification TIMQU Operation VARST Specification TQUxxx</p>	SI to discuss with MPPTCL team and finalise in Design phase
103	9.2.2	Generic	SAP Readiness Check for SAP S/AHANA Human Resources - Core HR and Time Recording	HCM	S4TWL - Parts of Time Management S126: HR_Parts_of_Time_Management	<p>In Payroll environment (RPCALCXX), Whether the following function is used:</p> <p>P0083</p>	SI to discuss with MPPTCL team and finalise in Design phase
104	9.2.2	Generic	SAP Readiness Check for SAP S/AHANA Human Resources - Core HR and Time Recording	HCM	S4TWL - Parts of Time Management S126: HR_Parts_of_Time_Management	<p>In the "Time Management Pool" (transaction PT40), whether below reports are used:</p> <p>RPTERR00 RPTCMPD0 RPLTIM00</p>	SI to discuss with MPPTCL team and finalise in Design phase
105	9.2.2	Generic	SAP Readiness Check for SAP S/AHANA Human Resources - Core HR and Time Recording	HCM	S4TWL - Parts of Time Management S126: HR_Parts_of_Time_Management	<p>Java Application will not work</p>	To be replaced by FIORI
106	9.2.2	Generic	SAP Readiness Check for SAP S/AHANA Human Resources - Core HR and Time Recording	HCM	S4TWL - ESS and MSS S15: HR_JAVA_ESS_MISS	<p>Request you to share the Ticket Volumetrics of ECC for the last 1 year</p> <ol style="list-style-type: none"> Module wise break up Priority wise break up Module wise, L1/L2/L3 wise break up 	SI to discuss with MPPTCL team and finalise in Design phase
107	Not Applicable	Generic	AMS	AMS	Ticket Volumetrics	We Assume the resolutions mentioned for P2/P3/P4 are business hours	Yes
108	Not Applicable	Generic	AMS	AMS	Resolution time		Yes

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109	3.5	168	3.5.2 & 3.5.1	Not-Applicable	<p>1- The parties agree that the risks and coverages shall include but not be limited to the following: (a) Third Party liability insurance as required under Applicable Laws, with a minimum coverage of no less than the Agreement Value; IT/TR-03/2026 RFP for ECC Migration/Upgrade to S/4HANA with RISE for MPPTCL Page 168 (b) employer's liability and workers' compensation insurance in respect of the Personnel of the System Integrator in accordance with Applicable Laws; and (c) professional liability insurance for an amount no less than the Agreement Value. The indemnity limit in terms of "Any One Accident" (AOA) and "Aggregate limit on the policy period" (AOP) should not be less than the amount stated in Clause 6.1.2 of the Agreement.</p> <p>2. (a) The System Integrator shall, for the duration of this Agreement, take out and maintain, and shall cause take out and maintain, at its own cost, but on terms and conditions approved by the Authority, insurance against the risks, and for the coverage's, as specified in the Agreement and in accordance with good industry practice. (b) Within 15 (fifteen) days of receiving any insurance policy certificate in respect of insurances required to be obtained and maintained under this clause, the System Integrator shall furnish to the Authority, copies of such policy certificate, copies of the</p>	<p>Red Flag:</p> <p>1- Kindly consider revising the insurance requirements under this clause, as the stipulated requirements for third-party liability insurance and professional liability insurance each with coverage no less than the Agreement Value, together with specified AOA/AOP indemnity limits, may be reconsidered in view of standard industry practices. It is proposed that the System Integrator's existing corporate employee insurance and statutory insurance coverages, maintained in compliance with applicable laws and firm-wide risk management policies, be accepted as meeting this requirement, in lieu of separate project-specific insurance coverages linked to the full Agreement Value. Kindly confirm whether this may be considered.</p> <p>2- Kindly consider revising Clause (a), (b) and (c) to provide that, considering the System Integrator is engaged as a software services provider, the System Integrator's existing corporate insurance policies and statutory coverages shall be deemed sufficient compliance with this requirement, in lieu of project-specific insurance arrangements linked to the Agreement.</p> <p>Further, it is requested that submission of policy documents and related compliance evidence may be limited to reasonable documentary confirmation, where required, and that any insurance-related non-compliance, if any, be addressed through mutual consultation and contractual cure provisions, rather than through unilateral procurement and cost recovery by the Authority. Kindly confirm whether this may be considered.</p>	As per tender document
110	3	60	Objectives & Scope of Work	GRC	<p>MPPTCL also intends to implement additional business processes and solutions like SAP Business Technology Platform (BTP), SAP GRC (Access Control).</p>	Could you please confirm the no. of active users in the system?	Refer tender document
111	3	60	Objectives & Scope of Work	GRC	<p>MPPTCL also intends to implement additional business processes and solutions like SAP Business Technology Platform (BTP), SAP GRC (Access Control).</p>	We understand that GRC AC integration will be required with SAP S/4 HANA system only? Please confirm	Yes.
112	4:06:04	85	Realize Phase	GRC	<p>The SI shall utilize SAP GRC (Embedded) to perform Segregation of Duties (SoD) risk analysis, identify conflicting role assignments, and define appropriate mitigation controls.</p>	We understand that new SOD rulebook to be created as per S/4 HANA business processes. Please confirm	Yes
113	4:06:04	85	Realize Phase	GRC	<p>The SI shall utilize SAP GRC (Embedded) to perform Segregation of Duties (SoD) risk analysis, identify conflicting role assignments, and define appropriate mitigation controls.</p>	<p>Please provide the Volumetrics for All - SAP Security - IR - ? SR - ? SAP GRC AC - IR - ? SR - ?</p> <p>- How are the roles designed? - Do we have master - child role or single role? - Total number of roles. How many are master, derived and single roles? - How are roles are updated in landscape? Hope it is moving DEV -> QA -> PRD using transport.</p>	Will be available during prepare phase
114	4:08:03	94	GRC	GRC	<p>Security - Roles and Authorization</p>	<p>Please confirm the current count of custom transaction codes and authorization objects developed?</p>	SI to discuss with MPPTCL team and finalise in Design phase
115	4:08:03	94	GRC	GRC	<p>Security - Roles and Authorization</p>	<p>Please confirm the current count of custom transaction codes and authorization objects developed?</p>	SI to discuss with MPPTCL team and finalise in Design phase

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116	12:20	149	SAP Arriba Contract Intelligence by Icertis, premium plus edition	ARIBA	SAP Arriba Contract Intelligence by Icertis, premium plus edition	1) Do you have any existing/legacy CLM/contract management solution in place? 2) What is the current status of your contract repository – where is it managed today and is it fully digitized? 3) How many legacy contracts, languages and location of repository? 4) Is integration required with SAP S/4HANA, and if yes, what are the key integration touchpoints and timelines aligned with the upgrade? 5) What are your expectations from AI in CLM?	No current solution is not in place.
117	12:20	149	SAP Arriba Contract Intelligence by Icertis, premium plus edition	ARIBA	SAP Arriba Contract Intelligence by Icertis, premium plus edition	1) Do we have list of fields needs to be migrated to Icertis and SAP HANA (Purchase Order/Sales Order/Invoice)? or any other potential use cases for Icertis and SAP HANA? 2) Do we have list of Contract Types in scope? 3) Do we know how many contract templates in scope? 4) Do we have ratio of Own and Third Party templates?	SI to discuss with MPPTCL team and finalise in Design phase
118	Not Applicable	Sched ule-1 - New - Busine	Contract Management	ARIBA	Contract Management	Please confirm the types of contracts in scope under CLM, such as Procurement/purchase contracts, Works/EPC contracts, AMC/O&M contracts, Project contracts, and legal/non-procurement contracts.	SI to discuss with MPPTCL team and finalise in Design phase
119	Not Applicable	Sched ule-1 - Gener	Contract Management	ARIBA	Contract Management	Please clarify whether contract amendments, extensions, and change orders are in scope, including auto-update of contract value, validity, and linked Purchase Orders in SAP S/4HANA.	SI to discuss with MPPTCL team and finalise in Design phase
120	Not Applicable	Sched ule-1 - OEM - Audit	Contract Management	ARIBA	Contract Management	Kindly confirm whether the CLM solution is expected to support a centralized clause library, PSU/government standard clauses, clause versioning, and deviation tracking.	SI to discuss with MPPTCL team and finalise in Design phase
121	Not Applicable	Sched ule-1 - Integr	Contract Management	ARIBA	Contract Management	Please clarify the expected integration touchpoints between CLM and SAP S/4HANA, including vendor/business partner data, contract value & validity, Purchase Orders, and invoices/payments.	SI to discuss with MPPTCL team and finalise in Design phase
122	Not Applicable	Sched ule-1 - Audit	Contract Management	ARIBA	Contract Management	Please confirm whether historical/expired contracts are required to be migrated into CLM for audit/reference purposes or can be archived externally with read-only access.	SI to discuss with MPPTCL team and finalise in Design phase
123	4.5.2	78	4.5.2	Basis / ABAP	Readiness Checks - ATC checks	Please provide latest Custom Code ATC checks report	Fresh report will be available once SI is onboarded.
124	Not Applicable	Applic	General	Basis	General Basis Query	What is the current DB size of production DB and average growth of the DB size on monthly basis. Please provide expected DB growth size in coming future. What is the current size of the existing DMS server/storage? How many repositories need to be migrated to OpenText? Are ArchiveLink documents also in scope along with DMS documents? If yes, how many Business Objects are currently configured for ArchiveLink? What is the size of the binary content tables (SOFFCONTI, DMSCONTI) storing documents in the HANA database?	Fresh report will be available once SI is onboarded.
125	Not Applicable	92	SAP DMS	DMS			Fresh report will be available once SI is onboarded.
126	Not Applicable	108	SAP Security	SAP Security	General Security Query	Are the existing SAP role design documents and security/audit findings available for reference?	Fresh report will be available once SI is onboarded.
127	Not Applicable	84	SAP Security	SAP Security	General Security Query	It is assumed that the SAP GRC solution will be connected exclusively to the SAP landscape. Kindly confirm whether GRC integration with any other non-SAP or third-party systems is also needed	Yes
128	Not Applicable	108	SAP Security	SAP Security	General Security Query	Please clarify whether role redesign is required as part of the migration, or if the scope is limited to fixing and adapting existing roles for SAP S/4HANA.	Role Redesign required.
129	Not Applicable	89, 108	SAP Security	SAP Security	General Security Query	How many task roles and master roles are currently available in the existing SAP setup?	Fresh report will be available once SI is onboarded.

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130	4.5.6	82	Reporting and Analytics	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information. Vendor needs to do requirement assessment and develop these. Dashboard: Maximum 25 nos. with 250 KPIs	Requested to please review the 250 KPIs. And requested to amend the clause with addition of "No. of KPIs to be covered in 25 dashboards will be jointly determined and finalised with successful bidder during the requirement gathering phase."	Yes, that is assumed
131	4.5.6	82	Reporting and Analytics	Reporting and Analytics	NA	Requested to provide the existing reporting systems, BI tools, or dashboards that currently consume operational or project-related data. (if Any)	Will be discussed during Design phase
132	12.2	149	BOQ FOR SUPPLY OF LICENCES FOR S/4 HANA ON RISE(The SAP)	Cloud licences for Enterprise wide Business Intelligence, Analytics and Dashboard / Visualisation - 1000 Nos	Kindly mention the segregation between developers and viewers in the proposed 1000 licenses. Also request to consider allowing a capacity-based consumption model for supporting enterprise-wide dashboard access based on the financial implications of both approaches	There is no restriction as users can be self service users. If the tender conditions are met, the bidder can propose capacity-based consumption model	
133	8	113	2	Reporting and Analytics	Supply of requisite Licenses for Business Intelligence Analytics and Dashboard with requisite Cloud Infrastructure	Kindly consider allowing SaaS offering which comes with bundled cloud infra	SaaS on cloud
134	2.2.2	13	A) Technical Capacity	Reporting and Analytics	The OEM must provide BI platform that supports Real Time Data investigation using CDC (Change Data Capture) technique from multiple sources including SAP & non-SAP RDBMS systems	Requested to provide the IT & OT landscape along with the list of Non-SAP System.	For the scope, its SAP data, but the OEM platform should have the capability to integrate with non-SAP also refer corrigendum
135	3.1	60	Broad Objective	Reporting and Analytics	NA	Clarification requested on whether data of existing SCADA, historian, or IoT platforms will be the part of dashboard or not. if yes, Request information on existing SCADA, historian, or IoT platforms, including available APIs or data export capabilities.	For the scope, its SAP data, but the OEM platform should have the capability to integrate with non-SAP
136	4.5.6	82	Reporting and Analytics	Reporting and Analytics	NA	Request information on data retention policies, data refresh frequency, and historical data availability for each source system.	For data retraction and refresh selected SI to discuss with MPPTCL team in Prep Phase. Historical data availability would be as per the SAP DB.
137	4.3.10.e	73	Enterprise Portal	Flori/BTP	Custom Implementation of all functionalities of EP system (ESS/MSS) in Fiori/BTP environment	Please provide the list of applications which are implemented in ESS and MSS portal in current system to be migrated to SAP BTP? The current applications built on ESS/MSS portal what is the technical details, are they webdynpro abap or portal native applications? Please clarify if all functionalities to be redeveloped on SAP BTP or if migration possible can also be considered?	All in the current implementation to be migrated to FLORI
138	4.3.10.e	73	Enterprise Portal	Flori/BTP	Custom Implementation of all functionalities of EP system (ESS/MSS) in Fiori/BTP environment	Please provide the procured SAP BOM for BTP services.	Refer BOM items in corrigendum
139	4.3.10.e	75	Flori	Flori/BTP	Custom Implementation of all functionalities of EP system (ESS/MSS) in Fiori/BTP environment	Does MP Transco has any Fiori system in the existing ECC landscape? If yes, please provide the details of existing Fiori applications implemented	No
140	4.3.10.e	75	Mobility	Flori/BTP	Mobility	Does MPPTCL have any existing mobile based solution?	Yes

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141	9.4 Materials Management	Material Management	Material Management	SAP MM Module Queries	<p>What is the approximate number of master records that need data cleanup, restructuring, or removal of duplicate entries? Is material ledger activate in ECC or not? What is the current material length is configured? What exactly do you mean by storage location restructuring? What is your approach for Business Partner (BP) number ranges for customers and vendors? Do you want to use the same number for customer and vendor or different numbers? Are there any customer/vendor groups where a single BP is required (for example, STO)? Will employees also be created as Business Partners, along with customers and vendors? For workflows, do you want to continue using your existing/custom workflow, or do you plan to move to SAP Flexible Workflow? How many plants exist in the current system? Are there any new plants planned to be created in S/4HANA? Is there any custom report currently used for: Three-way matching (PO – GRN – Invoice)? Two-way matching (PO – Invoice, where GRN is not required)? Please confirm whether the existing PS organizational structure (Company Code, Controlling Area, Business Areas, Profit Centers) in ECC will be directly migrated to S/4HANA, or whether any restructuring / harmonization is planned during the RISE implementation. Is there any plan to introduce segment reporting in S/4HANA that would impact P5 or IM reporting?</p>	Selected SI to discuss
142	9.8	129-131 Project System	Project System	Organization Structure & Governance		Selected SI to discuss
143	Not Applicable	Generic Project System	Project System	Organization Structure & Governance		Selected SI to discuss
144	Not Applicable	Generic Project System	Project System	Organization Structure & Governance		Selected SI to discuss
145	Not Applicable	Generic Project System	Project System	Project Master Data & Coding Structure	<p>The RFP mentions recodification of project coding mask for better classification: A. Please confirm if MPPTCL expects the bidder to redesign the Project Definition and WBS coding structure. B. Should the coding mask explicitly identify: Department-executed works Consumer Contribution Works (CCW) Deposit Works Supervision Charges / Works</p>	SI to discuss with MPPTCL team and finalise in Design phase
146	Not Applicable	Generic Project System	Project System		<p>Will there be a single unified coding structure or different project coding logic for Departmental, CCW, Deposit, and Supervision works? Existing project lifecycle from Initiation to Closure is stated to continue: Please confirm if any manual processes (currently outside SAP) are expected to be system-enabled in S/4HANA. Separate accounting procedures are required for: > Department Works > Consumer Contribution Works (CCW) > Deposit Works > Supervision Works Please clarify: Whether these differences should be controlled via Investment Profiles, Budget Profiles, Costing Sheets, or Derivation Rules.</p>	SI to discuss with MPPTCL team and finalise in Design phase
147	Not Applicable	Generic		Project Lifecycle & Business Processes		SI to discuss with MPPTCL team and finalise in Design phase
148	Not Applicable	Generic FI	Project System- FI	Separate Accounting		SI to discuss with MPPTCL team and finalise in Design phase
149	Not Applicable	Generic	Investment Management	Investment Management – Functional Clarifications	<p>Please confirm if MPPTCL intends to implement: Single Investment Program or Multiple Programs (e.g., Dept-wise, Scheme-wise, Funding-wise). For Appropriation Requests (AR): Are ARs expected at Project Definition level or WBS level?</p>	SI to discuss with MPPTCL team and finalise in Design phase
150	Not Applicable	Generic	Investment Management	Investment Management – Functional Clarifications		WBS

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151	Not Applicable	Generic	Investment Management	Investment Management	Estimation, BoQ & Schedule of Rates (SOR)	<p>Please clarify: Expected granularity of BoQ (WBS / activity / material): Whether standard templates for estimates are available.</p>	SI to discuss with MPPTCL team and finalise in Design phase
152	Not Applicable	Generic	Investment Management	Investment Management	Estimation, BoQ & Schedule of Rates (SOR)	<p>For Schedule of Rates (SOR): Should SOR be centrally maintained with validity dates? Are multiple SORs required (region-wise / voltage-wise / work-type wise)?</p>	SI to discuss with MPPTCL team and finalise in Design phase
153	Not Applicable	Generic	Investment Management	Investment Management	Estimation, BoQ & Schedule of Rates (SOR)	Is SOR approval and revision workflow required in SAP?	Yes
154	Not Applicable	Generic	Reporting & Analytics	Reporting & Analytics	Monitoring, Reporting & Analytics	Are there any existing statutory or regulatory reports (GoI / State Govt) that need to be replicated in SAP?	Yes, if available
155	Not Applicable	Generic	Project System FI	Project System- FI	Statistical Internal Orders & Cross-Monitoring	<p>Please confirm the business scenario for Statistical Internal Orders (SIO): Will each project have an SIO? Or will SIOs be maintained for departmental overhead tracking?</p>	SI to discuss with MPPTCL team and finalise in Design phase
156	Not Applicable	Generic	Project System FI	Project System- FI	Project Closure, Settlement & Asset Accounting	<p>Please clarify project nature: Majority projects are non-valetuated / government-financed. No capitalization in MPPTCL books. Kindly confirm: - Whether Asset Under Construction (AUC) is required at all. - Or should projects remain non-capitalized statistical projects.</p>	SI to discuss with MPPTCL team and finalise in Design phase
157	Not Applicable	Generic	Project System FI	Project System- FI	Project Closure, Settlement & Asset Accounting	Are there any projects that eventually capitalise assets to MPPTCL or other entities?	Yes
158	Not Applicable	Generic	Project System FI	Project System- FI	Project Closure, Settlement & Asset Accounting	For project closure: Are multi-level workflows required (Technical Closure → Financial Closure → Audit Closure)?	Yes
159	Not Applicable	Class-1 Local Supplier	Class-1 Local Supplier	Class-1 Local Supplier	Only "Class-1 Local Supplier" shall be eligible to participate in the bid & Form- 16	Since SAP Licenses is also the part of this RFP, and SAP may not provide any Local content certificate, so we request to consider the Services component of the System Integrator to arrive on the Local content for	As per tender document
160	Not Applicable	Applicable	Not Applicable	Basis	General Query	Maximum allowed downtime window in Hours during conversion	This will be ascertained during project.
161	4.3.1	63	4.3.1	Basis	Addons List	Please provide an addons list including SAP addons and Third party add-on in the systems	To be discussed with selected SI
162	9.3	123	A	Funds Management	MPPTCL has implemented Funds management for Opex and Capex Budgetary Control. No major additional requirements need to consider.	is there a dual control on Capex projects - via Funds management as well as via Project System?	Yes
163	4.5.5	80,81	Not Applicable	Integration		Can you confirm the current version and patch level of SAP PI/PO along with deployment architecture (single/dual stack, AEX, etc.)?	This will be shared with successful vendor.
164	4.5.5	80,81	Not Applicable	Integration		Please share complete inventory of Integrations including sender system, receiver system, mode of Integration, criticality	This will be shared with successful vendor.
165	4.5.5	80,81	Not Applicable	Integration		Please share list of non SAP PI-PO Integrations (if any)	This will be shared with successful vendor.
166	4.5.5	80,81	Not Applicable	Integration		Do we plan to move non-PI-PO Integrations to SAP Integration Suite or migrate As-Is?	Yes. Case to Case
167	4.5.5	80,81	Not Applicable	Integration		Do we plan to make any functional changes other than the ones required by ECC to S/4 Migration ?	Pls refer scope document
168	4.5.5	80,81	Not Applicable	Integration		RFP Mentions - new integrations during implementation are included at no additional cost. Is there an approximate number and upper limit for this ?	Any new integration implemented before Design phase will be part of the scope.
169	4.5.5	80,81	Not Applicable	Integration		Please provide indicative transaction volumes for major integrations: Also please provide average monthly count of PI-PO Messages	This will be shared with successful vendor.
170	9.2, 9.9	117	Not Applicable	Integration		List of mentioned HCM & MDG Integrations are in SAP IS scope or separate ?	This will be shared with successful vendor.
171	9.9	134	9.9	MDG		Is MTPCL planning to procure Prometheus Group license for MDG objects - Functional Location, Service Master, Asset Master, WBS Elements	No.
MPPTCL 172	Response 9.9	134	9.9	MDG		We have understood that MDG will be co-deployed on S/4 Hana. Is the understanding correct or is MTPCL planning for a separate system for MDG?	Yes. It will be co deployed.

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173	9.9	134	9.9	MDG	SAP MDG Queries	Please clarify the number of systems - SAP & Non-SAP that needs to be integrated with MDG system	This will be shared with successful vendor.
174	9.9	134	9.9	MDG		How many third party validation tools like - Pan, Achhaar, Address validation is MTPCL planning to integrate with MDG?	This will be shared with successful vendor.
175	9.9	134	9.9	MDG		Is MTPCL planning to cleanse, de-duplicate and harmonise customer/vendor data? If yes, please clarify on the requirement and the role of SI partner.	Extraction and Cleansing of the data will be joint ownership of SI and MPPTCL.
176	Not Applicable	179	(g) Payment Milestone	Not Applicable	For implementation/ Migration, Hypercare and AMC's	We are fine with payment milestone, however, we request MP Transco to change %age of milestone for each milestone tp 15, 15, 15, 15, 20, 20.	As per tender document
177	2.26 Indemnity	48		Not Applicable	Table The System Integrator shall, subject to the provisions of the Agreement, indemnify the Authority for an amount not exceeding 3 (three) times the value of the Agreement for any direct loss or damage that is caused due to any deficiency in services.	Indemnities mentioned herein are wide. We request to include the indemnities of the Consultant shall be capped at the fees paid to the Consultant under the contract or the contract value and the Consultant shall only be liable for indemnities which are judicially determined at actuals and solely attributable to the Consultant.	As per corrigendum
178	2.27 Award of Contract	48		Not Applicable	Award of Contract	We request to share the Contract document to the SI for review before signing process	To be shared with selected SI
179	2.29 Commencement of assignment	49		Not Applicable	The System Integrator shall commence the Services at the Project site within 7 (seven) days of the date of the Agreement or such other date as may be mutually agreed.	We request to allow minimum 30 days for deployment of personnel.	Contract signing will take time, so it becomes almost 30 days
180	6. MISCELLANEOUS	55		Not Applicable	6.3 It shall be deemed that by submitting the Proposal, the Applicant agrees and releases the Authority, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/or performance of any obligations hereunder, pursuant hereto and/or in connection herewith and waives any and all rights and/or claims it may have in this respect, whether actual or contingent, whether present or future	We understand that this clause is applicable only during the stages of bid submission and evaluation. If we are awarded the project, then this clause should be overridden by the contractual terms, as will be agreed upon between the parties, for this engagement.	Yes
181	2. Limit of Contract	63		Not Applicable	It shall be the responsibility of the SI to include all hardware, software components, modules, tools and services, whether specified or otherwise, that would be needed to meet the intent and requirements of providing a total solution to MPPTCL within the quoted price.	We understand that no Hardware, bandwidth / MPLS and any peripherals will be delivered by the SI	Yes
182	3. Objectives & Scope of Work 3.1 Broad Objective	64		Not Applicable	The term SAP S/4HANA is used generically to include SAP S/4HANA, Service Cloud, New GL, and any ancillary applications modules, etc.	Request to clarify how many ancillary app modules are in scope	This will be shared with successful vendor.
183	E. Overview Training:	87		Not Applicable	Overview Training:	1. How many trainings are to be planned? 2. How any functional and end users need to be trained 3. Training will be in the HO of MP Transco 4. The facilities needed like laptops, connectivity etc will be provided by MP Transco	This will be mutually discussed and finalized during prepare phase
184	3.4 Liability of the System Integrator	170		Not Applicable	Liability of the System Integrator	Request to kindly cap the maximum liability to 1x of the Project value only	As per corrigendum.

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185	General	182	Not Applicable		Request to kindly cap the maximum LD & Penalty to 10% of the total contract value	As per tender document
186	7.3.3 Penalties on non-availability of Technical Support	185 144	Not Applicable Not Applicable	Penalties on non-availability of SAP & Analytical Application Availability. Round the clock support for trouble shooting in functional and technical area	Request for deletion of this.	As per tender document
187	12.13. Final Preparation and Go-Live	144	Not Applicable	Ensure seamless connectivity between S/4 HANA on RISE (cloud) with MPSSWAN	We request MPTranSCO to remove this clause and consider procuring bandwidth for the said requirement directly with the service provider	As per project requirement.
188	4.4 Substitution	175	Not Applicable	Substitution of the Project Manager will not normally be considered during initial period of Two Years (02) and may lead to disqualification of the Applicant or termination of the Agreement.	We request MPTranSCO to provide relaxation in this clause as committing to such requirement at this stage will not be appropriate.	As per tender document
189	7.4 Non-achievement of milestones	182	Not Applicable	1.5 % of every additional month till Go-Live (>2 week will be considered as one month) and 1% of every additional month post Go-Live till Hypercare (>2 week will be considered as one month).	We assume that MPTranSCO is referring this to be with respect of respective milestone payment ie 1.5% of respective milestone	Yes
191	(f) Payment schedule for Licenses	180	Not Applicable	Annual License Cost of RISE and Other Related Licenses	We request you to provide relaxation to 60-40% payment schedule for first year to 90-10% as majority of licenses components will be delivered and activated in the first month of migration itself.	As per tender document
192	2.9.2 By the SI	165	Not Applicable	(c) the Authority fails to comply with any final decision reached as a result of arbitration pursuant to Clause 9 hereof	Request for inclusion of the following clause: "e) If the SI determines that a law, regulation or anything having similar import, or circumstances (including cases where the Authority's ownership or constitution has changed), makes the SI's performance of the Contract impermissible or in conflict with independence or professional rules applicable to the SI."	As per tender document
193	2.9.4 Cessation of Services	165	Not Applicable	Upon termination of this Agreement by notice of either Party to the other pursuant to Clauses 2.9.1 or 2.9.2 hereof, the System Integrator shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum.	We request you to takeout the strikethrough text from below para - Upon termination of this Agreement by notice of either Party to the other pursuant to Clauses 2.9.1 or 2.9.2 hereof, the System Integrator shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum.	As per tender document
194	3.1.1 Standards of Performance	166	Not Applicable	The System Integrator shall perform the Services and carry out its obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe and effective equipment, machinery, materials and methods.	We request you to include text in BOLD to below para - The System Integrator shall perform the Services and carry out its obligations hereunder with all reasonable due diligence, efficiency and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe and effective equipment, machinery, materials and methods.	As per tender document
195	3.2 Conflict of Interest	167	Not Applicable	Conflict of Interest	This is extremely restrictive- since we are a service provider entity, we would require the restrictions applicable under this clause to be limited to (i) the personnel providing services under the contract, and (ii) for the duration of the engagement only- in addition to the modifications proposed hereunder.	As per tender document

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196	3.2 Conflict of Interest	167	Not Applicable	<p>System Integrator and Affiliates not to be otherwise interested in the Project. The System Integrator agrees that, during the term of this Agreement and after its termination/ expiration, the System Integrator or any Associate thereof and any entity affiliated with the System Integrator, shall be disqualified from providing goods, works, services, loans or equity for any project / System Integrator resulting from or closely related to the Services and any breach of this obligation shall amount to a Conflict of Interest; provided that the restriction herein shall not apply after a period of five years from the completion of this assignment or to consulting assignments granted by banks/ lenders at any time; provided further that this restriction shall not apply to System Integrator/ advisory services provided to the Authority in continuation of this System Integrator/ advisory services provided to the Authority in accordance with the rules of the Authority. For the avoidance of doubt, an entity affiliated with the System Integrator or a partner in the System Integrator or a person who holds more than 5% (five per cent) of the subscribed and paid up share capital of the System Integrator, as the case may be, and any Associate thereof.</p>	<p>We request you to remove below strike through text - The System Integrator agrees that, during the term of this Agreement and after its termination/ expiration, the System Integrator or any Associate thereof and any entity affiliated with the System Integrator, shall be disqualified from providing goods, works, services, loans or equity for any project / System Integrator resulting from or closely related to the Services and any breach of this obligation shall amount to a Conflict of Interest; provided that the restriction herein shall not apply after a period of five years from the completion of this assignment or to consulting assignments granted by banks/ lenders at any time; provided further that this restriction shall not apply to System Integrator/ advisory services provided to the Authority in continuation of this System Integrator/ advisory services provided to the Authority in accordance with the rules of the Authority. For the avoidance of doubt, an entity affiliated with the System Integrator or a partner in the System Integrator or a person who holds more than 5% (five per cent) of the subscribed and paid up share capital of the System Integrator, as the case may be, and any Associate thereof.</p>	As per tender document
197	3.2.3 Prohibition of conflicting activities	167	Not Applicable	(b) after the termination of this Agreement, such other activities as may be specified in the Agreement, or	Kindly delete this	As per tender document
198	3.4 Liability of the System Integrator	170	Not Applicable	<p>The Parties hereto agree that in case of negligence or willful misconduct on the part of the System Integrator or on the part of any person or firm acting on behalf of the System Integrator in carrying out the Services, the System Integrator, with respect to damage caused to the Authority's property, shall not be liable to the Authority.</p> <p>(i) for any indirect or consequential loss or damage; and</p> <p>(ii) for any direct loss or damage that exceeds (a) the Agreement Value set forth in Clause 6.1.2 of this Agreement, or (b) the proceeds the System Integrator may be entitled to receive from any insurance maintained by the System Integrator to cover such a liability in accordance with Clause 3.5.2, whichever of (a) or (b) is higher.</p>	<p>There should be no exceptions to indirect damages, this caveat must only extend to direct damages covered under clause 3.4.3 (i). Therefore we request for the following change:</p> <p>The Parties hereto agree that in case of negligence or willful misconduct on the part of the System Integrator or on the part of any person or firm acting on behalf of the System Integrator in carrying out the Services, the System Integrator, with respect to damage caused to the Authority's property, shall not be liable to the Authority.</p> <p>(i) for any indirect or consequential loss or damage; and</p> <p>(ii) for any direct loss or damage that exceeds (a) the Agreement Value set forth in Clause 6.1.2 of this Agreement, or (b) the proceeds the System Integrator may be entitled to receive from any insurance maintained by the System Integrator to cover such a liability in accordance with Clause 3.5.2, whichever of (a) or (b) is higher.</p>	As per tender document

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199	3.4 Liability of the System Integrator	170	Not Applicable	3.4.4 This limitation of liability specified in Clause 3.4.3 shall not affect the System Integrator's liability, if any, for damage to Third Parties caused by the System Integrator or any person or firm acting on behalf of the System Integrator in carrying out the Services.	Request to kindly consider the liability solely attributable to the SI	As per tender document
200	3.6 Accounting, inspection and auditing	172	Not Applicable	Accounting, inspection and auditing	<p>We act as service providers for multiple clients across India and hold confidential information of all such clients, it is not feasible for us ideally to agree to any auditing obligations by any client. Request client to delete such language.</p> <p>In case deletion is not feasible, we can agree to audit obligations with the following restrictions:</p> <ol style="list-style-type: none"> 1. Audit can be performed only of the books and financial records pertaining to the services provided by SI. 2. Audit obligations can be during the term of the Contract 3. Client may initiate an audit request with a minimum written notice of 30 days to the SI. 4. Any audit to be conducted shall be on strict confidentiality terms, which are mutually discussed and finalised between the parties. 5. In case the client hires an external auditor, it shall not be a direct competitor of the SI 	As per tender document
201	3.9 Documents prepared by the System Integrator to be property of the Authority	173	Not Applicable		Further, ownership of OEM software shall be separately dealt with under the EULA	As per tender document
202	3.9.2 Documents prepared by the System Integrator to be property of the Authority	173	Not Applicable		<p>We request to include</p> <p>(i) We can assign ownership of the deliverables to the Client upon receiving payment of all of our charges in connection with the Contract.</p> <p>(ii) We will retain any pre-existing background IP that belongs to us and was developed independent of the services.</p>	As per tender document
203	3.9 Documents prepared by the System Integrator to be property of the Authority	173	Not Applicable	3.9.3 The System Integrator shall hold the Authority harmless and indemnified for any losses, claims, damages, expenses (including all legal expenses), awards, penalties or injuries (collectively referred to as 'claims') which may arise from or due to any unauthorized use of such System Integrator Documents, or due to any breach or failure on part of the System Integrator or a Third Party to perform any of its duties or obligations in relation to securing the aforementioned rights of the Authority.	<p>This indemnity should be provided by client to SI since this clause already states that the ownership of Deliverables shall be provided to the client. therefore, the client is under obligation to restrict exposure of deliverables to any third party and if any third party claim arises, the client should indemnify the SI since the client is obligated to not share the deliverables with any external party.</p> <p>Therefore we request for the change as below:</p> <p>The System Integrator shall hold the Authority harmless and indemnified for any losses, claims, damages, expenses (including all legal expenses), awards, penalties or injuries (collectively referred to as 'claims') which may arise from or due to any unauthorized use of such System Integrator Documents, or due to any breach or failure on part of the System Integrator or a Third Party to perform any of its duties or obligations in relation to securing the aforementioned rights of the Authority.</p>	As per tender document

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204	3.11 Providing access to Project Office and	173	Not Applicable	Providing access to Project Office and Personnel	We request to delete this clause as this is an implementation project.	As per tender document
205	5.3 Change in Applicable Law	177	Not Applicable	If, after the date of this Agreement, there is any change in the Applicable Laws with respect to taxes and duties which increases or decreases the cost of IT/TR-03/2026 RFP for ECC Migration/Upgradation to S/4HANA with RISE for MPPTCL Page 174 reimbursable expenses incurred by the System Integrator in performing the Services, by an amount exceeding 2% (two per cent) of the Agreement Value specified in Clause 6.1.2, then the remuneration and reimbursable expenses otherwise payable to the System Integrator under this Agreement shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the aforesaid Agreement Value.	Request the change: If, after the date of this Agreement, there is any change in the Applicable Laws with respect to taxes and duties which increases or decreases the cost or reimbursable expenses incurred by the System Integrator in performing the Services, by an amount exceeding 2% (two per cent) of the Agreement Value specified in Clause 6.1.2, then the remuneration and reimbursable expenses otherwise payable to the System Integrator under this Agreement shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the aforesaid Agreement Value.	As per the tender document.
206	6.3 Mode of Billing and Payment	178	Not Applicable	Any amount which the Authority has paid or caused to be paid in excess of the amounts actually payable in accordance with the provisions of this Agreement shall be reimbursed by the System Integrator to the Authority within 30 (thirty) days after receipt by the System Integrator of notice thereof. Any such claim by the Authority for reimbursement must be made within 1 (one) year from the expiry of the Agreement. Any delay by the System Integrator in reimbursement by the due date shall attract simple interest @ 10% (ten per cent) per annum.	Any amount which the Authority has paid or caused to be paid in excess of the amounts actually payable in accordance with the provisions of this Agreement shall be reimbursed by the System Integrator to the Authority within 30 (thirty) days after receipt by the System Integrator of notice thereof. Any such claim by the Authority for reimbursement must be made within 1 (one) year from the expiry of the Agreement. Any delay by the System Integrator in reimbursement by the due date shall attract simple interest @ 10% (ten per cent) per annum.	As per tender document
207	Appendix - 1 Form- 17	221	Not Applicable	e. The obligation not to disclose Confidential Information shall: (Check one)	We propose for addition of the following sentence at the end of the confidentiality clause: "The confidentiality obligations shall survive the termination of this Contract / completion of services for a period of one (1) year."	As per tender document
SI No.	Page No.		RFP Sub-Doc	Reference Clause No.	BIDDERS QUERY	MPPTCL Response
208	8		Scope of proposal- Bidder of a country which shares a land border with India' and on sub-contracting to contractors from such countries and furnish certificate as follows:	2.1	Do we need to provide the declaration even if the entity is and Indian entity?	Yes

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209	10	The Bidder must be in the business of providing similar services (ERP Implementation, migration, upgradation, support etc.) as asked for in the present tender for the last 10 years as on original date of bid submission.	2.2.2 Conditions of eligibility of applications- Technical Capacity	Whether any one LOI/LOA/PO/Statement of work/Work order is sufficient?	Yes
210	123	Treasure Management: The scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	Please provide list of all Investment instruments (for e.g. Mutual Funds, Deposits, etc.)	SI to discuss with MPPTCL team and finalise in Design phase
211	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	Please provide list of all Borrowings instruments (for e.g. Term Loan, WCDD, ECB, etc.)	SI to discuss with MPPTCL team and finalise in Design phase
212	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	Please provide List of all types of facilities and limits. (Fund Based Limits, Non Fund Based Limits, etc.)	SI to discuss with MPPTCL team and finalise in Design phase
213	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	Please provide List of all OTC & Listed Derivatives instruments (for e.g., forward contract, currency options, IRS, CCS, etc.)	Not required
214	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	Please provide List of all Trade Finance instruments	SI to discuss with MPPTCL team and finalise in Design phase

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215	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	Do we have any requirements to integrate with any Third-Party Tool (for e.g. Bloomberg) to capture the Trade deals like FX Forwards, etc?	Not required
216	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	What are the various data points that we are looking to integrate with Bloomberg, Reuters, etc.	Not required
217	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	What are the underlying exposures you have against which hedge instruments is considered?	Not required
218	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	What are the risks associated with the financial instruments in which you are dealing with?	SI to discuss with MPPTCL team and finalise in Design phase
219	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	What are the current pain and challenges that we faced for Treasury Management?	Not in use. Manually managed
220	123	Treasure Management: The processes to be considered in scope include, cash management and liquidity forecasting, Loans management, Investments, Letter of credit and Bank Guarantee processes and their exhaustive reporting.	9.3 Finance & Controlling	What are the expectations or requirements from Cash Management and Liquidity Forecasting?	Short term cash management, reconciliation, Medium and Long Term Liquidity forecasting with Working Capital Management

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221	80	As part of the S/4HANA migration program, the organization plans to implement SAP Fiori to deliver a simplified, role-based, and mobile-enabled user experience. The scope includes the deployment of standard SAP-delivered Fiori applications as well as the development of custom Fiori applications to meet specific business requirements.	4.5.1 FIORI (Mobile App) Scope	Are there any SAP Fiori applications currently running in your landscape? If so, how many of them are custom-developed?	No
222	80	As part of the S/4HANA migration program, the organization plans to implement SAP Fiori to deliver a simplified, role-based, and mobile-enabled user experience. The scope includes the deployment of standard SAP-delivered Fiori applications as well as the development of custom Fiori applications to meet specific business requirements.	4.5.1 FIORI (Mobile App) Scope	Have you already analyzed which custom Fiori applications can be replaced with standard SAP Fiori applications, or should that be SI's scope as part of this program?	SI to discuss with MPPTCL team and finalise in Design phase
223	65	ECC to S/4HANA migration/implementation includes but not limited to the following activities:	4.3.3 Brief Description of the SAP System Landscape of MPPTCL	How many ESS/MSS applications exist today? What functionalities are included in the current ESS and MSS scope? How complex are the ESS/MSS processes?	Current process and customization
224	76	ECC to S/4HANA migration/implementation includes but not limited to the following activities:	4.3.3 Brief Description of the SAP System Landscape of MPPTCL	For the custom implementation of EP (ESS/MSS) functionalities in the Fiori/BTP environment, how many custom applications exist in the current landscape? Out of them, how many are WebDynpro ABAP objects and how many are WebDynpro Java objects?	SI to discuss with MPPTCL team and finalise in Design phase

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225				<p>P. Develop/activate and adopt Fiori apps (to be identified during Explore phase) in S/4HANA along with required customizations/validations/a authorizations in line with existing ECC system, in consultation with MPPTCL. Workflow integration is also to be done for Fiori apps as per MPPTCL business requirement. All applicable Fiori apps (All Standard and 25 custom nos.) are to be developed/activated for MPPTCL, which include transactional, analytical & custom apps and dashboards of different modules like PM, FICO, MM, HCM, SD etc. SI shall activate required SAP Fiori apps on mobile devices in consultation with MPPTCL. The list of Fiori apps to be developed/activated and required workflow integration details shall be finalized in consultation with MPPTCL.</p>	4.6.4 Realize Phase	Should ESS/MSS applications be redesigned or migrated with minimal changes?	Option which is best suited for MPPTCL. SI to discuss with MPPTCL team and finalise in Design phase
226	117			Key Objectives:	9.2.1 Human Resources	Are ESS/MSS applications included within the count of 25 custom applications?	Yes
227	118			Implementation Partner Responsibilities:	9.2.1 Human Resources	Are Fiori-based dashboards for employees and managers included within the 25 applications or treated as a separate requirement? Are there any additional ESS/MSS-related applications that need to be created?	Yes. SI to discuss with MPPTCL team and finalise in Design phase
228	118			Develop required workflows, Fiori dashboards, and reports.	9.2.1 Human Resources	Are all the applications directly communicating with SAP ECC for data storage, or is there any intermediate database used for data storage?	Yes
229	84			DMS integration Existing	4.5.5 Integration Scope	Do the existing applications have document attachment functionality? If document attachment exists, where are they stored today? What will be the DMS solution when S/4HANA is introduced?	Opentext
230	76			ECC to S/4HANA migration/implementation includes but not limited to the following activities:	4.3.10 SAP System Hardware Configuration details	Is there any scope of third-party application integrations for any of the applications (mainly custom)?	Yes. As per tender document

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231	90	<p>P. develop/activate and adopt Fiori apps (to be identified during Explore phase) in S/4HANA along with required customizations/validations/authorizations in line with existing ECC system, in consultation with MPPTCL. Workflow integration is also to be done for Fiori apps as per MPPTCL business requirement. All applicable Fiori apps (All Standard and 25 custom nos.) are to be developed/activated for MPPTCL, which include transactional, analytical & custom apps and dashboards of different modules like PM, FICO, MM, HCM, SD etc. SI shall activate required SAP Fiori apps on mobile devices in consultation with MPPTCL. The list of Fiori apps to be developed/activated and required workflow integration details shall be finalized in the submission.</p>	4.6.3 Explore Phase	<p>Are there any Fiori applications that integrate with third-party tools or portals? If yes, what is the exact functionality of those applications and which are the different portals that communicate with the applications?</p>	<p>SI to discuss with MPPTCL team and finalise in Design phase</p>
232	76		4.3.10 SAP System Hardware Configuration details	<p>Is there any scope for extending standard SAP applications as part of the migration?</p>	<p>Yes, as required</p>
233	76		4.3.10 SAP System Hardware Configuration details	<p>What type of dashboard applications currently exist in your landscape? Are there any dashboard applications which are part of the new development requirements?</p>	<p>None. New requirements as per scope document. SI to discuss with MPPTCL team and finalise in Design phase</p>
234	76		4.3.10 SAP System Hardware Configuration details	<p>Do you have SAP Analytics Cloud (SAC) included in your BOMP? Has it been analyzed whether dashboards can be built on SAC, or do you require Fiori applications for dashboards?</p>	<p>No. It's a separate BOM item. Please refer corrigendum.</p>
235	76		4.3.10 SAP System Hardware Configuration details	<p>What type of MFA are you planning to implement? If Fiori Launchpad content is federated to BTP Work Zone, what is the specific need for MFA?</p>	<p>OTP based</p>
236	80		4.5.1 Fiori (Mobile App) Scope	<p>Do you want the SI to suggest a list of standard SAP Fiori applications from the Fiori Apps Library for Finance, Procurement, Sales, and HR modules?</p>	<p>Yes.</p>
237	80		4.5.1 Fiori (Mobile App) Scope	<p>Are there any additional module-specific applications that need to be configured?</p>	<p>Refer Tender/Scope document</p>
238	80		4.5.1 Fiori (Mobile App) Scope	<p>Is the requirement confirmed for 25 custom applications, or should this be assumed for estimation and proposal purposes?</p>	<p>As per tender document</p>
239	80		4.5.1 Fiori (Mobile App) Scope	<p>Will all data for these 25 applications originate from SAP and be posted back to SAP? Is any intermediate data storage required for these applications?</p>	<p>SI to discuss with MPPTCL team and finalise in Design phase</p>
240	80		4.5.1 Fiori (Mobile App) Scope	<p>Do these applications require workflow functionality?</p>	<p>Yes</p>
241	80		4.5.1 Fiori (Mobile App) Scope	<p>Should all workflow assumptions be made entirely within SAP if all data resides there? Is there any workflow requirement where data does not reside in SAP? Where will the Document Management System (DMS) be positioned—S/4HANA or SAP BTP?</p>	<p>SI to discuss with MPPTCL team and finalise in Design phase</p>
MPPTCL Response			4.5.5 Integration Scope		<p>S/4 HANA IT/TR-03/2026</p>

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243	84								What SAP BTP services have been procured as part of the BOM? Is there a requirement to provide access to the applications to external users such as vendors or contractors? Is mobile enablement limited to responsive access, or is offline/native mobile app development required? What kind of standard solution you have? Is there any custom solution required on top of the standard vendor portal integration?	Workzone Advanced Yes
244	80				4.5.1 FIORI (Mobile App) Scope 4.5.1 FIORI (Mobile App) Scope				Offline also Required Gem Portal	
245	80				3 Mobile Enablement 4.5.1 FIORI (Mobile App) Scope				Yes	
246	84				Vendor Portal integration with SAP Existing 4.5.5 Integration Scope					
247	84				WhatsApp integration Existing 4.5.5 Integration Scope					
248	117				Replace the current Employee Portal (EP) with Fiori apps for ESS/MSS. 9.2.1 Human Resources			Would SAP SuccessFactors be included in your BOM? If not, should ESS/MSS applications be developed entirely as custom solutions?	Success Factor not considered.	
249	120				e. Employee & Manager Self-Service (ESS/MSS) 9.2.1 Human Resources			What is the Digital Service Book, and how does it function in the current system? For Talent Management (Appraisal & Career Review), how many applications are anticipated?	Not in use SI to discuss with MPPTCL team and finalise in Design phase	
250	120				Migrate ACR processes as-is with custom Fiori apps. 9.2.1 Human Resources					
251	121				Develop custom Fiori apps for appraisal management. 9.2.1 Human Resources			How complex is the appraisal process, and how many approval levels are involved? Is the appraisal process fully custom or aligned with standard SAP functionality?	Moderate. SI to discuss with MPPTCL team and finalise in Design phase	
252	121				Implementation Partner Responsibilities: Configure travel workflows, Fiori dashboards, and payroll settlement interfaces. 9.2.1 Human Resources			For travel workflows, is there a requirement to support travel allowance claims or is the requirement limited to dashboards and payroll settlement reports?	Support travel allowance claim	
253	122				Legal Case Management: Fresh development, Fiori-based solution with workflows and DMS. 9.2.1 Human Resources			For Legal and Pension modules, how many custom applications are anticipated? How many reporting dashboard applications are required for these modules?	SI to discuss with MPPTCL team and finalise in Design phase	
254	128				The proposed architecture shall leverage SAP BTP Integration Suite (CPI) for integrating external data sources (e.g., OCR sources (e.g., OCR IT/TR-03/2026 RFP for ECC Migration/Upgrade to S/4HANA with RISE for MPPTCL Page 126 based ingestion) with the RISE S/4HANA tenant. 9.4 Materials Management			For invoice validation and matching, how many approval levels are required?	SI to discuss with MPPTCL team and finalise in Design phase	
255	128				Automatic classification of invoices (PO-based, Non-PO, or Service-based) shall be achieved using SAP Workflow/BTP Workflow and configurable business rules (e.g., BRF+). 9.4 Materials Management			How complex is the Delegation of Authority (DoA) matrix?	Moderate. SI to discuss with MPPTCL team and finalise in Design phase	
256	128				Automatic classification of invoices (PO-based, Non-PO, or Service-based) shall be achieved using SAP Workflow/BTP Workflow and configurable business rules (e.g., BRF+). 9.4 Materials Management			is the DoA entity-specific? For how many entities does the DoA framework need to be built?	Single Company code	

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257	128	Technology & Integration Requirements:	9.4 Materials Management	Please confirm whether all existing integrations currently implemented using SAP PO are expected to be migrated or redesigned using SAP BTP Integration Suite as part of the S/4HANA transformation. Is this understanding correct?	Case to. Case. SI to discuss with MPPTCL team and finalise in Design phase
258	81	Integration Scope	4.5.5 Integration Scope	Please confirm whether all existing integrations are routed through SAP PO as middleware, or if there are integrations implemented via point-to-point mechanisms such as web services, APIs, file-based transfers, or direct RFC connections.	Mixed
259	81	Integration Scope	4.5.5 Integration Scope	How many total interfaces exist as of date? An approximate count is acceptable. Please provide a breakup by: a. Integration method (API / Web Service / File-based / IDoc / RFC, etc.) b. SAP functional area or business domain (FI, MM, SD, PS, PM, HCM, etc.)	Mixed. SI to discuss with MPPTCL team and finalise in Design phase
260	81	Integration Scope	4.5.5 Integration Scope	Which integrations are considered critical for day-to-day operations?	SI to discuss with MPPTCL team and finalise in Design phase
261	81	Integration Scope	4.5.5 Integration Scope	Are there any known pain points in the current integrations (e.g., latency, data quality issues, reconciliation challenges, error handling gaps, manual steps)?	SI to discuss with MPPTCL team and finalise in Design phase
262	81	Integration Scope	4.5.5 Integration Scope	Which payment gateways or banks are integrated today? and how?	None
263	68	SAP Manufacturing Integration and Intelligence	4.3.2 Technology components for the architecture are briefly described	Section 4.3.2 mentions the use of SAP Manufacturing Integration and Intelligence (SAP MIIL). Please confirm whether SAP MIIL is actively used today and, if so, which components are in use (Integration layer, intelligence/analytcs, or both). Additionally, please clarify MPPTCL's future roadmap for SAP MIIL in the S/4HANA landscape.	Not in use.
264	119	TO-BE Business Expectations per HCM Module	9.2.2 Key Objectives	Are there any existing integrations involving the SAP HCM module, such as integrations with time-off systems, biometric devices, PF or other statutory systems?	Currently not in use. SI to discuss with MPPTCL team and finalise in Design phase
265	81	Integration Scope	4.5.5 Integration Scope	Please provide a comprehensive inventory of all existing applications integrated today (as referenced in section 4.5.5 – Integration Scope). For each integration, please share: a. Source and target systems, including hosting location (on-premise / cloud) b. Integration method (API, file-based, web service, RFC, IDoc, etc.) c. Protocols (REST/SOAP/IDoc/SFTP, etc.), message/file formats, and execution frequency d. Directionality (uni/bidirectional), business criticality, and supported business process	Will be shared with selected SI
266	64	SAP ERP Technology Components for the Architecture	4.3.2 Technology components for the architecture are briefly described	Will SAP FLM continue to serve the purpose of Document Management even after moving to S/4HANA and BTP?	No. Also, FLM is not used currently. NIC e-office is used here
267	81	Integration Scope	4.5.5 Integration Scope	Are there any 3rd party applications which will cease to continue post migration to S/4HANA landscape?	Refer Tender document
268	65	SAP ERP Technology Components for the Architecture	4.3.3 Brief Description of the SAP System Landscape of MPPTCL	How is the SCADA system connected with ECC today? How do you intend to redesign when landscape moves to S/4HANA RISE?	Will be shared with selected SI. SI to discuss with MPPTCL team and finalise in Design phase
269	79	Custom Objects	4.5.2 Custom Objects	Out of 1356 RICEF objects, can the categorization be provided as to how many of them are Reports, Interfaces, Conversions, Enhancements and Forms?	Will be shared with selected SI
270	81	Integration Scope	4.5.5 Integration Scope	Are the Vendor and Customer Portal systems 3rd party peripheral systems and will they continue to operate as-is post S/4HANA RISE migration? Or are they expected to be redesigned on BTP?	Yes
271	81	Integration Scope	4.5.5 Integration Scope	What is the difference between the Integration scope where it is mentioned as "To be Implemented" and "To be Introduced"?	Practically same.
272	81	Integration Scope	4.5.5 Integration Scope	Please provide more details about the Integration scope which is not existing in the current landscape and is to be introduced/implemented.	SI to discuss with MPPTCL team and finalise in Design phase
273	119	Integrations	9.2.1 Human Resources	How many kinds of Biometric devices are integrated in the current landscape? Are they integrated with ECC today via SAP PO?	Not used currently
274	77	Fiori	Fiori-based Authorization Implementation	Fiori Public URL: Please confirm whether any bifurcation is required for internal and external users, and whether all users will access the URL via the intranet or the internet.	Required. Both via the intranet or the internet.

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275				SAP	License- FUE		For FUE optimisation, we need STAR report or need to connect with someone who has system access[output required based on https://me.sap.com/notes/3113382]	Will be shared with selected SI
276	69,342			SAP	4.3.4. Overview of On-Premises Hosted Platforms		Please share DB RAM and CPU details including sizing of other SAP systems Soliman, EP,BW, BI/BO, SRM(ABAP-JAVA), DMS and PO	Will be shared with selected SI
277				SAP	Manage and validate transport management		Please confirm if any transport management tool, such as CharM, is currently deployed or expected to be implemented	No
278	77			SAP	SAP Joule use-cases		Could you please clarify the expectation from "Joule use case functionalities for the S/4HANA solution"(e.g., business process automation, insights, user productivity, decision support)	Selected SI to discuss with MPPTCL team in Prep Phase
279	77			SAP	B. New Business Processes Implementation		Could you please clarify whether these new business processes (MIDG, GRC, IMI and SAP TRM) are expected to be implemented end-to-end along with process redesign, configuration, and user enablement, or only limited to technical setup and enablement in S/4HANA?	New complete Implementation end to end
280	77			SAP	H. Vulnerability Assessment and Penetration Testing (VAPT)		Is VAPT expected to cover only application-level security (SAP S/4HANA, Fiori, SAP BTP applications), or does it also include infrastructure, network, operating systems, databases, and middleware components?	Currently, application level
281	13			Technical - BI Platform	2.2.2 (vii) - Eligibility - BI & Analytics		Please confirm whether MPPTCL intends to standardize on a specific BI/Analytics platform (e.g., SAP Analytics Cloud / SAP Embedded Analytics) or whether bidder-proposed OEM BI platforms are acceptable subject to compliance with RFP criteria.	Bidder can propose as per tender T&C also refer corrigendum
282	82			Functional - BI Scope	4.5.6 - Reporting & Analytics		The RFP specifies a maximum of 25 dashboards with up to 250 KPIs. Please clarify whether these dashboards are expected to be role-based or enterprise composite dashboards, and whether MPPTCL will provide a baseline KPI catalog during the Explore phase.	Role based. To be discussed with Selected SI
283	13			Technical - CDC	2.2.2 (viii)(a)(b) - BI Platform Capabilities		The BI platform must support agentless, log-based CDC. Please clarify whether CDC is required only for operational dashboards or also for historical analytical models and reporting use cases.	Selected SI to discuss with MPPTCL team in Prep Phase
284	81			Technical - Integrations	4.5.5 - Integration Scope		Please confirm the authoritative list of non-SAP source systems (SCADA, TAMS, DMS, GeM, Banks, Social Media, Aratai, etc.) to be integrated with the analytics platform, and the expected real-time vs batch modes for each.	As per tender document
285	82			Functional - Reporting	4.5.6 - Reporting & Analytics		Please clarify whether statutory, regulatory, internal and external audit reports are included within the count of 50 analytical reports or should be treated as a separate scope.	Yes
286	13			Technical - User Scale	2.2.2 (vii)(f) - BI Platform Capacity		The BI platform must support a minimum of 1000 users. Please confirm the expected user mix between power users, casual/view-only users, administrators, and developers.	As per corrigendum
287	14			Technical - External Access	2.2.2 (vii)(f) - Future Architecture		The RFP mentions future governed access for vendors, contractors, and large customers. Please clarify whether external user access is in scope for the current contract period or required only as a future-ready architectural capability.	Also current vendors, contractors and customers
288	14			Technical - GenAI	2.2.2 (vii)(g) - BI & Analytics Platform		Please clarify whether the mandated native GenAI chatbot is expected to operate only on curated structured BI models or also on unstructured data sources such as DMS documents, SOPs, and contracts.	SI to discuss with MPPTCL for best possible solution
289	74			Technical - Security	4.5 & Annexures - Analytics Security		Please confirm whether BI and analytics components are subject to the same CERT-in compliance, MFA enforcement, annual VAPT, logging, and India data residency requirements as defined for SAP S/4HANA.	Yes
290	96			Delivery - Acceptance	4.10 - Project Deliverables		Please confirm acceptance criteria for dashboards and analytical reports, including data reconciliation, performance benchmarks, and business-user sign-off during UAT.	UAT sign-off
291	27			Form 15: Affidavit for being "No Officer / Employee or relative of MP/EB/MPSEB or its successor companies"			While we understand the intent of the department, however this appears to be a blanket statement, which is asking the authorization representative that there shall be no one within the bidder's organization who's related to any MPPTCL's organization not now not ahead. This as such is very open. Instead, if we could provide same undertaking as on date? Kindly confirm?	As per tender document

AT

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292	48	Indemnity	The System Integrator shall, subject to the provisions of the Agreement, indemnify the Authority for an amount not exceeding 3 (three) times the value of the Agreement for any direct loss or damage that is caused due to any deficiency in services.	We appreciate the intent of the department here, but there's no precedence of 3X indemnity wherein >80% of the cost is software (SAAS) or OEM cost and which is also a capital expenditure for the department. We strongly urge the department to consider - any/all aggregate liability under this contract to be capped at 1X of the contract value only. Kindly confirm?	As per corrigendum
293	68	4.3.3 Brief Description of the SAP System Landscape of MPPTCL	There is no DR site setup for any Production SAP systems	As understood from the statement, there's no DR setup for the PRD environment in the current setup; thus kindly confirm how is the current environment supporting for infra related compliances towards DR Drill, availability, etc.? Also, since bidder is supposed to support the ECC from 1/7/27 onwards, such availability related SLA shall not become applicable to bidder either? Please clarify?	DR is not in current scope
294	76	A. ECC to S/4HANA migration/implementation includes but not limited to the following activities	Any add-on provided by SAP must be implemented by SI at no additional cost to MPPTCL.	OEM/SAP continues to released add-ons as part of their product improvement and/or different campaigns. Such add-ons may, may not be priced. However, through this statement any/all add-ons needs to be rendered at no extra cost. As such this compliance cannot be provided. We request the department to review/assess and instead append such that any/all add-ons which are free of cost and related to MPPTCL's scope to be included and not otherwise. Please clarify?	Free add-ons are to be implemented as per business requirement
295	84	4.5.5 Integration Scope	Development of any new integrations, other than the list of integrations/interfaces already mentioned in above, this will be treated as part of S/4 HANA migration/implementation scope, at no additional cost to MPPTCL.	This is a wide open requirement, rendering the scope open-ended even until closures. Instead we request the department to consider any/all integrations emerging until UAT phase to be included into scope. Without such benchmarking bidders would never be able to qualify scope completion and thus project sign offs. Kindly clarify?	Emerging till UAT / Design Phase sign off
296	152	INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	The employer reserves the right to request additional services beyond the initial scope as per requirement.	Same as above and especially under Software BoM, this has cascading financial implications and thus we strongly urge the department to omit the clause or create adequate benchmarks?	This is related only to S/4 HANA and Dashboard development
297	103	4.11 Planning and Deployment of Resources	ECC Support w.e.f. 01st July 2027 till S/4HANA GO LIVE	Kindly clarify - 1) Assuming the project starts from 1/7/26 and S4HANA Go-Live would happen on 31/12/27 (18 months) 2) IF ECC support is to be provided from 1/7/27 Then, we deduce that ECC support is to be rendered from 1/7/27 and until 31/12/27 only - kindly confirm the understanding?	Yes, ECC Support till S/4HANA GO-LIVE
298	109	5.2 Scope of Services	Helpdesk Support	1) Please confirm whether we could provide open-source products as well under this requirement? 2) We also urge the department to allow staff augmentation to enable timely delivery of the project, which is paramount objective of bidder as well as the department. Kindly allow.	Currently None
299	135	10.4 SI Remediation Validation	A report of Go-Ahead from OEM to be submitted by SI as part of deliverable.	We request the department to clarify with the OEM, whether they could provide such exclusive report / confirmations or not?	SI needs to clarify with OEMs
300	150	INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	Serial # 6, 22 "Intelligent App - Cloud ERP Intelligence (FUE)"	Kindly review/assess and confirm the FUE count, i.e. whether until Go-Live MPPTCL needs 136 or 60 and thereafter upon Go-Live is it 415 or 551?	As per corrigendum
301	150	INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	Serial # 17 "SAP S/4HANA Cloud for treasury and risk management, private edition"	Kindly review/assess and confirm the minimum AUM quantity required?	As per corrigendum
302	150	INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	Serial # 16 "SAP Ariba Contract Intelligence by Icertis, premium plus edition"	Kindly review/assess and confirm whether the department requires 20 or 2000 users for this specific product?	20
303	170	3.4 Liability of the System Integrator	This limitation of liability specified in Clause 3.4.3	We strongly urge the department to consider - any/all aggregate liability under this contract to be capped at 1X of the contract value only. Kindly confirm?	As per tender document

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304	182	7.3.1 Penalties w.r.t resources during Migration/Implementation/Type Care/AMC		We understand the intent of such variable penalties being mandated on the bidder, however there are instances when the delay gets infused to relegating sign offs from the customer side due to various operational and/or procedural challenges. There's no such capping nor any discourse provided to the bidder, making this completely one sided. We urge the department to review/assess and incentivise delay from either side. Kindly confirm?	As per tender document
305	184	7.4 Non-achievement of Milestones For SAP on RISE & Analytical Application Availability	>=99.5% Uptime	We request the department to clarify with the OEM, whether they could provide such compliance or not as this is a SAAS offering, wherein there's limited to no say in the uptime, etc. from SI/bidder? Also, any penalty/SLA needs to be aligned with that of OEM only and not otherwise under the Saas environment. Kindly confirm?	SI needs to confirm with OEMs
306	224	APPENDIX-II	Financial Proposal	We request the department to revisit the overall deliverables for the bidder, i.e. as per RFP 5 years of SAP S/4HANA Application licenses and 3 years of overall services need to be provisioned under this contract. Our submission is that - anytime when the bidder is not present, ensuring OEM compliances wouldn't be plausible. Alternatively, if within the bid itself, MPPTCL could clarify that post 3 years licenses shall be novated to MPPTCL thus releasing the bidder from any/all liabilities (in case the services aren't extended). This is paramount as our Risk/Legal have multiple observations owing to indemnity, liability and other related clauses!	As per tender document
307	76	4.4.1 Basis: System & Database Administration		The RPP defines multiple responsibilities involving SAP BTP (configuration, extensions, integrations), but does not explicitly state who will perform SAP BTP Administration. Kindly clarify whether the SI (including BASIS/technical team) will be responsible for complete SAP BTP administration, or if MPPTCL will manage BTP tenant administration internally	SI to manage
308	117	Human Resources	9.2.1	Could you please highlight top 5 pain points in HCM module which you want to address in S/4HANA system?	Selected SI to discuss with MPPTCL team in Prep Phase
309	118	Training & Event Management (LMS)	9.2.2.A	Is existing Training module only in ECC or ECC and Portal both?	Both
310	118	Training & Event Management (LMS)	9.2.2.A	Any 3rd-party LMS integration?	As per tender document
311	118	Training & Event Management (LMS)	9.2.2.A	Do you use web based training or only classroom training or both?	Both are in scope
312	118	Training & Event Management (LMS)	9.2.2.A	Do you foresee any challenges in implementing SAP SuccessFactors for LMS?	SF not in scope
313	118	Recruitment Management	9.2.2.A	Are you using SAP E-Recruiting / OM/PA-based recruitment / custom solution today? What is the to be expectation in S/4 HANA?	To be discussed with selected SI
314	118	Recruitment Management	9.2.2.A	Do you foresee any challenges in implementing SAP SuccessFactors for Recruitment business processes?	SF not in scope
315	118	Enable workflow-driven approvals for organizational changes	9.2.2.a	Do you currently store sanctioned strength in OM (e.g., via relationships/infootypes)	To be discussed with selected SI
316	118	Enable workflow-driven approvals for organizational changes	9.2.2.a	How are organizational change approvals currently handled?	To be discussed with selected SI
317	119	Automate employee order and letter generation (Appointment, Confirmation, Transfer, Promotion, Leave, Disciplinary, Retirement, Certificates, Circulars).	9.2.2.b	Does letter/order generation exists in your existing system? If yes, does it exists in ECC or EP application? Also, what does the term 'automate' implies here?	To be discussed with selected SI
318	119	Perform data extraction, cleansing, and migration	9.2.2.b	How many years of historical data must be migrated for PA infootypes, time & payroll results?	To be discussed with selected SI

MPPTCL Response

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Sl No	QID	Question	Answer	Regular financial year
319	120	Payroll (India - PSU)	Do you use alternate financial year (March to Feb) or regular financial year (April to March)?	Regular financial year
320	120	Payroll (India - PSU)	How many payroll areas are processed and what type of payrolls are implemented (monthly, semi-monthly etc) in ECC?	To be discussed with selected SI
321	120	Automation of statutory reports (Form 24 Q, Income Tax challans)	Do you use custom or standard form 24Q and challan mapping reports?	Not configured currently
322	120	Payroll Control Centre (PCC) for error handling and proactive monitoring	Do you already have PCC or is it a new requirement?	New Requirement
323	120	Employee & Manager Self-Service (ESS/MSS)	Kindly provide list (name) of all existing standard as well as custom ESS+MSS applications	Selected SI to discuss with MPPTCL team in Prep Phase
324	120	Employee & Manager Self-Service (ESS/MSS)	Are there any applications required additional to the existing ones?	Selected SI to discuss with MPPTCL team in Prep Phase
325	120	Employee & Manager Self-Service (ESS/MSS)	Will there be any change in the fields or workflows in the existing EP applications or the same functionality and workflow level is required in counter fiori applications?	selected SI to discuss with MPPTCL team in Prep Phase
326	120	Talent Management - Appraisal & Career Review (ACR)	Is there currently a working ESS/MSS application for ACR? If yes, how many templates are there which needs to be migrated to S/4 HANA?	Yes. Detail to be shared with selected SI
327	120	Talent Management - Appraisal & Career Review (ACR)	How many years of historical ACR data to be migrated?	Selected SI to discuss with MPPTCL team in Prep Phase
328	120	Talent Management - Appraisal & Career Review (ACR)	Is ACR expected in Fiori or Successfactors PMS?	SF not in scope
329	120	Talent Management - Appraisal & Career Review (ACR)	Do you foresee any challenges in implementing SAP SuccessFactors for ACR?	SF not in scope
330	121	Automate employee letters, circulars, internal notifications, asset allocations.	Is this required in Fiori application or S/4 HANA?	Both are in scope
331	121	Automate employee letters, circulars, internal notifications, asset allocations.	Whether bilingual forms/letters are required.	No
332	121	Travel Management	Does travel management ESS/MSS application exists currently in Portal?	Yes
333	121	Role-based access control (SoD)	Do you already have a role catalog (ESS, MSS, HR Admin, Payroll Admin, Pension Admin, Legal Admin)? Any SoD constraints mandated?	To be discussed with selected SI
334	121	Document & File Management	Does your existing system has DMS? Is there any content server or archive link present?	DMS is there. No archive link.
335	122	Legal, Pension & Medical Insurance	Do you need any third party integrations in these custom modules or just custom fiori apps are required?	No Third party
336	122	RICEFW Scope	Kindly provide RICEFW inventory with object counts and complexity for HCM module	To be discussed with selected SI
337	122	Integrations	Except Biometric, do you have any other 3rd party application which is integrated for SAP ECC for HR module business process?	None
338	123	Birthday Wishes Notification through ERP	What kind of notifications is expected here? If SMS, who will provide the SMS gateway?	Third party SMS provider
339	123	Employee Retiral Benefits	Do you have any pensioners for which payroll is processed in SAP payroll?	No
340	123	Employee Retiral Benefits	Where do you currently manage Pensioners payroll and all requirements related to employee retiral benefits? Is there any functionality built in ECC to manage employee retiral benefits in the As-is state?	Custom developed in SAP
341	123	Employee Retiral Benefits	Do you currently generate pensile file/order in ECC?	Yes

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HR

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342	124				9.2.2.n	How do you manage PF Trust related requirement in As-is state? Is SAP Payroll integrated with Treasury or any other custom application to manage PF trust requirements?	TRM not implemented
343	78-79			Employee Retiral Benefits	4.5.2 4.5.3	Can you confirm that all identified 8,327 custom ABAP objects (RICEF), including 175 modified SAP objects, are mandatorily in scope for remediation, and whether any prioritization (business-critical vs optional) is expected from MPPTCL?	Case to. Case. SI to discuss with MPPTCL team and finalise in Design phase
344	79			Custom Objects, Remediation of existing custom code	4.5.2	Can you please clarify the summation of the high medium and low complexity objects is not tallying with the total 1356 ATC objects.	Selected SI to discuss with MPPTCL team in Prep Phase
345	76 61			ATC Remediation Validation	4.6 3.1	The RFP indicates adherence to SAP Clean Core (<20% custom code). Can MPPTCL clarify how this percentage will be measured, if this will contain the existing code base or not and what penalties or corrective actions apply if the threshold is exceeded?	This as per standard S/4 HANA citation. SI is required to discuss with MPPTCL and achieve the same to a maximum extent.
346	81			Migration Scope Notes Broad Objective	4.5.5	Can you please share details of how the integration for each system has been done and details of the custom code involved in each integration.	Selected SI to discuss with MPPTCL team in Prep Phase
347	89 137			Integration Scope	4.6.4 12.6	How many data migration tools do you have currently.	None
348	141			Realize Phase Data Migration		Can MPPTCL clarify the SLA expectations specific to ABAP incidents during Hyper-Care, including: Severity classification (Critical / High / Medium / Low) Response time vs resolution time	As per tender document
349	142 95-96			Technical Support	12.12	Expected availability beyond business hours (e.g., cut-over or payroll periods)? Will new ABAP developments or enhancements requested during Hyper-Care (e.g., statutory changes, reporting gaps, workflow corrections) be considered in-scope under Hyper-Care, or Treated as Change Requests (CRs)?	Considered in scope at no extra cost
350	80-81 141			Hyper-Care Support Maintenance and Support Services	12.17 4.9	Are interface failures (SAP ↔ Third-Party) during Hyper-Care—including iDoc errors, OData failures, file-based interfaces—fully supported by the SI, including troubleshooting and code corrections?	To be owned by SI
Sr				Remediation of 3rd-Party Integrations Technical Support	4.5.4 12.12	Description of the query from bidder	MPPTCL Response
351		13		Section No./ Clause No. Section 2, Clause 2.2.2 A (ii)		We request MPPTCL to amend the clause as below, Bidder should be an authorized partner of SAP for this tender as on original date of bid submission. AND The bidder should be a RISE WITH SAP Validated Partner with minimum competency Level 8 in India as on original date of bid submission.	As per tender document
352		18-21		Resource Qualification During ECC Support phase Resource Qualification During Implementation Phase & Hyper Care phase:		Justification - This change ensures broader and fairer competition by removing overly restrictive requirements such as the RISE with SAP Validated partner and highest Competency Level 8, which may otherwise exclude capable and qualified bidders. Requiring the bidder to We request MPPTCL to amend the clause as below, During the ECC Support Phase and S/4 HANA Implementation & Hyper Care Phase - Common Project Manager and Common Basis resource should be deputed onsite at MPPTCL Justification - Common Project Manager and Common Basis resource can do dual things instead of different Project Manager and Basis resource during the same period (ECC Support Phase and S/4 HANA Implementation & Hyper Care Phase).	As per corrigendum

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353	78 and 138	Schedule 1, Clause 4.4 and Schedule 1, Clause 12.1	Existing Source Servers and Proposed Destination Servers for Migration - SI shall provide MPPTCL access to the SAP S/4HANA cloud infrastructure (RISE platform) for proposed destination servers for migration as per the BOM with SAP RISE Team SI to ensure seamless connectivity between S/4 HANA on RISE (cloud) with MPSSWAN or other networks used by MPPTCL	We understand from this clause that under the SAP RISE Cloud environment and non-SAP Cloud environment, System Integrator is responsible for the connectivity between MPPTCL HO and Cloud environment using IPsec VPN tunnel through MPPTCL existing Firewall. Please confirm.	Yes
354	87	Schedule 1, Clause 4.6.3	Explore Phase	We request MPPTCL to confirm the below, Been S/4 HANA Migration Project, hence, all existing processes and data will be migrated to SAP S/4 HANA RISE system. However, wherever changes are there to the processes, documentation will be provided. For new modules implementation, System Integrator will prepare Business Blue Print, Gap	Yes. Pls refer tender document for scope details
355	94	Schedule 1, Clause 4.7	Training Requirements - the SI shall ensure that only certified trainers—holding relevant subject matter certifications—are deployed for conducting the training sessions.	We request MPPTCL to amend the clause as below, the SI shall ensure that only certified trainers SAP Certified module resources —holding relevant subject matter certifications—are deployed for conducting the training sessions	Yes, certified module resources
356	94	Schedule 1, Clause 4.7	Training Requirements	We request MPPTCL to confirm the below,	1. Yes. 2. To be planned
357	109	Schedule 1, Clause 5.2	Scope of Work for Maintenance Support for SAP ERP, Clause 5.2 - Scope of Services, e) Upgrade Assistance - Assist in planning and executing SAP system upgrades and OS upgrades to newer versions or releases	1. Whether Training will follow the Train-the-Trainer model. 2. We assume that Training will be held centralized from MPPTCL Jabalpur only. We request MPPTCL to amend the clause as below, Assist in planning and executing SAP system upgrades and OS-upgrades to newer versions or releases. Any OS Upgrades will be the responsibility of MPPTCL.	As per tender document
358	109	Schedule 1, Clause 5.2	Scope of Work for Maintenance Support for SAP ERP, Clause 5.2 - Scope of Services, f) Backup and Recovery - Implement and maintain backup and disaster recovery solutions for SAP systems to ensure data integrity and business continuity. Ensure backups (DB, filesystem, logs) are executed, monitored, and validated	We request MPPTCL to amend the clause as below, Implement and maintain backup and disaster-recovery-solutions for SAP systems to ensure data integrity and business continuity. Ensure backups (DB, filesystem, logs) are executed, monitored, and validated.	As per tender document
359	118	Schedule 1, Clause 9.2.2.A	Human Resources Scope of BOM for Migration 1. Performance Management (ACR – Talent Module) 2. Training & Event Management (LMS) 3. Recruitment Management	Justification - As per TOR Page No. 68, DR is not part of Scope. Hence, only Backup and restoration will be applicable. We request MPPTCL to confirm the below,	As per tender document
360	120	Schedule 1, Clause 9.2.2.B (e)	Human Resources Scope for To-Be Expectation (E) Employee & Manager Self-Service (ESS/MS5) 1. Digital service book.	We request MPPTCL to confirm the below, We assume that all service book-related documents have already been digitized, kindly confirm.	Already digitised
361	122	Schedule 1, Clause 9.2.2.B (k)	Human Resources Scope for To-Be Expectation (K) Legal and Pension Modules 1. Pension: migrate master data and history, integrate with PA/Payroll, standardize calculations.	We request MPPTCL to confirm the total number of pages for all employees. We request MPPTCL to confirm the below,	Currently not done through SAP.. This will be discussed and finalised with SI during design phase.
362	123	Schedule 1, Clause 9.2.2.B (N)	Human Resources Scope for To-Be Expectation (N) Employee Provident Fund	We request MPPTCL to confirm the below, 1. We request MPPTCL to kindly clarify whether the pensioner's payroll is currently being processed through SAP OR any third party pensioner module integrated with SAP. In case pensioner's are covered through SAP payroll, kindly share the headcount of pensioners covered under SAP payroll and we assume the same has been covered under the S/4 HANA	This will be discussed and finalised with SI during design phase.
MPPTCL Response	131	Schedule 1, Clause 9.6	Plant Maintenance ii) Master Data - Functional Location structuring	1. Please clarify the 6 companies name that needs to be considered under the scope of work for EPF. 2. MPPEB is part of MPPTCL or separate company code under current SAP Landscape. Please confirm. We assume that MPPTCL will be providing the finalized coding mask/ hierarchy. Please confirm.	To be decided Mutually by MPPTCL

AP

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364		Schedule 4, Clause 12.6	Data Migration (k) The SI shall ensure data cleansing of all the data migrated to the new application & data validation before uploading the same to the production environment. Cloud licenses for Enterprise wide Business Intelligence, Analytics and Dashboard / Visualisation	We understand from this clause that from the templates provided by System Integrator, MPPTCL will be providing the cleanse data for the new applications/ modules before uploading the same to the production environment. Please confirm.	Yes in consultation with SI
365	152	Indicative BOI/M		We request MPPTCL to provide the below information, 1. Current BI Database size. 2. Proposed Quantity of 1000 users are Named users or Concurrent users. 3. How many Applications/ Sources connected with BW Currently and are you looking the same architecture with Proposed solution in Analytics. 4. Is all historical Data is required for Reporting in New System. 5. What is the data volume growth rate in last 5 years as this will help in doing the infrastructure sizing. 6. System Integrator can go for any Non-SAP BI solution OR System Integrator needs to have SAP BDC (BI) solution only.	Its new development.
366	225	General	Hardware Sizing Report	We request MPPTCL to share latest hardware sizing report as Provided hardware sizing report in the Tender is old, i.e., 13.10.2025.	Selected SI may please check again as these are resource intensive jobs.
367	231	General	SAP Readiness Check Report	We request MPPTCL to share the latest SAP Readiness Check Report as provided SAP Readiness Check Report is very old, i.e., 18.09.2024.	Selected SI may please check again as these are resource intensive jobs.
368	231	General	SAP Readiness Check Report	We request MPPTCL to clarify whether MPPTCL is looking for SAP S/4HANA 2023 or 2025 version as Provided SAP Readiness Check Report is for SAP S/4HANA 2023. If MPPTCL wishes to go for latest version SAP S/4HANA 2025, in such case, we request MPPTCL to share the report for SAP S/4HANA 2025.	Latest version
369	336	General	Early Watch Alert	We request MPPTCL to provide the latest SAP Early Watch Alert.	May use the current reports
370		General	Performance Security	Currently SAP ECC system is Unicode or Non-Unicode. Please clarify.	Unicode
371		General		We request MPPTCL to have Performance Security break-up in 2 Phases, 1. Phase 1 for Implementation and AMS period - Total period of 3 years 2. Phase 2 for Licenses (Year 4 and Year 5)	As per tender document
372			Provision of Document	Queries / Suggestions	MPPTCL Response
373	2.2 (A)	13 (ii)	Bidder should be an authorized partner of SAP for this tender as on original date of bid submission. AND The bidder should be a RISE WITH SAP Validated Partner with minimum competency Level 8 in India as on original date of bid submission.	a) Bidder should be an authorized SAP Silver partnership or above for this tender as on original date of bid submission. b) We are requesting to remove the clause " The bidder should be a RISE WITH SAP Validated Partner with minimum competency Level 8 in India as on original date of bid submission."	As per tender document
374	2.2 (A)	13 (iii)	The Bidder must have successfully implemented one project with end-to-end SAP ECC/ S/4HANA implementation in power/ utilities / Oil & Gas sector with minimum 1000 licenses (Except Payroll/ ESS/ MSS Users) of SAP, in the last 10 years as on original date of bid submission. OR The Bidder must have successfully migrated/ implementation project in power/utilities sector in S/4 HANA with minimum 551 FUE of SAP, in the last 10 years as on original date of bid submission.	The Bidder must have successfully implemented one project with end-to-end SAP ECC/ S/4HANA implementation in power/ utilities / Oil & Gas sector with minimum 1000 licenses (Except Payroll/ ESS/ MSS Users) of SAP, in the last 10 years as on original date of bid submission.	As per tender document

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375	2.2 (A)	14 (v)		<p>The bidder should have executed any of the following SAP ECC/ S/4HANA implementation/migration project in India in last 10 years:</p> <ol style="list-style-type: none"> One project of Rs 80 Cr. OR Two projects - of more than Rs 40 Cr. Each OR Three projects - of more than Rs. 27 Cr. Each <p>Note: One project should be mandatory in Power/ Utilities sector in India with Central/ State Government/ PSU/ Leading listed power/ utilities companies. All the above mentioned SAP implementation/ Migration projects should have mandatorily covered MM and HCM with India Payroll modules with ESS/ MSS and at least two (2) modules from the following list:</p> <ol style="list-style-type: none"> Plant Maintenance (PM) Finance and Controlling Project Planning & Management (PS) Sales and Distribution (SD) 	<p>We are requesting to modify the clause as below:</p> <ol style="list-style-type: none"> One project of Rs 60 Cr. OR Two projects - of more than Rs 30 Cr. Each OR Three projects - of more than Rs. 15 Cr. Each <p>Requesting you to consider ongoing projects.</p> <p align="center">OR</p> <p>We are requesting to modify the clause as below:</p> <ol style="list-style-type: none"> One project of Rs 20 Cr. OR Two projects - of more than Rs 10 Cr. Each OR Three projects - of more than Rs. 7 Cr. Each 	As per tender document
376	2.2 (B)	17		<p>Minimum average annual turnover of Rs. 80 Crore during any best 3 (Three) years out of last five years. If bid is due for submission after September or 5 financial years before last financial year (if the bid is due for submission before October)</p>	<p>We are requesting to reduce the Minimum average annual turnover of Rs. 80 Crore to Rs. 60 Crore</p>	As per tender document
377	2.3.3	23		Consortium member	<p>Is consortium participation allowed for this tender?</p>	NO
Sr.No	QUERY NO.	TENDER SECTION NO.	REFERENCE CLAUSE NO.	TECHNICAL SPECIFICATION / COMMERCIAL REF	DESCRIPTION OF THE QUERY	MPPTCL Response
378		2.2.2A	(A) Technical Capacity: Sr No.ii	<p>Bidder should be an authorized partner of SAP for this tender as on original date of bid submission.</p> <p>AND</p> <p>The bidder should be a RISE WITH SAP Validated Partner with minimum competency Level 8 in India as on original date of bid submission.</p>	<p>We request department to change the clause mentioned below: Bidder should be an authorized partner of SAP for this tender as on original date of bid submission.</p> <p align="center">AND</p> <p>The bidder should be a RISE WITH SAP Validated Gold or Higher Partner with minimum competency level 8 in India as on original date of bid submission.</p> <p>Justification:- The clause is proposed to be revised to broaden bidder participation and ensure healthy competition. The existing requirement of RISE with SAP Validated Partner with Level 8 competency is highly restrictive and limits the pool of eligible bidders. The revised requirement of Gold Partner still ensures adequate SAP expertise and delivery capability while promoting a more competitive bidding process.</p>	As per tender document

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379	2.2.2A	(A) Technical Capacity: Sr No.iii	<p>The Bidder must have successfully implemented one project with end-to-end SAP ECC/S/4 HANA implementation in power/utilities sector with minimum 1000 Professional licenses (Except Payroll/ESS/MSS Users) of SAP, in the last 10 years as on original date of bid submission.</p> <p>OR</p> <p>The Bidder must have successfully migrated/ implementation project in power/utilities sector in S/4 HANA with minimum 551 FUE of SAP, in the last 10 years as on original date of bid submission</p>	<p>We request department to change the clause mentioned below: The Bidder must have successfully implemented at least one end-to-end SAP ECC / S/4HANA project in India with a minimum of 1000 Professional Users (excluding Payroll/ESS/MSS users) in power/utilities/ Government / PSU sector, in the last 10 years as on the original date of bid submission.</p> <p>OR</p> <p>The Bidder must have successfully implemented / migrated at least one SAP S/4HANA project in India with a minimum of 551 FUE licenses in power/utilities/Govt/PSU Sector, in the last 10 years as on the original date of bid submission.</p> <p>However to offset the above, We request the department to add following clause :- "The Bidder should have experience of at least one SAP implementation / migration / support project in the Power / Utilities sector with a minimum of 150 Professional Users in the last 10 years as on the original date of bid submission."</p> <p>Justification:- The clause is proposed to be revised to encourage wider participation while maintaining the required technical capability. The existing clause is highly restrictive due to the large project size requirement being limited only to the power/utilities sector, which significantly reduces the pool of eligible bidders. The revised clause ensures bidders have proven experience in large-scale SAP projects in Government / PSU sector, along with relevant power/utilities sector experience, thereby balancing competition with sector-specific delivery capability.</p>	As per tender document
380	Instruction to bidders	Instruction to bidders Clause 4	<p>The MPPTCL reserves the right to reject any or all Proposals or to accept any Proposal considered advantageous to the MPPTCL whether it is the lowest Proposal or not. No reasons will be assigned by the MPPTCL for this and this will be binding on the Applicants.</p>	<p>We request the department to kindly remove this clause from the RFP.</p> <p>Justification:- Removal of this clause is proposed to enhance transparency, fairness, and accountability in the procurement process, ensuring that bid evaluation is conducted strictly on predefined and objective criteria.</p> <p>Eliminating such discretionary provisions aligns the RFP with standard procurement best practices suggested by CVC and promotes greater bidder confidence by ensuring decisions are reasoned and justifiable.</p>	As per tender document

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381	2.21.9	SNAP BIDDING	<p>In case price are found to be much higher than the cost estimate considered for the instant tender than the SNAP Bidding may be conducted amongst technically qualified bidders after Opening of their Price/Financial Bids.</p> <p>In case of no response in SNAP bidding is received, MPPTCL, at its discretion, shall be at liberty either to consider the lowest Bid Price received through e-tendering for placement of order on qualified bidder or to take any other action as deemed fit without assigning any reason whatsoever. Further the SNAP bidding shall be conducted among the selected bidders (technically qualified bidders) after Opening of Price Bids and decision shall be taken for SNAP bidding as detailed below:</p> <p>i. If the price received is upto 3% or below estimated cost considered for the instant tender, then SNAP bidding shall not be conducted and contract shall be awarded to L-1 bidder.</p> <p>ii. If the price received is more than 3% of the estimated cost considered for the instant tender, then SNAP bidding shall be conducted amongst all the technically qualified bidders.</p>	<p>We request the department to kindly remove the SNAP bidding clause, as post-price bid re-bidding/negotiation mechanisms are not aligned with the guidelines of the Central Vigilance Commission and may impact transparency and fairness. As per CVC guidelines, negotiations, if any, should be carried out only with the L1 bidder.</p>	As per tender document
382	2.26	Indemnity	<p>The System Integrator shall, subject to the provisions of the Agreement, indemnify the Authority for an amount not exceeding 3 (three) times the value of the Agreement for any direct loss or damage that is caused due to any deficiency in services.</p>	<p>We request the department to kindly remove this clause, as the indemnity limit of three times the contract value is excessively high and creates disproportionate risk for bidders, which may discourage participation.</p> <p>Aligning the liability with standard industry practice (typically limited to the contract value) will ensure a fair risk allocation and encourage wider participation.</p>	As per corrigendum
383	2.29	Commencement of assignment	<p>The System Integrator shall commence the Services at the Project site within 7 (seven) days of the date of the Agreement or such other date as may be mutually agreed.</p>	<p>We understand that department will provide sufficient time "at least 1 Month" to commence the service at the project site, as 7 days are not sufficient.</p> <p>We request department to confirm the same.</p>	As per tender document
384	4.3.3	Brief Description of the SAP System Landscape of MPPTCL	<p>- The Other actively Connected SAP Systems include SAP EP (ESS, MSS), SAP Solution Manager (EWA, ITSM), SAP DMS (FLM) communicating with the ECC system landscape</p> <p>- During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively:</p> <ul style="list-style-type: none"> o SAP SRM o SAP MII o SAP BI o SAP BO o SAP PO o SAP FLM 	<p>We request department to confirm the same.</p> <p>We understand that only active systems to be migrated i.e. ECC 6.0 EHP 8, SAP Systems include SAP EP (ESS, MSS), SAP Solution Manager (EWA, ITSM), SAP DMS. All other inactive (Not much in use) will be migrated. Eg.</p> <ul style="list-style-type: none"> o SAP SRM o SAP MII o SAP BI o SAP BO o SAP PO o SAP FLM <p>We request department to confirm.</p>	Inactive systems will not be migrated

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385	4.5.5	Integration Scope	Note: All third-party integrations are to be migrated from ECC to S/4HANA even if not mentioned explicitly above. The integrations may increase during tendering process which are to be considered as part of S/4 HANA migration/implementation scope. Development of any new integrations, other than the list of integrations/interfaces already mentioned in above, this will be treated as part of S/4 HANA migration/implementation scope, at no additional cost to MPPTCL. vi) Backing up all ECC master/legacy data in S/4HANA environment (or any other suitable environment provided by MPPTCL) for future reference by MPPTCL.	It is necessary to provide list of all integration required in future which needs to be consider in current scope. Open ended integratio requirement will lead to confusion in bidders mind. Or Consider all future non specified integration requirements as Change Request. We request department to clarify above.	This will be discussed and finalised with SI during design phase. Any TP integration implemented till design phase to be considered in scope.
386	4.6.5	Deployment Phase		We understand that department will require backing up of old ECC data. We understand that department will keep their data on existing hardware as such provision to keep old data on SAP provided system not available.	This will be discussed and finalised with SI during design phase.
387	4.6.5	Deployment Phase	Note: Prior to the complete implementation of DMS, a significant volume of document data is stored within the ECC HANA database.	We request department to confirm the same. We request department to clarify the requirement as databased specified is ECC HANA DB.	This will be discussed and finalised with SI during design phase.
388	4.7	Training Requirements	Training shall be imparted to the MPPTCL Team members during different phases of implementation as per requirement. During the Preparation phase, overview training to be provided to MPPTCL key stakeholders and key users to familiarize them with features and functionalities of the new solution.	We request department to provide nos of users for each type of training. We also understand training location would be "MPPTCL HQ, Jabalpur, Madhya Pradesh" for offline training (if required). Please confirm.	To be planned during prepare phase.
389	f	Talent Management – Appraisal & Career Review (ACR) i. Objectives:	• Migrate ACR processes as-is with custom Fiori apps. • Retain existing infotypes, rating scales, templates, and workflows. • Integration with Training & Development. • Historical performance data migration. • Compliance with PSU and statutory requirements.	We understand the department have Training & Development application which needs to be integrated. We request department to provide details of the same.	Custom Development - Details will be discussed and finalised with SI during design phase.
390	n	Employee Retiral Benefits	• Pensioners' data of all 6 companies. (i) SINGLE WINDOW for all Retiral claims : Pension, Gratuity/ DCRG, Commutation, GPF, GTIS, SCLIS, GSLS, Annuity Pension, EL encashment, Settlement Allowance, CFA etc.	We request department, which are the 6 companies in the scope.	This will be discussed and finalised with SI during design phase.
391	n	Employee Retiral Benefits	i. Pension Processes Requirements: Following requirements are to be considered and the solution is to be explored during requirement gathering sessions. Employee Provident Fund Requirements:	We understand these processes are already configured / customised in existing ECC system. Bidder needs to migrate the same. We request department to confirm the same.	Custom Development through SAP
392	(g)	Payment Milestones: -	8. ECC Support w.e.f July 1, 2027 till Go-Live of S/4 HANA and BI, Analytics with Dashboards Payment Milestone - Quarterly % age of Payment - After completion of quarter	We understand that " BI, Analytics with Dashboards" is part of migration. It is not part of "ECC Support w.e.f July 1, 2027 till Go-Live of S/4 HANA" We request department to confirm the same.	No. It's a new development.
393	(g)	Payment Milestones: -	8. ECC Support w.e.f July 1, 2027 till Go-Live of S/4 HANA and BI, Analytics with Dashboards Payment Milestone - Quarterly % age of Payment - After completion of quarter	We understand "% age of Payment - After completion of quarter" is quality distributed payment. We request department to confirm the same.	As per tender document

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S.No.	Clause / Page No.	Existing Clause in Tender	Performance Security	Amendment / Clarification Sought	Justification / Remarks	MPPTCL Response
394	7.1.1	Performance Security	The Authority shall retain by way of performance security (the "Performance Security"), 10% (Ten percent) of all the amounts due and payable to the System Integrator, to be appropriated against breach of this Agreement or for recovery of liquidated damages as specified herein	As per the Office memorandum No. F.12/2023-PPD dated 01.01.2024 regarding amendment in GFR No. 2017 Rule (171 i) for Performance Bank Guarantee We request department to change the clause as mentioned below:- The Authority shall retain by way of performance security (the "Performance Security") 10% (Ten percent) 5% (Five Percent) of all the amounts due and payable to the System Integrator, to be appropriated against breach of this Agreement or for recovery of liquidated damages as specified herein	As per tender document	
400	Clause 2.2.2(A), Sr.No.(ii) [Page 9-10]	Existing Clause in Tender The Bidder must be in the business of providing similar services for the last 10 years as on original date of bid submission.	The Bidder must be in the business of providing similar services for the last 5 years as on original date of bid submission.	SAP S/4HANA was commercially available only from 2015. A 10-year criterion is disproportionate and limits competition without quality benefit. 5 years is sufficient to establish credibility.	As per tender document	
400	Clause 2.2.2(A), Sr.No.(iii) [Page 10]	Bidder should be an authorized partner of SAP. Bidder should be a RISE WITH SAP Validated Partner with minimum competency Level 8 in India.	Bidder should be an SAP Authorized Gold Partner or equivalent recognized tier. RISE WITH SAP competency Level 8 requirement may be relaxed to any SAP authorized tier with proven implementation capability in Power/Utilities or any vertical.	Competency Level 8 is a narrow commercial designation that restricts participation to very few partners irrespective of actual delivery record. Recognizing Gold Partner status and accepting any vertical ensures fair competition.	As per tender document	
400	Clause 2.2.2(A), Sr.No.(iv) [Page 10-11]	The Bidder must have implemented one project with minimum 1,000 Professional Licenses in Power/Utilities sector OR migrated to S/4HANA with 551 FUE in Power/Utilities sector, in the last 10 years.	Sector restriction 'Power/Utilities' to be replaced with 'any industry vertical (including Power/Utilities, Manufacturing, Government, BFSI etc.)'. License thresholds to be reviewed proportionately.	SAP ERP expertise (MM, HCM, FICO, PS, PM) is transferable across sectors. Restricting to Power/Utilities alone severely limits the bidder pool without material quality benefit. Cross-vertical experience is accepted in comparable government SAP tenders.	As per tender document	
400	Clause 2.2.2(A), Sr.No.(v) [Page 11]	Bidder should have executed SAP projects: (1) One project ≥ Rs. 80 Cr., OR (2) Two projects > Rs. 40 Cr. each, OR (3) Three projects > Rs. 27 Cr. each. One project mandatory in Power/Utilities (Govt/PSU).	(1) One project ≥ Rs. 3 Cr., OR (2) Two projects > Rs. 2 Cr. each, OR (3) Three projects > Rs. 1 Cr. each. Mandatory Power/Utilities sector restriction to be removed — projects in any vertical to be accepted.	Current thresholds restrict participation to 2-3 large national firms, defeating the purpose of competitive tendering under GFR. Proposed values maintain a meaningful qualification bar while enabling a broader, more competitive bidder pool.	As per tender document	
400	Clause 2.2.2(A), Sr.No.(vi) [Page 12]	The proposed Cloud Service Provider (CSP) should be Mety empanelled from last 7 or more years.	The proposed CSP should be Mety empanelled for the last 5 or more years.	Several capable and fully compliant CSPs have been empanelled for 5-6 years. A 7-year floor narrows choices disproportionately. 5 years is sufficient evidence of operational maturity and compliance.	As per tender document	
400	Clause 2.2.2(B), Sr.No.(ii) [Page 14]	Minimum Average Annual Turnover of Rs. 80 Crore during any best 3 years out of last five financial years.	Minimum Average Annual Turnover of Rs. 16 Crore during any best 3 years out of last five financial years.	Rs. 80 Crore turnover is disproportionate to the project size and restricts participation to large conglomerates only. Rs. 16 Crore is a substantive financial qualifier consistent with GFR principles of ensuring widest possible competition.	As per tender document	
400	Clause 2.2.2(B), Sr.No.(iii) [Page 14]	Minimum Working Capital (current assets less current liabilities) of Rs. 12.94 Crore as per last audited balance sheet.	Minimum Working Capital of Rs. 1 Crore as per last audited balance sheet.	Rs. 12.94 Crore working capital is not proportionate to project execution needs, especially given milestone-based payment schedules in government contracts. Rs. 1 Crore ensures basic liquidity without creating a prohibitive barrier for capable mid-sized firms.	As per tender document	
Sr					Query	MPPTCL Response

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S. No.	Page No.	Section No.	Section Name	Clause	MPPTCL Response
401				Consortium Participation & Turnover Criteria: The RFP specifies a minimum average annual turnover of ₹80 Crore. We intend to participate in consortium with a partner organization; however, our combined (consortium) turnover is approximately ₹20 Crore. Kindly clarify if the turnover criteria can be considered for Qualification.	As per tender document
402				Project Experience Criteria: As per the eligibility requirements, specified project values are significantly higher. We have successfully executed one project in the same domain (Mizoram Power and Electricity department) and have another similar project currently under execution. Additionally, we would like to highlight that we are a RISE with SAP partner and have successfully completed an ECC to S/4 HANA migration project. However, the user base in this implementation was below 1000 users. For your reference, we have also attached a document of a Mizoram Power and Electricity department project executed in the government sector. Kindly confirm whether such experience may be considered for qualification, or if any relaxation/consideration can be provided in this regard.	As per tender document
403	5	1.7	Currency conversion rate and payment	1.7.1 For the purposes of technical evaluation of Applicants, Rs. 60 per US\$ shall be considered as the applicable currency conversion rate. In case of any other currency, the same shall first be converted to US\$ as on the date 60 (sixty) days prior to the Proposal Due Date, and the amount so derived in US\$ shall be converted into INR at the aforesaid rate.	Query by bidder Pls review the conversion rate.
404	45	2.26	Indemnity	The System Integrator shall, subject to the provisions of the Agreement, indemnify the Authority for an amount not exceeding 3 (three) times the value of the Agreement for any direct loss or damage that is caused due to any deficiency in services.	Request MPPTCL, that it should be revised and in no case the indemnity /liability under this agreement shall go beyond the value of the agreement.
405	96	4.10	Project Deliverables and Work Completion Schedule	Post Go-Live Support: 12 Months – Extendable by another one year on same rates, terms and conditions.	Request MPPTCL, That extendable Support would be at 8% CoIs on first year Support price.
406	96	4.10	Project Deliverables and Work Completion Schedule	One Year Support Service-Quarterly AMC Payments	Request MPPTCL for Monthly payments
407	113	8.8(a)	Quantity	Table 5 No 1 & 2 - Rate to be quoted for 5 years	When the contract is for 3 years why rate is required for 5 years? Also pls specify payment terms for Hardware /Software supplies.
408	161	2.9	Termination of Agreement	All clauses	Before termination of agreement, the bidder should be given an opportunity of being heard and the final decision should be taken post such discussions. Also bidder should be indemnified for all the expenses incurred on this project till the time of cancellation of contract.
409		2.9	Termination of Agreement	g) the Authority, in its sole discretion and for any reason whatsoever, decides to terminate this Agreement	Request to delete this clause.
410	176		Payment Table	Payment milestones: ECC Support w.e.f July 1, 2027 till Go-Live of S/4 HANA and BI, Analytics with Dashboards - After completion of quarter	Request MPPTCL for Monthly payments

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411	176	(g) Payment milestones - Payment Table	Project Preparation Phase -10%, Explore Phase -10%, Realize Phase -20%, Deploy Phase -20%, Go-Live Phase -20%, Hypercare Six (6) Month after successful Go Live-20%	Request MPPTCL to revise it as _____	As per tender document
412	177	(h) Payment Schedule for Licenses (For SAP & Analytical Application)- 7. LIQUIDATED DAMAGES AND PENALTIES	Annual license cost of RISE and Other Related Licenses-60% of quoted license cost with Supply of licenses for Year 1. And 40% of quoted license cost for Year 1	Project Preparation Phase -10%, Explore Phase -15%, Realize Phase -20%, Deploy Phase -20%, Go-Live Phase -30%, Hypercare Six (6) Month after successful Go Live-5%	As per tender document
413	177	7. LIQUIDATED DAMAGES AND PENALTIES	7.1.1 Performance Security-The Authority shall retain by way of performance security (the "Performance Security"), 10% (Ten percent) of all the amounts due and payable to the System Integrator, to be appropriated against breach of this Agreement or for recovery of liquidated damages as specified herein. The balance remaining out of the Performance Security shall be returned to the System Integrator at the end of 3 (three) months after the expiration of this Agreement pursuant to Clause 2.4 of the RFP.	Request MPPTCL to delete this clause. Performance security to be returned after successful completion of the project after claim period.	As per tender document
414	177	7. LIQUIDATED DAMAGES AND PENALTIES	All clauses	Bidder requests that the total LD & all Penalties taking together under this contract should be capped at 10% of the Total Contract Value.	As per the tender document
415	182	7. LIQUIDATED DAMAGES AND PENALTIES	7.6 Encashment and appropriation of Performance Security--- The Authority shall have the right to invoke and appropriate the proceeds of the Performance Security, in whole or in part, without notice to the System Integrator in the event of breach of this Agreement or for recovery of liquidated damages / penalties specified in this Clause 7.2.	Request MPPTCL not to invoke PIG without discussing the issue with the bidder. The issues can be discussed and would be resolved.	As per corrigendum
416	182	7. LIQUIDATED DAMAGES AND PENALTIES	7.6 Encashment and appropriation of Performance Security--- Total cumulative penalties/liquidated damages imposed on the System Integrator under various clauses of the contract shall not exceed 20% of the Agreement value.	Request MPPTCL to delete this clause. Performance security to be returned after successful completion of the project after claim period.	As per the tender document
417	28	2.15	2.11 Financial Proposal	The clause mentions that it is clarified that all taxes shall be deemed to be included in the costs shown under different items of the Financial Proposal. However, We recommend for that the GST or tax of similar nature be exclusive instead of inclusive in pricing to ensure that in case of change of tax rate or additional cess, project margins are not impacted.	As per tender document.
418	177	5.3	5.3 Change in Applicable Law	The clause mentions that if, after the date of this Agreement, there is any change in the Applicable Laws with respect to taxes and duties which increases or decreases the cost or reimbursable expenses incurred by the System Integrator in performing the Services, by an amount exceeding 2% (two per cent) of the Agreement Value. However, tax duties being statutory levy would be charged at actuals and to be borne by client. we should propose deletion of increase in decrease in taxes payable only if impact is exceeding 2% (two per cent) of the Agreement Value as said 2% can be very high.	As per the tender document

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419	108	3.5	Insurance to be taken out by the System Integrator	3.5.1 (b)	Within 15 (fifteen) days of receiving any insurance policy certificate in respect of insurances required to be obtained and maintained under this clause, the System Integrator shall furnish to the Authority, copies of such policy certificates, copies of the insurance policies and evidence that the insurance premia have been paid in respect of such insurance. No insurance shall be cancelled, modified or allowed to expire or lapse during the term of this Agreement. We request to delete words marked in RED from this clause	As per tender document
420	108	3.5	Insurance to be taken out by the System Integrator	3.5.1 (d)	Except in case of Third Party liabilities, the insurance policies so procured shall mention the Authority as the beneficiary of the System Integrator and the System Integrator shall procure an undertaking from the insurance company to this effect; provided that in the event the System Integrator has a general insurance policy that covers the risks specified in this Agreement and the amount of insurance cover is equivalent to 3 (three) times the cover required hereunder, such insurance policy may not mention the Authority as the sole beneficiary of the System Integrator or require an undertaking to that effect. We request to delete words marked in RED from this clause.	As per the tender document
421	105	4.13	Resource Qualification During Implementation Phase & Hyper Care phase	Min No. of Resources (on-site)	Provision for VPN connectivity to Bidder's offshore center for remaining resources supporting project remotely	As per corrigendum
422	109	5.2	Helpdesk Support / Post Go-Live support	Provide a dedicated helpdesk for logging and resolving user-reported issues and queries related to SAP ECC 6.0 (EHP 8) & S/4 HANA	a) We assume that SAP support services (for both SAP S/4HANA as well as for ECC support based on applicability) need to be considered from Monday to Friday 9 AM to 6 PM. b) Bidder can setup Helpdesk services remotely in general shift. Kindly confirm. c) It's assumed that same set of resources will provide for all types of support activities (L1, L2 etc). Kindly confirm	A. As per MPPTCL Business Hours B. Minimum requirement for onsite resources must be met. C. Yes.
423	148 /111	12.19 / 5.5	Key Personnel Requirement Other Terms & Conditions	The proposed resource must currently be on roll/fulltime employee of the bidding firm. The SI may engage any other third party resource except Project Manager. All such deployed resources should be managed by the SI.	clarification is required for Subcontracting resources can be deployed during all the phases.	As per corrigendum
424	215	APPENDIX-1	Form-12	4. The attested copy of degree/certificate should be provided as a PROOF.	The successful bidder will be provided the degree/certificate upon award of the contract	As per tender document
425	19		Resource Qualification During ECC Support phase:	Technical consultants in ABAP, Fiori, BW, DMS - Three resources in ABAP/ Fiori.	a) Is it 3 in total or 3+ 1 each for BW & DMS: Total 5 b) Understanding is that BW is not being used in existing SAP ECC landscape, is the resource required for same. c) Kindly confirm that in existing SAP ECC landscape, how many BW models, dashboards and reports are in use ?	BW is not in use. As per corrigendum
426	68	4.3.1	4.3.3 Brief Description of the SAP System Landscape of MPPTCL	During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively: SAP BO	Will the current SAP Business Objects platform be replaced by the new proposed BI reporting tool or SAP BO will be used along with the new BI platform?	To be Replaced.
427	68	4.3.2	Current ERP landscape of MP Power Transmission	SAP BI/ SAP BO - Business Intelligence and Business Objects for interactive reporting	is re-pointing/migration of existing SAP BO reports also in scope ?	SAP BO not in use.
428	68	4.3.2	Current ERP landscape of MP Power Transmission	SAP BI/ SAP BO - Business Intelligence and Business Objects for interactive reporting	ARE there any preferences with respect to Enterprise Reporting Platform- will it be SAP BO or any other new Reporting tool.	It will not be SAP BO.

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429	68	4.3.2	Current ERP landscape of MP Power Transmission	SAP BI/ SAP BO – Business Intelligence and Business Objects for interactive reporting	What are the current challenges faced by MPPTCL users when it comes to SAP BO ?	SAP BO Not in use.
430	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	Does MPPTCL have any specific preference with respect to reporting platform	The bidder can propose any BI Analytics platform that fulfills the qualifying requirements specified for Analytics OEM.
431	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	We understand that Bidder needs to consider for the Visualization solution. Is an underlying data platform/ data warehouse solution also expected to be considered. Kindly confirm	Data Platform/Data Warehouse is not required
432	152	12.2	INDICATIVE BOQ FOR SUPPLY OF LICENSES F	Enterprise BI, Analytics and Dashboard - Cloud licenses for Enterprise wide Business Intelligence, Analytics and Dashboard / Visualization	Which deployment is preferred for new BI Reporting tool: SaaS (managed by BI vendor) or on-prem	SaaS
433	152	12.2	INDICATIVE BOQ FOR SUPPLY OF LICENSES F	Enterprise BI, Analytics and Dashboard - Cloud licenses for Enterprise wide Business Intelligence, Analytics and Dashboard / Visualization	Can you please share the approx. user distribution for licensing - power users & consumers /analyzers(end users) ?	Selected SI to discuss during Design Phase.
434	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	Can MPPTCL share the end to end TO BE state architecture related to dashboards and analytical reports including the overall data sources systems, centralized repository/data warehouse	Selected SI to discuss during Design Phase.
435	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	What is/are the underlying data source(s) for the dashboards and reports	SAP Hana data sources and any Third Party applications
436	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	From an overall BI scope perspective- is the requirement related to build underlying data repository /data warehouse in form of SAP B4/HANA and as well as dashboards & analytical reports using new reporting tool	Its is new development on a suitable OEM Cloud analytics/ dashboard tool.
437	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	What are the functional areas across value chain for which dashboards and reports to be developed on a priority basis?	Selected SI to discuss during Design Phase.
438	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	Can MPPTCL share the list of 250 KPIs ?	Selected SI to discuss during Design Phase. Its max. 250 KPIs
439	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	Who will be the end users of these dashboards and reports?	Primarily senior and middle management. But can be explored during design phase.
440	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	What will be maximum number of end users and maximum concurrent users at any given point of time ?	Refer Tender Document
441	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	in the existing SAP ECC Landscape , is SAP BW being used as centralized data repository for existing SAP BO reports and dashboards ?	SAP BO not in use.
442	85	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information.	How many years of data to be migrated from the existing data platform to the new data platform? What is volume of data (in GB/TB) to be migrated ?	8 years
443	68	4.3.2	Current ERP landscape of MP Power Transmission	SAP BI/ SAP BO – Business Intelligence and Business Objects for interactive reporting	Please provide us list of SAP BO based Analytical reports and dashboards in current/ AS-IS state functional area wise ?	Currently none
444	68	4.3.2	Current ERP landscape of MP Power Transmission	SAP BI/ SAP BO – Business Intelligence and Business Objects for interactive reporting	Will these existing reports & dashboards to be migrated to the new reporting platform ?	SAP BO not in use.

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445	82	4.5.6	Reporting and Analytics	Maximum 25 nos. with 250 KPIs	As part of 250 KPIs, does MPPTCL also require any predictive/ML generated KPIs? If yes, is the OEM platform expected to offer the capability to develop ML models?	Analytics OEM platform must offer the capability to develop and deploy ML models. It must support atleast 100 ML model training runs/experiments per day without incurring any additional cost to the department. This would enable MPPTCL team to freely explore, tune and validate different ML models.
446	16 & 18	2.2	Conditions of Eligibility and Availability of Key Personnel:	Resource Qualification During Implementation Phase & Hyper Care phase: Deployment of Resources During Post-Implementation Support Phase: (Tables provided for onsite resources deployment)	We assume that Jabalpur is the base / onsite location wherein bidder needs to depute onsite resources for entire program delivery (covering both implementation / conversion as well as Support phase). No other MPPTCL offices need to be considered for onsite resources deployment. Kindly confirm	Yes. Also refer corrigendum
447	62	4.1	Organizational Scope	MPPTCL and all its Sub stations, transmissions network and systems and all offices	How many sub-stations are there in Scope	450
448	65 & 224	4.1	Organizational Scope and Commercial template (Excel)	Maintenance support for current SAP ECC system and its associated peripheral systems, w.e.f. 01st July 2027 until Go-Live stage of S/4HANA migration is completed.	Commercial template has asked for ECC support for 6 quarters or for 1 quarter? Is the SI expected to provide commercials for 6 quarters starting 1st July 2027. (the complete duration of the S/4HANA Migration). When is project expected to start from? Understanding is that SAP ECC support will be applicable only in case project delivery timelines get extended beyond 1st July 2027. Kindly confirm	It depends upon the Go-Live date. Commercials could be given for 6 quarters but payment would be done quarterly only for applicable quarters. ECC use would be discontinued from the date of S/4 HANA Go Live.
449	62	4.1	Organizational Scope and Commercial template (Excel)	Existing SAP ECC system support	Kindly share the ticket dump for last 1 year with following break-up details: a) SAP module wise break-up, b) Severity levels wise break-up c) L1 / L2 / L3 level wise break-up	To be discussed with selected SI during prepare phase.
450	62	4.1	Organizational Scope and Commercial template (Excel)	Existing SAP ECC system support	2. Kindly specify the number of SAP system users Kindly share the team size (including onsite and Offshore) of existing Support team deputed by current AMS partner for SAP system. (We assume that existing team has same scope for As-is SAP system support and SIAs as mentioned in RFP)	To be discussed with selected SI. Yes, the SLAs are same.
451	63	4.3	Current System Landscape in MPPTCL	NA	a) How many company codes are currently implemented in As-is SAP ECC system. b) Kindly share a brief on each of those for bidder's understanding.	Three
452	64	4.3.2	Technology components for the architecture are briefly describe	SAP Enterprise Portal – Company portal would provide employee and manager self service functions	SAP Enterprise Portal (EP) is going to be retired and will not be available in SAP S/4HANA landscape and hence ESS / MSS functionalities will need to be redeveloped. a) How many ESS / MSS applications are there which need to be considered for redevelopment in Fiori. Please can you provide the exhaustive list of applications (leave / Claims / reimbursement / payslip are mentioned along with ACR)	Selected SI to discuss during Design Phase.
453	64	4.3.2	Technology components for the architecture are briefly describe	SAP ERP – Provides functions for central functions of an enterprise including Logistics Execution, Finance, Treasury, Plant Maintenance, Human Capital Management etc.	What are the sub-modules which have been implemented in SAP Human Capital Management (HCM)? How many employees are there for Payroll processing. Is negative time management currently used	Refer Tender Document
454	65	4.3.3.	Brief Description of the SAP System Landscape of MPPTCL	The SCADA System is in use, but it is not directly integrated with the SAP ECC system	a) We assume that SCADA system will not be interfaced with SAP S/4HANA in To-Be environment also. Kindly confirm	Refer Scope document. For analytics and dashboards there could be possibility for integration with third party system.

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455	65	4.3.3.	Brief Description of the SAP System Landscape of MPPTCL	During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively: <input type="checkbox"/> SAP SRM <input type="checkbox"/> SAP MIH <input type="checkbox"/> SAP BI <input type="checkbox"/> SAP BO <input type="checkbox"/> SAP PO <input type="checkbox"/> SAP FLM	There is SRM in the landscape. This application will be retired and GEM portal will be used as Vendor Portal. The Gem Portal will be integrated to SAP. Please confirm our understanding	No. SRM is not in use. There are multiple government portals used for procurement. Currently GEM needs to be integrated. If other portals provide APIs for integration in due course of the project, they would also be integrated.
456	65	4.3.3.	Brief Description of the SAP System Landscape of MPPTCL	During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively: <input type="checkbox"/> SAP SRM <input type="checkbox"/> SAP MIH <input type="checkbox"/> SAP BI <input type="checkbox"/> SAP BO <input type="checkbox"/> SAP PO <input type="checkbox"/> SAP FLM	The SAP MIH in the landscape will be retired and no alternate Solution is considered. Please confirm the understanding	Yes
457	65	4.3.3.	Brief Description of the SAP System Landscape of MPPTCL	During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively: <input type="checkbox"/> SAP SRM <input type="checkbox"/> SAP MIH <input type="checkbox"/> SAP BI <input type="checkbox"/> SAP BO <input type="checkbox"/> SAP PO <input type="checkbox"/> SAP FLM	a) Is SAP FLM used. What are the modules / Business process for which documents gets stored in FLM. What is the current database size. b) Assuming SAP FLM is not in use in current ECC landscape, is SAP FLM (or equivalent solution) expected to be used in To-be landscape. What is the solution and corresponding license for same. Kindly specify ?	FLM not in use. Also not to be used in To Be. NIC's E-Office is being used for file movement, approval and management
458	65	4.3.3.	Brief Description of the SAP System Landscape of MPPTCL	During the Preliminary Analysis, that the following SAP System solutions are installed but not much in the use by the existing MPPTCL's Business Processes actively: <input type="checkbox"/> SAP SRM <input type="checkbox"/> SAP MIH <input type="checkbox"/> SAP BI <input type="checkbox"/> SAP BO <input type="checkbox"/> SAP PO <input type="checkbox"/> SAP FLM	Please confirm if the said modules are not required to be considered for AMS support of the SAP ECC support. (commercials)	Yes, not required
459	72	4.3.10 - d	SAP System Hardware Configuration details d- Current Implementation	Finance & Controlling (FICO)	What are the sub-modules implemented in Controlling module ?	Profit Center and Cost Center
460	73	A.	ECC to S/4HANA migration/implementation includes but not limited to the following activities..	Migration of ERP(ECC) to S/4HANA on RISE platform (Private Cloud)	Our understanding is that MPPTCL team is looking for brownfield system conversion of existing SAP ECC system set-up to SAP S/4HANA on RISE (along with implementation of select new modules as mentioned in RFP). Kindly confirm	Yes
461	73	A.	ECC to S/4HANA migration/implementation includes but not limited to the following activities	Adherence to SAP Activate methodology & "Clean Core" principle - custom code limited to <20% of total objects; justification required for every extension. Penalty for non-submission as applicable.	Please can you detail the expectations on the clean core principles. Any study has been conducted to identify the areas where clean core principles can be adhered. Customized processes currently used will require detailed study to move to clean core	This will be discussed and finalised with SI during design phase.

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462	74	C	SAP Joule use-cases and functionalities for S/4HANA solution shall be implemented by SI.	SAP Joule use-cases and functionalities for S/4HANA solution shall be implemented by SI.	a) How many Joule use cases to be considered. b) Kindly provide the listing of use cases to be considered.	This will be discussed and finalised with SI during design phase.
463	75	4.4.1	b. Confirm system sizing and capacity planning to ensure the current landscape meets prerequisites to drive the System Conversion to SAP S/4HANA with migration efforts.	b. Confirm system sizing and capacity planning to ensure the current landscape meets prerequisites to drive the System Conversion to SAP S/4HANA with migration efforts.	Kindly provide the To-Be system landscape with server sizing details for all individual SAP systems on RISE. Hope the cloud environments considered are minimum two. (prod / non prod)	Refer BOM items in corrigendum. PRD, QAS and DEV to be considered.
464	77	4.5.1	Mobile Enablement: Enable relevant Fiori apps on mobile (as per list provided by MPPTCL). Responsive design to support desktops, tablets, and smartphones.	Mobile Enablement: Enable relevant Fiori apps on mobile (as per list provided by MPPTCL). Responsive design to support desktops, tablets, and smartphones.	We assume that Mobile enablement is for SAP Fiori Apps only and no other SAP / Non-SAP mobility apps are to be considered. Kindly confirm.	Yes
465	81	4.5.5	SLDC Data Integration for Billing – To be implemented	SLDC Data Integration for Billing – To be implemented	SLDC Data Integration – What is expected here. Kindly elaborate	Data integration for billing. To be discussed in detail during design phase.
466	81	4.5.5	Social Media Integration – To be implemented	Social Media Integration – To be implemented	What is expected here. Kindly elaborate	Whatsapp , Arattai or any similar suggested by MPPTCL
467	81	4.5.5	Arattai Integration – As the company is switching over Arattai - To be implemented	Arattai Integration – As the company is switching over Arattai - To be implemented	a) What's Arattai solution being used for ? b) Kindly share a brief on integrations / data flow expected between SAP and Arattai	It is a social media platform. This will be discussed and finalised with SI during design phase.
468	81	4.5.5	e-tendering – Existing (To explore the possibilities with government approved tendering portals)	e-tendering – Existing (To explore the possibilities with government approved tendering portals)	We understand that SRM is not in usage in existing landscape. Is the expectation to integrate with Gem Portal or NIC portal	Yes
469	81	4.5.5	Note: All third-party integrations are to be migrated from ECC to S/4HANA even if not mentioned explicitly above. The integrations may increase during tendering process which are to be considered as part of S/4 HANA migration/implementation scope. Development of any new integrations, other than the list of integrations/interfaces already mentioned in above, this will be treated as part of S/4 HANA migration/implementation scope, at no additional cost to MPPTCL.	Note: All third-party integrations are to be migrated from ECC to S/4HANA even if not mentioned explicitly above. The integrations may increase during tendering process which are to be considered as part of S/4 HANA migration/implementation scope. Development of any new integrations, other than the list of integrations/interfaces already mentioned in above, this will be treated as part of S/4 HANA migration/implementation scope, at no additional cost to MPPTCL.	Kindly provide a listing of all 3rd party solutions which need to be interfaced with SAP S/4HANA in To-Be landscape for us to arrive at optimal efforts / commercials	Refer Tender Document
470	81	4.5.5	Customer Portal Integration with SAP - Existing	Customer Portal Integration with SAP - Existing	a) Indicatively, how many customers are there for MPPTCL ? b) We assume that MPPTCL is into B2B business and there are no end retail customers (as for distribution companies). Kindly confirm. c) What are the functionalities available in Customer Portal. Kindly share a brief ?	This will be discussed and finalised with SI during design phase.
471	82	4.5.6	Reporting and Analytics	MPPTCL require analytical reporting and dashboard for strategic, tactical and operational information	a) The Analytics Visualization layer is not SAP and the SI needs to recommend a Solution. Will there be a need for a EDW layer such as Data Sphere. We assume that proposed Analytics solution (visualization) will directly connect only with the SAP S/4HANA system directly and EDW layer is not required. Kindly confirm b) Kindly confirm on license increase EDW layer is expected to be used ? Our understanding is that MPPTCL team will share validated and sanitized data in mutually agreed templates. Also Please list the legacy applications from which data will be migrated to SAP. Kindly confirm.	Data Platform/Data Warehouse is not required
472	87	4.6.4	Realize Phase -- K	All required data residing in legacy applications shall be identified and transferred/integrated with S/4HANA solution	What's the size of existing master data and transaction data in DMS which need to be considered for migration to OpenText ADA DMS	Yes. This will be discussed and finalised with SI during design phase.
473	89	4.6.5	Deployment Phase -- D	Migration of DMS Master Data and transactional data along with configuration to OpenText DMS		Approximately 500 GB

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474	136	12.4	Detailed Design	Detailed Design SI must design the relevant business processes with all the details. This effort shall have the following important tasks: i. AS-IS process mapping to activity/ task level and current state analysis to identify areas of improvement and opportunities for standardization. ii. iii. Review the AS-IS processes and define the TO-BE processes that are based on business requirements, GAP Analysis and SAP enabled "best practices" and processes.	Assuming ECC set-up needs to be converted to SAP S/4HANA through brownfield conversion route, we assume that AS-IS and To-Be mapping and Gap analysis needs to be done for new functionalities / modules only as asked for in RFP. Kindly confirm	As per tender document
475	108, 145	5.5, 12.9	Sec 5 – SCOPE OF WORK FOR MAINTENANCE SUPPORT OF SAP ERP (ECC) AND PERIPHERAL SYSTEMS UNTIL GO-LIVE STAGE OF S/4HANA MIGRATION; -5.5, Other Terms & Conditions	Sec-12.9 / Page 145 of RFP states: "The proposed resource must currently be on roll/fulltime employee of the bidding firm" (Sec 5 – SCOPE OF WORK FOR MAINTENANCE SUPPORT OF SAP ERP (ECC) AND PERIPHERAL SYSTEMS UNTIL GO-LIVE STAGE OF S/4HANA MIGRATION: -5.5, 5.5 Other Terms & Conditions --- The SI may engage any other third party resource except Project Manager. All such deployed resources should be managed by the SI.)	Bidder requests that the SI should be allowed to consider third party associates from partner ecosystem for program delivery for both for SAP S/4HANA conversion / implementation and AMS Support of ECC or S/4H excluding the Project Manager with accountability / ownership of delivery residing with SI only. In the RFP it states that resources should be full time employees in Page 145 and SI can engage third party resources in page.108.	Refer Corrigendum
476	NA	NA	General	Development of custom applications using BTP (details as per Functional scope described in the module wise scope)	Please specify an upper cap on the BTP build extensions	As per business requirement and best practise suggestions by SI
477	125	9.4	Materials Management	Vendor Invoice Processing: --- For paper or PDF invoices, the bidder shall propose an OCR/AI based data extraction solution using SAP Document Information Extraction (DOX) service on BTP, or any equivalent non OpenText OCR engine with open API integration capabilities. The solution must be cloud-native, extensible, and free from proprietary dependencies such as OpenText or VIM, ensuring long-term sustainability and lower total cost of ownership .	a) Kindly specify if bidder needs to consider a third party licensed solution. (non Open Text solution) here. If yes, the understanding is that bidder will propose while MPPTCL will procure / provision for the solution licenses ? b) How many paper based / PDF invoices need to be processed. Kindly specify the indicative volume ?	a. No Third Party Licensing. B. This will be discussed and finalised with SI during design phase.
478	126	9.4	Materials Management		The requirement for Vendor Invoice Processing is available as a standard product with storage of Invoices in Open text . Should SI consider VIM as a solution or recommend any other third party product. Please specify the volume of invoices processed every month	Opentext VIM is not considered.
479	77	12.4	New Implementation Scope	Vulnerability Assessment and Penetration Testing (VAPT)	There is mention of VAPT in the RFP. As the landscape is on Rise with SAP the OEM should be owning this. Please specify the expectations from the SI in this	As this is a single window tender, SI needs to manage this.
480	96	4.8.1	OEM Audit Services	The total duration planned for the OEM audit is approximately 100 man days	Is there any Expert Services to be included in the SAP Audit days or the SI can choose the distribution of SAP Audit days considered	Distribution as per tender document.
481	150	12.2	Project Governance	INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	Selection of Hyperscaler will be the responsibility of MPPTCL will be done by Consultant. Please confirm	SI to decide.
482	128	9.4	Materials Management	GSTN e-invoicing and e-Way Bill	What is the current GSTN e-invoicing and e-Way Bill used and the current volume of Transactions per month	Currently not in use.
483	130	9.5	Sales and Distribution	Regulatory Accounting –MPERC Orders	Please clarify the computation and accounting treatment of Regulatory Deferral Accounts, MYT differences, and true-up amounts as per MPERC orders, including which calculations in the current state. Also which of these are expected to be taken in S/4HANA Also confirm whether any historical data from prior years/orders needs to be considered for this calculation.	Currently all done manually. In to be state this need to be with S4 Hana. Historical data to be considered as per regulatory requirements.

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484	130	9.5	Sales and Distribution	OPGW Customer- Linkage from Customer Portal	What is the customer portal being used. Is there an existing interface with in the ECC system with this portal.	Not in Use.
485	130	9.5	Sales and Distribution	Non-Conventional Customers – Transmission Charges	Does transmission charge billing for non-conventional customers follows a distinct tariff and calculation methodology? If yes is it currently system driven.	This will be discussed and finalised with SI during design phase.
486	130	9.5	Sales and Distribution	Automation of Cash Receipt from Customers	Which channels/systems are involved for this automation. Also provide details whether end-to-end automation to capture, reconciliation, and posting of Cash receipts is expected in S/4HANA.	This will be discussed and finalised with SI during design phase.
487	130	9.5	Sales and Distribution	Financial Reporting	How many reports/formats which are currently manual and are to be automated. Also confirm whether mapping for these reports and logics are present in the current ECC system.	This will be discussed and finalised with SI during design phase.
488	125	9.3	Finance and Controlling	Accounts Receivable	Is credit Management currently implemented and in use. Our Assumption is credit management is not used. Please confirm	No Credit Management Implemented
489	77	12.4	New Implementation Scope	TRM	What is the value of AUC to be considered for TRM licenses scope	Refer SAP BOM
490	147		INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	SAP BOM shared specifies the following licensed BOM items: "SAP Travel Management for SAP S/4HANA Cloud Private Edition"	Kindly specify the requirements for travel management solution	This will be discussed and finalised with SI during design phase.
491	147		INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	SAP BOM shared specifies the following licensed BOM items: "SAP S/4HANA Cloud for master data governance Cloud, private edition"	Is SAP MDG solution - embedded in Core SAP S/4HANA considered here. Kindly confirm	Yes
492	147		INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	SAP BOM shared specifies the following licensed BOM items: "SAP Ariba Contract Intelligence by Icertis, premium plus edition"	SAP Ariba contract intelligence by Icertis license is mentioned but there is no mention of Ariba licenses. Are Ariba licenses needed here or client is already having them ? (SAP Ariba Contract Intelligence by Icertis works in combination with SAP Ariba Contracts. SAP Ariba Contract Intelligence by Icertis is an SAP solution extension that enhances the core procurement contracting capabilities of the SAP Ariba Contracts solution with the advanced contract lifecycle management (CLM) features of Icertis Contract Intelligence (ICI).)	No Ariba License Required. This BOM item needs to be implemented for MPPTCL Contracts and its management.
493	147		INDICATIVE BOQ FOR SUPPLY OF LICENSES FOR S/4 HANA ON RISE	SAP BOM	Can you share SAP Architecture document as proposed by SAP (OEM) for this engagement	To be suggested by SI.
494	45		Section Name	Clause	Query by bidder	MPPTCL Response
495	158			2.26 Indemnity The System Integrator shall, subject to the provisions of the Agreement, indemnify the Authority for an amount not exceeding 3 (three) times the value of the Agreement for any direct loss or damage that is caused due to any deficiency in services. 2.4.2 Extension of Contract/Agreement Period: After expiry of Contract Period pursuant to clause 2.4.1, the Contract Period may be extended for one more year on the same rates	The System Integrator shall, subject to the provisions of the Agreement, indemnify the Authority for an amount not exceeding 3 (three) times the value of the Agreement for any direct loss or damage that is caused due to any deficiency in services. After expiry of Contract Period pursuant to clause 2.4.1, the Contract Period may be extended for one more year on the same rates and the other terms & conditions as discussed mutually by the parties during extended period shall remain unchanged.	PI refer corrigendum As per the tender document
496	167			3.4 Liability of the System Integrator -3.4.1 The System Integrator's liability under this Agreement shall be determined by the Applicable Laws and the provisions hereof.	The System Integrator's liability under this Agreement shall be determined by the Applicable Laws and the provisions hereof. r	As per the tender document
497				3.4.2 The System Integrator shall, subject to the limitation specified in Clause 3.4.3, be liable to the Authority for any direct loss or damage accrued or likely to accrue due to deficiency in Services rendered by it.	3.4.2 The System Integrator shall, subject to the limitation specified in Clause 3.4.3, be liable to the Authority for any direct loss or damage accrued or likely to accrue due to breach of this Agreement deficiency in Services rendered by it.	As per the tender document
498				3.4.3 The Parties hereto agree that in case of negligence or willful misconduct on the part of any person or firm acting on behalf of the System Integrator, with respect to damage caused to the Authority's property, shall not be liable to the Authority.	3.4.3 The Parties hereto agree that in case of negligence or willful misconduct or otherwise on the part of any person or firm acting on behalf of the System Integrator in carrying out the Services, the System Integrator, with respect to damage caused to the Authority's property, shall not be liable to the Authority.	As per the tender document
MPPTCL Response						As per the tender document

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500			(i) for any indirect or consequential loss or damage; and	(i) for any indirect or consequential loss or damage; and	As per the tender document	
501			(ii) for any direct loss or damage that exceeds (a) the Agreement Value set forth in Clause 6.1.2 of this Agreement, or (b) the proceeds the System Integrator may be entitled to receive from any insurance maintained by the System Integrator to cover such a liability in accordance with Clause 3.5.2, whichever of (a) or (b) is higher.	(ii) for any direct loss or damage liability shall be limited to that exceeds (a) the Agreement Value set forth in Clause 6.1.2 of this Agreement, or (b) the proceeds the System Integrator may be entitled to receive from any insurance maintained by the System Integrator to cover such a liability in accordance with Clause 3.5.2, whichever of (a) or (b) is higher.	As per the tender document	
502			3.4.4 This limitation of liability specified in Clause 3.4.3 shall not affect the System Integrator's liability, if any, for damage to Third Parties caused by the System Integrator or any person or firm acting on behalf of the System Integrator in carrying out the Services.	3.4.4 This limitation of liability specified in Clause 3.4.3 shall not affect the System Integrator's liability, if any, for damage to Third Parties intellectual property rights infringement caused by the System Integrator or any person or firm acting on behalf of the System Integrator in carrying out the Services.	As per the tender document	
503				3.4.5 The System Integrator shall be excused and not be liable or responsible for any delay or failure to perform the Services or failure of the Services or a Deliverable under this Agreement to the extent that such delay or failure has arisen as a result of any delay or failure by the Authority or its employees or agents or third party service providers to perform any of its duties and obligations as set out in this Agreement and the applicable Statement of Work. In the event that the System Integrator is delayed or prevented from performing its obligations due to such failure or delay on the part of or on behalf of the Authority, the System Integrator shall be allowed an additional period of time to perform its obligations and unless otherwise agreed the additional period shall be equal to the amount of time for which System Integrator is delayed or prevented from performing its obligations due to such failure, or delay on the part of or on behalf of the Authority. Such failures or delays shall be brought to the notice of the Authority and subject to mutual agreement with the Authority, the System Integrator shall take such actions as may be necessary to correct or remedy the failures or delays. The System Integrator shall be entitled to invoice the Authority for additional costs incurred in connection with correction or remedy as above at t&M rate card agreed herein.		As per the tender document
504	169		3.6 Accounting, inspection and auditing - The System Integrator shall: (a) keep accurate and systematic accounts and records in respect of the Services provided under this Agreement, in accordance with internationally accepted accounting principles and in such form and detail as will clearly identify all relevant time charges and cost, and the System Integrator will clearly identify all relevant time charges and cost, and the costs and charges; and (b) permit the Authority or its designated representative periodically, and up to one year from the expiration or termination of this Agreement, to inspect the same and make copies thereof as well as to have them audited by auditors appointed by the Authority.	3.6 Accounting, inspection and auditing - The System Integrator shall: a) keep accurate and systematic accounts and records in respect of the Services provided under this Agreement, in accordance with internationally accepted accounting principles and in such form and detail as will clearly identify all relevant time charges and cost, and the Authority or its designated representative periodically, and up to one year from the expiration or termination of this Agreement, to inspect the same and make copies thereof as well as to have them audited by auditors appointed by the Authority. (c) Notwithstanding anything to the contrary, any such audit shall be conducted expeditiously, efficiently, and at reasonable business hours after giving due notice to the System Integrator which shall not be less than 10 days. The cost of such audit shall be borne by the AUTHORITY. AUTHORITY shall not have access to the proprietary data of, or relating to, any other customer of System Integrator, or a third party or System Integrator's cost, profit, discount and pricing data. The audit shall not be permitted if it interferes with System Integrator's ability to perform the services in accordance with the service levels, unless the AUTHORITY relieves System Integrator from meeting the applicable service levels. AUTHORITY will ensure that the auditor (except CAG) appointed to conduct the audit will not be the competitor of Selected System Integrator and will be bound by confidentiality obligations	As per the tender document	

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505	173	<p>3.9 Documents prepared by the System Integrator to be property of the Authority</p> <p>3.9.3 The System Integrator shall hold the Authority harmless and indemnified for any losses, claims, damages, expenses (including all legal expenses), awards, penalties or injuries (collectively referred to as 'claims') which may arise from or due to any unauthorized use of such System Integrator Documents, or due to any breach or failure on part of the System Integrator or a Third Party to perform any of its duties or obligations in relation to securing the aforementioned rights of the Authority.</p>	<p>3.9 Documents prepared by the System Integrator to be property of the Authority</p> <p>3.9.3 The System Integrator shall hold the Authority harmless and indemnified for any losses, claims, damages, expenses (including all legal expenses), awards, penalties or injuries (collectively referred to as 'claims'), which may arise from or due to any unauthorized use of such System Integrator Documents, or due to any breach or failure on part of the System Integrator or a Third Party to perform any of its duties or obligations in relation to securing the aforementioned rights of the Authority.</p>	As per the tender document
506	171	<p>3.12 Accuracy of Documents</p> <p>The System Integrator shall be responsible for accuracy of the data collected by it directly or procured from other agencies/authorities, the designs, drawings, estimates and all other details prepared or any other services performed by it as part of the System Integrator. Subject to the provisions of Clause 3.4, it shall be responsible to indemnify the Authority against any inaccuracy in its work which might surface during implementation of the Project, if such inaccuracy is the result of any negligence or inadequate due diligence on part of the System Integrator or arises out of its failure to conform to good industry practice. The System Integrator shall also be responsible for promptly correcting, at its own cost and risk, the drawings including but not limited to any re-survey / investigations / reports / documents created during System Integrator etc.</p>	<p>3.12 Accuracy of Documents</p> <p>The System Integrator shall be responsible for accuracy of the data collected by it directly or procured from other agencies/authorities, the designs, drawings, estimates and all other details prepared or any other services performed by it as part of the System Integrator. Subject to the provisions of Clause 3.4, it shall be responsible to indemnify the Authority against any inaccuracy in its work which might surface during implementation of the Project, if such inaccuracy is the result of any negligence or inadequate due diligence on part of the System Integrator or arises out of its failure to conform to good industry practice. The System Integrator shall also be responsible for promptly correcting, at its own cost and risk, the drawings including but not limited to any re-survey / investigations / reports / documents created during System Integrator etc.</p>	As per the tender document
506	177		<p>7 LIQUIDATED DAMAGES AND PENALTIES</p> <p>Notwithstanding anything to the contrary, the maximum penalty and liquidated damages payable to Client by Bidder shall not exceed in aggregate 10% of the total contract value.</p> <p>9.5. PROPRIETARY RIGHTS IN DELIVERABLES</p> <p>9.5.1. Authority's Ownership of Deliverables. Subject to Section 9.5.2, Section 9.5.3 and Section 9.5.4, System Integrator agrees that all Deliverables created or developed by System Integrator specifically for the Authority, together with any associated copyright and other intellectual property rights, shall be the sole and exclusive property of Authority provided all the payments due to this System Integrator for the Deliverables rendered under the Statement of Work pursuant to this Agreement have already been paid by the Authority to the System Integrator. System Integrator hereby assigns to Authority all right, title and interest in and to such Deliverables developed exclusively for the Authority and identified in the relevant Statement of Work, together with any associated copyright and other intellectual property rights, whether or not such Deliverables are deemed "works made for hire" under the relevant laws. Upon Authority's written request and expense, System Integrator shall execute and deliver to Authority all instruments and other documents, and shall take, at Authority's costs, such other reasonable actions as may be necessary or reasonably requested by Authority and as may be necessary to give effect to the Authority's proprietary rights in such Deliverables.</p>	As per the tender document


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<p>507</p>	<p>7 LIQUIDATED DAMAGES AND PENALTIES</p>	<p>9.5.2. System Integrator's Proprietary Software and Pre-Existing IP. Authority acknowledges and agrees that this is a professional services agreement and this agreement is not intended to be used for licensing of any System Integrator's proprietary software or tools. If System Integrator and Authority mutually agree that the System Integrator provides to Authority any proprietary software or tools of System Integrator or of a third party, the parties shall negotiate and set forth the applicable terms and conditions in a separate license agreement and the provisions of this Section 9.5 shall not apply to any deliverables related to customization or implementation of any such proprietary software or products of System Integrator or of a third party. Further, Authority acknowledges that in performing Services under this Agreement System Integrator may use System Integrator's proprietary materials including without limitation any software (or any part or component thereof), tools, methodology, processes, ideas, know-how and technology that are or were developed or owned by System Integrator, prior to or independent of the Services performed hereunder or any improvements, enhancements, modifications or customization made thereto as part of or in the course of performing the Services hereunder, ("System Integrator Pre-Existing IP"). System Integrator agrees that except with prior consent of Authority, System Integrator shall not embed or incorporate any System Integrator Pre-Existing IP. (Notwithstanding anything to the contrary contained in this Agreement, Vendor shall continue to retain all the ownership, the rights title and interests to all Vendor Pre-Existing IP and nothing contained herein shall be construed as preventing or restricting Vendor from using Vendor Pre-Existing IP in any manner. To the extent that any Vendor Pre-Existing IP or a portion thereof is incorporated or contained in a Deliverable under a Statement of Work under this Agreement, Vendor hereby grants to Authority a non-exclusive, perpetual, royalty free, fully paid up, irrevocable license, with the right to sublicense through multiple tiers, to use, copy, install, perform, display, modify and create derivative works of any such Vendor Pre-Existing IP in connection with the Deliverables and only as part of the Deliverables in which they are incorporated or embedded. The foregoing license does not authorize Authority to (a) separate Vendor Pre-Existing IP from the Deliverable in which they are incorporated for creating a stand alone product for marketing to others; (b) independently sell, lease, exchange, mortgage, pledge, license, sub license, assign or in any other way convey, transfer or alienate the Vendor Pre-Existing IP in favour of any person (either for commercial consideration or not (including by way of transmission), and/or (c) except as specifically and to the extent permitted by the Vendor in the relevant Statement of Work, reverse compile or in any other way arrive at or attempt to arrive at the source code of the Vendor Pre-Existing IP.</p> <p>9.5.3. Residual Rights. Each Party shall be entitled to use in the normal course of its business and in providing same or similar services or development or similar deliverables for its other clients, the general knowledge and experience gained and retained in the unaided human memory of its personnel in the performance of this Agreement and Statement of Work(s) hereunder. For the purposes of clarity the Vendor shall be free to provide any services or design any deliverables that perform functions same or similar to the Deliverables being provided hereunder for the Authority, for any other client or Authority of the Vendor (including without limitation any affiliate, competitor or potential competitor of the Authority). Nothing contained in this Section shall relieve either party of its confidentiality obligations with respect to the proprietary and confidential information or material of the other party.</p> <p>9.5.4. Third Party Components. Vendor shall specify in each Statement of Work or a change order, any third-party software, tools, products or materials required for performing the Services or for being incorporated into or provided in connection with the Deliverables prepared under such Statement of Work ("Third-Party Components"). Unless stated otherwise in the applicable Statement of Work, Authority shall be responsible for obtaining any and all appropriate consents and licenses for such Third Party Components, at Authority's costs and expenses, including applicable license fee. Vendor shall be responsible for providing reasonable assistance to Authority for securing all such licenses required from third parties for Authority's use of any such Third-Party Components. Notwithstanding the foregoing, in the event that Vendor cannot at the time of signing the Statement of Work determine whether any Third Party Component will be required or incorporated into or in connection with a Deliverable, Vendor shall, as early as possible, but prior to the delivery of each Deliverable, notify Authority of such Third Party Components.</p>
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Chief Engineer, Procurement/IT-ERP
 MPPTCL, Jabalpur