



Invitation for Expression of Interest (Eoi)

FOR Selection of AWBI-Registered NGO for Design-Build-Operate-Transfer (DBOT) Development & O&M of Dog Animal Shelter, ABC Centre & Lifetime Care Facility at BMC, Mumbai.

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DISCLAIMER

This Expression of Interest (EOI) document is issued by the Brihanmumbai Municipal Corporation (BMC) for inviting proposals from eligible and AWBI-registered NGOs/Agencies for the Design-Build-Operate-Transfer (DBOT) development, operation, maintenance, and lifetime care of stray dogs in a dog Animal Shelter & ABC Centre within the jurisdiction of BMC.

This EOI is not an offer or invitation to enter into a contract, nor does it constitute a commitment by BMC to undertake or award any work under the DBOT model. Submission of an EOI proposal does not guarantee shortlisting, selection, financial evaluation, or award of contract.

BMC reserves the right, at its sole and absolute discretion, to:

- amend, modify, or withdraw any part of this EOI;
- cancel the EOI process in full or in part;
- issue supplementary notices, corrigenda, addenda, or clarifications;
- reject any or all applications received;
- alter the scope, terms, timelines, or evaluation methodology;

without assigning any reason whatsoever and without incurring any liability.

Non-Binding & Indicative Information

This EOI contains preliminary information, indicative assumptions, assessments, and conceptual frameworks relating to DBOT development of the proposed shelter. The information has been provided in good faith for general guidance, but may:

- not be complete, accurate, or exhaustive;
- require independent verification;
- be subject to revision based on further technical, statutory, or administrative review;
- be modified during subsequent bidding stages (Technical & Financial RFP).

Applicants must conduct their own due diligence, site visits, feasibility assessments, cost estimations, and legal/technical analysis before submission of EOI proposals. BMC shall not be responsible for any interpretation, assumption, or inference made by the Applicant.

No Legal or Contractual Obligation

This EOI shall **not** be construed to:

- create any legal relationship between BMC and the Applicant;
- constitute an agreement, promise, or guarantee of award;
- bind BMC to issue an RFP or execute a concession agreement;
- commit BMC to accept the lowest rate or any proposal.

A formal DBOT Concession Agreement shall be executed only after completion of subsequent procurement stages (RFP, technical qualification, financial evaluation, approvals).

Liability Disclaimer

BMC, its officers, employees, and advisors **shall not be liable** for:

- any loss, damage, cost, or expense incurred by an Applicant;
- errors, inaccuracies, or omissions in this EOI;
- assumptions or conclusions drawn by Applicants;
- any costs associated with EOI preparation, documentation, or submissions;
- any claims arising out of rejection, non-consideration, or modification of proposals.

Applicants shall bear all costs relating to preparation and submission of the EOI, including:

- documentation
- printing & copying
- transport
- presentations or demonstrations (if required)
- technical and financial evaluation support documents

No cost shall be reimbursed by BMC, irrespective of the outcome of the EOI or subsequent stages of DBOT procurement.

Right to Modify or Terminate Process

BMC may, at its absolute discretion:

- update, revise, supplement, or replace this EOI;
- alter DBOT conditions, evaluation parameters, or financial structure;
- extend or modify timelines;
- abandon or recommence the procurement process;

at any time without prior notice and without assigning any reason.

Final Statement

Issuance of this EOI shall not be construed as a commitment by BMC to shortlist, pre-qualify, or enter into a DBOT agreement with any Applicant.

BMC reserves the unconditional right to **reject any or all EOIs**, modify the process, or adopt alternative procurement methods at any stage.

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1. Invitation for Expression of Interest (EOI)

1.1 Brief Introduction

The Brihanmumbai Municipal Corporation covers an area of 437.71sq.kms.with a population of **1.24 Crores as per census of 2011**. The metropolis accounts major portion of India's international trade and government's revenue, from being one of the foremost centers of education, science and technological research and advancement.

The Mumbai Metropolis has historic tradition of strong civic activism dedicated to the cause of a better life for all its citizens. And it's the Brihanmumbai Municipal Corporation (BMC), hereafter called the "corporation", the primary agency responsible for urban governance in Greater Mumbai.

BMC (The Authority) is one of the largest local self-governments in the Asian Continent. In observance of historic traditions of strong civic activism, with the change in time and living conditions to match with the urbanization, BMC has mainly focused in providing almost all kinds of engineering services viz, Hydraulics, storm water drain, sewerage, water supply projects, roads, bridges, solid waste management, and environmental services. Beside this, the BMC is also providing dedicated services in various segments such as Health, Primary Education as well as the construction and maintenance of Public Markets and Slaughter Houses.

The Brihanmumbai Municipal Corporation (BMC) is mandated to implement the Animal Birth Control (Dogs) Rules, 2023, the directions of the Hon'ble Supreme Court of India issued in Suo Motu Writ Petition No. 05/2025, and the Circulars issued by the Ministry of Fisheries, Animal Husbandry and Dairying, Government of India, vide File No. **AC-02017/22/2025-AWBI** and File No. **3-4/2021-22/PCA** dated 09.06.2022. BMC is also bound by the circular of the Animal Welfare Board of India **No. 9-1/2018-19/PCA** dated 03.05.2018 relating to dog population management, sterilization, vaccination, sheltering, and humane handling of stray dogs.

These mandates are further reinforced through the circulars issued by the Urban Development Department (Deputy Secretary) dated 24.11.2025, and by the Animal Husbandry & Dairy Development Department, as well as the detailed implementation guidelines issued by the Assistant Secretary (Animal Welfare), Government of India for enforcement of ABC Rules.

As per these statutory directives, all Urban Local Bodies—including BMC—are required to:

- Capture stray dogs in a safe and humane manner.
- Conduct sterilization (ABC) and Anti-Rabies Vaccination (ARV) of all captured dogs.
- Provide adequate shelter, feeding, medical care, postoperative care, and lifetime protection for dogs that are unfit to be released.
- Maintain comprehensive digital and physical records, monitoring, reporting, and compliance documentation.
- Prevent the release or relocation of dogs into institutions or sensitive locations such as schools, hospitals, bus depots, railway premises, Government offices, etc., as directed by the Government and the Hon'ble Courts.

DBOT-Based Requirement for Animal Shelter Capacity at BMC Land

In order to comply with the above statutory obligations and to strengthen Mumbai's animal welfare and ABC infrastructure, BMC proposes to establish a minimum dog capacity Animal Shelter & ABC Centre at **(1) P/N-1257.5 sq.m, (2) M/E-8411.5 sq.m, (3) Malvani-30000 Sq.m**, on a Design-Build-Operate-Transfer (DBOT) model.

Under this public-private participation framework:

- BMC shall provide approximately 3000 sq.m. of land.
- The selected AWBI-registered NGO shall be responsible for designing, constructing, operating, and maintaining the shelter at its own cost.
- The shelter shall function as a permanent ABC + Healthcare + Lifetime Care Facility, equipped with kennels, isolation wards, post-operative wards, Operation Theatres, veterinary manpower, animal handlers, feeding systems, and digital reporting mechanisms.

Regulatory Compliance Framework

The project will be implemented strictly in accordance with:

- Animal Birth Control (Dog) Rules, 2023
- Supreme Court SOP in Suo Motu WP (Civil) 5/2025
- Revised Scheme Guidelines for Animal Shelters, AWBI
- Directions of the State Animal Birth Control Monitoring Committee
- Circulars and compliance checklists issued by the Government of India and Government of Maharashtra

1.2 Purpose of This EOI Document (DBOT)

This Expression of Interest (EOI) document has been prepared to facilitate a transparent, accountable, and competitive process for identifying eligible and competent Animal Welfare Organizations (NGOs/Agencies) to undertake Comprehensive Stray Dog Management, ABC Operations, Shelter Maintenance, and Lifetime Care Services at the proposed At (1) P/N-1257.5 sq.m, (2) M/E-8411.5 sq.m, (3) Malvani-30000 Sq.m facility under the Design-Build-Operate-Transfer (DBOT) model.

Under this DBOT framework:

- The selected NGO/Agency shall Design the Animal Shelter & ABC Centre in accordance with AWBI standards and ABC Rules, 2023;
- Build/Construct all required infrastructure at its own cost on the land provided by BMC;
- Operate and Maintain the facility, including ABC surgery, vaccination, feeding, sanitation, health care, documentation, and lifetime care of dogs; and

- Transfer the entire shelter infrastructure, assets, and records to BMC at the end of the concession period, in good working and operable condition.

This EOI outlines the following:

- Scope of Work to be carried out by the selected NGO organization;
- Eligibility and Pre-Qualification (PQ) Criteria required for participation;
- Evaluation Methodology for technical and financial assessment;
- Mandatory Formats, Affidavits, and Declarations to be submitted;
- Instructions and Procedures for submission, scrutiny, and empanelment under BMC procurement norms.

Only those applicants who meet the prescribed PQ criteria and submit complete, accurate, and duly signed documentation in the prescribed formats shall be considered for further evaluation.

1.2.1 Authority of BMC

The Brihanmumbai Municipal Corporation (BMC) reserves the absolute, unconditional, and exclusive right to:

- Accept or reject any or all proposals;
- Modify, amend, or cancel this EOI at any stage;
- Add, alter, or relax any terms or conditions;
- Withhold or discontinue the empanelment process;

without assigning any reason whatsoever.

No claim, representation, correspondence, or dispute shall be entertained by BMC in this regard.

1.2.2 Contact Details for Clarification

Clarifications related to this EOI may be sought during office hours (10:00 AM to 06:00 PM IST) from the following officers:

1. General Manager, Deonar Abattoir

Dr. K. A. Pathan

Phone: **022-25563284 to 88 Ext: 301**

Email: **gm.deonar@mcgm.gov.in**

1.2.3 Address for Correspondence

Deonar Abattoir, Administrative Building, 1st Floor,
Opp. Govandi Station, Govandi (West),
Mumbai – 400043

1.3 Scope of Work DBOT Aligned.

The Scope of Work under this EOI shall comprise Comprehensive Stray Dog Shelter Management, including admission, housing, feeding, medical care, sterilization, vaccination, digital reporting, and lifetime care of dogs delivered to the shelter facility by the Brihanmumbai Municipal Corporation (BMC).

This work shall strictly comply with:

- Animal Birth Control (Dog) Rules, 2023
- Hon’ble Supreme Court Order dated 07.11.2025 in Suo Motu WP (C) No. 5 of 2025
- Standard Operating Procedure (SOP) issued by the Animal Welfare Board of India (AWBI)
- Government Resolutions and Circulars
- BMC’s Design–Build–Operate–Transfer (DBOT) operational framework

Under the DBOT model, the selected NGO/Agency shall Design, Build, Operate, and Maintain the shelter facility and will assume responsibility only after dogs are formally handed over to the shelter by BMC.

A) Handling of Dogs Delivered by BMC at the Shelter

(All references to “capturing” removed)

As per Supreme Court and AWBI SOP, BMC shall identify and transport stray dogs from institutional and sensitive premises to the designated DBOT shelter.

Upon arrival at the shelter, the NGO shall:

- Formally admit each dog into the shelter register
- Conduct intake documentation, tagging / (microchipping If admissible)
- Provide feeding, watering, and resting arrangements
- Provide medical screening and treatment
- Ensure compliance with AWBI norms for shelter care

The responsibility of the NGO begins only from the moment the dog is handed over at the shelter gate.

The Dogs handed over to NGO shall not be released back into such locations under any circumstances. Release into these areas is strictly prohibited by Supreme Court SOP and shall be treated as a violation.

B) DBOT Shelter Infrastructure Requirements

(Strengthened to emphasize the DBOT model)

The NGO shall design and construct, at its own cost, a fully functional shelter with minimum dog capacity as per AWBI/Supreme Court norms:

Shelter Area	Capacity
(1) P/N-1257.5 sq.m, (2) M/E-8411.5 sq.m, (3) Malvani-30000 Sq.m	As per Circular Attached.

Mandatory DBOT requirements:

- Boundary wall/fencing (6 ft)
- Kennels with ventilation and resting platforms
- Isolation ward, sick ward, puppy ward
- Post-operative care area
- Administrative room, staff room, storage
- Drainage, sanitation & washing areas
- Continuous water & electrical systems
- CCTV surveillance
- Food preparation and utensil washing areas

The schematic layouts, conceptual drawings, and detailed shelter plans prepared by the NGO shall be mandatory design references under the DBOT model.

The selected NGO must:

1. Prepare complete architectural, structural, and functional layouts;
2. Submit the designs to the BMC Veterinary Department;
3. Obtain written approval from the designated BMC Veterinary Officers;
4. Only thereafter commence construction at the allotted site.

Any deviation from approved designs shall require prior written authorization from BMC.

C) Feeding & Watering Standards

(As per AWBI SOP – unchanged)

Dog Category	Frequency
Puppies (0-2 months)	4-6 meals/day
Puppies (2-6 months)	4 meals/day
Puppies (6-12 months)	3 meals/day
Adult Dogs	2 meals/day
Small Breeds	3 meals/day
Senior Dogs	Soft/easily digestible diet

- Age-specific feeding frequency as per AWBI Norms.
- 2-3% bodyweight feeding requirement
- 24x7 clean drinking water
- Removal of leftover food within 30 minutes

D) Manpower Requirements

Each DBOT shelter must have:

- Dedicated caretaker
- Cleaner
- Record keeper
- Veterinary care support (in-house or mobile veterinary service)

E) Sterilization & Vaccination

(As per AWBI & ABC Rules 2023)

NGO must:

- Vaccinate all admitted dogs (ARV, DHPPi)
- Sterilize all unsterilized dogs
- Maintain registers for sterilization, vaccination & treatment
- Not release sterilized dogs from premises

F) Reporting, Monitoring & Digital Compliance

(DBOT alignment retained)

NGO shall:

- Maintain shelter logs, feeding charts, and medical sheets
- Upload data (photos, GPS entries, treatment records) into BMC’s digital system
- Submit monthly reports to BMC Veterinary Department
- Allow inspection by BMC / AWBI / State officials

Non-compliance shall result in penalties, suspension, or termination.

1.4 Applicable Rates Under DBOT Model.

Under the Design-Build-Operate-Transfer (DBOT) model, the selected NGO/Agency will design, construct, operate, and maintain the full-capacity dog shelter at its own cost. Accordingly, the maintenance reimbursement payable by BMC shall be based on the rate quoted by the NGO in this EOI process and approved by the Competent Authority of BMC.

1.4.1 Revised Basis for Financial Evaluation

- All participating NGOs/Agencies shall quote a single, all-inclusive Per-Dog-Per-Day Rate for maintenance, food, water, health care, sheltering, record-keeping, and lifetime care.
- The L1 (lowest) eligible rate among technically qualified NGOs shall be considered for approval by BMC.
- The approved rate shall form the basis for monthly reimbursement after verification by the Veterinary Officer (VO).

1.4.2 AWBI Circular as Reference Benchmark

(Reference: AWBI Rate Circular No. 9-1/2018-19/PCA dated 03.05.2018)

The AWBI circular specifies minimum maintenance rates under the *Prevention of Cruelty to Animals (Care and Maintenance of Case Property Animals) Rules, 2017*, which may be used only as a reference benchmark to understand national minimum care norms.

AWBI Suggested Minimum Daily Rates (Reference Only)

Class of Animal	Body Weight	Purpose	AWBI Rate (Rs /day)
Dogs & Pets	Up to 10 kg	Daily maintenance & care	Rs 15
	10-25 kg		Rs 30
	25-40 kg		Rs 50
	More than 40 kg		Rs 60

These AWBI rates will NOT be the reimbursement rates under this EOI.
They are reference guidelines only.

1.4.3 DBOT Model – Approved Rate Mechanism (Refined)

Under the **Design–Build–Operate–Transfer (DBOT)** model, the financial structure applicable to this project shall be as follows:

1) Construction and Capital Responsibility

- The NGO/Agency shall design, construct, equip, commission, and maintain the entire dog shelter as per guidelines and land availability at its own cost.
- No capital grant, construction subsidy, or establishment cost shall be paid by BMC.

2) Operation and Maintenance Responsibility

- The NGO shall operate and maintain the DBOT shelter, including feeding, watering, medical care, sanitation, documentation, manpower, and lifetime care of unfit dogs.
- All recurring and operational expenses shall be borne by the NGO.

3) BMC Reimbursement – Per Dog Per Day Rate

- BMC shall reimburse the NGO only on the basis of the Per-Dog-Per-Day rate (all-inclusive) quoted by the NGO and approved by the Competent Authority.
- The L1 rate (among technically qualified NGOs) will be considered for approval.
- Reimbursement shall be strictly post-verification and only after submission of:
 - Veterinary Officer (VO) Certification
 - Admission and attendance records
 - Shelter logs and daily care sheets
 - Digital entries as per BMC’s monitoring system
 - Monthly compliance reports

4) Taxes and Utility Charges

- BMC shall bear the Property Tax charges of the allotted land and any other Land related charges NA Taxes if any.
- The NGO shall **bear all water charges and electricity charges consumed** for shelter operations.
- No reimbursement for utility charges shall be provided by BMC.

Key Financial Conditions

- No separate payment will be made by BMC for:
 - Construction or building development

- Capital equipment or fixtures
- Staff salaries or wages
- Operational overheads
- Medicines, consumables, feed, or infrastructure maintenance
- All such costs must be fully absorbed within the single Per-Dog-Per-Day rate quoted by the NGO.

Commencement of Reimbursement

- Reimbursement shall begin only after:
 - The shelter is completely constructed by the NGO,
 - Commissioned with full facilities,
 - Jointly inspected by BMC officials, and
 - Formally approved for operation by BMC.

No payment shall accrue for any period prior to the date of commissioning approval.

1.4.4 Flexibility of BMC to Approve or Modify Rates

BMC retains the right to:

- Approve the L1 rate
- Seek justification or negotiation if required
- Revise the reimbursement structure based on:
 - Urban operational costs
 - Local shelter infrastructure requirements
 - Veterinary and consumable costs
 - Supreme Court SOP implementation obligations
 - Sustainability of long-term operations

This ensures that the rate approved by BMC is:

- Realistic
- Sustainable
- Operationally viable
- Reflective of actual DBOT responsibilities

A) Work Consists of the Following.

1. BMC shall catch, transport, and deliver stray dogs to the designated DBOT Shelter Facility using its own manpower, dog squads, and vehicles.
 - Dogs shall be delivered only at the location specified by the Designated Veterinary Officer (VO).
2. Upon formal handover at the shelter gate, the NGO/Contractor shall assume full responsibility for the dog, including:

- Intake documentation and shelter admission
 - Tagging / (microchipping as applicable)
 - Feeding, watering, and kennel placement
 - Medical examination and treatment
 - Maintaining hygiene, records, and shelter standards
 - Providing lifetime care dogs.
3. The NGO/Contractor shall quote only a Per-Dog-Per-Day Shelter Management Rate, which must include:
- Food, water, bedding
 - Veterinary treatment & medicines
 - Operation of kennels & infrastructure
 - Manpower, cleaners, caretakers
 - Data entry, documentation, digital reporting
 - Lifetime care of dogs

B) Reimbursement by BMC

Under the DBOT model:

- BMC will reimburse the **NGO** based on the L1 Per-Dog-Per-Day rate quoted and approved by the Competent Authority.
- Reimbursement shall continue until the natural death of the dog or as per the protocol approved by BMC ABC Monitoring Committee.

Reimbursement is subject to mandatory submission of:

- Veterinary Health Certificate issued by the designated BMC VO
- Admission records (date/time of intake, origin location)
- Daily care sheets (feeding, water, cleaning, medication)
- Shelter registers, attendance sheets, dog movement logs
- GPS-tagged photographs / digital entries in BMC's mobile application

Reimbursement will follow:

- ABC Rules 2023
- AWBI SOP (07.11.2025)
- Government of Maharashtra circulars
- BMC ABC Monitoring Committee resolutions

No reimbursement shall be made without VO certification.

C) Feeding and Watering Requirements

The NGO/Contractor must ensure the following:

a) Adequate Quantity of Species-Appropriate Feed

- Nutritionally balanced feed appropriate to age, size, health, and physiological needs
- Minimum twice-daily feeding, with additional meals as prescribed by shelter veterinarian
- Special diets for sick, injured, lactating, geriatric, post-operative dogs

b) Continuous Availability of Clean Drinking Water

- 24×7 potable water access
- Daily cleaning/disinfection of water bowls and troughs
- Water stations placed in shaded, easily accessible areas

c) Hygienic and Safe Kennel Environment

- Kennels kept clean, dry, ventilated, and infection-free
- Daily cleaning and periodic disinfection using approved disinfectants
- Safe handling to prevent injury, stress, or cruelty
- Shelter maintained strictly as per AWBI Minimum Shelter Standards

D) Instructions:

1. All shelter operations shall be carried out scientifically, systematically, and in strict adherence to AWBI Guidelines, ABC Rules 2023, and the Supreme Court SOP.
2. All work must be executed under the supervision of qualified veterinary professionals and trained shelter staff deployed by the Contractor/NGO.
3. BMC shall not be responsible for any accident, injury, dispute, or damage arising during operations inside the DBOT shelter.
4. Any attempt to manipulate dog numbers, inflate mortality, fabricate records, or misrepresent data shall constitute fraud and shall lead to:
 - Immediate termination of contract
 - Penalties and blacklisting
 - Criminal action under applicable laws
5. NGOs must maintain all required registers, documents, logs, feeding charts, medical sheets, death records, and movement registers as directed by BMC.
6. NGOs are strictly prohibited from:
 - Selling, transferring, exchanging, relocating, or disposing of dogs

- Sending dogs to any third party without written approval of BMC
7. Daily reporting to BMC shall include:
 - Health status updates
 - Movement logs
 - GPS-tagged intake/post-op/lifetime records
 - Updated digital tracking
 8. Transport vehicles used by NGOs (if any) must be:
 - Clean, disinfected, and maintained
 - Fitted with AWBI-approved crates
 - Operated by trained dog handlers
 9. The Contractor/NGO is responsible for the safety, health, and protection of all workers deployed inside the shelter.
 10. A Monthly Work Programme must be prepared and submitted to:
 - Dog Control Officer
 - Concerned BMC Veterinary Officer
 11. Unauthorized deviations will attract penalties.
 12. **Records & Reporting Requirements:**
 - i. All activities must be reported in prescribed formats.
 - ii. Bills shall be submitted only after VO verification.
 - iii. Monthly reports must be submitted in duplicate.
 - iv. Records must be produced to authorities on demand.
 13. **Work Verification:**
 - VO / Assistant / Dy. General Manager (Veterinary Health) may inspect at any time.
 - Payments will be linked to performance and compliance.
 - NGOs must use the **designated mobile application** to upload GPS-tagged photographs, logs, and digital records.
 - NGOs must provide smartphones to relevant staff for mandatory digital reporting.

1.5 Schedule of Events

Date of EOI Display	23.04.2026
Date of Pre Bid meeting	30.04.2026 at 11.00 am in Deonar Abattoir office.
Date of Submission of EOI	On or before 13.05.2026
Date of Opening of EOI	On or after 15.05.2026

1.6 Selection Method

The Brihanmumbai Municipal Corporation (BMC) invites **Expression of Interest (EOI)** from eligible and AWBI-registered Animal Welfare Organizations (NGOs) for Design-Build-Operate-Transfer (DBOT) development and management of a dog capacity Animal Shelter & ABC Centre at At (1) P/N-1257.5 sq.m, (2) M/E-8411.5 sq.m, (3) Malvani-30000 Sq.m, including feeding, watering, treatment, documentation, reporting, and lifetime care of stray dogs delivered by BMC.

This EOI represents the first stage of the selection process. Eligible NGOs shall submit:

- Documents requested in Clause 2.0 (Pre-Qualification Criteria)
- Documentary evidence supporting their experience, technical capability, and financial strength
- Certificates, registrations, work orders, completion letters, and other required proofs

Only those organizations that meet the Pre-Qualification (PQ) Criteria shall be shortlisted for the next stage of evaluation based on:

- Shelter DBOT capability
- Technical qualifications
- Operational capacity
- Financial viability
- Proposed Per-Dog-Per-Day rate (L1 basis) as per DBOT terms

BMC reserves the right to verify all documentation, conduct inspections, and seek clarifications before shortlisting.

2.0 Pre-Qualification Criteria

Only applicants meeting all of the following PQ Criteria shall be considered eligible for further evaluation:

2.1 Legal Status & Registration

1. The applicant shall be a Non-Government Animal Welfare Organization (NGO), Trust, Section-8 Company, or SPCA Institution registered under the applicable Acts of India.
2. The NGO must be registered with the Animal Welfare Board of India (AWBI) and must comply with the Prevention of Cruelty to Animals Rules, including ABC Rules 2023 and relevant AWBI guidelines.

2.2 Experience Criteria

3. The NGO must have a minimum of 3 years' experience (or as approved by BMC) in any of the following areas:

- Dog shelter management
- ABC operations and post-operative care
- Veterinary hospital/clinic management
- Rescue, rehabilitation, and long-term care of animals

Note: Since this is a DBOT model, tie-up shelters are not allowed. The NGO must demonstrate capability to build and operate its own shelter facility as per BMC's DBOT requirements.

2.3 Financial Strength

The NGO shall submit Income Tax Returns (ITR), audited statements, and balance sheets for the last three financial years, demonstrating financial capacity to:

- Construct the shelter infrastructure under DBOT
- Operate and maintain the shelter sustainably

2.4 Integrity & Compliance

- a. The NGO must submit an undertaking confirming that it has not been blacklisted by any Government, Semi-Government, Local Body, or Public Sector Undertaking in India.
- b. The NGO must submit an undertaking confirming that:
 - i. It shall build and operate the shelter under DBOT on BMC's land.
 - ii. It has no history of animal cruelty, misuse of government funds, or violation of ABC Rules or AWBI norms.

2.5 Organizational Capacity

The NGO must provide documentary proof of:

- Available veterinary staff and para-veterinary manpower
- Administrative and operational experience
- Ability to maintain digital records, GPS-tagged reporting, and compliance with SOP
- Availability of shelter designs, operational plans, or DBOT capability

2.6 Authorization & Legal Signatory

The NGO shall submit:

- Authorization letter/Board Resolution empowering the signatory to submit the EOI
- In case of partnership firms or societies: attested authorization from the governing body

2.7 Mandatory Documents to be Uploaded

- AWBI registration certificate
- PAN, GST (if applicable)
- Trust/Society/Section-8 registration
- Audited balance sheet + ITR for last 3 years
- Experience certificates/work completion letters
- Undertaking (no blacklisting, DBOT acceptance, SOP compliance)
- Organizational structure and manpower details

3.0 Evaluation Criteria – DBOT Dog Shelter & Lifetime Care EOI

Participants who meet all Pre-Qualification (PQ) criteria shall be evaluated further based on a 100-mark Technical Evaluation System designed specifically for DBOT projects.

Technical Evaluation Committee

1. Deputy Municipal Commissioner (Special), BMC
2. General Manager (V.H.D. & Deonar Abattoir), BMC
3. Deputy General Manager (V.H.D. & Deonar Abattoir), BMC
4. Assistant Engineer (Deonar Abattoir), BMC
5. Accounts Officer, Deonar Abattoir, BMC

Applicants must secure **minimum 60 out of 100 marks** to qualify for final selection.

A. Summary Evaluation Table

Nos	Evaluation Criteria	Maximum Score	Score Obtained
1	Experience in Dog Welfare / ABC / Veterinary Operations	40	
2	Technical Capability to Execute DBOT Shelter (Design–Build–Operate)	40	
3	Financial Strength & Economic Capacity	20	
4	Total	100	

Minimum qualifying score: 60 marks

B. Detailed DBOT-Based Marking Structure

1. Experience in Dog Welfare / ABC / Veterinary Operations – (40 Marks)

Experience considered must relate to:

- Stray dog sheltering
- ABC sterilization
- Vaccination
- Feeding & daily care
- Veterinary treatment
- Lifetime care of dogs
- Operating animal hospitals or shelters

Experience Range	Marks
Less than 1 year	0
1 to 3 years	10
3 to 5 years	20
5 to 10 years	30
More than 10 years	40

Documentary Proof Required: Work orders, experience certificates, ABC records, photos, VO letters, or AWBI registration evidence.

2. Technical Capability for DBOT Shelter Development – (40 Marks)

(Shelter ownership is NOT required since shelter will be constructed under DBOT.)

Marks will be awarded based on the NGO's capability to **Design, Build, Operate, and Maintain** a new shelter according to AWBI/Supreme Court norms.

A. Infrastructure & Design Capability (15 Marks)

- Past experience designing or managing shelters
- Availability of architects/engineers
- Concept plan or approach for dog DBOT Shelter as per AWBI guidelines.
- Understanding of AWBI standards

Capability Level	Marks
Basic (concept only)	5
Moderate (concept + prior small shelter work)	10
Advanced (detailed approach + prior large facility work)	15

B. Operational Capability (15 Marks)

Ability to operate a large-capacity shelter, including:

- Veterinary manpower
- Caretakers & handlers
- Documentation systems
- Hygiene & sanitation protocols
- Compliance with SOP

Capability Level	Marks
Limited manpower & systems	5
Moderate manpower + basic systems	10
Strong manpower + digital systems	15

C. Compliance, Monitoring & Digital Readiness (10 Marks)

Ability to:

- Maintain digital registers
- Submit GPS-tagged data
- Comply with ABC Rules 2023
- Implement Supreme Court SOP
- Facilitate inspections

Compliance Level	Marks
Basic	4
Moderate	7

Compliance Level	Marks
Fully digital & compliant	10

3. Financial & Economic Strength – (20 Marks)

Financial stability is essential because the NGO must self-fund construction under DBOT.

Annual Turnover Range (Average of last 3 years)	Marks
Up to Rs 25 lakhs	5
Rs 25–50 lakhs	10
Rs 50 lakhs – Rs 1 crore	15
More than Rs 1 crore	20

Proof required:

- Audited Balance Sheets
- ITR of last 3 years
- CA-certified turnover certificate

C. Additional Notes

1. Experience with cattle pounds, gaushalas, or animal farms **will not be counted** unless it includes dog-specific welfare or veterinary care.
2. Marks will be granted **only on the basis of valid documentary proof**.
3. DBOT evaluation focuses on **capacity to build & operate**, not existing shelter size.
4. The Evaluation Committee may conduct verification visits, interviews, or technical presentations.
5. Any false document, misrepresentation, or concealment of facts shall result in:
 - Rejection of proposal
 - Blacklisting
 - Legal action as per BMC norms

4. Instructions to Participants

4.1 Authorized Signatory

For the purpose of this EOI, the term “**Applicant**” shall refer to the organization submitting the EOI and the individual who has signed the EOI documents and forms on behalf of the organization.

The Applicant must be represented by a **duly Authorized Signatory**, empowered through a valid **Authorization Letter / Board Resolution / Power of Attorney**, authorizing the individual to:

- Sign all EOI forms and documents
- Provide clarifications, additional documents, and correspondence
- Represent the Applicant during the EOI evaluation process
- Enter into agreements or undertakings as may be required by BMC

The Authorization Certificate shall be submitted along with the EOI documents.

All forms, annexures, declarations, certificates, and supporting documents must be **signed and stamped** by the Authorized Signatory.

Any corrections, overwriting, or alterations in the submitted documents shall be **authenticated with the signature and stamp** of the Authorized Signatory; otherwise, such changes shall not be considered valid.

All communication, clarification replies, and subsequent correspondence received from the Applicant shall, as far as possible, be **signed and endorsed by the same Authorized Signatory** for consistency of representation.

4.2 Submission of EOI

The Expression of Interest along with required documents shall be submitted Electronically at the Mahatender Portal only, with citing subject as Expression of Interest (EOI) from Non-Government Animal Welfare Organizations (NGOs) / SPCA Institutions interested Empanelment of Agencies / NGOs for Shelter Management, Sterilization, Vaccination and Lifetime Care of Stray Dogs in BMC premises for the period of 3 years of BMC Veterinary Department.

The Expression of Interests shall be received on or before.

- a) B.M.C. reserves the right to reject any or all the EOIs without assigning any reasons thereof.

4.3 Documents to accompany EOI: The applications shall be complete with the following documents:

A. Mandatory Administrative Documents

1. Letter of Authorization / Board Resolution empowering the signatory to submit the EOI on behalf of the organization.
2. Signed and stamped copy of the entire EOI document, confirming acceptance of all terms and conditions under the DBOT model.
3. Expression of Interest – Form I
4. Pre-Qualification Criteria Compliance Statement – Form II
5. Details of Experience in Dog Welfare / ABC / Shelter Operations – Form III
6. Organization Details & Contact Information – Form IV
7. Affidavit / Self-Declaration – Form V, confirming:
 - No blacklisting
 - No animal cruelty violations
 - Acceptance of DBOT conditions
 - Compliance with Supreme Court SOP and ABC Rules 2023

B. Technical Capability Documents (DBOT-Specific Mandatory Requirements)

8. **DBOT Shelter Development Capability Documents**, including:
 - Concept plan or preliminary layout for 1000-dog shelter
 - Approach note for design, construction, and operation
 - Timeline and implementation plan
 - List of technical professionals (architects/engineers) proposed for DBOT work
9. **Veterinary & Operational Capability Documents**, including:
 - List of veterinarians, para-vets, handlers, caretakers
 - Proof of past veterinary/ABC operations
 - Details of rescue, rehabilitation, or previous shelter operations
10. **Digital Compliance & Monitoring Capability**, including:
 - Ability to upload GPS-tagged photographs
 - Experience using mobile applications / portals
 - Sample formats of daily logs, medical sheets, or reporting systems

C. Legal & Registration Documents

11. AWBI Registration Certificate (mandatory)
12. Proof of Registration of NGO / Trust / Section-8 Company / SPCA
13. PAN, Aadhar of authorized person, and GST certificate (if applicable)

D. Financial Documents (DBOT Requirement – NGO Must Self-Fund Construction)

14. Audited Balance Sheets and Income Tax Returns for the last three financial years
15. CA-certified Turnover Certificate
16. Proof of funding capacity or financial stability to execute DBOT shelter project

E. Project Experience & Supporting Evidence

18. Work orders, completion letters, experience certificates related to:
 - Dog shelter management
 - ABC operations
 - Veterinary services
 - Rehabilitation/rescue
 - Feeding and long-term care programs
19. Photographs or documentary evidence of past projects (if any).
20. Any awards, recognitions, or government empanelments (optional).

G. Submission Method

The complete EOI along with all supporting documents must be submitted through the **MahaTender Portal**, with all documents uploaded in PDF format.

1. Letter of Authorization.
2. Each page of the EOI document duly signed by the authorized person.
3. Expression of Interest in Form – I.
4. Pre-Qualification Criteria in Form-II
5. Details of experience in welfare of stray dogs handling Information in Form-III
6. Details about participant in Form-IV.
7. Affidavit or Self declaration in Form –V.
8. Additional supporting documents in accordance with Evaluation Criteria mentioned in Clause 1.7.
9. Any other information applicant likes to provide to substantiate their claims.

The entire EOI along with supporting documents shall be submitted through Physically only at Deonar Abattoir address given above OR Submit the ONLINE Mahatender portal.

4.4 Amendment to EOI

At any time prior to the **last date for submission of proposals**, the Brihanmumbai Municipal Corporation (B.M.C.) may, for any reason—whether on its own initiative or in response to a clarification requested by a prospective participant—**modify, amend, or supplement** the provisions, terms, conditions, or requirements of this EOI document.

Such amendments may include, but are not limited to:

- Clarifications
- Corrections
- Additions or deletions
- Changes in scope or conditions
- Extension of submission deadlines

B.M.C., at its sole discretion, may **extend the last date** for submission of proposals and/or issue revised instructions to allow prospective participants reasonable time to incorporate such amendments in their submissions.

All amendments, corrigenda, addenda, and official communications related to this EOI shall be uploaded in the B.M.C. website.

Participants are required to regularly visit the B.M.C. website and remain updated on any changes prior to submitting their Expression of Interest.

Prospective NGOs/Organizations are also encouraged to visit the **Deonar Abattoir – VHD Office** for clarification of the scope of work and for obtaining field-level details, if required.

Any queries, doubts, or requests for clarification regarding the terms and conditions of this EOI may be submitted through the following official email IDs:

- **gm.deonar@mcgm.gov.in**
- **ae02maint.deonar@mcgm.gov.in**

Responses to such queries shall be provided in due course. No oral communication or informal clarification shall be considered official or binding on B.M.C.

4.5 Preliminary examination for the applications

- a) B.M.C. shall examine the applications to determine whether they are complete, whether the documents have been signed as indicated in this document, whether all Forms as asked have been filled in properly, whether applications are generally in order and all information as indicated under various clauses have been furnished.
- b) B.M.C. reserves the right to waive minor deviations in the proposal application if they do not materially affect the capability of the participant to perform the assignment.
- c) Prior to detailed evaluation formalities, B.M.C. shall determine the substantial responsiveness of each application to the Invitation documents. A substantially responsive proposal is one, which conforms to all the terms and conditions of the Invitation document without any material deviation. A material deviation is one, which limits in any way responsibilities and liabilities of the participant or

any right of the employer as required in this document. B.M.C. may waive any minor non-conformity in an application, which does not constitute material deviation. Non-responsiveness shall run the risk of rejection.

- d) The evaluation shall be carried out on the basis of data available in the application documents received in the first instance. However, B.M.C. reserves the right to call for such clarifications confined in scope to the contents of the application, should such a clarification become necessary for proper judgment in evaluation.

4.6 Evaluation

The procedure of evaluation of the applications is indicated below:

- a) B.M.C. has specified the pre-qualification criteria (Clause 2.0) in the EOI document. The applicant shall submit the proposals in the same sequence indicating the pre-qualification criteria on each certificate.
- b) Only the Participants, who meet the Pre Qualification Criteria, will be evaluated for selection as per Evaluation Criteria mentioned in Clause 2.1.
- c) Participants, who score at least 50 marks in the Evaluation, shall be considered for short listing.

4.7 Rejection of EOI

The application is liable to be rejected if:

- a) Not in prescribed forms and not containing all required details.
- b) Received after the expiry of due date and time.
- c) EOI not accompanied with supporting documents.

4.8 Disclaimer

B.M.C. shall not be responsible for any late receipt of applications for any reasons whatsoever. The applications received late will not be considered.

4.9 Earnest Money Deposit

Mode of Payment:- Earnest Money Deposit shall be payable as per following details:

1	Amount of EMD	Rs. 25,000/-
2	Mode of EMD	Online Method on Mahatender Portal.
3	Time limit	Online Method on Mahatender Portal as per rule.

No exemption for payment of E.M.D. will be granted to any bidders.

Forfeiture of EMD:-

EMD of a tenderer/ bidder shall be forfeited, if any tenderer/ bidder withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender. Further, if the successful tenderer/ bidder fails to furnish the required performance security within the specified period, its EMD shall be forfeited. The 10% amount from the EMD of the non responsive bidder shall be forfeited. In EOI procedure, if the bidder who have not submitted the requisite If successful bidder back foot or refuse to work, his 100 % of EMD shall be • For the default 100% of EMD will be forfeited. •documents while submission of EOI following action will be initiated. forfeited and proceeding of blacklisting of firm shall be initiated.

Terms and Conditions

- 1) The expenditure on the personnel, vehicles, equipments, materials, etc to conduct the said activities shall be borne by the Organization / Agency.
- 2) The Stray dogs are to be transported as per Animal Transportation Rule, 1978 and amendment in Motor Vehicle Rules,1989 (a s per 2015).
- 3) The said work shall be carried out under the supervision of skilled and qualified persons, in a scientifically approved manner.
- 4) Organization / Agency is expected to carry out the work in such a manner as to not cause any damage to public property on account of negligence or otherwise.
- 5) The said work should be carried out within a period of 3 year.
- 6) Organization / Agency during the contract period shall work under the direct control and supervision of the General Manager, Veterinary Health Department & Deonar Abattoir.
- 7) B.M.C or its officers shall be entitled to inspect or supervise the said work at any given time.
- 8) Successful participant will have to submit an indemnity bond to B.M.C.
- 9) In case of any disputes arising, the same shall be referred to the Municipal Commissioner whose decision shall be final and binding on both parties.
- 10)The contract agreement will be made between successful participant and B.M.C. for period of 3 year. It should be registered with Registrar along with Stamp Duty & Registration fee.
- 11)All charges and expenses of the agreement including stamp duty and Registration charges shall be borne and paid by the Organization / Agency.

Legal + Stationary Charges: (As per applicable circular)

Successful participants shall pay the Legal Charges +Stationary charges as per latest Circular. (No. 26206 date 31.08.2023)

As revised from time to time by **BMC Legal Department** or as per the **latest Government Circular** in force at the time of contract execution.

Contract Value			Legal+ Stationery Charges			
Up to	Rs.	50,000/-				Nil
from	Rs.	50,001/-	To	Rs.	1,00,000/-	Rs. 6920/-
from	Rs.	1,00,001/-	To	Rs.	3,00,000/-	Rs. 11420/-
from	Rs.	3,00,001/-	To	Rs.	5,00,000/-	Rs. 13720/-
from	Rs.	5,00,001/-	To	Rs.	10,00,000/-	Rs. 15970/-
from	Rs.	10,00,001/-	To	Rs.	20,00,000/-	Rs. 18230/-
from	Rs.	20,00,001/-	To	Rs.	40,00,000/-	Rs. 20530/-
from	Rs.	40,00,001	To	Rs.	1,00,00,000 /-	Rs. 22800/-

The tenderers are requested to note that stationary charges as given in the table above will be recovered from the successful tenderer for supply of requisite prescribed forms for preparing certificate bills in respect of the work.

F. Stamp Duty: (As per applicable circular)

It shall be incumbent on the successful tenderer to pay stamp duty on the contract.

i. As per the provision made in Article 63, Schedule I of Bombay Stamp Act 1958, stamp duty is payable for “works contract” that is to say, a contract for works and labour or services involving transfer of property in goods (whether as goods or in some other form) in its execution and includes a sub-contract, as under :

a)	Where the amount or value set forth in such contract does not exceed rupees Five lakh.	Five Hundred rupees stamp duty
(b)	Above 5 lakh up to Rs 10 Lakh	Rs 500 +0.3% on the amount above Rs. 5 Lakhs (Max 25 Lakhs)
	Where it exceeds rupees 10 lakh	Rs 500 +0.3% on the amount above Rs. 5 Lakhs (Max 25 Lakhs)
(c)	Stamp Duty on BG	Bank guarantee: As per article 54 read with 40(b) of stamp duty act, stamp duty of 0.5% will be applicable to the all bank guarantee submitted also which are required to be renewed after expiry of time period.

ii. The successful bidder shall enter into a contract agreement with M.C.G.M. within 30 days from the date of issue of Work Order and the same should be adjudicated for payment of Stamp Duty by the successful bidder.

iii. Further shortfall if any, in amount of stamp duty paid as against prescribed amount for the documents executed in Mumbai City & Mumbai Suburban District be recovered from the

concerned work Empanelled NGO's and to deposit the deficit or unpaid Stamp Duty and penalty by two separate Demand Draft or Pay Order in favor of "Superintendent of Stamp, Mumbai" within 15 days from intimation thereof.

iv. All legal charges and incidental expenses in this respect shall be borne and paid by the successful tenderer.

5. Formats for Submission

FORM – I

Expression of Interest (EOI) Submission Letter

(On NGO's Letterhead)

To,
The General Manager,
Deonar Abattoir,
Opp. Govandi Railway Station,
Govandi (West), Mumbai – 400043.

Subject: **Submission of Expression of Interest (EOI) for DBOT Development and Operation of Dog Shelter & ABC Centre at At (1) P/N-1257.5 sq.m, (2) M/E-8411.5 sq.m, (3) Malvani-30000 Sq.m**

Sir,

We, the undersigned, hereby submit our Expression of Interest (EOI) for participating in the **Design-Build-Operate-Transfer (DBOT)** development and management of the proposed **Animal Shelter & ABC Centre** at At (1) P/N-1257.5 sq.m, (2) M/E-8411.5 sq.m, (3) Malvani-30000 Sq.m, as per the terms, conditions, guidelines, and eligibility criteria specified in the EOI document.

We confirm that:

1. We have read and understood the entire EOI document, including all clauses, annexures, formats, and conditions.
2. We hereby unconditionally accept all terms and conditions of the EOI, including DBOT obligations.
3. All information submitted by us is true, complete, and supported by relevant documents.
4. We agree to bear all costs related to design, construction, operation, and maintenance of the DBOT shelter.
5. We understand that BMC reserves the exclusive right to accept or reject any or all proposals without assigning any reason.

We request you to kindly consider our application for further evaluation.

Authorized Signatory:

Name: _____

Designation: _____

Organization: _____

Seal: _____

Date: _____

FORM - II

Pre-Qualification (PQ) Criteria Compliance Statement

PQ Criteria	Requirement as per EOI	Document Attached (Yes/No)	Page No.
1. AWBI Registration	Mandatory		
2. NGO/Trust/Section-8/SPCA Registration	Mandatory		
3. Minimum 3 years' experience in dog welfare/ABC/shelter operations	Mandatory		
4. Audited Financial Statements (Last 3 years)	Mandatory		
5. No Blacklisting Undertaking	Mandatory		
6. DBOT Capability Undertaking	Mandatory		
7. Veterinary & operational manpower details	Mandatory		
8. Authorized Signatory Letter	Mandatory		

We hereby certify that all PQ criteria are fully complied with.

Authorized Signatory:

Name: _____

Seal & Signature

Date: _____

FORM - III

Details of Experience in Dog Welfare / ABC / Shelter Operations

A. Organization Experience Summary

Nature of Work	Organization for which work was done	Period	No. of Dogs Managed	Supporting Documents
ABC Surgery				Work Order / Completion Certificate
Vaccination Programs				
Dog Shelter Operations				
Lifetime Care / Rehabilitation				
Veterinary Services				

B. Provide Supporting Documents

- Work Orders
- Completion Certificates
- Photographs
- Veterinarian certificates
- ABC registers (if applicable)

Authorized Signatory:

Name: _____

Seal & Signature

Date: _____

FORM - IV

Details of Applicant Organization

1. Name of NGO / Trust / SPCA / Section-8 Company:
2. Registered Address:
3. Communication Address:
4. Phone:
5. Email:
6. Website (if any):
7. Registration Type: NGO / Trust / SPCA / Section-8
8. Registration Number & Date:
9. AWBI Registration Number:
10. PAN No.:
11. GST No. (if applicable):
12. Name of Authorized Signatory:
13. Designation:
14. Mobile Number:
15. Key Management Personnel:
16. Details of Veterinarians Employed/Contracted:
17. Details of Operational Staff (caretakers, handlers, cleaners):
18. Financial Turnover (Last 3 Years):
19. Bank Details: (for communication only – not for payments at EOI stage)

Authorized Signatory:

Name: _____

Seal & Signature

Date: _____

FORM – V

Self-Declaration / Affidavit

(On Rs. 100 Stamp Paper – Notarized)

To,
The General Manager,
Deonar Abattoir, BMC.

Subject: Self-Declaration for Compliance with DBOT, ABC Rules 2023, Supreme Court SOP & No Blacklisting

I/We, _____,
authorized signatory of _____ (Name of NGO/Trust/SPCA), do hereby
solemnly affirm and declare that:

1. Our organization is **not blacklisted** by any Central/State Government, Local Body, PSU, or statutory authority in India.
2. Our organization has **never been involved in animal cruelty**, misuse of government funds, or violation of ABC Rules or AWBI Guidelines.
3. We fully understand and accept the **DBOT model**, including:
 - Construction of 1000-dog shelter at our own cost
 - Operation & maintenance responsibilities
 - Per-dog-per-day reimbursement mechanism
4. We hereby undertake to comply with:
 - **ABC Rules 2023**
 - **SOP issued by the Hon'ble Supreme Court in Suo Motu WP (C) No. 5/2025 (dated 07.11.2025)**
 - **AWBI Guidelines**
 - **Government of Maharashtra Circulars**
 - **BMC norms and directions**
5. All documents submitted by us in the EOI application are true, accurate, and authentic.

If any information is found false or misleading, BMC reserves the right to reject our application, terminate empanelment, blacklist our organization, and take legal action.

Deponent:

Name: _____

Designation: _____

Organization Seal

Notary Seal & Signature

FORM - VI

Commercial Packet

BRIHANMUMBAI MUNICIPAL CORPORATION

VETERINARY HEALTH DEPARTMENT & DEONAR ABATTOIR

Subject: Invitation for Expression of Interest Selection of AWBI-Registered NGO for Design-Build-Operate-Transfer (DBOT) Development & O&M of Dog Capacity Animal Shelter, ABC Centre & Lifetime Care Facility at BMC, Mumbai

Schedule of Quantities (SOQ) and Rates

All bidders must quote a SINGLE all-inclusive Per Dog Per Day Rate

(this rate shall include sheltering, feeding, watering, veterinary care, treatment, sanitation, record-keeping, manpower, consumables, utilities, and lifetime care responsibilities).

Sr. No.	Description of Item	Unit	Estimated Qty (Monthly / As required)	Rate (Rs.) to be Quoted by NGO	Amount (Rs.)
1	Sheltering, Feeding, Watering, Veterinary Care, Medical Treatment, Sanitation, Digital Reporting & Lifetime Care of Stray Dogs delivered by BMC. (All O&M components included — infrastructure built by NGO under DBOT) at available place only. (1) P/N-1257.5 sq.m, (2) M/E-8411.5 sq.m, (3) Malvani-30000 Sq.m OR any other places	Per Dog Per Day	As per admission	To be Filled ONLINE	To be Filled ONLINE

Important Notes for BOQ

1. Single Composite Rate

The NGO must quote a **single all-inclusive Per-Dog-Per-Day rate**, covering:

- All manpower (caretakers, handlers, vets, admin staff)
- Food, water, medicines, vaccines, consumables
- Hygiene, cleaning, bedding, disinfection
- Record-keeping, documentation, digital reporting (GPS/photo logs)
- Utilities: **Electricity & Water (paid by NGO)**
- PPE, safety gear, tonics, supplements
- Routine veterinary care & emergency medical treatment
- Operation & Maintenance of all DBOT-constructed infrastructure
- **Lifetime care** of dogs
- **No additional payment shall be made for any operation, manpower, or consumable.**

2. GST Clause

The NGO shall quote the rate inclusive / exclusive of GST, clearly mentioning GST %, as per prevailing law.

3. BMC Responsibilities

- Catching & delivery of dogs to the shelter
- Property tax of BMC-owned land

4. NGO Responsibilities

- Water & electricity charges
- All O&M after admission

7. Rate Validity

The quoted rate shall remain valid for the **entire concession period** under the DBOT agreement, unless revised or renegotiated by BMC due to policy changes or SOP amendments.