



MUNICIPAL CORPORATION OF DELHI

Operation, Management and Maintenance of Public Toilets (180 Nos.) in seven zones (i.e. Shahdara South Zone, Shahdara North Zone, Rohini Zone, Civil Line Zone, Karol Bagh Zone, City SP Zone & Keshavpuram Zone) under jurisdiction of Municipal Corporation of Delhi.

1. DISCLAIMER.....	3
2. Notice Inviting Tender.....	4
3. General Terms of References (ToR)and Conditions.....	6
4. Letter of Commencement of Work.....	6
5. Taxes.....	7
6. Signing of Contract/Agreement.....	7
7. Period of the Work.....	7
8. Acceptance/ Rejection of Bid/ Tender.....	5
9. Forfeiture of Earnest Money.....	8
10.Safety Measures for Deployed Staff.....	8
11.Right/Title of Interest.....	8
12. Insurance.....	8
13. Indemnify.....	8
14. Labour Laws.....	9
15. Terms of Payment of Wages.....	9
16. Payment On Account of Increase/Decrease in wages.....	9
17. Selection Process.....	10
18. Payment Terms.....	10
19. Eligibility Criteria.....	11
20. Bid Evaluation Criteria.....	14
21. Opening of bids	15
22. Award of Work.....	16
23. Tendering Procedure and Schedule.....	16
24. Termination.....	20
25. Force Majeure	22
26. Dispute Resolution.....	24
27. Scope of Work.....	24
28. Performance based Penalty Framework.....	31
29. Fraud and Corrupt Practices	32
30. Governing Law and Jurisdiction.....	33
31. Interpretation.....	34
32. Annexure 1	35
33. Annexure 1(A).....	36
34. Annexure 2.....	42
35. Annexure 3.....	43
36. Annexure 4(A)	44
37. Annexure 4(B)	45
38. Annexure 4(C).....	46
39. Annexure 5	47
40. Annexure 6.....	48
41. List of PTs.....	49

DISCLAIMER

The information contained in this Request for Proposal (“RFP”) document or subsequently provided to Bidder(s), whether verbally or in documentary or any other form, by or on behalf of the Municipal Corporation of Delhi or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this RFP document and such other terms and conditions subject to which such information is provided.

This RFP document is neither an agreement nor an offer by Municipal Corporation of Delhi to the prospective Bidders or any other person. This RFP document does not purport to contain all the information that each Bidder may require. RFP document may not be appropriate for all persons, and it is not possible for Municipal Corporation of Delhi, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP document. The statements and information contained in this RFP document may not be complete, accurate, adequate, or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the statements and information contained in this RFP document and obtain independent advice from appropriate sources.

Information provided in this RFP document to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. Municipal Corporation of Delhi accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

Municipal Corporation of Delhi, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder, under any law, statute, rules or regulations, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP document or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of this RFP document and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP document or arising in any way with short- listing of Bidder(s) for participation in the Selection Process.

Municipal Corporation of Delhi also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP document.

Municipal Corporation of Delhi may, in its absolute discretion but without being under any obligation to do so, update, amend or supplement the information or assessment contained in this RFP document. The issue of this RFP document does not imply that Municipal Corporation of Delhi is bound to short-list Bidders for next stage of the Selection Process. Municipal Corporation of Delhi reserves the right to reject all or any of the Proposals without assigning any reasons whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, with any demonstrations or presentations which may be required by Municipal Corporation of Delhi or any other costs incurred in connection with or relating to its Proposal. All such costs and expenses will remain with the Bidder and Municipal Corporation of Delhi shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by an Bidder in preparation or submission of the Proposal, regardless of the conduct or outcome of the Selection Process.

MUNICIPAL CORPORATION OF DELHI
OFFICE OF THE EXECUTIVE ENGINEER [DEMS]-I
10TH FLOOR; E1 BLOCK; DR. S.P.M. CIVIC CENTRE;
MINTO ROAD; NEW DELHI-110002

No. E.E.[DEMS]-I/TC/2026-27/NIT NO.01

Dated: 12.05.2026

NOTICE INVITING TENDER

The Executive Engineer (DEMS)-I, on behalf of Commissioner, MCD invites two bid tender (Technical bid & Financial Bid) through e-tendering system from the experienced agencies/organizations in the form of a registered NGOs, proprietorship/partnership firms, companies registered under Companies Act, , who essentially fulfill requisite "Eligibility Criteria", for the mentioned work. Non-submission of authenticated proof for the same shall lead to rejection of Bid summarily. The date for application for sales of tender & opening schedule are as under:-

Issue of Tender Document	14/05/2026
Pre-bid Meeting	29/05/2026 at 15:00 Hrs
Last date of Download/ Purchase of Tender Document	09/06/2026 upto 14.55 Hrs
Last date of submission of bid	09/06/2026 upto 15.00 Hrs.
Opening of Technical Bid	10/06/2026 Upto 15.05 Hrs
Opening of Financial Bid	To be informed after the evaluation of Technical Bid

S. No.	Name of work	Head of A/c	Estimat ed Amt. (Apx.)	Quantity	Earnest Money (Rs.)	Tender Cost (Rs.)	Period of Contract	Validity of rates
01.	Operation, Management & Maintenance and maintenance of Public Toilets (180 Nos.) in Seven zones (i.e. Shahdara South Zone, Shahdara North Zone , Rohini Zone, Civil Line Zone, Karol Bagh Zone, City SP Zone & Keshavpuram Zone) under jurisdiction of Municipal Corporation of Delhi.	XL-V-A(i)	34.55 Crores	One Job	44.55 Lakh	10000/- + GST	36 Months	5 Months

A pre-bid meeting with the prospective bidders shall be held on **29/05/2026 at 15:00 hours** in the 6th floor Conference Room, E-1 block, Dr. S.P.M Civic Centre, New Delhi-110002. The bidder are expected to submit their queries till 29.05.2026 at 14:00 hrs either through E-mail (eedemshq1@gmail.com)/ in hard copy addressed to Ex. Engineer (DEMS)HQ-I,MCD at given Email id/ address and refer the prebid meeting. The clarifications / addendum issued in response to the pre-bid queries or otherwise shall form part of the bidding document and shall prevail over the existing stipulation in the tender documents. No further notification / press publicity shall be given to this clarification / addendum. However, the same shall be uploaded on website <http://etenders.gov.in/eprocure/app>.

The Techno-Commercial bid will be opened in the office of Ex. Engineer (DEMS)-I, MCD, 10th Floor, Dr. SPM Civic Centre, Minto Road, New Delhi-110002 in the presence of the tenderers, if any. Time & date of opening of financial bid shall be fixed and intimated to the qualifying tenderers in Techno-Commercial Bid. The tender cost and earnest money shall be submitted by online on e-tender portal and necessary receipt of submit in technical bid. In case of negotiations the validity period will be counted from the date of negotiation In case of holiday/holiday declared, the tenders will be opened on the next working day.

Eligibility Criteria

- A. **Company Profile:** The Bidder can be a Private Limited Company, LLPs, Partnership firms, Proprietorship Firms, Trusts, NGOs, Non-Profit Organizations, and Societies, which shall be in operations for a period of at least five (5) years as on published date of RFP.(In case of Joint venture terms and conditions of Annexure 1(A) to be follow.

- B. **Company Financial Profile:** The minimum average Annual Turnover of the Bidder for the last three financial years should not be less than **Rs 1036.56 Lakhs**. ,i.e. 30% of the estimated annual cost of the work put to the tender. The Bidder should submit the Average Annual Turnover of last three financial years (2023-24, 2024-25 and 2025-26) duly certified by a Chartered Accountant.
The bidder should not have incurred any loss (profit after tax should be positive) in more than two years during available last five consecutive balance sheets (standalone financial statement), duly certified and audited by the Chartered Accountant.
- C. **Company Standings:** The bidder is not declared of ineligibility for corrupt or fraudulent practices or blacklisted by any of the Government agencies and the Bidder should submit an affidavit confirming the same
- D. **Company experience:** Experience of having successfully completed similar works during last 07 years ending 31st march 2026.

Similar nature of works shall mean the work of "Operation, Maintenance of Public Conveniences or Housekeeping work of Public utilities including (at Public places, Railway stations (Onboard or premises), Metro stations, DTC depots, Office premises)".

The Bidder in their own name should have satisfactorily executed the work of similar nature in Semi Govt. / Govt Organizations in India, during last 7 (seven) years ending last day of April-2026 previous to the one in which bids are invited as a prime Agency as mentioned below :

- i. Three similar works each of value not less than 40% of the estimated cost put to tender i.e Rs. **1382.08 Lakhs**
OR
- ii. Two similar Work each of value not less than 60% of the estimated cost of the work i.e. Rs.**2073.12 Lakhs**
OR
- iii. One similar work of value not less than 80% of the estimated cost of the work i.e. Rs. **2764.16 Lakhs**

The department has right to postpone/cancel the NIT without assigning any reason. The date and time of different acts of tendering process may be checked on the MCD website <http://etenders.gov.in/eprocure/app> time to time.

Note:- **The intending bidder must get themselves registered with MCD e-tendering from Website <http://etenders.gov.in/eprocure/app>, 24th floor SPM Civic Centre for participation in the tender.**

Executive Engineer (DEMS)HQ-I

Copy to:

All Concerned

Name of work:- Operation, Management and Maintenance of Public Toilets (180 Nos.) in seven zones (i.e. Shahdara South Zone, Shahdara North Zone, Rohini Zone, Civil Line Zone, Karol Bagh Zone, City SP Zone & Keshavpuram Zone) under jurisdiction of Municipal Corporation of Delhi.

Municipal Corporation of Delhi, (here-in-after referred to as “MCD”) is presently providing Public Toilets (PTs) Facilities in the jurisdiction of the Municipal Corporation of Delhi (MCD). At present, there are approximately **180 PTs** in **Seven Zones (i.e. Shahdara south Zone, Shahdara North Zone, Rohini Zone, Civil Line Zone, KarolBagh, City SP, Keshavpuram Zone)** under the jurisdiction of Municipal Corporation of Delhi (MCD). These are proposed to be operated, managed & maintained through Non- Government Organizations (NGOs)/Firms/Companies/ Joint Venture, meeting eligibility criteria. The intending agencies need to be registered under respective Act/Company Act.

These PTs are proposed to be Operated, Managed & Maintained by the successful bidder for specified period prescribed in the tender document/NIT. The O&M agency shall be paid by Municipal Corporation of Delhi (MCD) for the work of Operation, Management & Maintenance of PTs as per the awarded rate. The operation and maintenance scheme has been implemented by the Municipal Corporation of Delhi to make the city clean and to get rid of the menace of rampant open defecation and as such the concerned O&M agency would be expected to work to that target.

1. General Terms of References (ToR) and Conditions

- 1.1** Public toilets located at 180 locations within the MCD jurisdiction area (list enclosed) shall be proposed to be Operated, Managed & Maintained by selected agency (hereinafter referred to as the “Agency”) for a period of initially three years from the date of signing of the Contract Agreement and one year extension thereafter, subject to approval of Municipal Corporation of Delhi.
- 1.2** The title of the land along with the structure built thereon for public toilet purpose with all fittings & fixtures will continue to remain with Municipal Corporation of Delhi.
- 1.3** The Agency shall clean, maintain and undertake necessary repairs of all toilets for a period of initially three (03) year from the date of signing of the Contract Agreement and one year extension with mutual consent.

2. Letter of Commencement of Work

- 2.1.1** It will be issued by the concerned Nodal Authority/Officer, after deposition of performance guarantee. MCD shall issue Letter of Acceptance (LoA) to the Selected Bidder (L1 bidder) for the O&M work.
- 2.1.2** The Selected Bidder shall be required to send his unconditional acceptance of LoA within **7 (Seven) days** from the date of its issue of LoA.
- 2.1.3** After the acceptance of LoA, authorized representative of the Successful Bidder shall be required to submit the Performance Security in terms of Clause 21.11 and to execute the Contract Agreement within the 15 (Fifteen) days from the date of issue of LoA.
- 2.1.4** MCD shall retain the right to withdraw the LoA in the event of the Selected Bidder’s failure

to accept the LoA and/ or to submit the Performance Bank Guarantee and additional security (if any) and/ or to sign the Contract Agreement within the time limit specified in the above clauses.

- 2.1.5** In the event, MCD exercise its rights as stated above, MCD shall debar the Bidder for a period of One (1) year from participating in any future O&M works with MCD.

3. Taxes

As per the present rules/ laws, no GST is payable on these types of services. In case of any subsequent change in GST laws leading to a GST liability shall be on the part of Municipal Corporation of Delhi. Any claim whatsoever in respect of any other tax/levy/cess etc. payable by the agency shall not be entertained by the Municipal Corporation of Delhi.

4. Signing of Contract/Agreement

The “Agreement” shall be signed/executed between the concerned Nodal Officer/Engineer-in-charge on behalf of Municipal Corporation of Delhi (MCD) referred to as MCD /Authority) and the successful Bidder (O& M agency) (referred to as O&M Agency), within 15 days after the issue of the Letter of Commencement of work.

5. Period of the Work

- 5.1** After issue of Letter of Commencement of Work, the Municipal Corporation of Delhi (MCD) shall hand over the possession of the PTs free from all disputes and encumbrances whatsoever immediately to the O&M Agency. The period of work shall be (03) three year reckoned from first date of handing over of the complexes, extendable for another one year with mutual consent.
- 5.2** These PTs in functional condition shall be handed over by the Municipal Corporation of Delhi (MCD) to the O&M Agency on “as is where basis”. Minor repairs what so ever, shall be done by the O&M Agency at his own cost. No payment on this account shall be reimbursed/entertained by the Municipal Corporation of Delhi (MCD).
- 5.3** The Competent Authority on behalf of Commissioner, Municipal Corporation of Delhi (MCD) reserves himself the right of accepting the whole or any part of the tender/bid and the bidders/ bidders shall be bound to perform the same at the rate quoted. If some PTs are handed over by Municipal Corporation of Delhi (MCD) to the O&M Agency at subsequent dates due to reasons whatsoever, the amount payable to the agency in that event shall be worked out & paid by the department as per the scope of work on proportionate basis.
- 5.4** The number of PTs in a group may increase/decrease over a period of time. The number of PT may vary to the extent of +/- 30% . During contract period, the Municipal Corporation of Delhi (MCD) can assign/include within the scope of work additional PTs falling within its jurisdiction. Accordingly, the increased Maintenance Charges and performance guarantee shall be worked out for that scope of work on proportionate basis.

6. Acceptance/ Rejection of Bid/ Tender

The Competent Authority on behalf of Commissioner, Municipal Corporation of Delhi (MCD) does not bind itself to accept the lowest or any other tender/bid and reserves the authority to reject any or all the tenders/bids received, without assigning any reason. All tenders / bids, in which any of the prescribed condition is not fulfilled by the bidders / bidders, shall be summarily rejected.

7. Forfeiture of Earnest Money

The tender/bid for the works shall remain open for acceptance for a period of one hundred fifty (150) days from the date of opening of Financial Bid. If any Bidder withdraws his tender/ bid before the expiry of said period or issue of letter of acceptance, whichever is earlier, or makes any modifications in the terms and conditions of the tender which are not acceptable to the department, then the Municipal Corporation of Delhi (MCD) shall, without prejudice to any other right or remedy, be at liberty to forfeit 50% of the said earnest money within 7 (Seven) days and forfeit 100% of the said earnest money after 7 (Seven) days as aforesaid. Further, the bidder shall not be allowed to participate in the re-tendering process of the work.

8. Safety Measures for Deployed Staff

The O & M agency shall be fully responsible for safety of labour, working staff & any one deployed at the PTs. Proper safety equipments as per requirement of site shall be provided by the agency & agency shall be fully responsible for any accident and consequential claims etc. Municipal Corporation of Delhi (MCD) shall not be responsible in any manner.

9. Right/Title of Interest

- 9.1** That nothing herein contained shall be construed as of handing over to the successful bidder. Conferring upon the Agency any right, title or interest in respect of the premises. The Agency shall have no right; title of interest in the PTs allotted to him and shall be deemed to have possession thereof, except the permission to use the said site. The possession of the PTs shall continue to rest with Municipal Corporation of Delhi (MCD) for all intents and purposes.
- 9.2** That nothing contained herein shall be deemed or construed by the parties hereto, or by any third party, as creating the relationship of principal and agent or of partnership or of joint venture between the parties hereto or any other relationship, other than the relation of licensor and licensee.

10. Insurance

- 10.1** The Agency shall insure his labour against risk of life for entire period of completion of work with Insurance Company and shall make all necessary payments for the same during the entire duration of execution of the work under reference. The Agency shall produce the policies of the Insurance to the Nodal officer/authority before start of the work and its subsequent renewal during the contract period.
- 10.2** The Agency shall abide by all rules and regulations as per New Labour codes.

11. Indemnify

- 11.1** The Agency shall be liable for and shall also indemnify the Municipal Corporation of Delhi (MCD) against all liabilities, losses, claims, demands, proceedings, damages, costs, charges and expenses and further agrees to defend, indemnify and hold the MCD harmless from any penalty whatsoever in respect of any injury or damage to any property or to personals during the execution of work or by the action of any central or state or local authority for violation by the agency engaged on the work.
- 11.2** No liability against Municipal Corporation of Delhi (MCD) shall be created in respect of any dispute that may arise between the Agency and his employees/ workers and any other person in respect of the liabilities of the Agency. The workman employed by the agency shall be

employee of the agency and there shall be no contract of employment with them in any form with the Municipal Corporation of Delhi (MCD).

12. Labour Laws

- 12.1** The agency shall follow all the rules and regulations abiding under The Code of Wages 2019 ,The Industrial Relations Code 2020,The Occupational Safety, Health & Working Conditions Code 2020, and The Code on Social Security 2020.
- 12.2** No labour below the age of eighteen years (18) shall be employed on the work.

13. Terms of Payment of Wages

- 13.1** The Agency shall pay to labour employed by him either directly or through sub – Agencies, wages not less than fair wages as defined in the CPWD / PWD (Delhi Administration) / Municipal Corporation of Delhi (MCD)Agency’s Labour Regulations.
- 13.2** The agency shall follow all the rules and regulations abiding under The Code of Wages 2019.
- 13.3** The Agency shall pay to labour employed by him either directly or through sub – Agencies, wages not less than fair wages as defined in the CPWD / PWD (Delhi Administration) / Municipal Corporation of Delhi (MCD)Agency’s Labour Codes or as per clause 12.1 mentioned above.
- 13.4** The Agency shall indemnify and keep indemnified Municipal Corporation of Delhi (MCD) against payments to be made under and for the observance of the laws aforesaid and the Delhi Govt. Labour Regulations without prejudice to his right to claim indemnity from his sub-Agency.
- 13.5** The laws aforesaid shall be deemed to be a part of this contract and any breach thereof shall be deemed to be a breach of this contract.

14. Payment On Account of Increase/Decrease in Wages due to Statutory Order(s)

- 14.1** The present quote for the O&M rates per PTs are to be submitted by the prospective bidder on the basis of **Base Minimum Wages as per GNCTD minimum wages**. However actual payment shall be adjusted (increased or decreased) based on the minimum wages notification/applicable rates during the execution of the contract. For the purpose of working out this variation in wages payable shall be taken the minimum of the (i) Minimum staff proposed in the tender document and (ii) Details of the manpower as reflected in the ESI/EPF documents.
- 14.2** During the contract period, no price escalation, other than minimum wages revision, shall be entertained by the Municipal Corporation of Delhi. The escalation on account of increase / revision in wages will be paid to the Agency on actual basis as per circulated rates of the Department.
- 14.3** “If after submission of the tender/ bid, the wages of labour increases as a direct result of the coming into force of any fresh law, or statutory rule or order (but not due to any variation of rate in GST applicable) beyond the wages prevailing at the time of the last stipulated date for receipt of the tenders including extensions, if any, for the work during contract period, then the amount of the contract shall accordingly be varied and provided further that any such increase shall be limited to the wages prevailing at the time of updated stipulated date of completion.
- 14.4** If after submission of the tender, wages of labour as prevailing at the time of last stipulated

date of receipt of tender including extensions, if any, is decreased as a direct result of the coming into force of any fresh law or statutory rules or order (but not due to any changes of rates in any applicable tax/GST, Municipal Corporation of Delhi (MCD) shall in respect of labour engaged on the execution of the work after the date of coming into force of such law statutory rule or order be entitled to deduct from the dues of the Agency, such amount as shall be equivalent to the difference between wages as prevailed at the time of the last stipulated date for receipt of tenders including extensions if any for the work and wages of labour on the coming into force of such law, statutory rule or order. This will be applicable for the entire contract period.

- 14.5** The Agency shall raise invoice per month and submit the same to Municipal Corporation of Delhi (MCD) by 1st of every following month. The Municipal Corporation of Delhi (MCD) shall make all endeavors to make payment to the Agency at the earliest after receipt of the invoice.
- 14.6** Concerned Nodal EE shall call books of account and other relevant documents from the Agency to satisfy himself about reasonability of increase in prices of wages.
- 14.7** The Agency shall, within a reasonable time of his becoming aware of any alteration in the wages of labour, give notice thereof to the concerned Nodal Officer, stating that the same is given pursuant to this condition together with all information relating thereto which he may be in position to supply.” For this purpose, the labour component of the work shall be considered for all labour supplied by the agency as per this clause and duly verified by the concerned EE from relevant documents/book of accounts and this increase/decrease in labour component shall be considered on the minimum daily wages in Rupees of any un-skilled adult male mazdoor, fixed under any law, statutory rule order.
- 14.8** All payments shall be made in Indian Currency by means of an Account Payee Cheque / RTGS etc.
- 14.9** Municipal Corporation of Delhi (MCD) shall be entitled to deduct in accordance with Applicable Law, Income Tax or withholding tax or other deductions (as the case may be), from any payments made to the Agency, and the amount so deducted shall be deemed to be a payment made to the Agency. Municipal Corporation of Delhi (MCD) shall provide a certificate certifying the deduction so made.
- 14.10** No payment shall be made in advance nor any loan from any bank or financial institution recommended on the basis of the order of award of work.
- 14.11** The Financial bids of only technically qualified bids shall be opened on the date and time as decided by the Municipal Corporation of Delhi (MCD).

15. Selection Process

- 15.1** The Bidder shall submit their bid as per prescribed format as Annexed as ‘**Annexure 1**’
- 15.2** The Bidder shall have to bid the amount inclusive of all duties, royalties, levies and taxes except Goods and Services Tax (GST). The MCD shall not be liable for any duties, taxes (except GST), royalties and levies.
- 15.3** The financial Bid of technically qualified bidders will be opened and lowest bidder will be considered for award of work.

16. Payment Terms

- 16.1** MCD shall pay the quoted O&M amount on first come first basis certified by its engineer for

the work done during Operation and Maintenance Period.

- 16.2** The MCD's Engineers shall check the Successful Bidder's monthly statement/bill and certify the amount to be paid to the Agency as per the financial quote given by the Bidder.
- 16.3** Penalties for non-compliance if any, shall be adjusted from the running monthly invoice bill for the final payment by the MCD.
- 16.4** All duties, taxes, royalty and fees that may be levied in accordance with the laws and regulations in force as on the date of payment and on the works undertaken under this Agreement shall be deducted from the running payments. Nothing in this Agreement shall relieve the Successful Bidder/Agency from its responsibility to pay any tax in respect of this Agreement.
- 16.5** The Successful Bidder shall be solely responsible and liable, at his own cost for all maintenance, upkeep and repairs of its entire components up to completion of the O&M Period. The Successful Bidder shall also carry out rectification of defects in the works at its own cost up to completion of O&M Period.

17. Eligibility Criteria

- 17.1** Only those Bidders who meet the following Pre-qualification Criteria are allowed for the participation in the Tender:

S.No.	Type	Pre-Qualification Criteria	Required Documentary Evidence
1.	Company Profile	The Bidder can be a Private Limited Company, LLPs, Partnership firms, Proprietorship Firms, Trusts, NGOs, Non-Profit Organizations, and Societies, which shall be in operations for a period of at least three (3) years as on published date of RFP. (In case of Joint venture terms and conditions of Annexure 1(A) to be follow)	a) Copy of certificate of Incorporation/Registration under the respective Laws/Acts. b) A written undertaking duly signed by the authorized signatory, holding a written power of attorney for this Bid on a stamp paper of relevant value c) The Bidder must have registration certificate(s) and other applicable documents such as PAN, GST etc. d) The Bidder should have EPF Account Number. A copy of recent paid challan must be submitted. e) Bidder should submit information confirming the above as per the Format given in "Annexure-1& 1(A)".
2.	Company Financial Profile	a) The minimum average Annual Turnover of the Bidder for the last three	a) Audited financial statements for last three Financial Years. b) Copy of the statutory

		<p>financial years should not be less than Rs 1036.56 Lakhs, i.e. 30% of the estimated annual cost of the work put to the tender. The Bidder should submit the Average Annual Turnover of last three financial years (2023-24, 2024-25 and 2025-26) duly certified by a Chartered Accountant.</p> <p>b) The bidder should not have incurred any loss (profit after tax should be positive) in more than two years during available last five consecutive balance sheets (standalone financial statement), duly certified and audited by the Chartered Accountant.</p>	<p>auditor's/CA certificate clearly specifying the annual turnover for the specified years.</p> <p>Format given in “Annexure-2”.</p>
3.	Company Standings	<p>The bidder is not declared of ineligibility for corrupt or fraudulent practices or blacklisted by any of the Government agencies and the Bidder should submit an affidavit confirming the same</p>	<p>An affidavit of under taking& certifying by Bidder's /authorized signatory. Format given in “Annexure-3”.</p>
4.	Company experience	<p>Experience of having successfully completed similar works during last 07 years ending 31st march 2026.</p> <p>Similar nature of work shall mean the work of “Operation, Maintenance of Public Conveniences or Housekeeping work of Public utilities including (at Public places, Railway stations (Onboard or premises), Metro stations, DTC</p>	<p>A. List of all works of similar nature successfully completed during the last Five years in “Annexure 4(A)”,</p> <p>B. List of all works of similar nature under execution or awarded in “Annexure 4(B)”,</p> <p>C. Performance Report in “Annexure 4(C)”, issued by the employers concerned not below the rank of Executive Engineer or equivalent like Estate Manager, Project</p>

		<p>depots, Office premises)”. The Bidder in their own name should have satisfactorily executed the work of similar nature in Semi Govt. / Govt Organizations in India, during last 7 (seven) years ending last day of month previous to the one in which bids are invited as a prime Agency.</p> <p>iii. Three similar works each of value not less than 40% of the estimated cost put to tender i.e Rs. 1382.08 Lakhs OR iv. Two similar Work each of value not less than 60% of the estimated cost of the work i.e. Rs.2073.12 Lakhs OR iii. One similar work of value not less than 80% of the estimated cost of the work i.e. Rs. 2764.16 Lakhs</p>	<p>Manager etc. towards successful completion of works. In case of Joint venture consisting of maximum three partners (the lead partner shall have experience to the extent of 50% of total prescribed experience, university premises, airports, hospitals, shopping malls etc.) MCD reserves the rights to contact the competent authority for the specified Work Orders/ Work Completion Certificates.</p>
5		<p>(a) Net Worth OR (b) Banker's Certificate</p>	<p>a) The minimum Net Worth (the “Financial Capacity”) of the Bidder shall Rs 345.52Lakhs i.e. “10% of the estimated cost put to tender” as on 31-03-2026 as certified by the CA. OR b) The bidder shall be required to submit Banker's Certificate</p>

			of the amount equal to “40% of the estimated cost put to tender” i.e. Rs 1382.08 Lakhs . Format given in “Annexure-5”.

- 17.2** The agencies are requested to give correct information contained in these documents and documentary evidence in support of the information at the time of submission of technical bid as per the tender document.

17.3 Technical Evaluation Framework

The technical bids shall be evaluated based on the available documents submitted by the bidder. To assist in the examination, evaluation, and comparison of the bids and qualification of the bidders, the MCD may, at its discretion, ask any bidder for a clarification of its bid. Any clarification submitted by a bidder that is not in response, to a request, by the MCD shall not be considered. If a bidder does not provide clarifications of its bid by the date and time set in request for clarification, its bid may be rejected.

18. Bid Evaluation Criteria

- 18.1** The MCD shall follow two bids system where the technical bid and financial bid shall be evaluated separately.
- 18.2** During the technical evaluation stage, each bidder shall be assigned different marks out of a total 100 marks, as per the criteria schedule specified below:

Criteria for evaluation of the performance of contractors for pre-eligibility :

Sl. No	Particulars	Marks
1	Technical Qualification	50 Marks
(i)	60% marks for minimum eligibility criteria for Clause 17.1 – 4 (i), (ii) and (iii)	30 marks
(ii)	100% marks for twice the minimum eligibility criteria or more for Clause 17.1 – 4 (i), (ii) and (iii)	50 marks
(iii)	In between (i) & (ii) for Clause 17.1 – 4 (i), (ii) and (iii)	on pro-rata basis
2	Financial Qualification	30 Marks
(i)	Average Annual Turnover	25 marks
a.	60% marks for minimum eligibility criteria	15 marks
b.	100% marks for twice the minimum	25 marks

	eligibility criteria or more					
c.	In between (a) & (b) – on pro-rata basis	on pro-rata basis				
(ii)	Banker's Certificate / Net Worth	5 marks				
a.	60% marks for minimum eligibility criteria	3 marks				
b.	100% marks for twice the minimum eligibility criteria or more	5 marks				
c.	In between (a) & (b) – on pro-rata basis	on pro-rata basis				
3	Performance on works (TOR)	20 marks				
	Parameter calculation for points	Score			Max Marks	
	If TOR=	1.00	2.00	3.00	>3.50	20
	(i) Without levy of compensation	20	15	10	10	
	(ii) With levy of compensation	20	5	0	-5	
	(iii) Levy of compensation not decided	20	10	0	0	
	TOR = AT/ST, where AT=Actual Time; ST=Stipulated Time in the Agreement plus (+) justified period of Extension of Time					
Note: Marks for value in between the stages indicated above is to be determined by straight line variation basis.						
Total marks		100 marks				

- (a) It may be noted that Financial Bid shall be opened and reviewed only for such Bidders who score at least 50 (fifty) percent marks in each section and 60 (sixty) percent marks or above in aggregate
- (b) To facilitate evaluation of Bids, the MCD may, at its sole discretion, seek clarifications in writing from any Bidder regarding its Bid.
- (c) Any information contained in the Bid shall not in any way be construed as binding on the Authority, its agents, successors or assigns, but shall be binding against the Bidder if the Project is subsequently awarded to it under the Bidding Process on the basis of such information.
- (d) The Authority reserves the right not to proceed with the Bidding Process at any time without notice or liability and to reject any Bid without assigning any reasons.

19. Opening of bids

- 19.1** The Technical Bid comprising of requisite documents will be opened first including Earnest Money Deposit (EMD).
- 19.2** The bid without submission of EMD Shall be treated as non responsive Bid and will be summarily rejected
- 19.3** The Technical Committee constituted by MCD, for the scrutiny of Technical Bids as per evaluation criteria as mentioned and the financial bid of only technically qualified bidders shall be opened. The date of opening of financial bid shall be intimated by MCD in time.

20. Award of Work

The work will be awarded in favor of lowest bidder whose quoted rate is found lowest and satisfy other criteria after opening of financial bid. Accordingly, the letter of acceptance of tender/ bid shall be issued by the authority to the agency within the validity period.

21. Tendering Procedure and Schedule

21.1 Pre-Bid Meeting

21.1.1 Municipal Corporation of Delhi shall hold a pre-bid meeting with the prospective bidders on specified date and time in the **6th Floor Conference Room, E-I Block, Dr. SPM Civic Centre, Minto Road, New Delhi-110002**. Any prospective Bidder may raise his queries and/or seek clarifications in writing before or during the pre-bid meeting. Any change in the schedule of pre-bid meeting would be communicated on the website only, and intimation to bidders would not be given separately.

21.1.2 The purpose of such meeting is to clarify issues and answer questions on any matter that may be raised at that stage. The MCD may, at his option, give such clarifications as are felt necessary.

21.1.3 Bidders are advised to be specific and post clause wise queries in an unambiguous manner. MCD reserves the right not to respond to vague and frivolous queries.

21.2 Earnest Money

21.2.1 As notified in the NIT/bid notice, the Earnest Money Deposit (EMD) shall be **Rs.44.552 lakhs** and shall be deposited through online mode. The bids without earnest money would not be considered for evaluation. EMD of unsuccessful Bidders shall be returned by the MCD, without any interest, as promptly as possible on acceptance of the Bid of the Successful Bidder or when the Bidding Process is cancelled by the MCD or latest within a week from the date of receipt of bids except in case of forfeiture. The MCD shall not be liable to pay any interest on the EMD so made and the same shall be interest free. Any Bid not accompanied by the EMD shall be rejected by the Authority as non-responsive. The Successful Bidder's EMD shall be returned, without any interest, upon the Bidder signing the Contract Agreement and furnishing the Performance Security in accordance with the provisions thereof.

21.2.2 The EMD shall be forfeited and appropriated by the MCD as compensation and damages payable to the MCD for inter alia, time, cost and effort of the MCD without prejudice to any other right or remedy that may be available to the MCD hereunder or otherwise, under the following conditions:

- a) If a Bidder engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice;
- b) If a Bidder withdraws its Bid after the opening of the Bid;
- c) In case the Successful Bidder, having signed the Contract Agreement, commits any breach thereof prior to furnishing the Performance Security.
- d) In the case of Successful Bidder, if it fails within the specified time limit–
 - i. To sign and return the duplicate copy of LoA as token of acknowledgement,
 - ii. To sign the Contract Agreement and/or

- iii. To furnish the Performance Security within the period prescribed thereof in the LoA/ Contract Agreement.

21.2.3

- 1 (i) If any tenderer withdraws his tender or makes any modification in the terms & conditions of the tender which is not acceptable to the department within 7 days after last date of submission of bids, then the MCD shall without prejudice to any other right or remedy, be at liberty to forfeit 50% of earnest money absolutely irrespective of letter of acceptance for the work is issued or not.
 - (ii) If any tenderer withdraws his tender or makes any modification in the terms & conditions of the tender which is not acceptable to the department after expiry of 7 days after last date of submission of bids, then the MCD shall without prejudice to any other right or remedy, be at liberty to forfeit 100% of the earnest money absolutely irrespective of letter of acceptance for the work is issued or not.
2. If contractor fails to furnish the prescribed performance guarantee within the prescribed period, the earnest money is absolutely forfeited to the Commissioner automatically without any notice.
 3. In case of forfeiture of earnest money as prescribed in Para (1) and (2) above, the bidder shall not be allowed to participate in the re-tendering process of the work.

21.3 Amendment of RFP

- 21.3.1 At any time, prior the deadline for submission of bids, MCD may, for any reason, whether at its own initiative or in response to clarifications requested by a Bidder, modify the RFP through the issuance of Addenda/ corrigendum.
- 21.3.2 The addenda/ modified Bidding Documents (if any) shall be uploaded on website. It will be the responsibility of the Bidders to visit the portal on a regular basis to check for updates on this O&M work and the Bidding Process. MCD shall not entertain any complaint/ grievance from any Bidder regarding the non-receipt of the addenda/ modified Bidding Documents.
- 21.3.3 In order to give the Bidders reasonable time, for taking an addendum /corrigendum into account, or for any other reason, MCD may, at its discretion, extend the Proposal Due Dates.

21.4 Preparation and submission of Proposal

The Bidders shall have to prepare and submit their Bids (both Technical and Financial) online and upload the relevant documents forms as per RFP document. However, for the purpose of examination and review at any stage of the O&M work, the MCD reserves the right to summon the original or truly certified copy of any document submitted by any Bidder in its Bid.

21.5 Technical Proposal

Technical Proposal shall comprise of formats (Annexure 1-5) and requirements given in the RFP as follows :

1. Annexure 1 – Bid Submission / Self Declaration Form
2. Annexure 1(a) – Company profile
3. Annexure 2 - Financial Information
4. Annexure 3 - Declaration for non Debarred
5. Annexure 4(A)- List of all works completed during last five years
6. Annexure 4(B)- List of projects under execution/awarded
7. Annexure 4(C)- Performance report of works
8. Annexure 5 – Banker's Certificate form

All the documents / information enclosed with the Technical Proposals should be self-attested and certified by the Bidder. The Bidder will be debarred/blacklist for participation in the bidding process for the future works of Municipal Corporation of Delhi, for a period minimum of two years from the bid due date of this work, if any document / information is found to be false/fake/untrue before and after acceptance of Bid.

21.6 Financial Bid Proposal

- 21.6.1 Financial Bid of only technically qualified Bidders (shortlisted bidders) shall be opened.
- 21.6.2 The Bidder shall quote the O&M amount it intends to seek from the MCD to be given in the form of Grant of work, during the period of Operation and Maintenance on a monthly basis.
- 21.6.3 Amount of the Financial Bid shall be quoted in figures in prescribed financial bid format “**Annexure 06**”. If any difference in figures found, lower of the two shall be taken as valid and correct.
- 21.6.4 The Bidder shall have to quote O&M amount inclusive of all duties, royalties, levies and taxes.
- 21.6.5 Any space left blank in the bidding sheet, the NIT will be considered as null.
- 21.6.6 Bidders shall furnish the information strictly as per the formats given in Annexure of this RFP, without any ambiguity. MCD shall not be held responsible, if any Bidder fails to provide the information in the prescribed formats resulting in lack of clarity in interpretation and consequential disqualification. All proposals/Bids/offers shall be numbered, signed & stamped on each page by the duly ‘Authorized Signatory’ of the Bidder. All the alterations, omissions, additions, or any other amendments made to the Proposal shall also be initialed.
- 21.6.7 The Bid shall be typed or written in indelible ink and signed by the authorized signatory of the Bidder who shall also initial each page in blue ink. In case of printed and published Documents, only the cover shall be initialed. All the alterations, omissions, additions or any other amendments made to the Bid shall be initialed by the person(s) signing the Bid and shall contain page numbers. Bids submitted by fax, telex, telegram or e-mail shall be

rejected out rightly.

21.7 Bid Securing Declaration

- 21.7.1 The bidder has to sign a O&M work specific Bid Securing Declaration accepting that if the bidder withdraws or modify its bid during the period of validity i.e. not less than 150 (one hundred fifty) days from the bid due date or if the bidder is awarded the contract and fail to sign the contract or to submit a performance security before the deadline defined in the request for bid documents, the bidder will be suspended for participation in the bidding process.
- 21.7.2 All proposals submitted in response to the Request for Proposal Document shall be accompanied by a Bid Securing Declaration as per the format given **Annexure 01** along with its Technical Bid.
- 21.7.3 Any Bid not accompanied with an acceptable Bid Securing Declaration shall be rejected as non- responsive.

21.8 Language and Currency of the Bids

- 21.8.1 The Proposal and all related correspondence and documents shall be written in English language only.
- 21.8.2 The currency for the purpose of the proposal shall be the Indian National Rupee.
- 21.8.3 Any Proposal received by MCD after the due date and time as defined in the RFP, will be liable for rejection.

21.9 Modification and Withdrawal of Proposals

No Proposal shall be modified or withdrawn by the Bidder after the Proposal Due Date.

21.10 Confidentiality

Information relating to the examination, clarification, evaluation and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with the process. MCD will treat all information submitted as part of Bid, in confidence and will require all those who have access to such material to treat the same in confidence. MCD will not divulge any such information unless it is ordered to do so by any Government authority that has the power under law to require its disclosure or due to statutory compliances.

21.11 Performance Guarantee

- 21.11.1 Prior to signing of Contract Agreement, the Successful Bidder has to deposit 5% of the accepted bid amount as performance guarantee for a validity period of 42 months from the date of issue of LOA in the form of Bank Guarantee from Nationalized / Scheduled Bank or in the form of Demand Draft/Bankers cheque issued in favour of Commissioner, MCD.
- 21.11.2 It must be deposited within 07 (Seven) days time period of issuance of LoA, the maximum allowable extension for depositing PG shall be 07 (Seven) days with late fee @0.1% per day of Performance Guarantee. If the successful bidder fails to deposit the required PG

within stipulated time period, then the same shall constitute sufficient grounds for cancellation of the award of work and the bidder will be suspended for participation in the bidding process for the works Municipal Corporation of Delhi, for a period of one year from the bid due date of this work.

- 21.11.3 The Performance Guarantee may also be encashed at the sole discretion of MCD towards any damages/ penalty that may be payable by the Selected Bidder due to default or breach of its obligations, and/or against termination eventualities attributed to the Successful Bidder, under the terms of the Contract Agreement.

21(A). Security Deposit

As per **clause 1(A) of GCC** of CPWD, the person(s) whose tender may be accepted (hereinafter called the contractor) shall permit Government at the time of making any payment to him for work done under the contract to deduct a sum at the rate of 2.5% of the gross amount of each running and final bill till the sum deducted will amount to security deposit of 2.5% of the tendered amount of the work. Such deductions will be made and held by Government by way of Security Deposit unless he/they has/have deposited the amount of Security at the rate mentioned above in the form of Government Securities or fixed deposit receipts. In case a fixed deposit receipt of any Bank is furnished by the contractor to the Government as part of the security deposit and the Bank is unable to make payment against the said fixed deposit receipt, the loss caused thereby shall fall on the contractor and the contractor shall forthwith on demand furnish additional security to the Government to make good the deficit.

All compensations or the other sums of money payable by the contractor under the terms of this contract may be deducted from, or paid by the sale of a sufficient part of his security deposit or from the interest arising there from, or from any sums which may be due to or may become due to the contractor by Government on any account whatsoever and in the event of his Security Deposit being reduced by reason of any such deductions or sale as aforesaid, the contractor shall within 10 days make good in cash or fixed deposit receipt tendered by the State Bank of India or by Scheduled Banks or Government Securities (if deposited for more than 12 months) endorsed in favour of the Engineer-in-Charge, any sum or sums which may have been deducted from, or raised by sale of his security deposit or any part thereof. The security deposit shall be collected from the running bills and the final bill of the contractor at the rates mentioned above.

22. Termination

The agreement shall be deemed terminated in following conditions:

22.1 Default Conditions for Termination

- 22.1.1 Termination on expiry of the agreement: The Agreement shall be deemed to have been automatically terminated on the expiry of the agreement period unless the Authority has exercised its option to extend the agreement in accordance with the provisions, if any, of the agreement.
- 22.1.2 Termination on account of Force Majeure: Either party shall have the right to terminate the

agreement on account of Force Majeure, as set forth in Clause Eight (23).

22.2 Termination due to Event of Default

The failure on the part of the successful bidder to perform any of its obligations or comply with any of the terms of this Bid/ Tender shall constitute an Event of Default on the part of the successful bidder. The events of default as mentioned above may include, inter-alia, the following:

- 22.2.1 the successful bidder has failed to perform any instructions or directives issued by the Authority which it deems proper and necessary to execute the scope of work under the tender;
- 22.2.2 the successful bidder has failed to follow Good Operating Practices in execution of the agreement;
- 22.2.3 the successful bidder has failed to remedy a failure to perform its obligations in accordance with the specifications issued by Authority, despite being served with a default notice which laid down the specific deviance on the part of the successful bidder to comply with any stipulations or standards as laid down by Authority;
- 22.2.4 the successful bidder has failed to conform with any of the specifications as set out in the agreement or has failed to adhere to any amended direction, modification or clarification as issued by Authority and which Authority deems proper and necessary for the execution of the scope of work under this tender
- 22.2.5 there is a proceeding for bankruptcy, insolvency, winding up or there is an appointment of receiver, liquidator, assignee, or similar official against or in relation to the successful bidder;
- 22.2.6 the successful bidder or its team has failed to comply with or is in breach or contravention of any applicable laws;
- 22.2.7 the successful bidder has failed to comply with any terms and conditions of this tender;
- 22.2.8 Misrepresentation of facts at any point of time.
- 22.2.9 In the event of any default by the successful bidder as stated above, Authority will issue a Notice to the bidder in writing setting out specific defaults / deviances / omissions. The successful bidder will need to remedy the default/ deviances / omissions committed within thirty (30) days of the receipt of the notice to the satisfaction of Authority. In case, the successful bidder fails to remedy the default to the satisfaction of Authority, Authority will be entitled to terminate the Agreement in full or in part. Authority will revoke the Performance Security/EMD, provided by the bidder. Authority will not be required to refund any money received from the bidder. Upon termination of the Agreement, the Authority also has the right to debar the Bidder from participating in future works. If the project is terminated, then Authority will take possession of the PTs and no compensation will be paid to the bidder.

22.3 Consequences of Termination

In all cases of termination herein set forth, the obligation of the parties shall be limited to the period up to the date of effective termination. However, notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or for adherence after such termination.

22.4 Payments upon Termination

22.4.1 Termination Payment for Contractor Event of Default

Upon Termination of this Agreement on account of Contractor Event of Default, the MCD shall be entitled to forfeit the Performance Guarantee of the Contractor, security deposit and pay Termination Payment to the Contractor of an amount equal to outstanding Bills/invoices as per **Clause 22.3** hereto. All the payments shall be made after offsetting any amount that may be due from the Bidder to the Authority.

22.4.2 Withdrawal of Termination

Notwithstanding anything inconsistent contained in this agreement, if the Bidder served with the termination Notice cures the underlying event of default to the satisfaction of MCD at any time before the termination occurs, the termination notice shall be withdrawn by the MCD which had issued the same provided that the party in breach shall compensate the MCD for any direct costs/ consequences occasioned by the event of default which caused the issue of termination notice.

22.5 Term and Extension of the Contract

If the delay occurs due to circumstances beyond control of Agency such act of God, strikes, lockouts, fire, accident, defective materials, delay in approvals or any cause whatsoever beyond the reasonable control of Agency, a reasonable extension of time shall be granted by the Authority. In the event, if the above-mentioned is more than One year due to the above-mentioned reasons, then price escalation for the extended period shall be considered as per the GNCTD notified minimum wages of labour.

22.6 Notices

Unless otherwise stated, notices to be given under this Agreement including but not limited to a notice of waiver of any term, breach of any term of this Agreement and termination of this Agreement, shall be in writing and by registered post delivered personally to the Parties at their respective addresses as in the Contract Agreement or such address as may be duly notified by the respective Parties from time to time.

23. Force Majeure

Any of the following events which is beyond the control of the party claiming to be affected thereby ("Affected Party"), and which the Affected Party has been unable to overcome or prevent despite exercise of due care and diligence, and result in Material Adverse Effect shall constitute Force Majeure Event:

- 23.1** Earthquake, flood, inundation and Epidemic and Pandemic like situations; Storm, tempest, hurricane, cyclone, lightning, thunder or other extreme atmospheric disturbances; fire caused by reasons not attributable to the Bidder/Authority or any of the employees, or agents of the Bidder/Authority. Acts of terrorism.
- 23.2** Strikes, Labour disruptions, any other disruptions or public unrest not arising on account of acts of the Bidder/Authority. Action of Government agencies having material adverse effect, including but not limited to: Acts of expropriation compulsory acquisition or take over by any Government Bidder of the PTs or any part thereof. Any judgment or order of a court of competent jurisdiction or statutory authority in India made against the Bidder in any

proceeding, which is non-collusive and duly prosecuted.

- 23.3** Any unlawful, unauthorized or without jurisdiction refusal to issue or to renew or their vocation of any applicable permits, in each case for reason other than the Bidder's breach or failure in complying with the O&M requirements defined in the agreement, applicable laws, applicable permits, any judgment order of any Government Bidder or of any agreement by which the Bidder as the case may be is bound.
- 23.4** Early termination of this agreement by Authority for reason of national emergency or national security. war, hostilities (whether declared or not), invasion, act of foreign enemy, rebellion, riots, weapon conflict or military actions, civil war, ionizing radiation, contamination by radioactivity from nuclear fuel, any nuclear waste, radioactive toxic explosion, volcanic Eruptions. Strikes, work to rule actions, go slow or similar labour difficulty in the city as a whole and not specific to the work.
- 23.5** Any resistance from the citizens or any other groups not allowing to operate the PTs stipulated in the Bid/ tender.
- 23.6** Change in Law, which shall mean the occurrence or coming into force of any of the following, of any of the following, after the agreement signing:
- a) the enactment of any new Indian law including laws related to environment/emission/discharge standards;
 - b) the repeal, modification or re-enactment of any existing Indian law;
 - c) a change in the interpretation or application of any Indian law by a court of record;
- 23.7** Force Majeure shall not apply in the following circumstances and events:
- (i) Un-availability, late delivery of the spares, machineries, materials consumables for the work on account of change in cost, delay in manufacture;
 - (ii) A delay in performance of any other Bidder or employee so the Bidder;
 - (iii) Non-performance of machinery resulting from wear and tear and not maintained in time.
 - (iv) Non-performance on account of failure to comply with any law so find are late to the work.
 - (v) Neither Authority nor the Bidder shall be considered in default or in contractual breach to the extent that performance of obligations is prevented by a Force Majeure Event which arises after the date of issue for order.
- 23.8** Upon occurrence of an event considered by the Bidder to constitute Force Majeure and which may affect performance of his obligations, he shall promptly notify Authority's representative, and shall endeavor to continue to perform his obligations as far as reasonably practicable. The Bidder shall also notify Authority's representative of any proposals, including any reasonable alternative means for performance, but shall not affect such proposals, without the consent of Authority's representative.
- 23.9** Upon occurrence of any event considered by Authority to constitute Force Majeure, and which may affect performance of Authority's obligations, he shall promptly notify the Bidder and the Bidder's representative, and shall endeavor to continue to perform his obligations as far as reasonably practicable. Authority shall also notify the Bidder of any proposals with the objectives of completing the works and mitigating any increased cost to Authority and the Bidder.

24. Dispute Resolution

Any dispute, difference or controversy of whatever nature, howsoever, arising under or out of or in relation to this Agreement (including its interpretation) between the Parties, may be raised by either Party by giving a written notice to the other Party (the "Dispute"), which shall contain:

- i. a description of the Dispute;
- ii. the grounds for such Dispute;
- iii. and all documents in support of its claim.

The Dispute shall be attempted to be resolved amicably in accordance with the conciliation procedure, set forth below:

The Parties agree to use their best efforts for resolving all Disputes arising under or in respect of this Agreement promptly, equitably and in good faith, and further agree to provide each other with reasonable access during normal business hours to all records, information and data pertaining to any Dispute.

In the event of any Dispute, between the Parties, either Party may require such Dispute to be referred to the Dispute Resolution Board (DRB) of the department consisting of 03 members having Chief Engineer of MCD, One nominated member by Department and One Authorised Member of Concerned agency for amicable settlement, and upon such reference, the said persons shall meet no later than 30 (thirty) business days from the date of reference to discuss and attempt to amicably resolve the Dispute. In case the disputes are not settled amicably, then the same shall be settled through court of law, which shall be located in the territorial jurisdiction of NCT of Delhi.

25. Scope of Work

The O&M agency shall operate, maintain and manage all the PTs covered under scope of work as per the terms and conditions set forth here-in. They shall deploy maintenance staff such as Safai Karamcharies /Cleaning staff and other Supervisory staff as necessary for smooth operation, management and maintenance of the PTs, to the satisfaction of the Municipal Corporation of Delhi.

- 25.1 The PTs under the scope of work can be combination of Pucca Structures/ Semi-Pucca Structures/ Prefabricated Structures/Cubicles/ Mobile Toilet Vans (MTVs).
- 25.2 The Agency shall maintain the cleanliness around the complex upto the extent of 10 meters. The Agency shall also ensure that the premises up to the aforesaid extent, is litter free and urination free.
- 25.3 The Agency shall prepare weekly roster of deployed staff, prompt repairs required, cleanliness shifts etc
- 25.4 These PTs shall be kept operational in two shifts of 8 hours for total **16 hours (from 6:00AM to 10:00PM)** of the day, 365 days of the year. Security & safety of women/children users shall be ensured by the agency. The Complexes and their surroundings shall be kept lit properly during night hours to keep them free from incidents of eve-teasing/ theft etc.

- 25.5** The O&M Agency shall be responsible for daily cleanliness of the facility before and after every use to maintain hygiene throughout the day and mopping on hourly basis in gents and ladies' section of each PT. The GPS enabled with dated and time photographs / video of the cleaned public toilets are to be submitted to the Sanitation Superintendent / Nodal officer at 07.00 AM, 9.00 AM, 11.00 AM, 4.00 PM & 8.00 PM.
- 25.6** The perspective bidders are required to inspect the PT sites before participating in the tender as the same shall be handed over 'as is where is basis'. Maintenance / minor repairs whatsoever required to make the PT functional shall be done by the second party at its own cost i.e. Agency. Nothing on this account shall be reimbursed by the MCD i.e. first party.
- 25.7** Minor repair work will be done by agency which includes – day to day maintenance of toilets including prompt repairs of pot holes in flooring, dampness in wall/ceiling, repair/replacement of sanitary fittings (i/c Taps & WCs/ Urinals)/signages/other fixtures etc, clearance of sewer-line blockage & to prevent/rectify leakage from terrace. Minor repairs of doors, water storage tanks, flushing cisterns, etc. shall be done promptly by the maintaining agency at own cost including replacement of WC seats, Urinal's doors, flushing cisterns.
- 25.8** All the Major repair work which includes – Structural repairs, Replacement of slab/Roof , Outer and inner wall construction etc. will be done by Department.
- 25.9** To prevent any encroachments or any unauthorized use of the facility/PTs during the period of the contract, the agency shall be solely and severely responsible.
- 25.10** The agency shall not permit the users to litter cigarettes/bidi butts, spitting of Pan/Ghutka Masala etc. inside the complexes. Prescribed Signage's as per direction of Engineer-in-charge shall be put up at conspicuous places inside the complexes to desist the visitors/users from such evils.
- 25.11** The agency shall ensure that there will be no drinking of alcohol by anyone inside PTs.
- 25.12** The agency shall deploy ladies staff in every pink toilet under the jurisdiction of MCD.
- 25.13** The agency shall provide suitable Nos. of dustbins both in Gents and ladies sections of the complexes as per SBM Guidelines. However, separate dustbin for disposal of sanitary napkins shall be provided in ladies section at appropriate place.
- 25.14** The Agency shall follow all guidelines of SBM Strictly issued time to time.
- 25.15** The Agency shall be responsible for security and maintenance of all fittings, fixtures, sanitary, water supply and electric installations handed over to them by the Municipal Corporation of Delhi (MCD). These fittings and installations shall be handed over back by the agency to the Municipal Corporation of Delhi (MCD) in the same condition on termination of their contract, except normal wear & tear.
- 25.16** The O&M agency shall motivate and educate the public/users through publicity and promotional activities for using the toilet complexes. All IEC activities to be done.
- 25.17** The Agency shall engage at least one person per shift (with proper dress code to every worker engaged) of eight hours for every unit of Public Toilet for cleaning and washing the unit round the clock, including public holidays to carry out the following Sanitation works.
- 25.18** The Agency shall deploy an online based attendance system for daily attendance of manpower deployed at each Public Toilet. The same shall be integrated to IT server of MCD for real time accessibility and monitoring for MCD officers.

- 25.19 The agency shall make sure that there will be surveillance of PTs by installing CCTVs.
- 25.20 The works of periodical nature like, white washing, color washing, distempering, painting, which are covered under repair works will be under taken by O&M Agency as per periodicity of various items of repair.
- 25.21 Daily washing 3 times with water and phenol/toilet cleaner in such a way that no damages occur to the toilet.
- 25.22 Sweeping up to 10 mtrs around the structure and sprinkling of disinfectant mixture.
- 25.23 Removal of solid waste in and out of premises.
- 25.24 **The PTs shall be cleaned keeping in mind Manual Scavenging Act. According to act-** “No person, local authority or any agency shall, from such date as the State Government may notify, which shall not be later than one year from the date of commencement of this Act, engage or employ, either directly or indirectly, any person for hazardous cleaning of a sewer or a septic tank”.
- 25.25 Custodian duty (protecting the structure against damage and misuse) and to prevent open urination surrounding the unit.
- 25.26 The agency shall also undertake the operation & maintenance of physically handicapped section in PTs, if available, with all the parameters as mentioned in this scope of work
- 25.27 Carryout Cleaning, Sweeping, and Mopping/Wiping of the floors every 2 hours or as and when found necessary in order to keep the dry and hygienic condition at all times in a day irrespective of the holidays.
- 25.28 The agency shall ensure the desludging of septic tanks or de-clogging of sewer lines on regular basis through authorized de-sludgers of DJB.
- 25.29 The MCD reserves the rights to change the time of opening and closing.
- 25.30 Thorough cleaning of all toilets using the required standard detergent sprayers with ISI mark and putting naphthalene balls and air purifier in all urinals, wash basins and WC area.
- 25.31 The W.C., Urinals, toilet floor area, passage and surroundings etc, should be kept clean & hygienic.
- 25.32 To ensure that proper and effective cleanliness and sanitation is maintained in the toilet bowls, urinals, wash basins and keep them stain free. Keep toilets well-ventilated. Any mechanical ventilation system used should be cleaned and serviced regularly.
- 25.33 The surroundings areas are to be kept cleaned at all times. The litter bins should not be overflowing at any time and disposal of garbage to be arranged, as required.
- 25.34 Leakages insanitary pipes & fittings should be checked and repaired immediately, then and there to prevent wastage of water and damage to the civil structure.
- 25.35 Cleaning of any choking's in the drainages, manholes etc, Removal of beehives and cobwebs / honey webs from the toilet and its premises.
- 25.36 The bidder shall also be responsible for pest control in the Toilet and shall carryout sprays etc. minimum once in a week. The insecticides and pesticides should be sufficient enough to take care of Mosquitoes, Cockroach, rats etc. the insecticides and pesticides sprayed should bear of ISI mark and in case the pest control is ineffective the bidder shall have to carry out operation more than once in a week.

- 25.37** The bidder must employ adult labour only. Employment of child labour will lead to legal action against agency. The successful bidder shall engage only such workers, whose antecedents have been thoroughly verified, including character and police verification and other formalities.
- 25.38** Proper register / records for the jobs carried out on daily, weekly, fortnightly and monthly basis will be maintained by the Supervisor of the bidder and will be countersigned by the Corporation officials at regular intervals and finally at the end of each month.
- 25.39** Proper drainage is to be maintained and no accumulation of water, liquid etc. is to be allowed at any time.
- 25.40** The lighting arrangement at the Toilet Blocks is to be functional at all times. Electrical safety is to be ensured for users as well as staff.
- 25.41** Electricity (from the power DISCOM)/Water connection either from DJB or tank) has been provided at the entire public toilet Complexes. The Successful bidder shall be liable to pay monthly Electricity and Water Supply Bills of all Toilet units which is generated by respective agencies like DJB, power DISCOM.
- 25.42** That the Agency shall abide by all rules, regulations, orders and instructions that the Municipal Corporation of Delhi (MCD) from time to time may issue or adopt or for the case, protection and administration of the PTs and the general welfare and comfort of all connected persons.
- 25.43** If there is any damage in toilet equipments i.e., Sanitary equipments, Electrical Equipments and Machineries, the Successful bidder shall also responsible for its replacement and install the new equipments of the same makes
- 25.44** All structural members, sanitary fittings, electrical fittings etc. are to be inspected and maintained in good condition as per Good Industry Practices.
- 25.45** Each Toilet block should be adequately staffed during the operating hours. The staff provided at the Toilet Blocks should be literate and courteous toward the users and assist handicapped and old age users.
- 25.46** The flower plants and shrubs are to be maintained and watered regularly and the wasters to be disposed off.
- 25.47** Security of all assets to be ensured by the staff posted at all Toilet Blocks.
- 25.48** Schedule more frequent cleaning during peak hours. See recommendations below on the frequency of cleaning
- 25.49** The bidder shall provide identity cards to the personnel deployed at the utilities carrying the photograph of the personnel and personal information as to name, DOB, age and Identification mark etc.
- 25.50** The service provider shall ensure proper conduct of his personnel at the utility premises, and enforce prohibition of consumption of alcoholic drinks, pan, smoking, loitering without work.
- 25.51** The bidder shall be responsible for compliance of all statutory provisions relating to Minimum Wages, Provident Fund, and Employees State Insurance etc. in respect of the persons deployed by it in this office. The payment particulars of Service Tax, EPF, ESI etc of previous month may be submitted along with the current month bill.
- 25.52** Bidder shall also be liable for depositing all taxes, levies, Cess etc. on account of service

rendered by it to the concerned tax collection authorities from time to time as per extant rules and regulations on the matter.

- 25.53** The bidder shall maintain all statutory registers under the applicable Law. The agency shall produce the same, on demand, to the concerned authority of this office or any other authority under Law.
- 25.54** The Tax Deduction at Source (T.D.S.) shall be deducted as per the provisions of Income Tax Department, as amended from time to time and a certificate to this effect shall be provided to the agency by this office.
- 25.55** In case, the Bidder fails to comply with any statutory / taxation liability under appropriate law and as a result there of this office is put to any loss / obligation, monetary or otherwise. This office shall be entitled to get itself reimbursed out of the outstanding bills or the Performance Guarantee Deposit of the agency, to the extent of the loss or obligation in monetary terms.
- 25.56** Necessary renovation works shall be carried out in the Public Conveniences as and when the need arises with prior intimation/permission from the corporation.
- 25.57** The Agency will designate representatives /supervisor who shall personally visit the public toilets regularly twice a day to keep watch over the performance of the workers employed by him.
- 25.58** The Agency shall carryout the work by engaging men and equipment and provide the disinfectants and implements for cleaning and arrange for sufficient water supply at the urinal/ Toilets for Cleaning.
- 25.59** The following implements/disinfectants shall be supplied by the Agency to the staff engaged by them.
- a) Cleaning Brooms
 - b) Sweeping brooms
 - c) Coir brush
 - d) Scraping Sheet
 - e) Bamboo Basket
 - f) Containers
 - g) Bamboo Reapers
 - h) Buckets and Mug
 - i) Sponge piece
 - j) Liquid Washing Soap
 - k) Identity Card for staff
 - l) Toilet cleaner/Phenols
 - m) Bleaching powder and lime powder
- 25.60** The authorized representative of the Municipal Corporation of Delhi will supervise the work from time to time and point out any unsatisfactory service rendered by the Agency and shall be entitled to give suggestions as may be considered necessary and the Agency shall be bound to carry out the instruction(s) for improvement of the work.
- 25.61** The Department reserves the right to appoint a Third-Party Monitoring Agency for independent inspection, monitoring and performance assessment of the public toilet units covered under this contract. Such monitoring may be carried out through digital platforms, AI-enabled inspection tools, Mobile applications, CCTV-based analytics, IoT devices, or any

other technology deemed appropriate by the Department.

- 25.62** The Contractor shall fully cooperate with the Third-Party Monitoring Agency and shall provide all necessary operational data, access to premises, records, manpower deployment details, and other information required for monitoring, verification, and audit of services.”
- 25.63** In the event of unsatisfactory service, negligence or slackness is found in carrying out the work or instruction(s) by the Agency, the penalties shall be imposed by Municipal Corporation of Delhi during the final payment or shall call for the explanation and terminate the contract, if there is no improvement even after repeated instructions. The MCD shall reserve the right to take over the site at any instance if it is found that the agency is not able to maintain sanitation and hygiene of the Public Toilets (PTs).
- 25.64** The Agency shall ensure that the labour engaged by him to carry out the work shall not claim any right whatsoever against the Municipal Corporation of Delhi by virtue of service rendered under this contract and shall not hamper the work by resorting to demonstration, agitation etc.
- 25.65** The Agency shall be held responsible for all or any of the act done by the staff/workers and shall be alone responsible for the payment of wages or any loss or damage caused by them during the course of service or work undertaken and shall also be responsible and be liable for payment of any compensation under workmen compensation Act. The Municipal Corporation of Delhi will not be liable for any such event whatsoever.
- 25.66** That Agency shall not engage child labour and shall agree and permit the workers to avail weekly off. Providing weekly off or any leave for that matter, shall not relive the Agency from its obligation to maintain the Public Toilets as per the standards expected under this RFP/Agreement.
- 25.67** The Agency should make available Duty Roster, Suggestion Box and Complaint Register within the premises of the Public Toilets for users.
- 25.68** The agency shall erect at least 01 signboard with details (location, zone name, ward no., contact details of supervisor & area Sanitary inspector and signage) about the Public Toilet in Local language, Hindi and English of a size not less than 4ft*2ft each, adjacent to the main entrance in a manner that is ordinary visible to any person using such entrance.
- 25.69** White-washing/distempering/painting on periodicity basis (As given in the table below), up-gradation including minor repairs in the PTs as per requirement shall be carried out by the agency at its own cost.

S.No.	Description of item	Periodicity	Responsibility
1.	White washing/colour washing/Distempering	Half yearly(preferably before Swacch Sarvekshan)	O & M agency
3	Painting doors and windows	Half yearly(preferably before Swacch Sarvekshan)	O & M agency
4	Painting external surface with water proofing cement paint	Half yearly(preferably before Swacch Sarvekshan)	O & M agency

5	Cleaning and disinfecting of water storage/distribution tanks. Water main	Two months or as per site requirement	O & M agency
6	De-silting of manholes /gali chamber /inspection chamber and flushing of building sewer	Two months or as per site requirement	O & M agency
7	De-silting of storm water drains	Two months or as per site requirement	O & M agency
8	Cleaning electrical installations, fan etc.	Fortnightly	O & M agency
9	Collection of water sample for physical , chemical and bacteriological analysis of water	Monthly	O & M agency
10	Replacement of damaged/defective fixtures	Immediate as per requirements	O & M agency
12.	De-silting/cleaning of sewer line, septic tanks if available in any PTs as per DJB's guidelines.	Two months or as per site requirement	O & M agency

- 25.70** The agency shall provide all the safety equipment to the workers involved in operation & maintenance of toilets as per prevailing laws and guidelines
- 25.71** The Agency shall not sublease or assign any part or portion of the work or the whole on the basis of the commission to others. If such conduct or action is found and brought to the notice of commissioner MCD, the Municipal Corporation of Delhi is entitled to cancel the contract.
- 25.72** The Municipal Corporation of Delhi has the authority either to suspend or to cancel the contract when it is not desirable to continue the contract at any point of time due to non-satisfactory performance.
- 25.73** The Municipal Corporation of Delhi also reserves the right to alter, modify, change or remove any of the conditions mentioned in the agreement, with prior notice to the Agency.
- 25.74** That the Agency shall be responsible for all damage or loss of property due to the reasons for which he or his servants are directly responsible for all damage or losses of property due the reasons for which he or his servants are directly responsible and shall be liable to make good any loss or damage that may be sustained by the Municipal Corporation of Delhi (MCD) except those due to normal, wear and tear or such as are caused by storm, earthquake or any other natural calamities beyond his control. The decision of the Municipal Corporation of Delhi (MCD) in regard to the extent and quantum of compensation, if any to be paid to it shall be final and binding upon the agency and shall not be called in question.
- 25.75** That the licensee shall ensure that there are no unlawful activities in the premises during his operating hours by any of the licensee employees, agents etc. In case of any breach, the license shall be cancelled.
- 25.76** That Licensee shall not commit or suffer to be committed any public or private nuisance or any other act or things which may disturb the peaceful environment and enjoyment of occupants of nearby premise
- 25.77** No advertisement rights in any manner whatsoever shall be allowed to display by the agency.
- 25.78** No user charge will be collected by the agency. The service provided by the agency will be on **“Free to use Basis”**.The Agency shall also display banner at every location of PTs regarding the same.

25.79 Agency will deploy 01 supervisor for every 20 Pts and there will be a Nodal officer deployed to supervise the whole work/project.

25.80 Agency will engage Two(02) service vehicles consisting of cleaning items and minor repair materials.

26. Performance based Penalty Framework

Sl.	Performance Indicator	Service Standard	Penalty
Operational Availability			
1	Toilet closed during operational hours with Intimation/permission.	Open daily from 6:00AM to 10:00 PM, all 365 days	No payment for affected PT/PTs for the closure period.
2	Seat closure due to agency's fault	Zero tolerance	If closure exceeds 3 days: 100 per WC per day from Day-1 of default
3	Unauthorized closure of PT	PT found closed without approval	No payment of affected PT/PTs as well as penalty of Rs. 1,000 per incident per PT
4	Non- deployment of required manpower in each PT unit and submission of online report as required by MCD by 7.00 AM	Zero Tolerance	No payment for affected PT unit per day (whereas affected means that a particular PT unit has not being deployed with required manpower)
5	Non availability of manpower as per deployment submitted	Manpower found absentee at the site/PT during working hour	No payment for affected PT penalty of Rs. 1000 per PT
Cleanliness & Hygiene			
5	Daily cleaning & hygiene	Clean, hygienic, odor-free at all times	1st default: 1,000/day/PT
			2nd default: 2,000/day/PT
			3rd default: 3,000/day/PT
			4th default: 5,000/day/PT
			5th default in a month: Contract termination
6	Hourly mopping	Mandatory	1,000 per missed instance
7	Non-submission of GPS-enabled photographs/videos	As per prescribed schedule (submission of report after cleaning on daily basis on either mobile app/ Email id/ whatsapp group)	Rs.500 per missed submission
Consumables & User Facilities			
8	Soap/handwash availability	Continuous & free	Rs.500 per deficiency per day
9	Mug availability	One mug per WC	Rs.500 per deficiency per day
10	Sanitary napkin disposal bin	Mandatory in ladies section	Rs.1,000 per deficiency per day
11	Dustbins (general &	Adequate & functional	Rs.500 per deficiency per day

	sanitary)		
Maintenance & Repairs			
12	Minor repairs (taps, cisterns, leakage, fittings)	Rectify within 3 hours	Rs.5,000/ PT till rectified
13	Replacement of missing fixtures	Immediate replacement	Rs.2,000/day/PT till rectified
14	Sewer/septic tank blockage	No overflow or functional failure	Rs.2,000/day/PT till rectified
Utilities & Statutory Compliance			
15	Non-payment of utilities (such as Electricity & water bill payment etc.)	Timely payment of bills with proof	No bill release without proof
16	Non-compliance with labour laws (ESI/EPF/wages)	Full statutory compliance	Recovery of amount + risk of contract termination
Safety, Security & Misuse			
17	Charging users	Toilets to be free of charge	Immediate termination
18	Misuse of water/electricity/premises	Only for PT operations	Termination + damage recovery
19	Unlawful / nuisance activity	Zero tolerance	Cancellation / Termination of Contract

- i. The Penalty for Non-Compliance shall be calculated on the basis of inspection carried out by zonal officers of MCD on daily or weekly basis as well as submission of reports/intimation as mentioned above.
- ii. The Penalty for Non-Compliance shall be deducted from the monthly running bill. If the penalty exceeds 15% of the monthly bill the contract may be liable to be terminated.

27. Fraud and Corrupt Practices

27.1 The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Bidding Process and subsequent to the issue of the LOA and during the subsistence of the Contract Agreement. Notwithstanding anything to the contrary contained herein, or in the LOA or the Contract Agreement, the Authority or Authority shall reject a Bid, withdraw the LOA, or terminate the Contract Agreement, as the case may be, without being liable in any manner whatsoever to the Bidder or Agency, as the case may be, if it determines that the Bidder or Agency, as the case may be, has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in the Bidding Process. In such an event, the Authority shall forfeit and appropriate the Bid Security or Performance Security, as the case may be, as mutually agreed genuine pre-estimated compensation and damages payable to the Authority towards, inter alia, time, cost and effort of the Authority, without prejudice to any other right or remedy that may be available to the Authority hereunder or otherwise.

- 27.2** Without prejudice to the rights of the Authority under sub-clause 27.1 hereinabove and the rights and remedies which the Authority may have under the LOA or the Contract Agreement, if a Bidder or Agency, as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Bidding Process, or after the issue of the LOA or the execution of the Contract Agreement, such Bidder or Agency shall not be eligible to participate in any tender or bid issued by the Authority during a period of 2 (two) years from the date such Bidder or Concessionaire, as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practices, as the case may be.
- 27.3** For the purposes of this Clause 27, the following terms shall have the meaning hereinafter respectively assigned to them
- a) **“corrupt practice”** means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Bidding Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly indirectly with the Bidding Process or the LOA or has dealt with matters concerning the Contract Agreement or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the Authority, shall be deemed to constitute influencing the actions of a person connected with the Bidding Process); or (ii) engaging in any manner whatsoever, whether during the Bidding Process or after the issue of the LOA or after the execution of the Contract Agreement, as the case may be, any person in respect of any matter relating to the Project or the LOA or the Contract Agreement, who at any time has been or is a legal, financial or technical adviser of the Authority and Authority in relation to any matter concerning the Project;
 - b) **“fraudulent practice”** means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, in order to influence the Bidding Process;
 - c) **“coercive practice”** means impairing or harming, or threatening to impair or harm, directly or indirectly, any person or property to influence any person’s participation or action in the Bidding Process;
 - d) **“undesirable practice”** means (i) establishing contact with any person connected with or employed or engaged by the Authority with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Bidding Process; or (ii) having a Conflict of Interest; and
 - e) **“Restrictive practice”** means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Bidding Process.

28. Governing Law and Jurisdiction

This Agreement shall be governed by the laws of India and shall be subject to the exclusive jurisdiction of the courts at Delhi.

29. Interpretation

In respect of interpretation of any ambiguity in this RFP or anything contained herein, the decision of the Municipal Corporation of Delhi shall be final and binding. In respect of any point not covered here in or partially covered herein, the decision of the Municipal Corporation of Delhi shall be final and binding.

Annexure-1”

Bid Submission/Self Declaration Form

To,
The Ex. Engineer [DEMS]HQ-I, MCD,
10 TH FLOOR, Dr. S.P.M., Civic Center,
Minto Road, New Delhi-110002

Name of work:-

NIT No.: E.E.[DEMS]HQ-I/TC/2025-26/NIT No.

Dated:

Sir,

I/We-----S/o-----R/o -----do hereby solemnly affirm & declare as under:-

1. That I am the sole proprietor/President/partner/authorized representative of the Sole bidder M/s...../Joint Venture Bidder between the two parties namely M/s..... and M/s.....
2. I/We have read and examined the Notice Inviting Tender, RFP and all contents in the tender document for the subject work.
3. I/We have inspected the Community Toilet Complexes/Public Toilets mentioned in tendered documents with respect to existing condition including user behavior.
4. I/We hereby tender for the work specified by the Municipal Corporation of Delhi (MCD) within specified time in accordance with the terms and conditions and special conditions.
5. We agree to keep the tender open for One hundred fifty (150) days from the date of opening of its financial bid and not to make any modifications in its terms and conditions.
6. If I/We, fail to deposit the prescribed performance guarantee within prescribed period, I/We agree that the Municipal Corporation of Delhi (MCD) shall without prejudice to any other right or remedy available in law, be at liberty to forfeit the said Earnest Money absolutely. Further, if I/We fail to commence work within specified period, I/We agree that Municipal Corporation of Delhi (MCD) shall without prejudice to any other right or remedy available in law be at liberty to forfeit the said Earnest Money and performance guarantee absolutely. Further, I/We agree that in case of forfeiture of Earnest Money/performance guarantee as aforesaid, I/We shall be debarred for participation in the tendering process of such works as per decision of Municipal Corporation of Delhi (MCD).
7. I/We have not been debarred / black listed from tendering by any department/ organization in India.

I, Son/Daughter of Sh..... Age years resident of do hereby affirm and declare that the information given above and in the enclosed documents is true and correct to the best of my knowledge and belief and nothing material has been concealed therein. I am well aware that concealment of facts and giving false information is punishable offence and in case I am guilty of giving false information or concealment of facts herein, I will be liable to be punished with imprisonment and / or fine as per the relevant provisions of law. I also undertake that the benefits availed by me by furnishing such false information or concealment of the facts shall be liable to be summarily withdrawn.

Dated..... Signature of Authorized representative of the Sole Bidder Agency/JV

Postal Address.....

Witness: Name.....

Address:.....Occupation:.....

“Annexure-1(A)”**COMPANY PROFILE**

(To be submitted on the Letter head of the Bidder)

S.NO.	ITEM	RESPONSE
1.	Name of the Applicant	
2.	Bidder(✓) Pvt. Ltd. Company/ Partnership Firm/ Proprietorship Firm/ Society Trust/Foundation/Cooperative Society	(mention Bidder's type)
3.	Registration Number and Date (Attach proof of registration)	
4.	Registered Office Address, Telephone No., e-mail id of Organization(Attach relevant proof)	
5.	Name & Designation of the Contact Person	
6.	Contact Person's Address, Telephone No., e-mail id of Contact Person	
7.	Contact Person's Cell-phone Number(s)	
8.	PAN No. (Copy enclosed)	
9.	GST No. (Copy enclosed)	
10.	ESI/EPF No. (Copy enclosed)	
11.	GST/ESI/EPF (copy of last challan submission)	
12.	Any other information	

Note: In case of Partnership firm and Company, certified copy of partnership deed/Articles of Association and Memorandum of Association of Company alongwith registration certificate of the Company shall have to be enclosed. In case of Proprietorship firm, registration certificate under indirect taxes shall have to be enclosed.

Signature of Bidder with Seal
Date:

Joint Venture Conditions and conflict of interest:-

1. Two like-minded agencies may form a Joint Venture between themselves through a "Joint Venture Agreement" for participation in this tender, provided they jointly qualify the experience criteria in proof of such "Joint Venture Agreement" as per format, shall be submitted along-with the bid.
2. In the case of a Joint Venture, all its members, shall be jointly and severally liable for the performance/execution of whole contract in accordance with the contract terms & conditions.
3. In any case, number of Joint Venture members shall not exceed 2 (two).
4. One of the members of the Joint Venture, shall be nominated as Lead Member (First Member) and the lead member shall be authorized to receive instructions for and on behalf of the Joint Venture and shall be fully responsible for entire execution of the contract including all contractual obligations and receipt of payments due in accordance with the provisions of the contract. This authorization shall be evidenced through a "Power of Attorney" (as per format), signed by legally authorized signatories/all members of the Joint Venture & its scanned copy shall be submitted at the time of the bidding.
5. The lead member shall have minimum experience of more than 50% of total prescribed experience as per Eligibility Criteria, mentioned in the NIT.
6. Members having less than 26 % participation shall be termed as non-substantial members and shall not be considered for evaluation, which means their work experience within Joint Venture, shall not be considered towards prescribed experience.
7. In case of Joint Venture, change in constitution of percentage participation shall be subject to written approval of concerned Nodal EE. Such approval shall be denied if (i) members withdraw from the Joint Venture and the remaining members do not meet the qualifying requirements; (ii) the new members to the Joint Venture are not qualified individually or as Joint Venture members. However, such change in constitution will be discouraged if it affects the continuity of the contract.
8. In case of Joint Venture, all members shall be equally & jointly liable and in case of successful bidder, contract agreement shall be signed by all members of the Joint Venture. The "Letter of Acceptance of Tender" & "Letter of Commencement of work" will be issued to lead member of the Joint Venture.
9. Scanned copy of an "Undertaking" to the effect that applicant as a member of the Joint Venture, has never been debarred and/or black listed from any of the Govt. Departments of India, shall be submitted by all members except lead member of the Joint Venture. The lead member shall submit the "Undertaking for self declaration", for which, the format is available in the beginning of NIT.
10. All the members of the Joint Venture shall submit the scanned documents at the time of bid- (a). Valid Registration Certificate, (b). GST Registration Certificate, (c). Registration Certificates with ESI & EPF dep'ts., (d). PAN, (e). ID Proof, (f). Form-C & Form-E.
11. Any member in case of Joint Venture, shall not have suffered bankruptcy/ insolvency during the last 3 financial years from the date of submission of bid.
12. In case of Joint Venture, all financial criteria, shall be fulfilled by the lead member alone.
13. Any member of the Joint Venture, who has been barred by the Central or State government, or any entity controlled by them (controlling stake) from participating in any project/work and the bar commences/subsists as on the last date of submission of bid, that member shall not be eligible to submit the bid as a member of Joint Venture and if the bids are already submitted the same shall be rendered invalid.
14. If any agency claiming meeting the Technical Eligibility Criteria, has completed any of the works in Joint Venture with any other NGO/firm/company then, along with the experience certificates, the **agency shall submit the Joint Venture agreement** for that particular work. Experience certificates, not accompanied by Joint Venture agreement shall not be considered for evaluation. The credit for the agency, who has completed a work in Joint Venture, is allocated as under:
 - a) If the agency has completed the work as a Lead member in the project then the agency can claim credit for the entire scope of work.
 - b) If the agency has completed the work as a member in the project then the agency can claim credit for the entire

scope of the work in proportion to its stake. A statutory auditor certificate specifying the payments received for the project should be submitted.

15. The members of a Joint Venture shall not have a conflict of interest. Any member found to have a conflict of interest will be disqualified from the bid process. The members of a Joint Venture, shall be considered to have conflict of interest that affects the Bidding Process, if:

- a) A member (or any constituent thereof) and any other member (or any constituent thereof) have common controlling shareholders. Control is defined by The Institute of Chartered Accountants of India Accounting under Standard (AS)21, Consolidated Financial Statements as:
- b) The ownership, directly or indirectly through subsidiary(ies), of more than one-half of the voting power of an enterprise; or
- c) Control of the composition of the board of directors in the case of a company or of the composition of the corresponding governing body in case of any other enterprise so as to obtain economic benefits from its activities. or
- d) Any agency applies for the bid both as an individual firm/company and also as a partner of the Joint Venture; or
- e) A member as a constituent of one Joint Venture is also a constituent of another Joint Venture.

Format – Joint Venture Agreement*(On Non – judicial stamp paper of Rs 100 duly attested by notary public)*

This Joint Venture Agreement entered into this.....day of.....2026
at.....by

- (1). M/s.NGO/a company/Partnership Firm/Sole Proprietorship Firm incorporated under the Act/Laws and having its Registered Office/Head Office at (hereinafter called the "Lead Member/First Member" which expression shall include its successors), and
- (2). M/s.NGO/a company/Partnership Firm/Sole Proprietorship Organization incorporated under the Act/Laws and having its Registered Office/Head Office at (hereinafter called the "Second Member" which expression shall include its successors), and The Lead Member/First Member and Second Member shall collectively hereinafter be called as the "Joint Venture Members" for the purpose of submitting a bid proposal to "Municipal Corporation of Delhi, ". (hereinafter referred to as Municipal Corporation of Delhi (MCD) being a Board having its Head Office at Dr. S.P.M Civic Center, JLN Marg, New Delhi-110002, hereinafter called the "Owner") in response to the **NIT No.....dated.....** for the work of:- **Operation, Management and Maintenance of Public Toilets (180 Nos.) in seven zones (i.e. Shahdara South Zone,Shahdara North Zone,Rohini Zone, Civil Line Zone, Karol Bagh Zone, City SP Zone & Keshavpuram Zone) under jurisdiction of Municipal Corporation of Delhi.** As per the terms & conditions of NIT (hereinafter called as "the Transaction").

AND WHEREAS the Parties/members have had discussions for formation of a Joint Venture for bidding for the said work and have reached an understanding on the following points with respect to the Members' rights and obligations towards each other and their working relationship. The bid has been proposed to be submitted to the Owner by Lead Member based on this "Joint Venture agreement", signed by all the members.

IT IS HEREBY AS MUTUAL UNDERSTANDING OF THE PARTIES/ MEMBERS AGREED AND DECLARED AS FOLLOWS:-

1. That M/s.....who is the Lead Member of the Joint Venture commits to hold a minimum stake equal to % of the Joint Venture at all times during the Contract Period.
2. That any dilution of participation interest by the Members in the Joint Venture shall be as per the provisions of the Contract.
3. That the members shall carry out all responsibilities as per terms of the Contract.
4. That the roles and the responsibilities of each Member shall be as follows:

Name of Joint Venture Member	Role (Lead Member or Member)	Percentage Share in Joint Venture	Responsibilities

No changes in the percentage share in Joint Venture shall be allowed thereof, except in accordance with the provisions of the Contract document.

5. That the Members affirm that they shall implement the contract in good faith and shall take all necessary steps to see the contract through expeditiously. They shall not negotiate with any other party for this work.
6. That the members shall be jointly and severally liable for execution of the contract.
Despite any breach by the Lead Member or other Member(s) of the Joint Venture agreement, the Member(s) do hereby agree and undertake to ensure full and effectual and successful performance of the contract with the Owner and to carry out all the obligations and responsibilities under the said Contract in accordance with the requirements of the Contract.
7. That this Agreement shall be governed in accordance with the laws of India and courts in Delhi shall have exclusive jurisdiction to adjudicate disputes arising from the terms herein.
8. It is further agreed that the Joint Venture agreement shall be irrevocable and shall form an integral part of the Contract, and

shall continue to be enforceable till the Owner discharges the same. It shall be effective from the date first mentioned above for all purposes and intents.

9. In case of any dispute amongst the members of the Joint Venture, Owner shall not be in any way liable and also the Joint Venture members shall not be absolved from the contractual obligation in any manner.

IN WITNESS WHEREOF, the Members to the Joint Venture agreement have through their authorized representatives executed these presents and affixed Common Seals of their companies, on the day, month and year first mentioned above.

<p>1. Common Seal of.....</p> <p>in my/our presence</p> <p>pursuant to the Board of Director's</p> <p>resolution dt.-----</p> <p>Name... ..</p> <p>Signature.....</p> <p>.....</p> <p>Designation.....</p>	<p>For Lead Member/First Member has been affixed</p> <p>(Signature of authorized representative)</p> <p>Designation..... Name</p> <p>Common Seal of the company</p>
<p>2. Common Seal of.....</p> <p>has been affixed in my/our presence</p> <p>pursuant to the Board of Director's</p> <p>resolution dt.-----</p> <p>Name... ..</p> <p>Signature.....</p> <p>.....</p> <p>Designation.....</p>	<p>For Second Member</p> <p>(Signature of authorized representative)</p> <p>Designation Name</p> <p>Common Seal of the company</p>

WITNESSES:

<p>1.....</p> <p>(Signature)</p> <p>Name.....</p> <p>(Official address)</p>	<p>2.....</p> <p>(Signature)</p> <p>Name</p> <p>(Official address)</p>
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FORM FOR "POWER OF ATTORNEY FOR JOINT VENTURE"
(On Non-judicial stamp paper of Rs 100/- to be purchased in the name of Lead Member)

KNOW ALL MEN BY THESE PRESENTS THAT WE, the Members whose details are given hereunder.....
 have formed a Joint Venture and having our Registered Office (s)/Head Office (s) at(hereinafter called the 'Joint
 Venture' which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators and
 assigns) do hereby constitute, nominate and appoint M/s.....a firm/company under the laws ofand having
 its Registered/Head Office atas our duly constituted lawful Attorney (hereinafter called "Attorney" (hereinafter called Lead Member) to exercise
 all or any of the powers for and on behalf of the Joint Venture in regard to Tender NIT No.....dated..... under jurisdiction of Municipal
 Corporation of Delhi (MCD)(hereinafter called the "**Owner**") for which bids have been invited by the Owner, to undertake the following acts :

1. To submit proposal, participate and negotiate in respect of the aforesaid Bid on behalf of the "Joint Venture".
2. To negotiate with Owner the terms and conditions for award of the contract pursuant to the aforesaid Bid and to sign the contract with the Owner for and on behalf of the "Joint Venture".
3. To do any other act or submit any document related to the above.
4. To receive, accept and execute the contract for and on behalf of the "Joint Venture".
5. To submit the Contract performance guarantee in the form of an unconditional irrecoverable Bank Guarantee in the prescribed format and as per terms of the contract & to receive instructions and payments of the bills.

It is clearly understood that the Lead Member shall ensure performance of the contracts(s) and if one or more Member fail to perform their respective portion of the contracts(s), the same shall be deemed to be a default by all the Members.

It is expressly understood that this power of Attorney shall remain valid, binding and irrevocable till expiry of contract period or any extension thereof.

The Joint Venture hereby agrees and undertakes to ratify and confirm all the whatsoever the said Lead Member quotes in the bid, negotiates and signs the Contract with the Owner and / or proposes to act on behalf of the Joint Venture by virtue of this Power of Attorney and the same shall bind the Joint Venture as if done by itself.

IN WITNESS THEREOF the Members Constituting the Joint Venture as aforesaid have executed these

presents on this day of under the Common Seal (s) of their Companies

for and on behalf of the members of Joint Venture

.....

.....

The Seal of the above Partners of the Joint Venture: The Seal has been affixed there unto in the presence of: **WITNESS**

1. Signature Name Designation
 Occupation

2. Signature Name Designation
 Occupation

“Annexure -2”**FINANCIAL INFORMATION**

- (i) **Financial Analysis** – Details to be furnished duly supported by figures in balance sheet/profit & loss account for the last three years duly certified by the Chartered Accountant, as submitted by the applicant to the Income Tax Department (Copies to be attached).

Period

	2022-23	2023-24	2024-25
Gross Annual Turnover			
Profit/Loss			

Signature of Chartered Accountant with Seal

Signature of Bidder(s)

“Annexure-3”**Affidavit**

(On Non – judicial stamp paper of Rs 100 duly attested by notary public)

DECLARATION

I/We declare that I/We have read and understood the above terms and conditions for the said work of acceptance of the same in to have initiated each page.

I/We undertake to abide by the said terms and conditions.

I/We are major on the date of making this declaration.

I / We do hereby declare that our Firm has not been blacklisted/ debarred/ terminated/ banned by any Govt. Department/Public sector undertaking during the last 5 years..

I / We certify that all information furnished by our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Signature of the Bidder/Licensee
His/their authorized representative
(SEAL):

Date:

Address _____

WITNESSES:

1. _____

2. _____

Annexure-4(A)**DETAILS OF ALL WORKS OF SIMILAR NATURE COMPLETED DURING THE LAST FIVE YEARS ENDING LAST DAY OF THE MONTH MARCH, 2025**

S. No	Name of work/ project and location	Owner or sponsoring organization	Cost of work in crores of rupees	Date of commencement as per contract	Stipulated date of completion	Actual date of completion	Litigation / arbitration cases pending/ in progress with details*	Name and address/ telephone number of officer to whom reference may be made	No. of total WCs maintained under executed works of similar nature.
1	2	3	4	5	6	7	8	9	10

*Indicate gross amount claimed and amount awarded by the Arbitrator.

Signature of Bidder(s)

Annexure-4(B)

PROJECTS UNDER EXECUTION OR AWARDED									
S.No	Name of work/ project and location	Owner or sponsoring organization	Cost of work in crores of rupees	Date of commencement as per contract	Stipulated date of completion	Upto date percentage progress of work	Slow Progress if any and reasons thereof	Name and address / telephone number of officer to whom reference may be made	Remarks
1	2	3	4	5	6	7	8	9	10

Certified that the above list of works is complete and no work has been left out and that the information given is correct to my knowledge and belief.

Signature of Bidder(s)

Annexure-4(C)

PERFORMANCE REPORT OF WORKS REFERRED
(To be submitted on letter head of Employer with the contract details)

Name of Client/Employeer:**Address:****Phone No.:****Email Id:**

1. Name of work/ project & location
2. Agreement no.
3. Work Order No. & Date
4. Estimated cost
5. Tendered Cost
6. Date of start
7. Date of completion
 - (i) Stipulated date of completion
 - (ii) Actual date of completion
8. Amount of compensation levied for delayed completion, if any
9. Amount of reduced rate items, if any
10. Performance Report

(1) Quality of work	Very Good/ Good/ Fair/ Poor
(2) Financial soundness	Very Good/ Good/ Fair/ Poor
(3) Technical Proficiency	Very Good/ Good/ Fair/ Poor
(4) Resourcefulness	Very Good/ Good/ Fair/ Poor
(5) General Behaviour	Very Good/ Good/ Fair/ Poor

Dated:

(Executive Engineer or Equivalent)

Annexure-5**FORM OF BANKERS' CERTIFICATE FROM A SCHEDULED BANK**

This is to certify that to the best of our knowledge and information that M/s./
Sh.....having marginally noted address, a customer of our bank are/is
respectable and can be treated as good for any engagement upto a limit of Rs.....
(Rupee.....).

This certificate is issued without any guarantee or responsibility on the bank or any of the officers.

(Signature)
For the Bank

- NOTE: (1) Bankers certificates should be on letter of the Bank.
(2) In case of partnership firm, certificate should include names of all partners as recorded with the Bank.

Annexure-6**FINANCIAL BID FORM**

Name of work:- Operation, Management and Maintenance of Public Toilets (180 Nos. toilets) in various location under jurisdiction of Municipal Corporation of Delhi.

The estimate cost of 180 no. of PTs for 03 years.

S. No.	Description of item	Quantity	Rate (In Rs.)	Unit	AMOUNT(in Rs.)
1	Operation, Management and Maintenance of Public Toilets) in various location under jurisdiction of Municipal Corporation of Delhi. 180 x 36 = 6480	6480		Per Unit /Month	

We agree to keep the offer valid for 150 Days from the date of opening of financial bid.

I/We declare that we shall treat these documents and other documents connected with the work confidential and shall not communicate the information derived there from to any person other than a person to whom we are authorized to communicate.

I/We confirm that our bid includes all taxes i.e. GST, Excise Duty, Work Contract Tax, and Labour Cess etc. as applicable

Signature of bidder with seal and date

Details of PTs functional and Maintained by MCD.

S.no.	Zone	Ward no.	LOCATION	Type of public convenience (pt)
1	Sh (S)	190	New Ashok Nagar Metro Station	PT
2	Sh (S)	190	E Block, New Ashok Nagar	PT
3	Sh (S)	191	Near Red light Pkt-I, Mayur Vihar-I	PT
4	Sh (S)	191	Block 26, Opposite Police Station	PT
5	Sh (S)	192	Mahila Park, Tirlokपुरi	PT
6	Sh (S)	192	Block 4, Subhas Market, Tirlokपुरi	PT
7	Sh (S)	192	Block 13, Bus Stand, Tirlokपुरi	PT
8	Sh (S)	193	Central Park , B block SFS flat Mayur Vihar Phase 3	PT
9	Sh (S)	193	Public ToiletsC MIG FLAT MIX HOUSING Pocket 6, near gate one	PT
10	Sh (S)	193	Public ToiletsC, MCD PARKING SHANI BAZAR ROAD	PT
11	Sh (S)	193	Public ToiletsC, Opposite Vardhaman Market, Shani Bazar Road	PT
12	Sh (S)	193	Public ToiletsC, opposite Red Fox Hotel, Mayur Vihar Phase -3	PT
13	Sh (S)	193	Public ToiletsC, Kashiram Park ,B block GD colony, Kondli	PT
14	Sh (S)	193	Public ToiletsC opposite Shiv Mandir, B block GD colony	PT
15	Sh (S)	193	Public ToiletsC Premraj Park, B block GD colony, Kondli	PT
16	Sh (S)	193	Public ToiletsC A-4 block, Pocket 4 New Kondli near primary school	PT
17	Sh (S)	193	Public ToiletsC, DDA Market near C block, SFS flats near mayur vihar -3	PT
18	Sh (S)	194	opp. C-2, Pkt Road No. 109, Mayur Vihar -III	PT
19	Sh (S)	194	Income tax Building Psk road	PT
20	Sh (S)	195	JE office Gazipur	PT
21	Sh (S)	195	19-block kalyanपुरi MCD School road	PT
22	Sh (S)	195	Bhama Sha Hospital P.S road kondli pul	PT
23	Sh (S)	196	Main Road Khichripur Opp Guruduwara East Vinod Nagar	PT
24	Sh (S)	196	Khichri pur Main Road East Vinod Nagar	PT
25	Sh (S)	196	Pink Toilet Metro station park	PT
26	Sh (S)	196	Near metro station Pkt C-Park Mayur Vihar -2	PT
27	Sh (S)	197	Near Thana Patparganj main road	PT
28	Sh (S)	197	Opposite DDA Market Achariya Niketan Partap Nagar	PT
29	Sh (S)	197	Near Sahyog Appartments, Mayur Vihar 1	PT
30	Sh (S)	197	Syndicate Taxi Stand, Near Delhi Police Society	PT
31	Sh (S)	197	Opposite Aster Public school	PT
32	Sh (S)	197	Chilla Chock, Near Jeevan Anmol	PT

33	Sh (S)	197	Central Park, Patparganj	PT
34	Sh (S)	197	Pocket 4, Mayur Vihar 1	PT
35	Sh (S)	198	Ambedkar Park, Narwana Road	PT
36	Sh (S)	198	Near Mangalam Hospital, Nirwana Riad	PT
37	Sh (S)	201	Ramesh Park	PT
38	Sh (S)	202	Car Bazar School Block	PT
39	Sh (S)	202	South Ganesh Nagar Chowk FCTS	PT
40	Sh (S)	204	Income tax Building Psk road	PT
41	Sh (S)	204	A-Block Mkt, Preet Vihar Harbal Park	PT
42	Sh (S)	204	G-Block Mkt Preet Vihar	PT
43	Sh (S)	205	Prince ApPublic Toilets. Mkt	PT
44	Sh (S)	205	Oriental ApPublic Toilets. Mkt Public ToiletsB	PT
45	Sh (S)	205	Near Indra camp hansanpur (Parking=II) Near Max Hospital	PT
46	Sh (S)	206	Shrestha Vihar Market	PT
47	Sh (S)	206	D block opposite JJ Camp Anand Vihar	PT
48	Sh (S)	206	A block Market Anand Vihar	PT
49	Sh (S)	206	Saini Enclave Market	PT
50	Sh (S)	206	Priya Enclave	PT
51	Sh (S)	206	Rishabh Vihar Market	PT
52	Sh (S)	206	Pushpanjali Vihar	PT
53	Sh (S)	206	A block Surajmal Vihar	PT
54	Sh (S)	206	C Block Surajmal Vihar	PT
55	Sh (S)	206	B Block Surajmal Vihar	PT
56	Sh (S)	206	Savita Vihar Market	PT
57	Sh (S)	206	Yojna Vihar B block	PT
58	Sh (S)	206	D block Vivek Vihar	PT
59	Sh (S)	206	Jagriti Enclave	PT
60	Sh (S)	207	Mahila Public toilet Block Near Zonal office	PT
61	Sh (S)	207	Gali No. 03, Vishwas nagar 60' feet road	PT
62	Sh (S)	208	Baldev Park Parking	PT
63	Sh (S)	210	13-Block Ashija Nursing Home	PT
64	Sh (S)	210	SDM office near Dhalao	PT
65	Sh (S)	210	17-Block Geeta Colony, Shahid Bhagat Singh	PT
66	Sh (S)	211	5-Block Nurry. Park	PT
67	Sh (S)	211	Jheel Chowk Mahila Sochaliya	PT
68	Sh (S)	211	chacha nahru hospital geeta colony	PT
69	Sh (S)	211	Near EDMC Parking Samshan Ghat Geeta Colony safeda juggi	PT
70	Sh (S)	212	Shiv Kuti Raghuvar Pura	PT
71	Sh (S)	212	PS Geeta Colony Mahila Sochaliya	PT
72	Sh (S)	212	Double Store pry. School E-Block Krishna nagar	PT
73	Sh (S)	213	Welcome ASI office	PT
74	Sh (S)	213	Coat Mkt, GT Road Shastri Park Delhi	PT
75	Sh (N)	216	C-84, SHAHID BHAGAT SINGH MARG, MAIN ROAD, JHILMIL, SHAHDARA	PT
76	Sh (N)	216	CSC, B-BLOCK, VIVEK VIHAR, PHASE-2	PT

77	Sh (N)	216	CSC, SATYAM ENCLAVE, DDA FLATS, JHILMIL, COLONY	PT
78	Sh (N)	216	NEAR SHAMSHAN GHAT, JWALA NAGAR, SHAHDARA,	PT
79	Sh (N)	216	NEAR ESI HOSPITAL, INFRONT OF YAMUNA SPORT COMPLEX	PT
80	Sh (N)	216	INDRA PARK, JWALA NAGAR	PT
81	Sh (N)	216	B-BLOCK, VIVEK VIHAR MARKET	PT
82	Sh (N)	216	BEHIND R R DEPOT, JHILMIL COLONY	PT
83	Sh (N)	216	SUPER BAZAR MARKET, VIVEK VIHAR	PT
84	Sh (N)	216	A-BLOCK, VIVEK VIHAR	PT
85	Sh (N)	216	GALI No. 8 CORNER, FRIENDS COLONY, INDUSTRIAL AREA, JHILMIL	PT
86	Sh (N)	216	A-BLOCK, INDUSTRIAL AREA, JHILMIL	PT
87	Sh (N)	217	RWA OFFICE J & K POCKET, DILSHAD GARDEN	PT
88	Sh (N)	217	HARBAL PARK J & K POCKET, DILSHAD GARDEN	PT
89	Sh (N)	217	SADBHAWNA PARK, DILSHAD COLONY	PT
90	Sh (N)	217	CENTRE MARKET, DILSHAD GARDEN	PT
91	Sh (N)	217	RADHA KRISHANA MANDIR, DILSHAD GARDEN	PT
92	Sh (N)	217	B-BLOCK, DILSHAD GARDEN	PT
93	Sh (N)	217	H-POCKET, DILSHAD GARDEN	PT
94	Sh (N)	217	J & K School, L-Pocket, Dilshad Garden	PT
95	Sh (N)	217	Indra Scooter market old seemapuri	PT
96	Sh (N)	218	F-1 Block, Sunder Nagri, Captain Javed Ali Marg	PT
97	Sh (N)	218	Captain Javed Ali Marg, 331 Bus Stand, Sunder Nagri	PT
98	Sh (N)	218	M-Block, Service Road,	PT
99	Sh (N)	218	K-Block, MCD Flat	PT
100	Sh (N)	218	Police Booth, F-Block, New Seema Puri	PT
101	Sh (N)	218	Church Wala Park, B-Block, New Seema Puri	PT
102	Sh (N)	219	Near Dhalao No. 32, Opp. Rajiv Gandhi Hospital, Tahir Pur	PT
103	Sh (N)	219	F-Pocket Market G.T.B. Elanclave	PT
104	Sh (N)	220	A-2 Block, Kanchi Pura	PT
105	Sh (N)	220	E-4 Block 212 MCD Parking	PT
106	Sh (N)	220	D-3, Block, Near Railway Line	PT
107	Sh (N)	220	E-1, Block, Near Gagan Cinema	PT
108	Sh (N)	220	212, Bus Stop, Near MCD Parking, Nand Nagri	PT
109	Sh (N)	220	B-6, Block, Near Om Store	PT
110	Sh (N)	220	A-1 Block, Near Sabji Mandi	PT
111	Sh (N)	220	E-1, Block, Near SDM Office	PT
112	Sh (N)	220	D-1, Block, Near Pratibha School	PT
113	Sh (N)	221	Dhalao No. 62, LIG Flats, East of Loni Road, Opp. Division M-III Office.	PT
114	Sh (N)	221	Nursery Park of Horticulture LIG Flats, Flats No. 769	PT
115	Sh (N)	221	DDA MIG Flats, Market, Main Wazirabad Road	PT
116	Sh (N)	221	DDA LIG Flat Division M-III	PT
117	Sh (N)	222	CGHS Dispensary, Mansarovar Park	PT
118	Sh (N)	222	100 ft. Main Road, Near C-3, Nand Nagri	PT

119	Sh (N)	224	Raod No. 65, Near Opensite	PT
120	Sh (N)	224	Old 215, Bus Stand Shahdara	PT
121	Sh (N)	224	Police Station, GT Road	PT
122	Sh (N)	224	JB-6, Jheel wala Park	PT
123	Sh (N)	230	5th Pusta, SI Office, Bhajan Pura	PT
124	Sh (N)	231	Gamri Road, Near Dispansary Ghonda, Arvind Nagar	PT
125	Sh (N)	232	C-5 Block, Yamuna Vihar Market	PT
126	Sh (N)	232	C-9, Shaheed Bhagat Singh Park	PT
127	Sh (N)	232	B-5, Market, Yamuna Vihar	PT
128	Sh (N)	232	C-9, Market, Yamuna Vihar	PT
129	Sh (N)	233	Road No. 66, Near C-12 Dhalao, Yamuna Vihar	PT
130	Sh (N)	233	Near MCD Megistrate Court	PT
131	Sh (N)	235	A-Block, DDA Mkt. New Zaffrabad	PT
132	Sh (N)	235	B-Block, Near BSES Office, New Zaffrabad	PT
133	Sh (N)	236	JE Office Babarpur Road, Gorakh Park	PT
134	Sh (N)	236	Near Ambedkar College Opp. DJB Office Wazirabad Road	PT
135	Sh (N)	236	Loni Road, Near Hanuman Mandir, CNG Pump	PT
136	Sh (N)	236	S.I. Office 49-E/234	PT
137	Sh (N)	236	West Jyoti Nagar Park	PT
138	Sh (N)	237	Mandoli road, Near Samuday Bhawan (Ladies Handicape Toilet)	PT
139	Sh (N)	239	A-Block, Gokal Puri	PT
140	Sh (N)	242	Near Veer Sawarkar Hospital Main Gate	PT
141	Sh (N)	242	Amar Vihar Puliya, Shiv Vihar	PT
142	Sh (N)	242	Near Chest Clinic, Karawal Nagar Road	PT
143	Sh (N)	242	Veer Sawarkar Hospital Karawal Nagar	PT
144	Rohini	22	Opp. ESI Dispensary, Sector-5, Rohini, Delhi	PT
145	Rohini	45	Inside Inder Enclave Market N S Road	PT
146	Rohini	48	Near H 35 Udyog Nagar	PT
147	Rohini	48	Opp. Sai Baba Mandir PVC Market.	PT
148	Rohini	48	DDA Market DDA Plaza Bhera Enclave (Common Toilet)	PT
149	Rohini	48	Ambika Vihar DDA Market	PT
150	Rohini	53	Near St. Margaret Sr. Sec School Prashant Vihar	PT
151	Rohini	53	Children park Sec - 13 Rohini	PT
152	Rohini	53	Opp E-15 Sec - 8 Rohini	PT
153	Rohini	53	Opp MLA-15 E-16 Sec - 8 Rohini	PT
154	CLZ	12	Patel Chest Gate No.3 Main Road	PT
155	CLZ	14	In front of Akash Cinema (Modern Public Toilet)	PT
156	KBZ	83	New Rotak road, opposite 36 Junction Bank at Hall	PT
157	KBZ	83	Opposite Jeevan Mala Hospital	PT
158	KBZ	86	18 Market East Patel Nagar	PT
159	KBZ	86	26 Block near Patel Park	PT
160	KBZ	89	Bislari Factory Karampura	PT
161	KBZ	139	PVR Maket phase 1, Bank of Baroda,	PT
162	KBZ	139	X- Block, Near Dharam Kata, Loha Mandi	PT
163	KBZ	140	JE Store, F Block, Inderpuri	PT

164	KBZ	141	Near Shop No.50 Old Rajender Nagar Market, New Delhi-110060	PT
165	KBZ	141	Sindhi Park, Rajender Nagar	PT
166	CSPZ	73	Kheber Pass Mess	PT
167	CSPZ	74	Maharaja Aggarsen park Mori gate(PT)	PT
168	CSPZ	75	Subhash park Jama masjid (PT)	PT
169	CSPZ	75	Dangal park, Jama masjid (PT)	PT
170	CSPZ	75	Urdu park Meena Bazar(PT)	PT
171	KPZ	55	Near BH Block Shalimar Bagh East	PT
172	KPZ	55	CC Block Shaimar Bagh	PT
173	KPZ	56	OPP. AL Market Shiv Vatika	PT
174	KPZ	58	Near NDPL office sharda niketan taxi stand,delhi-110034.	PT
175	KPZ	63	Vardman Vatika Opp.Lekhu nagar Gurudawara	PT
176	KPZ	63	parshu Ram Chowk Near JE Store	PT
177	KPZ	67	Near Masjid Lal Bagh	PT
178	KPZ	68	Opp Shastri Market Azadpur	PT
179	KPZ	69	Near Birla Mill School Mandoliya Chowk Road	PT
180	KPZ	69	Near Taxi Stand Nagiya Park	PT