



Request for Budgetary Quote

Date: 11/05/2026

“Budgetary quote to replace the existing Dell All-in-One computers with the latest Dell AIO models, supported by five-year onsite OEM warranty, under buy back of existing Dell All-in-one Computers at Jawaharlal Nehru Port Authority (JNPA).”



The budgetary quote requested is purely for estimation purpose and to know the vendors in the market and under no circumstances it shall be construed as quotation for placing of purchase order. For competitive bidding separate bid will be published through GeM Portal and the bid will be processed through GeM. Subject enquiry mentions the Scope, BOQ and the qualifying criteria of the Bidders. It is expected that the bidder who meets the mentioned criteria in this enquiry are required to submit the budgetary offers. It is requested not to enclose the documents pertaining to qualifying criteria along with this budgetary offer.

1. Jawaharlal Nehru Port Authority (JNPA), Navi Mumbai is inviting 'Budgetary quote replace the existing Dell All-in-One computers with the latest Dell AIO models, supported by five-year onsite OEM warranty, under buy back of existing Dell All-in-one Computers at Jawaharlal Nehru Port Authority (JNPA).'

1.1 About JNPA

Jawaharlal Nehru Port Authority (JNPA) was commissioned in 1989. It is the number one sea port in India in terms of container handling. It is situated on the western coast of India and is well connected by rail and road. It provides pilotage and night navigation systems for vessels. Facilities are available for handling container and other cargo. It has three container terminals, one liquid cargo terminal, twenty-three container freight stations and thirty inland container depots. A custom house, leading banks, shipping lines/ agents, trading houses and other authorities also function at JNPA. The Port is ISPS compliant and is ISO 9001, 14001, 18001 and ISO 27001:2022 certified.

Technical Specifications and Scope of Work.

Technical Specification for All in One Desktops

SL No	Component	Description
1	Processor	14th generation Intel Core i5 Processor with minimum 24 MB cache, 14 cores with 4.8 GHz Turbo speed. Offered Processor must be from Desktop segment or equivalent AMD processor (AMD Ryzen-5 8xxx series).
2	Chipset	Intel Q670 series or higher series Chipset or equivalent AMD chipset (AMD Pro 600)
3	Motherboard	Motherboard made from the same Desktop OEM (Desktop OEM logo must be embossed / Printed in the motherboard)
4	Memory	Minimum 16 GB memory with support for memory expandability up to 64 GB or more (2 physical DIMM Slots minimum)
5	RAM Type	DDR5 with 4800 MT/s or higher.
6	DIMMs & Expansion Slots	2 DIMM slots or more, minimum 2 x M.2 slots.
7	Hard Disk Type (SSD PCIe NVMe M.2)	Minimum 1 TB PCIe M.2 NVMe SSD drive, AIO must support 2 TB PCIe M.2 NVMe SSD or more.
8	Graphics	Integrated Graphics
9	Ports: USB / Display Port (Integrated in the motherboard)	Integrated USB Port: Minimum 5 no's (Minimum 2 x USB 3.2 Gen 2 port including one USB Type C Port), 1 x RJ45 port, 1 x Universal Audio port Etc
		Integrated DP / HDMI: Minimum 1 no. should be easily accessible.
		Network: 10/100/1000 on-board integrated Network Port.
		Audio: 1 x Universal Audio Port
10	Audio and Camera	Integrated Audio controller with Internal speaker (minimum 2 x 2W), Minimum full HD camera with Dual-array microphones with camera physical privacy option

11	Cabinet	All in One
12	SMPS	Internal / External power supply, not more than 140W
13	Wireless	Integrated Dual band ax wireless with Bluetooth 5.2 or higher
14	Operating system support	Windows 11 certification must be available in the public domain against the quoted AIO model name.
15	Manageability	System Serial No, OEM Name, HDD, RAM, Processor Information, to be available in BIOS (CMOS)
16	Security	Integrated Hardware TPM 2.0 in the motherboard, chassis Intrusion switch / Intrusion Sensor with chassis physical security cable lock slot.
17	Monitor / Display	Narrow bezel, 23.8" FHD (1920 x 1080) display. Panel Type: Antiglare, IPS LED backlight technology with AIO stand.
18	Keyboard	Standard full size USB keyboard with Rupee (₹) symbol (Same AIO OEM make)
19	Mouse	Standard USB Optical scroll mouse (Same AIO OEM make)
20	Warranty	5 years onsite comprehensive OEM warranty including any Power adaptor (OEM supplied model warranty must be visible in the OEM website in respect to each product serial number)
21	Factory Preloaded / Preinstall Operating System	Windows 11 Professional. OEM letter confirming that Operating system is pre-loaded / pre-installed from OEM factory and is genuine. Such declaration should not be signed by anybody below the rank of Director / Vice president of the OEM. Details of signing authority like Name, designation and email ID to be mentioned in the letter for verification.

Sl. No.	Broad Scope of Work
1)	The scope of work is to replace the existing Dell All-in-One computers with the latest Dell AIO models, supported by a five-year onsite OEM warranty, under buy back of existing Dell All-in-one Computers at Jawaharlal Nehru Port Authority (JNPA).

2)	During the warranty period, the Bidder is bound to do all hardware spares replacement without extra cost to JNPA covering all parts and labour from the date of acceptance of the computer systems by JNPA at the respective locations i.e. on-site comprehensive warranty.
3)	The Bidder shall deliver All-in-one Computers at the respective locations as per the Delivery Schedule on receipt of the Purchase Order from the JNPA.
4)	For each location, the Bidder is expected to provide All-in-one Computers with the related hardware, all subsystems, operating systems, system software, software drivers and manuals etc. The software version installed on the All-in-one Computers provided by the Bidder should be uniform.
5)	The Bidder will be the single point of contact to the JNPA.
6)	The bidder shall guarantee the rectification of goods in case of any break down during the warrantee period as per SLA, coordination with OEM for parts replacement etc will be done by the bidder. Bidder should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centers near consignee destinations are to be uploaded along with the bid.
7)	The configuration as per the technical and other specifications of the All-in-one Computers must be functional and installed from the day one.
8)	Following accessories must be part of supply and cost should be included in bid price: Keyboard- Multimedia membrane full size Windows keyboard with ₹ symbol, US international (QWERTY). Mouse- USB, 3 button optical mouse. Both keyboard and mouse must be wired. Keyboard and mouse should be of same make and should have OEM logo / Trademark / Name embossed or engraved on them. (No sticker will be allowed). The warranty of the accessories shall be five years.
9)	Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of All-in-one Computers will not be returned to the OEM/supplier against warranty replacement. Also, the HDD/SSD will be removed from buyback machines.
10)	Installation/Configuration of Existing Antivirus solution (JNPA is having necessary Licence) and Migrating the All-in-one Computers to All-in-one Management System (DMS). Migration steps will be provided to the Bidder.
11)	The Bidder has to follow the guidelines of the JNPA such as providing "HOST NAME", "IP and DOMAIN JOINING", "Updating Antivirus definition" etc., as per the JNPA's policy during the upgrade Process.
12)	The Bidder has to ensure the transferring of Data/Files/installed software from old All-in-one Computers (if any) to the supplied All-in-one Computer as required by the JNPA. Data transfer shall be done through USB or LAN without any extra cost. The Bidder is also required to transfer user files to new All-in-one Computers from old Desktop Computers in office and after data transfer the hard disks of the old Desktop Computers should be removed and stored separately.
13)	Bidder has to arrange for taking backup of existing Desktop for data migration from the existing machine to new machine in case of replacement of All-in-ones Computers. The following activity also to be completed by the Bidder while installation of the All-in-ones in the Branches / Offices: -
a.	Joining to JNPA's active directory with provided hostname and IP Configuration.

b.	Installation of existing printers and scanners.
c.	<p>Installation of following softwares:</p> <ul style="list-style-type: none"> i). Microsoft 365 ii). Trellix Antivirus iii). Adobe reader iv). SAP GUI v). Devanagari Unicode input tool and Hindi fonts and other utilities vi). Any other software in selected All-in-ones Computers <p>Installable software and license will be provided.</p>
d.	Making necessary configuration required for working of NIC's e-office software.
14)	In case of Replacements of faulty Hardware Items with the newly ordered Hardware Items, the end-to-end activity to be taken care by the Bidder. JNPA will not pay any extra cost for the same.
15)	The Bidder's scope of work as per the conditions of bid and technical specifications shall be to supply Installation of ordered Equipment, transportation, transit insurance, local delivery, storage and installation insurance up to acceptance by the JNPA and also includes documentation, warranty.
16)	The Bidder has to supply all the Hardware Items to the ordered locations as per the Technical Specifications.
17)	The Bidder shall be fully responsible for Delivery and Installation of the ordered Hardware Items.
18)	The Bidder shall provide all other required equipment and services if any, to ensure the successful installation and functioning of the Hardware Items ordered to JNPA.
19)	Bidder will be responsible for affixing asset tags and complete inventory details of each hardware equipment supplied to the JNPA. The Asset Tags so printed by the Bidder must have the company's logo along with other details like warranty validity, call logging no., mail id etc. The asset tag details for the Hardware would be mutually decided by the JNPA and the Bidder.
20)	Bidder shall supply additional set as per BoQ of Monitor (Narrow bezel, 23.8" FHD, 1920 x 1080) display with HDMI/DP Cable, Keyboard and Optical Mouse of Dell make.
21)	Escalation matrix should be provided for support, technical, project, etc.
22)	Data Recovery and Warranty Clause: JNPA has a team of qualified engineers who provide day-to-day support to end users. If the supplied AIO machine becomes non-functional due to hardware failure more than 24 hours, JNPA's engineers may open the cabinet/back cover and remove the SSD to copy the data to other media to ensure immediate data availability for the end users. In such cases, the Bidder/OEM shall have no objection, and the warranty shall remain intact. The Bidder/OEM shall provide necessary training to JNPA's engineers for removing and fixing the SSD and back cover of the supplied AIO machine. A declaration from the Bidder/OEM confirming acceptance of this clause is required to be submitted along with the bid.
23)	Service level Agreement (Timely Servicing / rectification of defects during warranty period): After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification

	<p>within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to reimburse the cost of such service / rectification to the Buyer.</p>
24)	<p>Additional All-in-one Computers: JNPA may place an order for additional 30% of the total quantity for the duration of one year from the date of Purchase Order at the same rate with same terms and conditions. There shall be no escalation in price during the one year of contract period.</p> <p>At the time of delivery, in case the quoted model becomes obsolete, then bidder shall supply the latest model having the same configuration or higher within the quoted price and under same terms & conditions after obtaining approval from JNPA.</p>
25)	<p>Payment Term:</p> <ol style="list-style-type: none"> a. Seventy percent payment will be released on delivery of ordered All-in-one Computers. The payment will be released after the submission of e-invoice in the name of Jawaharlal Nehru Port Authority. b. 30 percent will be released after installation of supplied All-in-one and removing of old PCs from JNPA premise.
26)	<p>Completion Period: The period of completion is 90 days for ‘Supply, Installation, testing and Commissioning of All-in-one Computers’ which includes supply, installation, testing & commissioning and handing over the complete All-in-ones to the JNPA, in acceptable manner.</p>

2. **Performance Guarantee/Security Deposit:**

The successful bidder will be required to furnish Performance Guarantee (ePBG) equal to 5% of the contract price within 15 days from the date of issue of work order & same shall be valid for a period up to completion of contract period of 05 years with claim period of 03 months. Any expenditure in this connection will be borne by bidder.

Note –

- i) The PBG is 5% for the subject bid. The PBG should be in name of Jawaharlal Nehru Port Authority.
- ii) If the successful bidder fails to submit the PBG within the stipulated period, interest of 12% per annum on performance guarantee amount will be levied (non-returnable) for delayed period of submission from first running bill.
- iii) JNPA will be entitled to encash the Bank Guarantee (BG) deposited by the bidder to the JNPA, in any of the following events:
 - a) In case of failure on the part of the bidder, at any time, during the continuance of this contract, to comply with any of the conditions herein contained.
 - b) In case of any breach of contract, or
 - c) Service provided by the bidder during the period of contract is found to be unsatisfactory.

After completion of contract period, the admissible performance guarantees after deduction of penalty if any shall be released without any interest.

3. **TAX DEDUCTIONS:** Income tax and other applicable taxes if any, as per the relevant provisions of the Income Tax Act and other applicable laws, shall be deducted at source from the payment of bills.
4. **TERMINATION OF THE CONTRACT:** JNPA reserves the right to terminate the contract at any time, if the performance is found not satisfactory or any other reason giving one month notice in writing. No claim in such case shall be entertained by JNPA.
5. **CONTRACT AGREEMENT, INTEGRITY PACT & NON-DISCLOSURE AGREEMENT:** You have to sign contract agreement, integrity pact & non-disclosure agreement as per format within 15 Days from the issuing date of work order.

Annex-1

Price Schedule

BoQ					
Sr. No.	Item Description	Qty.	UoM	GST In %	Total With GST
1	Supply, Installation, testing & Commissioning: Dell AIO Computer	312	Nos.		0
2	Set (Monitor, Keyboard and Mouse)	25	Nos.		0
3	Buyback of existing Dell OptiPlex 3280 AIO without HDD/SDD	312	Nos.		0
Grand Total					0

6. **Offer Submission:** Offer may be submitted on/or before 1500 hrs on 18/05/2026.