



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान भोपाल

Indian Institute of Science Education and Research Bhopal
Bhopal Bypass Road, Bhauri, Bhopal – 462 066

NOTICE INVITING e-TENDER

Tender Enquiry No.: IISERB/SP/2026-27/05

Dated: 08.05.2026

Indian Institute of Science Education and Research (IISER), Bhopal, is an autonomous Institute established under Ministry of Education, Government of India. The Institute would like to **Supply and installation of HPLC System** is invited from the reputed & bona-fide Manufacturers and Authorised Dealers/Distributors. The potential bidders are required to visit the website <https://eprocure.gov.in/eprocure/app> for submission of tender.

1. Brief Details of item(s)/ material (As per annexure – I(a)).

Sr. No.	Item Description	Qty.
01	Supply & installation of HPLC System.	01 Each

The Detailed Technical Specifications of the material to be procured under this tender are given separately in [Annexure – I \(a\)](#)

2. The Bidders are requested to give detailed tender in two Parts i.e.

Part - I: Techno-Commercial Bid.

Part - II: Price Bid.

Detailed procedure for submission of bids/offers is given in [Annexure-III](#)

Part-I Techno-Commercial Bid:

- Provide complete information in [Annexure-II](#). This part of the tender shall contain company profile and commercial terms & conditions of contract for the supplies to be made and services to be rendered.
- No brochures/leaflets etc. should be submitted in loose form. Please indicate page nos. on your quotation.
- Submission of compliance sheet as per Annexure-I(b)** is an essential part of Techno-Commercial Bid. If there is any deviation in specifications of material/ items, record with complete details. Attach separate sheets wherever required. The Institute reserves the right to decide on such deviation/s.
- The technical offer should not contain any price information.

Part-II Price Bid:

- a) The Price Bid shall contain rates of the items. The price should be FOR IISER Bhopal only.
- b) In case of any discrepancy in the rates indicated in the Price bid either in figures or words, the rates in words will be considered for evaluation.
- c) Format of price bid is enclosed with document and annexed as [Annexure-IV](#).

3. Contact for information:

- (a) For any Technical Details:
Prof. Manmohan Kapur
Department of Chemistry, IISER Bhopal
Tel:+91-0755-269 1331
Email: mk@iiserb.ac.in
- (b) For any commercial terms and condition:
Stores and Purchase Office, IISER Bhopal
Bhopal bypass Road, Bhauri
Bhopal-462 066 Tel: +91-0755-269 / 2426 / 2471
Email: purchase@iiserb.ac.in

Details of IEMs:

- (i) **Sh. Raghunath Prasad Tripathi**
Email ID- trip1961@hotmail.com, rp.tripathi@nic.in

4. Submission of Bids:

- (1) Bid must be submitted only through e-tendering mode on <https://eprocure.gov.in/eprocure/app>
 - Time and Date of Submission: On or before **3:00 PM on 21.05.2026**.
 - Time and Date of opening Techno-Commercial Bid: At **3:00 PM on 22.05.2026**.
 - **Opening of part-II (Price) will be intimated later to technically qualified tenderers after scrutiny of Techno-Commercial part.**

5. Instructions to Bidders:

- (a) If the bid is submitted by authorized dealer/ distributor for branded makes, an authorization letter from principals clearly indicating that the vendor is the authorized to sell and provide services for the items mentioned in the scope of supply given in tender documents shall be produced.
- (b) Purchase Orders if any, for identical equipment supplied to other IISERs/ IITs/ Central Universities etc. for the preceding three years should be given together with the prices eventually or finally paid.
- (c) Copy of CST/GSTIN No. and PAN No. allotted by the concerned authorities should be enclosed.

- (d) All documents shall be invariably signed by the authorized Personnel and Company's rubber stamp affixed. Photocopies of all certificates shall be self-attested by the authorized personnel. There shall be no corrections or overwriting in the tender document. Corrections, if any, should be made clearly and countersigned.
- (e) The makes/brand and name and address of the manufacturer, Country of Origin, and currency in which rates are quoted are to be clearly mentioned.
- (f) Period of delivery, Period of Warranty should be mentioned specifically.
- (g) Training charges (if any) be quoted separately.
- (h) Authorized dealer can submit bid on behalf of only one principal/OEM in the same tender for the same item/product.
- (i) Bidders are required to mention INR value on the date of submission of tender, in case of foreign currency quotes. This INR value should remain same during the validity period of bid. However, any downward revision is to be passed on to IISER Bhopal.
- (j) **The registration of vendor in the Institute Campus Automation System (CAS)* portal is free of cost.**
*** CAS - The Campus Automation System (CAS) at IISER Bhopal is a web-based Enterprise Resource Planning (ERP) solution that automates administrative and academic processes, featuring modules for Finance & Accounts, Stores & Purchase, Human Resources, and more, alongside academic management through the linked Shiksha Portal. Users can access different portals for specific functions, with CAS 1.0 and CAS 2.0, with a focus on providing services for the IISER Bhopal community and external entities like vendors and visitors through dedicated registration platforms.**
- (k) **The Institute officials do not contact vendor through WhatsApp or other social medial platform.**
- (l) **All official communication and clarification will be provided only through the contact details and modes specified in the tender document.**
- (m) **Bidders are strictly advised not to respond to or engage with any unsolicited messages or calls purportedly on behalf of the Institute via. Social media or personal contact.**

6. **Other Terms and Conditions:**

- a) IISER, BHOPAL reserves the right to accept or reject any bid in part or full without assigning any reason whatsoever. The Institute will not hold any responsibility for postal loss or delay of any bid.
- b) **Period of validity of bids:**

Bids shall be valid for a minimum period of **90 days** from the date of opening of the Techno-Commercial Bid.

c) **Delivery Period:**

For indigenous items: The required quantities of material have to be delivered and installed on or before **6 weeks** from receipt of the Purchase Order

For imported items: The required quantities of material have to be delivered and installed **within 10 weeks from receipt of the Purchase Order.**

- d) In case of INR bids the price quoted should be on F.O.R., IISER Bhopal. Govt. Levies like excise duty, sales tax, octroi, WCT etc., if any, shall be paid at actual rates applicable on the date of delivery. Rates should be quoted accordingly giving the basic price, Excise Duty, Central Sales Tax etc. Please note that IISER Bhopal is exempted from payment of Central Excise duty vide Govt. Notification No.10/97-Central Excise dated 1st March, 1997.
- e) Being an Educational and Research Institute IISER, BHOPAL is exempted from payment of Custom Duty vide Govt. Notification No.51/96-Customs dated 23rd July, 1996. The Institute shall provide standard exemption certificate on request by the vendor and certificate in any other format may be issued on specific request solely based on discretion of the Institute. Any other commercial terms & conditions mentioned by the vendor will not be binding on the Institute in any way unless agreed specifically beforehand by the Institute in writing.
- f) Bidder shall provide duly signed certificate as enclosed at [Annexure-V](#) with Techno-Commercial Bid.
- g) Completely filled up Integrity Agreement (**Annexure-VII**) duly sealed and signed with Techno-commercial is to be enclosed. The submission of bid in response to this tender shall be deemed to be in compliance with all terms and conditions of the tender including integrity agreement by the bidder.
- h) **EMD:** EMD of **Rs.56,000/-** should be in the form of online bank transfer (SB I-Collect) only in favour of Director, IISER Bhopal. For details logon <https://www.onlinesbi.sbi/sbicollect/icollecthome.htm>.
- The Techno-commercial Bids must accompany details of EMD payment. No interest shall be paid in earnest money deposited. Bidders having valid registration with **NSIC/MSME** for tender item and value may be considered for exemption from EMD amount as per extant rules.
- i) In accordance with the Ministry of Finance Office memorandum No F 20/2/2014 PPD (Pt) dated 25th July 2016 the institute may relax condition of prior turnover and prior experiences for Startups and MSMEs subject to meeting of quality and technical specifications on case to case basis.
- j) Being an Educational and Research Institute IISER, BHOPAL is eligible for concessional GST rates, as applicable vide Govt. Notification No.45/2017, 47/2017 and 48/2017- Integrated tax rate dated 14/11/2017. The Institute shall provide standard exemption certificate on request by the vendor'.

7. **Penalty for delayed supply and installation:**

Time is the essence of the contract and the supplier shall pay or allow the Institute to realize the sum equivalent to **0.5 per cent of the total order value per week**, subject to a

maximum limit of 05% of the order value, as agreed compensation for delay for the period during which the supply and installation shall remain incomplete beyond the offered time of completion/execution or beyond the time duly extended in writing by the Institute. The Institute may deduct such damages from any money due to the supplier.

8. Payment Term:

- **For indigenous items:** 90% payment shall be made against satisfactory delivery and acceptance and balance 10% after successful installation & commissioning subject to submission of S.D. of 5% in form of D.D. / B.G. upto warranty period. Bank Guarantee from the **Nationalised Bank / Commercial Scheduled Bank** as per the format enclosed at **Annexure-VI**.
- For imported items: (a) 100% payment shall be made by wire /telegraphic transfer after delivery, acceptance and installation. OR (b)100% payment shall be made by Irrevocable Letter of Credit. Out of which 90% will be paid against submission of following documents: 1.Air way Bills–2 copies 2.Packing List–2 copies 3.Invoice for shipping–4 copies and Balance 10% will be paid after installation and satisfactory commissioning of item by purchaser subject to submission of S.D. of 5% in form of D.D./B.G up to warranty period

The bidder must give unconditional acceptance to payment terms and conditions, and delivery period. Any contrary terms & conditions will not be acceptable unless specifically agreed by the Institute.

9. The Bank Guarantee issued by a Bank shall contain the complete address of the Bank, including phone no, e-mail address, and code no of the authorized signatory with full name and designation, and branch code.

10. Installation shall be completed within **01 (one) month** of supply of material, otherwise penalty will be levied as per the above-mentioned clause no. 07 above.

11. **Warranty:** On-site **01 (one) year** comprehensive warranty for the full system commencing from the date of successful installation of the equipment against the defect of any manufacturing, workmanship and poor quality of the components.

12. Jurisdictions:

All disputes arising out of or in any way connected with this agreement/contract shall be deemed to have arisen in Bhopal and only Courts in Bhopal shall have jurisdiction to determine the same.

13. Agency who is not registered in the Campus Automation System (CAS), get registered via. **link: <https://payeeregistration.iiserb.ac.in/>**

Note: If the agency is already registered, no registration is required.

Stores and Purchase Officer
For and on behalf of Director IISER Bhopal

Declaration

Ref: -Tender No. IISERB/SP/2026-27/05

Dated: 08.05.2026

Item: Supply and installation of HPLC System.

“As a Tender Inviting Authority, undersigned has ensured that the common use goods/ services of requisite specifications, quality and delivery period being tendered/ procured are not available for purchase at this point of time under Government e-Marketing (GeM)-<https://gem.gov.in>. Undersigned have no objection in providing this information to GeM for making enough provision in the future.”

Stores and Purchase Officer
For and on behalf of Director IISER Bhopal

Technical Specifications of HPLC System

Sl. No.	Item Description
A	General system specification:
1.	The system should be an automatic computer controlled Quaternary High-Performance liquid chromatograph system with suitable software equipped with a suitable pump that can handle four solvents with auto sampler, Column Compartment with heating and Diode Array Detector capable of working in both isocratic & gradient operations. Should have the provision for complete upgradation capability (module wise and system wise) in future.
B	Quaternary pump.
1	Pumps should provide error-free programming of pump parameters including flow rates, operating pressure limits, compressibility compensation, calibration and diagnostics.
2	The Solvent Delivery Unit (Pump) should be capable of operating with 2 or more Solvents at a time during gradient operation limits, compressibility compensation, calibration and diagnostics.
3	Pump mechanism should be hydraulic system with Dual piston in series pump with servo-controlled variable stroke drive, power transmission by gears and ball screws, floating pistons.
4	Number of solvent channels should be four.
5	Settable flow rate range should be from 0.001 – 10 mL/min, in 0.001 mL/min increments.
6	Flow accuracy should be $\pm 1\%$.
7	Flow rate Precision should be $\leq 0.07\%$ RSD.
8	Must have an operation pressure range of up to 5800 psi (400 bar) or better.
9	Should have a pH range of 1.0 / 12.5.
10	Inbuilt degassing unit with internal degassing volume not less than 1.5mL for each channel should be available for 4 channels.
11	Composition range should be settable: 0 – 100 % in 0.1 % increments
12	Electronically controlled Inlet valve for higher organic mobile phases & high strength buffers.
13	Should have leak sensor.
C	Auto sampler.
1	The Auto sampler must have the capacity to hold 120 samples in 1.5/2 mL vials, or better
2	Must have an operation pressure range of up to 8700 psi or better.
3	Injection range should be 0.1 to 100 μ L.
4	Injection Precision should be $< 0.25\%$ RSD.
5	Sample viscosity range should be 0.2 – 5.0 cP
6	Injection cycle time should be 20 s or better.
7	Should have advanced features like auto addition, auto derivatization, auto dilution, premixing and needle rinsing programs.
8	Should have leak sensor
9	Auto samplers should have capability to upgrade with thermostat at any time when required.
D	Column compartment
1	The Column heater should have Temperature range of 5 °C above ambient to 80 °C or better
2	Operating principle should be thermo-statted column compartment with Peltier-element
3	Temperature accuracy should be $\pm 0.8^\circ\text{C}$ or better
4	Temperature stability should be $\pm 0.1^\circ\text{C}$ or better
5	Column capacity, must be accommodate 2 columns of up to 30 cm length

E	<p>DAD/PDA detector</p> <p>Wavelength range: 190-950 nm or better. Wavelength accuracy: ± 1 nm, self-calibration with deuterium lines, verification with holmium oxide filter Slit width: Programmable for 1, 4, 8,16 nm or better Diode width: 1 nm or better Noise: $\pm 0.7 \times 10^{-5}$ AU at 254 nm or better. Drift: $< 1 \times 10^{-3}$ AU/h at 254 nm or better Detector Type: 1024 element Diode Array Data Rate: 120 Hz or better. Number of signals: 8 or better Light Source: Deuterium lamp and tungsten lamp to cover wide range Standard flow cell for Analytical Workflow with 13 μL volume, 10 mm cell path length It should have leak sensor. Second generation of electronic temperature control (ETC) for the complete optical unit should be available.</p>
F	<p>Chromatography Data Software.</p>
1	<p>Chromatography Data system must have 32/64-bit design for Windows 11 or compatible software; Real time triggers to react to the condition i.e. to act on Fault, Stop, Start, Steak, wavelength switching, injection etc. The software should be genuine & original.</p>
2	<p>A single software should control all the modules, and all components of the HPLC should be from same OEM.</p>
3	<p>Software should be capable of checking peak purity, UV spectrum and feature of E-signature and Auto-calculation.</p>
G	<p>Computer Workstation.</p>
1	<p>Latest branded, configured computer Workstation compatible with the HPLC software; with 24Inch LED Screen, Keyboard and Mouse from Branded Vendor, with genuine OS (Windows 11 or higher).</p>
H	<p>Warranty</p>
1	<p>Minimum 12 months from the date of installation.</p>
I	<p>Additional requirements: (a) The bidder/vendor must have a minimum of 5 installations in reputed Government Universities/Government Academic Institutes and must submit performance certificates from these Institutions. (b) The bidder/vendor must show a minimum of 400 HPLC installations in the last 2 years.</p>

Technical Compliance sheet of HPLC System

Sl. No.	Specifications	Make and offered Model	Authorization certificate attached/Not attached	Comply /Not Comply
A	General system specification:			
1.	The system should be an automatic computer controlled Quaternary High-Performance liquid chromatograph system with suitable software equipped with a suitable pump that can handle four solvents with auto sampler, Column Compartment with heating and Diode Array Detector capable of working in both isocratic & gradient operations. Should have the provision for complete upgradation capability (module wise and system wise) in future.			
B	Quaternary pump.			
1	Pumps should provide error-free programming of pump parameters including flow rates, operating pressure limits, compressibility compensation, calibration and diagnostics.			
2	The Solvent Delivery Unit (Pump) should be capable of operating with 2 or more Solvents at a time during gradient operation limits, compressibility compensation, calibration and diagnostics.			
3	Pump mechanism should be hydraulic system with Dual piston in series pump with servo-controlled variable stroke drive, power transmission by gears and ball screws, floating pistons.			
4	Number of solvent channels should be four.			
5	Settable flow rate range should be from 0.001 – 10 mL/min, in 0.001 mL/min increments.			
6	Flow accuracy should be $\pm 1\%$.			
7	Flow rate Precision should be $\leq 0.07\%$ RSD.			
8	Must have an operation pressure range of up to 5800 psi (400 bar) or better.			
9	Should have a pH range of 1.0 / 12.5.			
10	Inbuilt degassing unit with internal degassing volume not less than 1.5mL for each channel should be available for 4 channels.			
11	Composition range should be settable: 0 – 100 % in 0.1 % increments			
12	Electronically controlled Inlet valve for higher organic mobile phases & high strength buffers.			
13	Should have leak sensor.			
C	Auto sampler.			
1	The Auto sampler must have the capacity to hold 120 samples in 1.5/2 mL vials, or better			
2	Must have an operation pressure range of up to 8700 psi or better.			
3	Injection range should be 0.1 to 100 μ L.			
4	Injection Precision should be $< 0.25\%$ RSD.			
5	Sample viscosity range should be 0.2 – 5.0 cP			
6	Injection cycle time should be 20 s or better.			
7	Should have advanced features like auto addition, auto derivatization, auto dilution, premixing and needle rinsing programs.			
8	Should have leak sensor			
9	Auto samplers should have capability to upgrade with thermostat at any time when required.			
D	Column compartment			
1	The Column heater should have Temperature range of 5 °C above ambient to 80 °C or better			

Sl. No.	Specifications	Make and offered Model	Authorization certificate attached/Not attached	Comply /Not Comply
2	Operating principle should be thermo-statted column compartment with Peltier-element			
3	Temperature accuracy should be $\pm 0.8^{\circ}\text{C}$ or better			
4	Temperature stability should be $\pm 0.1^{\circ}\text{C}$ or better			
5	Column capacity, must be accommodate 2 columns of up to 30 cm length			
E	<p>DAD/PDA detector</p> <p>Wavelength range: 190-950 nm or better. Wavelength accuracy: ± 1 nm, self-calibration with deuterium lines, verification with holmium oxide filter Slit width: Programmable for 1, 4, 8,16 nm or better Diode width: 1 nm or better Noise: $\pm 0.7 \times 10^{-5}$ AU at 254 nm or better. Drift: $< 1 \times 10^{-3}$ AU/h at 254 nm or better Detector Type: 1024 element Diode Array Data Rate: 120 Hz or better. Number of signals: 8 or better Light Source: Deuterium lamp and tungsten lamp to cover wide range Standard flow cell for Analytical Workflow with 13 μL volume, 10 mm cell path length It should have leak sensor. Second generation of electronic temperature control (ETC) for the complete optical unit should be available.</p>			
F	Chromatography Data Software.			
1	Chromatography Data system must have 32/64-bit design for Windows 11 or compatible software; Real time triggers to react to the condition i.e. to act on Fault, Stop, Start, Steak, wavelength switching, injection etc. The software should be genuine & original.			
2	A single software should control all the modules, and all components of the HPLC should be from same OEM.			
3	Software should be capable of checking peak purity, UV spectrum and feature of E-signature and Auto-calculation.			
G	Computer Workstation.			
1	Latest branded, configured computer Workstation compatible with the HPLC software; with 24Inch LED Screen, Keyboard and Mouse from Branded Vendor, with genuine OS (Windows 11 or higher).			
H	Warranty			
1	Minimum 12 months from the date of installation.			
I	<p>Additional requirements:</p> <p>(c) The bidder/vendor must have a minimum of 5 installations in reputed Government Universities/Government Academic Institutes and must submit performance certificates from these Institutions.</p> <p>The bidder/vendor must show a minimum of 400 HPLC installations in the last 2 years.</p>			

TECHNO-COMMERCIAL BID**Supply & installation of HPLC System**

1.	Name of Tendering Company with Registration No. & Date issued by appropriate authorities (Please enclose copy of certificate of registration).	
2.	Do you possess a trade license issued by Competent Authorities in India? If so, please enclose a copy.	
3.	Name of Proprietor / Director	
4.	Furnish following particulars of the Registered Office	
	a. Complete Postal Address	
	b. Telephone No. / Mob. No.	
	c. Fax. No.	
	d. E-Mail Address	
5.	Furnish the following particulars of the Local Branch Office. (if any)	
	a. Complete Postal Address	
	b. Telephone No. / Mob. No.	
	c. Fax. No.	
	d. E-Mail Address	
6.	PAN No. (Attach Attested Copy)	
7.	TIN No. / GSTIN No. (Attach Attested Copy)	
8.	If Manufacturer – Pl. attach the certificate of Registration.	
9.	If Authorized Dealer / Distributer – Pl. attach relevant certificate.	

10. Financial turnover for the last three financial Years. (Please attach copy of certificate, certified by the Chartered Accountant in original)

Financial Year	Turnover amount (Rs. in Lakhs)	Remarks, If any
2022 – 2023		
2023 - 2024		
2024 - 2025		

11. Give details of the major clients – Educational Institutes/Universities, Government Departments, Research Organisations, to whom item/material of same type have been supplied by the bidder during the last five years in the following format.

Sl. No.	Name & address of the client with name of the contact person, telephone No. / mob. No. / email ID.	Name & quantity of the items sold.	Purchase Order / Work Order No. & date	Purchase Order / Work Order value.
1.				
2.				
3.				
4.				
5.				
If the space provided is insufficient, a separate sheet with the same format may be attached.				

12.	The agency should not have been blacklisted or banned by any Govt. Department, Government Organization, PSU, University, Autonomous Institute etc. A notarized certificate to this fact should be enclosed with techno-commercial bid as per Annexure-V .	
13.	Are you an ISO certified manufacturer? If so, please attach a copy of the certificate.	
14.	Please specify the minimum time required to supply the item / material from the date of receipt of the Purchase Order.	
15.	Additional information, if any (Attach separate sheet, if required)	
16.	Agency who is not registered in the <u>Institute Campus Automation System (CAS)</u> , get registered via. link: https://payeeregistration.iiserb.ac.in/ <u>If you have already registered, please mention reference code & date.</u> This is for the release of EMD, payment etc., so it is mandatory, without this no payment is possible.	_____

(The **Annexure II** must be submitted in the given format on the website only)

SPECIAL INSTRUCTIONS FOR TWO PART e-TENDER

1.1 MANNER AND METHOD FOR SUBMISSION OF TENDERS

1.1.1 All tenders in response to this invitation shall be submitted in Two Parts on the e-tendering website i.e. <https://eprocure.gov.in/eprocure/app>.

- (i) Part I (Techno-Commercial) (Bidders don't need to send hard copies. All the documents shall be submitted on e-tendering website only.)
- (ii) Part II (Price needs to be uploaded in given format on the website. don't submit the hard copies of part II).

1.1.2 A. **PART-I (TECHNO-COMMERCIAL)** This part of the tender shall include/contain all technical details, technical specifications, drawings and also the commercial terms and conditions of contract for the supplies to be made and the services to be rendered **EXCLUDING ANY PRICE DETAILS THEREOF.**

B. **PART-II (PRICE)** This part should contain only the prices of the stores offered for supply and the charges for the services to be rendered.

1.1.3 **Part-I (Techno-Commercial)** should contain/include only technical specifications, technical details, literature, reference to earlier supplies of similar equipment without enclosing the purchase order copies, drawings, quantity, time required for submission and approval of drawings, manufacturing and delivery schedule, inspection/testing procedure itemized list of spares and quantity (without price) recommended by the tenderer for purchase term of price mode and terms of payment, mode of dispatch, the quantum/percentage of statutory levies payable by the Purchaser as extra and all related commercial terms and conditions for the supplies and for the services like erection and commissioning to be rendered by the tenderers. The tenderer shall take special care **NOT TO MIX UP** the price of the stores in this part of the tender.

1.1.4 **Part-II (Price)** shall include/contain only price, price break-up, freight/safe delivery charges, charges for training of the Purchaser's engineers wherever applicable, lumpsum charges for erection and commissioning work as is envisaged in the Purchaser's tender document, testing charges, third party inspection charges etc. This part of the tender i.e. Part-II (Price) shall be enclosed separately in the sealed envelope.

1.2 TECHNICAL CLARIFICATIONS

1.2.1 After opening the Part-I (Techno-Commercial) of the tender, if it becomes necessary for the technical authorities/user department to seek clarification from the tenderers, the same will be sought for from the tenderers by the Technical authorities/user department, in such an event, the tenderer shall-

- (i) Furnish all technical information/clarification to the concerned technical authority directly in the sealed envelope to reach on or before the due date, and time fixed by the technical authorities in an ordinary envelope indicating the Purchaser's tender reference. If the technical clarification/details sought for by the technical authorities from the tenderers do not reach them on or before the due date and time fixed for its receipt, such tenders will be liable for rejection at the discretion of purchaser.

- (ii) Have an option to modify the price based on the technical clarifications or discussion the tenderers had with the user department. In case they wish to make any revision in the price, they should communicate such a revision in price in sealed cover within due date.

1.3 **OPENING OF TENDERS:**

- 1.3.1 Part-I (Techno-Commercial) of the tender will be opened at the first stage on the due date and time indicated for opening in the tender notice. While the Part-II (Price) will be opened at the second stage on the date and time as intimated after scrutiny of Part-I (Techno-Commercial).
- 1.3.2 While all the tenderers who submit tenders online on e-tendering website within the due date and time specified for its receipt will be permitted to participate in the opening of Part-I (Techno-Commercial) of the tender on the due date and time indicated in the tender inquiry, the opening of the Part-II (Price) of the tender can be attended to only by such of those tenderers whose tenders are found to be technically suitable/acceptable to the Purchaser and to whom intimation thereof is given by the Purchaser by Fax/Telegram, Letter, etc.
- 1.3.3 The tenders whose Techno-Commercial Part (Part-I) are found suitable/acceptable to the Purchaser, will be given advance intimation by the Purchaser to enable such tenderers to depute their representative to participate in the opening of the Part-II (Price) of the tender. The technically unqualified tenderers will neither be given any intimation about the due date and time for opening Part-II (Price) of the tender nor will they be permitted to participate in the opening of the same.

Part- II (Price) of the technically disqualified tenderers will not be opened.

Note:1 - Part-I (Techno-Commercial) and Part-II (Price) should be uploaded and submitted **on e-tendering website i.e. <https://eprocure.gov.in/eprocure/app> only.**

Tenders not submitted on e-tendering website will be summarily rejected.

PRICE BID

Enquiry No.: IISERB/SP/2026-27/05 dated 08.05.26

Item: Supply & installation of HPLC System.

Sl. No.	Item	Qty.	Currency	Rate quoted per unit	Total amount
1	Supply & installation of HPLC system.	1 Each			
				Total Price	
				Discount offered	
				Discounted price	
				FOR IISER Bhopal	
				GST	
				Net Price offered (in Fig.)	
				Net Price offered (in words)	

Note: 1. The basic price should be FOR IISER Bhopal.

2. Price of Optional items and accessories shall be quoted separately, if any.

3. I/We declare that the price quoted is as per the prevailing market price and we have never offered lower than these rates for evidence for supply of similar items are attached.

Name of authorized Signatory:

Name of Company:

Date:

CERTIFICATE & DECLARATION

It has been certified that all information provided in tender form is true and correct to the best of my knowledge and belief. No forged / tampered document(s) are produced with tender form for gaining unlawful advantage. We understand that IISER, Bhopal is authorized to make enquiry to establish the facts claimed and obtain confidential reports from clients.

In case it is established that any information provided by us is false / misleading or in the circumstances where it is found that we have made any wrong claims, we are liable for forfeiture of EMD/SD and or any penal action and other damages including withdrawal of all work / purchase orders being executed by us. Further IISER, Bhopal is also authorized to blacklist our firm/company/agency and debar us in participating in any tender/bid in future.

I / We assure the Institute that neither I / We nor any of my / our workers will do any act/s which are improper / illegal during the execution in case the tender is awarded to us.

Neither I / We nor anybody on my / our behalf will indulge in any corrupt activities / practices in my / our dealing with the Institute.

Our Firm/ Company/ Agency is not been blacklisted or banned by any Govt. Department, PSU, University, Autonomous Institute or Any other Govt. Organization.

Date

Signature of the Tenderer

Place

Stamp

Note: This certificate should be executed on duly notarised Rs.100/- Non-judicial Stamp Paper.

MODEL BANK GUARANTEE FORMAT FOR PERFORMANCE SECURITY

To
The Director
IISER Bhopal

WHEREAS
(name and address of the supplier) (hereinafter called “the supplier”) has undertaken, in pursuance of
contract no..... dated to supply
..... (description of goods and services)
(herein after called “the contract”).

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a
bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for
compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the
supplier, up to a total of `(amount of the guarantee
in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to
be in default under the contract and without cavil or argument, any sum or sums within the limits of
(amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your
demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with
the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be
performed thereunder or of any of the contract documents which may be made between you and the supplier
shall in any way release us from any liability under this guarantee and we hereby waive notice of any such
change, addition or modification.

This guarantee shall be valid until the day of, 20.....

.....
(Signature of the authorized officer of the Bank)

.....
Name and designation of the officer

.....
Seal, name & address of the Bank and address of the Branch

To,

.....,
.....,
.....

Sub:

Dear Sir,

It is here by declared that IISER Bhopal is committed to follow the principle of transparency, equity and competitiveness in public procurement.

The subject Notice Inviting Tender (NIT) is an invitation to offer made on the condition that the Bidder will sign the integrity Agreement, which is an integral part of tender/bid documents, failing which the tenderer/bidder will stand disqualified from the tendering process and the bid of the bidder would be summarily rejected.

This declaration shall form part and parcel of the Integrity Agreement and signing of the same shall be deemed as acceptance and signing of the Integrity Agreement on behalf of the IISER Bhopal.

Yours faithfully,

Stores and Purchase Officer

To,
Stores and Purchase Officer
IISER Bhopal

Sub:

Dear Sir,

I/We acknowledge that IISER Bhopal is committed to follow the principles thereof as enumerated in the Integrity Agreement enclosed with the tender/bid document.

I/We agree that the Notice Inviting Tender (NIT) is an invitation to offer made on the condition that I/We will sign the enclosed integrity Agreement, which is an integral part of tender documents, failing which I/We will stand disqualified from the tendering process. I/We acknowledge that THE MAKING OF THE BID SHALL BE REGARDED AS AN UNCONDITIONAL AND ABSOLUTE ACCEPTANCE of this condition of the NIT.

I/We confirm acceptance and compliance with the Integrity Agreement in letter and spirit and further agree that execution of the said Integrity Agreement shall be separate and distinct from the main contract, which will come into existence when tender/bid is finally accepted by IISER Bhopal. I/We acknowledge and accept the duration of the Integrity Agreement, which shall be in the line with Article 1 of the enclosed Integrity Agreement.

I/We acknowledge that in the event of my/our failure to sign and accept the Integrity Agreement, while submitting the tender/bid, IISER Bhopal shall have unqualified, absolute and unfettered right to disqualify the tenderer/bidder and reject the tender/bid in accordance with terms and conditions of the tender/bid.

Yours faithfully

(Duly Authorised signatory of the Bidder)

To be signed by the bidder and same signatory competent/authorised to sign the relevant contract on behalf of IISER Bhopal

INTEGRITY AGREEMENT

This Integrity Agreement is made at on thisday of.....20.....

BETWEEN

Director IISER Bhopal represented through Stores and Purchase Officer, IISER Bhopal, (Hereinafter referred as the institute, 'Principal/Owner', which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)

AND

.....
(Name and Address of the Individual/firm/Company)
through (Hereinafter referred to as the (Details of duly authorized signatory)

"Bidder/Contractor" and which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)

Preamble

WHEREAS the Principal / Owner has floated the Tender (NIT No.) (hereinafter referred to as **"Tender/Bid"**) and intends to award, under laid down organizational procedure, contract for.....
(Name of work)
hereinafter referred to as the **"Contract"**.

AND WHEREAS the Principal/Owner values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Agreement (hereinafter referred to as **"Integrity Pact"** or **"Pact"**), the terms and conditions of which shall also be read as integral part and parcel of the Tender/Bid documents and Contract between the parties.
NOW, THEREFORE, in consideration of mutual covenants contained in this Pact, the parties hereby agree as follows and this Pact witnesses as under:

Article 1: Commitment of the Principal/Owner

- 1) The Principal/Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:
 - (a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender, or the execution of the Contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - (b) The Principal/Owner will, during the Tender process, treat all Bidder(s) with equity and reason. The Principal/Owner will before and during the Tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in relation to the Tender process or the Contract execution.
 - (c) The Principal/Owner shall endeavour to exclude from the Tender process any person whose conduct in the past has been of a biased nature.

- 2) If the Principal/Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal code (IPC)/Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there be a substantive suspicion in this regard, the Principal/Owner will inform the Chief Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

Article 2: Commitment of the Bidder(s)/Contractor(s):

- 1) It is required that each Bidder/Contractor (including their respective officers, employees and agents) adhere to the highest ethical standards, and report to the Government / Department all suspected acts of fraud or corruption or Coercion or Collusion of which it has knowledge or becomes aware, during the tendering process and throughout the negotiation or award of a contract.
- 2) The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Tender process and during the Contract execution:
 - a) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal/Owner's employees involved in the Tender process or execution of the Contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the Tender process or during the execution of the Contract.
 - b) The Bidder(s)/Contractor(s) will not enter with other Bidder(s) into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to cartelize in the bidding process.
 - c) The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act.

Further the Bidder(s)/Contract(s) will not use improperly, (for the purpose of competition or personal gain), or pass on to others, any information or documents provided by the Principal/Owner as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

- d) The Bidder(s)/Contractor(s) of foreign origin shall disclose the names and addresses of agents/representatives in India, if any. Similarly, Bidder(s)/Contractor(s) of Indian Nationality shall disclose names and addresses of foreign agents/representatives, if any. Either the Indian agent on behalf of the foreign principal or the foreign principal directly could bid in a tender but not both. Further, in cases where an agent participates in a tender on behalf of one manufacturer, he shall not be allowed to quote on behalf of another manufacturer along with the first manufacturer in a subsequent/parallel tender for the same item.
- e) The Bidder(s)/Contractor(s) will, when presenting his bid, disclose (with each tender as per proforma enclosed) any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the Contract.
- 3) The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.
- 4) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm indulge in fraudulent **practice means a willful misrepresentation or omission of facts or submission of fake/forged documents in order to induce public official to act in reliance thereof, with the purpose of** obtaining unjust advantage by or causing damage to justified interest of others and/or to influence the procurement process to the detriment of the Government interests.

- 5) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm use Coercive Practices (means the act of obtaining something, compelling an action or influencing a decision through intimidation, threat or the use of force directly or indirectly, where potential or actual injury may befall upon a person, his/ her reputation or property to influence their participation in the tendering process).

Article 3: Consequences of Breach

Without prejudice to any rights that may be available to the Principal/Owner under law or the Contractor its established policies and laid down procedures, the Principal/Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder(s)/Contractor(s) and the Bidder/ Contractor accepts and undertakes to respect and uphold the Principal/Owner's absolute right:

- 1) If the Bidder(s)/Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article 2 above or in any other form, such as to put his reliability or credibility in question, the Principal/Owner after giving 14 days' notice to the contractor shall have powers to disqualify the Bidder(s)/Contractor(s) from the Tender process or terminate/determine the Contract, if already executed or exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by the Principal/Owner. Such exclusion may be forever or for a limited period as decided by the Principal/Owner.
- 2) **Forfeiture of EMD/ Performance Guarantee/ Security Deposit:** If the Principal/Owner has disqualified the Bidder(s) from the Tender process prior to the award of the Contract or terminated/determined the Contract or has accrued the right to terminate/determine the contract according to Article 3(1), the Principal/ Owner apart from exercising any legal rights that may have accrued to the Principal/Owner, may in its considered opinion forfeit the entire amount of Earnest Money Deposit, Performance Guarantee and Security Deposit of the Bidder/ Contractor.
- 3) **Criminal Liability:** If the Principal/Owner obtains knowledge of conduct of a Bidder or Contractor, or of an employee or a representative or an associate of a bidder or Contractor which constitutes corruption within the meaning of Indian Penal code (IPC)/Prevention of Corruption Act, or if the Principal/Owner has substantive suspicion in this regard, the Principal/Owner will inform the same to law enforcing agencies for further investigation.

Article 4: Previous Transgression

- 1) The Bidder declares that no previous transgressions occurred in the last 5 years with any other Company in any country confirming to the anticorruption approach or with Central Government or State Government or any other Central/State Public Sector Enterprises in India that could justify his exclusion from the Tender process.
- 2) If the Bidder makes an incorrect statement on this subject, he can be disqualified from the Tender process or action can be taken for banning of business dealings/ holiday listing of the Bidder/Contractor as deemed fit by the Principal/ Owner.
- 3) If the Bidder/Contractor can prove that he has resorted / recouped the damage caused by him and has installed a suitable corruption prevention system, the Principal/Owner may, at its own discretion, revoke the exclusion prematurely.

Article 5: Equal Treatment of all Bidders/Contractors/Subcontractors

- 1) The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder/Contractor shall be responsible for any violation(s) of the principles laid down in this agreement/Pact by any of its Subcontractors/ sub-vendors.
- 2) The Principal/Owner will enter into Pacts on identical terms as this one with all Bidders and Contractors.
- 3) The Principal/Owner will disqualify Bidders, who do not submit, the duly signed Pact between the Principal/Owner and the bidder, along with the Tender or violate its provisions at any stage of the Tender process, from the Tender process.

Article 6- Duration of the Pact:

This Pact begins when both the parties have legally signed it. It expires for the Contractor/Vendor 12 months after the completion of work under the contract or till the continuation of defect liability period, whichever is more and for all other bidders, till the Contract has been awarded.

If any claim is made/lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Pacts as specified above, unless it is discharged/determined by the Competent Authority, IISER Bhopal.

Article 7- Other Provisions

- 1) This Pact is subject to Indian Law, place of performance and jurisdiction is the **Headquarters of the Division** of the Principal/Owner, who has floated the Tender.
- 2) Changes and supplements need to be made in writing. Side agreements have not been made.
- 3) If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners or by one or more partner holding power of attorney signed by all partners and consortium members. In the case of a Company, t h e Pact must be signed by a representative duly authorized by board resolution.
- 4) Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intensions.
- 5) It is agreed terms and conditions that any dispute or difference arising between the parties with regard to the terms of this Integrity Agreement / Pact, any action taken by the Owner/Principal in accordance with this Integrity Agreement/ Pact or interpretation thereof shall not be subject to arbitration.
- 6) A clause should be included in the IP that a person signing IP shall not approach the courts while representing the matters to IEMs and he / she will await their decision in the matter.

Article 8- LEGAL AND PRIOR RIGHTS

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Integrity Pact will have precedence over the Tender/Contact documents with regard any of the provisions covered under this Integrity Pact. IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact at the place and date first above mentioned in the presence of following witnesses:

.....
 (For and on behalf of Principal/Owner) (For and on behalf of Bidder/Contractor)
 WITNESSES:
 1. 2.
 (signature, name and address) (signature, name and address)
 Place Date

E-TENDERING INSTRUCTIONS TO BIDDERS

Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submit their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

1. REGISTRATION ON CPP PORTAL:

- 1.1 Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “Online bidder Enrolment” on the CPP Portal **which is free of charge**.
- 1.2 As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 1.3 Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 1.4 Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify /nCode / eMudhra etc.), with their profile.
- 1.5 Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.
- 1.6 The bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

2. SEARCHING FOR TENDER ENQUIRY DOCUMENT

- 2.1 There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2.2 Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective „My Tenders“ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 2.3 The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

3. PREPARATION OF BIDS

- 3.1 Bidder should take into account any corrigendum published on the tender document before submitting their bids.

- 3.2 Please go through the tender advertisement and the Tender Enquiry Document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3.3 Bidder, in advance, should get ready the documents/BoQ to be uploaded as indicated in the Tender Enquiry Document and generally, they can be in PDF / XLS formats. Scanned documents to be uploaded may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document and resulting in fast uploading. It is the responsibility of the bidder to ensure that uploaded scanned documents are legible.
- 3.4 To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents has been provided to the bidders. Bidders can use “My Space” or „“Other Important Documents”” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.
4. SUBMISSION OF BIDS
 - 4.1. Submission of Bids:
 - 4.1.1 Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
 - 4.1.2 The bidder has to digitally sign and upload the required bid documents one by one as indicated in the Tender Enquiry document.
 - 4.1.3 Bidder has to select the payment option as “offline” to pay the Bid Security/ EMD as applicable and enter details of the instrument.
 - 4.1.4 Bidder should prepare the Bid Security/EMD as per the instructions specified in the Tender Enquiry Document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the Tender Enquiry Document. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise, the uploaded bid will be rejected.
 - 4.1.5 Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
 - 4.1.6 The server time (which is displayed on the bidders” dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
5. All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128-bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key.

Further this key is subjected to asymmetric encryption using buyers/bid openers' public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

- 5.1 The uploaded Tender/Bid shall become readable only after the tender opening by the authorized bid openers.
- 5.2 Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 5.3 The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.
6. ASSISTANCE TO BIDDERS:
 - 6.1 Any queries relating to the Tender Enquiry Document and the terms and conditions contained therein should be addressed to the **Tender Inviting Authority for a tender or the relevant contact person indicated in the NIT.**
 - 6.2 Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk

Contact us:

For any technical related queries please call at 24 x 7 Help Desk Number

0120-4001 002

0120-4001 005

0120- 4493395

International Bidders are requested to prefix +91 as the country code.

E Mail Support:

For any Issues or Clarifications relating to the published tenders, bidders are requested to contact the respective Tender Inviting Authority.

Technical - support-eproc(at)nic(dot)in