

Pre-Bid replies to
NIT Ref No: IIMJ/NIT/Mess-Catering/2026-27/03

Date: 13.05.2026

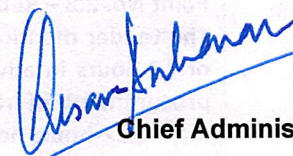
Details of queries raised by prospective bidders and their replies provided by IIM Jammu are as under:

Query 1:	As an MSME-registered enterprise, we respectfully request relaxation/exemption in EMD, turnover, and experience criteria as per applicable Government of India procurement policies for MSMEs. We assure you of our full capability to meet and exceed all technical and service requirements?
Reply:	EMD, turnover, and experience criteria as per NIT.
Query 2:	Request to please suggest if the ANNEXURE VII given in the tender document needs to be signed and submitted before the tender submission or after the award of contract.
Reply:	Needs to be signed and uploaded along with tender documents.
Query 3:	What is the avg. electricity cost for a month?
Reply:	Electricity bill for April Month is around Rs.15000/- for both the messes.
Query 4:	Point No. 4.8 – Eligibility Criteria The clause mentions that the bidder “should not have been debarred/blacklisted/terminated/ceased without completing the contract period.” We would like clarification regarding cases where termination of a contract occurred through mutual understanding between the client and the bidder, without any default or performance issue from either side. Kindly confirm whether such mutually agreed contract closures would be considered under this clause.
Reply	Contract should not be terminated due to unsatisfactory performance.
Query 5:	Point No. 2.8 – Rebate Facility The tender mentions a rebate facility of a minimum of 2 days, with intimation at least 1 day before or 12 hours in advance. We request reconsideration/clarification on the 12 hour notice period, as procurement of raw materials is generally planned and ordered at least one day in advance, making 12-hour notice periods operationally difficult. Further, kindly clarify whether there is any maximum limit on rebate days permitted during a semester. If rebates are availed regularly on Saturdays and Sundays, the cumulative rebate amount may become significantly high?
Reply:	Prior information will have to be provided by students to Agency at least 24 hours in advance
Query 6:	Clause 4.5 The bidder should have branch / registered office preferably at Jammu– Since the clause mentions “preferably”, kindly confirm whether bidders not presently having a branch / registered office at Jammu may submit an undertaking that they shall establish a local office / branch at Jammu after award of contract, if selected?
Reply:	Bidder can submit an undertaking that they shall establish a local office/Branch at Jammu after award of contract if selected.

Query 7:	Clause 4.6- Kindly confirm whether relaxation in minimum annual turnover shall be provided to MSME firms as per applicable Government / MSME procurement norms. Further, considering that the estimated annual contract value is approximately ₹6.5 crore, we request the Institute to kindly reconsider the minimum turnover requirement of ₹45 crore and reduce the same to a reasonable level linked with the estimated contract value, to encourage wider participation of experienced and capable bidders?
Reply:	Turnover Criteria as per NIT.
Query 8:	We request the Institute to kindly reconsider / remove the condition relating to “termination / ceased without completing the entire duration of contract period”, since termination may happen due to various reasons beyond the control of the vendor, including mutual termination, force majeure, law-and-order / emergency situations, war-like conditions, or commercial / operational unviability. We request that only blacklisting / debarment of the vendor should be considered for disqualification?
Reply:	Bidder should not blacklisted/debarred due to unsatisfactory performance.
Query 9:	Technical Evaluation Criteria – Point 3- Kindly clarify whether experience of providing mess / catering services to reputed private educational institutes / universities / business schools having good NIRF ranking shall also be considered under this criterion?
Reply:	As per NIT only.
Query 10:	Financial Bid / Category A – Standard Mess Menu Considering the extensive menu, manpower requirement, branded raw material requirements, non-veg / paneer items, unlimited quantity obligation, hygiene standards, and year-round operation including lean / vacation periods, we request the Institute to prescribe a minimum / base price for Category A. This will prevent unviable and abnormally low quoting, and will help ensure sustainable operations and maintenance of food quality throughout the contract period?
Reply:	As per NIT only.

This shall also be the part of NIT. All other Terms and Conditions shall remain same.

In case bidders are facing any issue with respect to BoQ bid please email us on purchase@iimj.ac.in or contact at M. No. 9501052960.



Chief Administrative Officer
IIM Jammu

