

*Name of Work: CPM-6/2026/D-02 Manufacturing, supply, Installation, Testing and Commissioning of signage work of 11 Underground stations viz: Delhi Aerocity, Mahipalpur, Vasant Kunj, Kishangarh, Chhatarpur, Chhatarpur Mandir, IGNOU, Neb Sarai, Maa Anandmayee Marg, Tughlakabad Railway Colony & Tughlakabad and 4 elevated stations viz: Saket-G, Ambedkar Nagar, Khanpur & Sangam Vihar of Line-10 Corridor of Delhi MRTS Project, Phase-IV.*

**Reply to prebid meeting queries**

**Contract:** CPM-6/2026/D-02

**Date:** 20.04.2026

<b>Query-1</b>	
Clause No	ITT Clause <b>C18.1.1 C18.1.2</b>
Query by bidders	<p><b>EMD &amp; Tender Fee Exemption/Refund</b></p> <p>We request your kind consideration to allow exemption from submission of Earnest Money Deposit (EMD) and refund/exemption of tender fee.</p> <p>Our firm is registered under MSME (Udyam), and as per Government of India guidelines, MSMEs are generally entitled to such benefits to encourage participation.</p> <p>Kindly confirm the same for this tender.</p>
Existing Provision	<p><b>C18.1.1 Tender fee/ tender document cost:</b> Payment of tender fee/ tender document cost is to be done only through portal itself via online transaction. No other mode of payment will be accepted. No copies of transaction of payment are required to be sent to the office of CPM-6.</p> <p>Note: The payment of the tender cost is acceptable from any account. However, tenderer shall make transaction on e-portal only.</p> <p><b>C18.1.2 Tender security/ EMD:</b> Payment of tender security / EMD is to be done only through portal itself via online transaction. No other mode of payment will be accepted.</p> <p>Note: Bidders to be note that the payment of tender security shall be made from the account of bidder only. However, in case of JV/ Consortium the tender security can either be paid from JV/Consortium account or one of the constituent members of JV/Consortium.</p>
<b>DMRC'S Reply</b>	<b>In DMRC, Exemption is provided in the service contract only, since, this is not a service contract. Hence, No change in tender conditions</b>
<b>Query-2</b>	
Clause No	NIT Clause <b>1.2.2 A.</b>
Query by bidders	<p><b>Consideration of Monolith / Pylon / RVI Works as Similar Work</b></p> <p>As per the tender, "similar work" is defined as signage works executed at Metro/Railway stations/Airports.</p> <p>In this regard, we would like to submit that in a recent Agra Metro tender, petroleum sector signage works were also considered under similar work criteria, wherein our experience of Monolith (Pylon) signage executed for oil marketing companies was accepted.</p> <p>Our scope of work in such projects includes ACP cladding, backlit/illuminated signage, fabrication, supply &amp; installation, which are technically similar in nature to the signage works defined in this tender.</p>

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	<p>We therefore request you to kindly consider and allow petroleum sector (HPCL/BPCL retail outlet) signage works, including Monolith/Pylon/RVI works, under the category of "similar work" for this tender as well.</p> <p>A supporting screenshot of the Agra tender clause is enclosed for your kind reference.</p>
Existing Provision	"Similar works" for this contract shall be <b>"Any Work of Manufacturing / Supply &amp; Installation of Signages at Metro stations/ Railway stations/ Airports"</b>
<b>DMRC'S Reply</b>	<b>No change in tender conditions</b>
<b>Query-3</b>	
Clause No	NIT Clause <b>1.2.2 A.</b>
Query by bidders	<p>Dear Sir/Madam,</p> <p>With reference to Contract No. CPM-6/2026/D-02, we would like to reiterate our query submitted earlier regarding the consideration of petroleum sector signage works under "similar work" criteria.</p> <p>We would like to submit that in a recent Agra Metro tender, petroleum sector signage works were also considered under the qualification criteria. In such projects, the scope includes a wide range of signage elements such as:  RVI (Retail Visual Identity) signage  Canopy fascia  Monolith (pylon) signage  In/Out and directional signage  Various small and large format illuminated signages</p> <p>These are technically and functionally similar to the signage systems executed in metro projects.</p> <p>However, in the present tender, petroleum sector works have not been explicitly included. We had already requested your kind consideration to include such experience under similar work.</p> <p>We therefore once again request you to kindly consider including petroleum sector signage works in the eligibility criteria, as the nature and scope of work are comparable.</p> <p>We are also enclosing the relevant clause from the Agra Metro tender for your reference, where such works were accepted.</p> <p>Further, we request that uniformity in such eligibility conditions may kindly be maintained across similar tenders, to avoid repeated clarifications during pre-bid stages.</p> <p>In case the above request cannot be considered, we request you to kindly provide the reason/justification for the same, so that we may take appropriate guidance from our internal/legal team.</p>
Existing Provision	"Similar works" for this contract shall be <b>"Any Work of Manufacturing / Supply &amp; Installation of Signages at Metro stations/ Railway stations/ Airports"</b>
<b>DMRC'S Reply</b>	<b>No change in tender conditions</b>

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<b>Query-4</b>	
<b>Clause No</b>	<b>NIT Clause 1.2</b> <b>TS Clause 1.11, 1.15</b>
Query by bidders	<p><b>Mail from the bidder is as under;</b> Dear Madam,</p> <p><b>Reference:</b> Manufacturing, supply, Installation, Testing and Commissioning of signage work of 11 Underground stations viz: Delhi Aerocity, Mahipalpur, Vasant Kunj, Kishangarh, Chhatarpur, Chhatarpur Mandir, IGNOU, Neb Sarai, Maa Anandmayee Marg, Tughlakabad Railway Colony &amp; Tughlakabad and 4 elevated stations viz: Saket-G, Ambedkar Nagar, Khanpur &amp; Sangam Vihar of Line-10 Corridor of Delhi MRTS Project, Phase-IV</p> <p>With reference to the above tender, we are herewith submitting our clarification / recommendations on the technical criteria of the tender.</p> <p><b><u>Clause: 1.2 QUALIFICATION CRITERIA ( To be augmented )</u></b></p> <ol style="list-style-type: none"> <li>1. The tenderer must be authorized Converter of Media Original Manufacturers (OEM) for the specified applications done in India. The Tenderer should have a valid current agreement or MOU with OEM and shall submit (a) Valid OEM Agreement or MOU (b) OEM Authorization certificate (c) Pre-qualification warranty</li> <li>2. The Tenderer shall obtain from the manufacturer a Prequalification Warranty certificate in original for 5 years satisfactory Performance for (i) Block out film (ii) Translucent Vinyl and (iii) Flexible Substrate to be used and submit the same during Bid Submission.</li> <li>3. The tenderer shall submit a declaration from the OEM that online warranty shall be covering all components of the warranties must be issued in electronic form through an automated portal/system of issuing warranty by the film manufacturer. All the terms and conditions of the warranty should be clearly published on the manufacturer's website and available publicly.</li> <li>4. Branding / Signage work shall be treated as completed only if duly certified by OEM Finished Graphic Warranty Certificate.</li> </ol> <p><b><u>TECHNICAL SPECIFICATIONS (Recommended Changes)</u></b></p> <p><b>Clause: 1.11 Plotter cut Retro-Reflective Vinyl sheet graphics/text</b> 1.11.4 The Tenderer shall obtain from the sheeting manufacturer of Retro Reflective Sheeting a Prequalification Warranty certificate in original for Ten years satisfactory field Performance including stipulated retro reflectance of the retro reflective sheeting to be used and submit the same during Bid Submission</p> <p>Product Conformance Certificate in original from the manufacturer of retro reflective sheeting stating that the material offered for this tender, conforms to the standards / specifications of retro reflective sheeting as given in this tender and is part of the original warranty shall be submitted.</p>

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A certificate of having tested the sheeting for following properties and its having passed these tests shall be obtained from a reputed test laboratory from International/Government Laboratory/Institute by the manufacturer of the sheeting and in case the certificate is obtained from international agency, it should also be obtained from Indian agency within 3years from the date of launching the product in India, by the manufacturer of the sheeting as per IRC 67-2022

- i. Coefficient of Retro Reflection
- ii. Day time color & luminance
- iii. Accelerated outdoor weathering
- iv. Colorfastness
- v. Shrinkage
- vi. Flexibility
- vii. Liner Removal
- viii. Adhesion
- ix. Impact resistance
- x. Specular gloss
- xi. Night time color

The sheeting manufacturer shall also provide test data showing that has met the Requirements for 36 months of accelerated outdoor weathering. The test data shall be gathered in accordance with ASTM D 4956 and shall be performed by an independent agency. The above test certificate shall be uploaded during the bid submission.

**Clause: 1.15 Plotter cut self-Adhesive Vinyl sheet graphics/text**

1.15.1 The Contractors shall provide the standard OEM online warranty, test reports and the invoices from the manufacturers covering all the materials used.

The **pigmented vinyl** should adhere to the specifications below:

Characteristic	Value
Material	Vinyl
Thickness	Without Adhesive: 2 mil (0.05 mm) With Adhesive: 3-4 mil (0.08mm to 0.1mm)
Adhesive	Pressure Sensitive
Adhesive Color	Clear
Liner	Translucent, synthetic lay-flat liner or paper liner
Applied Shrinkage Percent	s
Typical Adhesion 24 hours after application	Acrylic and uncoated clear polycarbonate: 4 lbs/in. (0.7 kg/cm)
Graphic Removal	Permanent Adhesive
Temperature Range After Application	-50°F to +170°F (-45°C to +77°C) (Not for extended periods of time at the extremes)
Chemical Resistance	Resists mild alkalis. Mild acids, and salt Excellent resistance to water (does not include immersion)

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	<table border="1" style="width: 100%;"> <tr> <td style="width: 50%;">Flammability</td> <td style="width: 50%;">Class A Rating for Fire Spread Index and Smoke Developed Index as per ASTM E84 standard</td> </tr> </table> <p>1.15.4 The Tenderer shall obtain from the manufacturer a Prequalification Warranty certificate in original for 5 years satisfactory Performance of Translucent Vinyl to be used and submit the same during Bid Submission.</p>	Flammability	Class A Rating for Fire Spread Index and Smoke Developed Index as per ASTM E84 standard
Flammability	Class A Rating for Fire Spread Index and Smoke Developed Index as per ASTM E84 standard		
Existing provision	<p><b>1.11 Plotter cut Retro-Reflective Vinyl sheet graphics/text</b></p> <p>1.11.1 The Plotter cut Retro Reflective Vinyl sheet graphics/text work shall be got executed from specialized agency as explained in 1.2 to 1.7.</p> <p>1.11.2 The graphics for the Retro-Reflective Vinyl sheet should be plotted in accordance with specified artwork accurately on a computerized plotter cutter. The edges of the plotter cut vinyl sheet should be clean and smooth. Vinyl sheet should be plotted in a dust free environment.</p> <p>1.11.3 The plotted vinyl sheet should be applied to the substrates with the use of approved application tap to insure correct placement and accuracy. Vinyl sheet should be applied in a dust free environment</p> <p>1.11.4 The final applied graphics shall be free from any kinds of wrinkles, air bubbles and placement/ orientation problems.</p> <p>Seven years performance guarantee bond in prescribed proforma herewith shall be submitted by the contractor which shall also be signed by both the specialized agency and the contractor to Meet their liability/liabilities under the guarantee bond. However, the sole responsibility about performance of the screen printing shall rest with the sign age contractor.</p> <p>An amount equal to "Five" percent of the cost of Retro-Reflective vinyl sheet used in the works shall be retained by the DMRC from the contractor's running and final bills for a period of seven years from the date of commissioning as security deposit and the amount so withheld would be released after seven years from the date of expiry of maintenance period under the agreement, if the performance of the work done is found satisfactory. If any defect is noticed during the guarantee period, it shall be rectified by the contractor within seven days of receipt of intimation of defects in the work. If the defects pointed out are not attended within the specified period, the same will be got done from other agency at the risk and cost of contractor.</p> <p>The security deposit against this item of work shall be in addition to the security deposit mentioned elsewhere in contract form. The said security deposit can be submitted by the contractor in the form of a "Bank Guarantee" from a "Scheduled Bank" on the approved bank guarantee proforma. In the event of submitting "Bank Guarantee" of equivalent amount, no deduction will be made from the Contractor's Bill on this account. In case any deduction already made in absence of "Bank Guarantee", it shall be refunded back to the Contractor on submission of this "Bank Guarantee".</p>		

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	<p><b>1.15 Plotter cut self Adhesive Vinyl sheet graphics/text</b></p> <p>1.15.1 Self Adhesive Vinyl should be of cast translucent type. Vinyl should be of approved from only 3M – 3630 series or equivalent vinyl of Samsung or LG brands.</p> <p>1.15.2 The Plotter cut Self Adhesive Vinyl sheet graphics/text work shall be got executed from specialized agency.</p> <p>1.15.3 The graphics for the Self-Adhesive Vinyl sheet should be plotted in accordance with specified artwork accurately on a computerized plotter cutter. The edges of the plotter cut vinyl sheet should be clean and smooth. Vinyl sheet should be plotted in a dust free environment.</p> <p>1.15.4 The final applied graphics shall be free from any kinds of wrinkles, air bubbles and placement/orientation problems.</p>
<b>DMRC'S Reply</b>	<b>No change in tender conditions</b>

**Sr. AGM/Arch.**

**PM-6C**