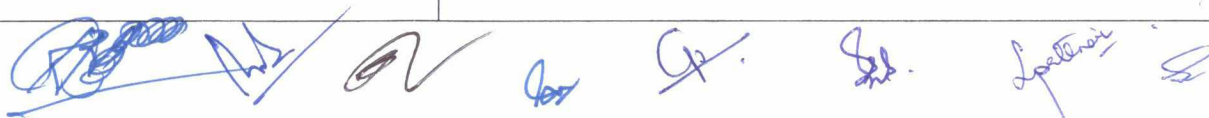


**CLARIFICATIONS TO PRE-BID MEETING HELD ON 02.05.2026, 12.00 PM RELATING TO THE E-TENDER FOR
PROCUREMENT OF 314 NO'S OF INTERACTIVE PANELS**

1. MEHAK DATA SYSTEMS

Sl. No	Reference [Section & Page Number]	Content of Bid document requiring Clarification(s)	Clarification Requested	Clarification Issued
1	Point No. 2 (i), Page No. 6	The bidder must be either a Central Public Sector Undertaking or State Govt. PSU to carryout I.T related activities. Supporting Documents Required: Copy of certificate of Incorporation / Registration	At present, the eligibility is limited only to Central and State PSUs. There are other entities and co-operative societies with majority shareholding from the Government of India that are also actively engaged in similar project execution and have the necessary capability. Such entities are currently not covered under the clause. Including entities and co-operative societies with majority shareholding from Government of India will bring in more qualified bidders while still ensuring that only government-linked and credible entities are considered, leading to more competitive outcomes for the dept. It is requested that the dept. ask for – “The bidder must be either a Central Public Sector Undertaking or a Govt. PSU or a cooperative society with major shareholding (greater than 50%) held by Govt. of India to carry out I.T related activities. Supporting Documents Required: Copy of certificate of Incorporation / Registration”	Bid condition prevails
2	Point 12.2.1, Sl. No. 20, Page No. 15	Camera: 48Mega-Pixel, top-mounted	The dept. has asked for a 48 MP top-mounted camera. However, in most IFPs, cameras are provided in-built within the panel and are positioned at the top. There is no functional difference between a top-mounted and an in-built top-positioned camera in terms of usage. Restricting the specification only to “top-mounted” may lead to exclusion of OEMs offering in-built cameras despite meeting the required performance. It is requested that the dept. ask for – “Camera: 48Mega-Pixel, top-mounted/ in-built ”	Refer Corrigendum



3	Point 12.2.1, Sl. No. 27, Page No. 16	Built-in Whiteboard software in Android: AI Powered Whiteboard, Handwriting recognition of all content like English, Odia, Mathematical, chemical equations and any kind of question which can be easily answered with the help of AI.	The requirement of an AI-powered whiteboard along with advanced handwriting recognition for multiple languages and subjects is not a standard feature available across most IFP OEMs. Such highly specific functionality unnecessarily restricts fair competition from capable OEMs. It is requested that the dept. to kindly remove the clause.	Bid condition prevails
4	Point 12.2.1, Sl. No. 23, Page No. 15	Patch Update: The OEM should update the patch with latest OS for 3 Years.	The dept. has asked OEMs to provide patch updates with the latest OS for 3 years. Unlike OEMs of smartphones or tablets, IFP OEMs do not usually provide regular OS upgrades or long-term patch update support. It is requested that the dept. to kindly remove the clause.	Bid condition prevails
5	Point 12.2.1, Sl. No. 19, Page No. 15	Microphone: 6-microphones array (Pickup radius: 8m) or higher	The dept. has specified both the number of microphones and pickup radius. But pickup radius is not a standard parameter and most OEMs do not specify pickup range in their product catalogues. Keeping such a condition may unnecessarily restrict participation, even when OEMs provide adequate audio performance. It is requested that the dept. ask for – “Microphone: 6-microphones array or higher”	Bid condition prevails
6	Point 12.2.1, Sl. No. 34, Page No. 16	Anti-virus (AV) Software for 3 years: AV Solution must be MII-compliant with AV-Test certification and a local support office in Odisha. Features: Vulnerability Scan, Anti-Ransomware, Custom Backup/Restore (custom extensions), Application Control, Patch & Asset Management, OTP based USB Access, Tuneup, Safe Mode Protection	The dept. has asked for antivirus software with multiple advanced features along with specific certifications and local support conditions. As per our understanding, bidders are allowed to offer antivirus from third-party vendors. It is requested that the dept. kindly clarify the same.	Bid condition prevails

Handwritten signatures and initials in blue ink, including a large signature on the left and several smaller initials and marks across the bottom.

	Point No. 6, Page No. 11	Validity of the Bid: The technical bid and price bid validity should be for a minimum period of 180 days . The bidder should be ready to extend the validity, if required.	A bid validity period of 180 days is very long considering current market conditions where prices and stock availability are dynamic. It is difficult for bidders to hold pricing for such a long duration, which may either discourage participation or lead to inflated pricing to cover associated risks. It is requested that the dept. ask for – “Validity of the Bid: The technical bid and price bid validity should be for a minimum period of 30 days . The bidder should be ready to extend the validity, if required.” ✓	Bid condition prevails
8	Point No. 7(i) Page No. 11	The concerned authority reserves the right to verify information submitted and inspect the manufacturer’s facilities , if required, to confirm their capabilities.	The dept. has asked for inspection at OEM manufacturing facilities. None of the OEMs permit inspection at their manufacturing units as it is against their internal policies. So, buyer depts. usually conduct inspection at the bidder’s warehouse or delivery location. It is requested that the dept. ask for – “The concerned authority reserves the right to verify information submitted and inspect the bidder’s warehouse , if required, to confirm their capabilities.” ✓	Refer Corrigendum
9	Point No. 12.2.2.(i) Page No. 17	Delivery Schedule – Estimated time for delivery of Interactive Panels after order confirmation. 314 no.of Interactive Panels should be delivered and installed within 90days of the receiving of Purchase order /LoA/ Work order at the 314 FIACs in block level.	The current delivery timeline of 90 days is not sufficient considering the requirement of supply, installation, and commissioning across 314 locations. Such large-scale deployment requires adequate time for proper execution, logistics, and coordination at the field level. It is requested that the dept. ask for – “Delivery Schedule – Estimated time for delivery of Interactive Panels after order confirmation. 314 no.of Interactive Panels should be delivered and installed within 120 days of the receiving of Purchase order /LoA/ Work order at the 314 FIACs in block level.”	Refer Corrigendum

2. CENTRAL ELECTRONICS LIMITED

S. No.	Reference [Section & Page Number]	Content of Bid document requiring Clarification(s)	Clarification Requested	Clarification Issued
1.	Point No. 3 (a) Page No.7 EMD, Bid Processing Fees & Performance Security:	The bidder must submit EMD of Rs.20,00,000/- (Refundable)	Being a Government of India undertaking (PSU), we request exemption from submission of EMD as per prevailing Government of India procurement policies and GFR 2017 provisions (Rule 170 – Bid Security Declaration).	Bid condition prevails
2.	Point No. 12.2.1 S. No. 34 Page No. 16	Anti-virus (AV) Software for 3 years: AV Solution must be MII-compliant with AV-Test certification and a local support office in Odisha. Features: Vulnerability Scan, Anti-Ransomware, Custom Backup/Restore (custom extensions), Application Control, Patch & Asset Management, OTP based USB Access, Tuneup, Safe Mode Protection	The above specification is restrictive and appears OEM-specific due to conditions like AV-Test certification, MII compliance, and mandatory local support office in a specific state (Odisha). Also, inclusion of advanced features like Patch Management, Asset Management, OTP-based USB control, etc., goes beyond standard antivirus requirements and limits fair competition. It is requested to kindly revise the clause to a generic specification as below: “Anti-virus (AV) Software for 3 Years” - Should provide standard endpoint protection against malware, ransomware, and viruses - Should be from a reputed OEM - Should include regular updates and technical support All OEM-specific certifications and location-specific requirements may kindly be removed to ensure wider participation and competitive bidding.	Bid condition prevails

3. EINFRATECH(EIS)

S. No.	Reference [Section & Page Number]	Content of Bid document requiring Clarification(s)	Clarification Requested	Clarification Issued
1	Point no. 2 (ix) Page No.7 Eligibility criteria of the bidder,	The OEM must have 15 years of presence of India with commercial activities in Technology hardware solutions and OEM must have been engaged in the IFPD/Visual Display Unit business in India for a minimum of 5 years as on bid submission date.	The OEM presence must be 10 years in India	Bid condition prevails



4. BENQ INDIA PVT. LTD.

S. N.	Reference [Section & Page Number]	Content of Bid document requiring Clarification(s)	Clarification Requested	Clarification Issued
1	Point No. 12.2.1 Serial No.2 Page No.14 Specification of Interactive Panel	Panel: IPS	We request the inclusion of VA (Vertical Alignment) panel technology in the specification, as both IPS and VA are equivalent technologies. VA panels offer higher contrast ratios compared to conventional IPS panels, resulting in deeper blacks and better visibility of content in classroom environments. They also ensure improved readability of text and images under varied lighting conditions, enhancing the overall viewing experience for end users. Therefore, including VA technology will promote broader participation without compromising performance requirements	Bid condition prevails
2	Point No. 12.2.1 Serial No.16 Page No.15 Specification of Interactive Panel	Input/ Output Ports - HDMI In 2.0 x 2, USB-A 3.0 x 2, USB-A 2.0 x 1, USB-B 2.0 (Touch) x 2, USB Type-C 2.0 x 1, Earphone (3.5 mm) x 1, SPDIF (Optical) x 1, OPS Slot x 1, LAN In/Out x 2, HDMI Out x1 or higher	We request to revise the LAN port requirement from 2 ports to 1 port, as a single LAN port is sufficient for standard network connectivity in IFP usage. Most deployments operate on a single stable network connection, and additional ports are generally not utilized in typical classroom or meeting room environments. Reducing the requirement will not impact performance or functionality but will help ensure wider participation and cost optimization	Bid condition prevails
3	Point No. 12.2.1 Serial No.27 Page No.16 Specification of Interactive Panel	Built-in Whiteboard software in Android - Pen - Magic Pen, ABC Pen, Normal Pen, Dotted Line pen, Rainbow Pen, FX pen, Laser Pen, Shape Pen,	Kindly remove Magic Pen, ABC Pen, Dotted Line Pen, FX Pen, and Shape Pen, as these are specific to a limited brand. Instead, please include general features such as Dual Pen, Highlighter, Brush, and multiple thickness options to ensure wider participation	Bid condition prevails

5. EASYTECH SOLUTIONS PVT LTD.

Sl. No.	Reference [Section & Page Number]	Content of Bid document requiring Clarification(s)	Clarification Requested	Clarification Issued
1.	Point No.12.2.1, Sl. No.-6 Page-14	Contrast ratio	Contrast Ratio should be 1200:1 or higher. Kindly remove DCR- 30000:1	Refer Corrigendum ✓
2.	Point No.12.2.1, Sl. No.-23 Page-15,	Patch Update	The tender clause can be interpreted as security patch and firmware support for 3 years. OS upgrade is not possible since it is commercial android not like smart phone where it automatically upgrades to latest version.	Bid Condition Prevails
3.	Point No.12.2.1, Sl. No.-24 Page-15	Device Management Software	Kindly allow 3rd party software for Mobile Device Management with annual subscription based	Bid condition prevails
4.	Point No.12.2.1, Sl No-27 Page-16	Built-in Whiteboard software in Android	Please note that whiteboard features are different for each OEM and are 90-95% similar. Some small deviations in whiteboard features must be allowed otherwise it becomes specific to one particular OEM.	Bid condition prevails
5.	Point No.12.2.1, Sl. No-33 Page-16	Certification	Kindly remove OHSAS 45001, ISO14064	Refer Corrigendum
6.	Point No.12.2.1, Sl. No-34 Page-16	Anti-virus (AV) Software for 3 years	Antivirus & Backup of Display not applicable. These are very restrictive clause	Bid condition prevails

A collection of handwritten signatures and initials in blue ink, including a large signature on the left, several smaller initials in the center, and a signature on the right.

6. M/S TECHBIZ

S. No.	Reference [Section & Page Number]	Content of Bid document requiring Clarification(s)	Clarification Requested	Clarification Issued
1	Point No 2 SI No. i & ii Page no. 6 (Eligibility Criteria of the Bidder)	i. The bidder must be either a Central Public Sector Undertaking or State Govt. PSU to carry out IT related activities ii. The PSU must have minimum average annual turnover of Rs 200.00 Crore as reflected in last 3 years Audited balance sheet (FY-2022-23, 23-24, 24-25)	<ul style="list-style-type: none"> • The EMD value is Rs. 20,00,000/-, so the bid value is approximately 10CR. • But the tender terms and conditions mentioned that the bidder's average turnover should be Rs. 200CR, and PSUs are only allowed to participate in the bid. • We request that you kindly allow all the legal entity firms (i.e., Partnership/ Pvt. Ltd. Company/ Public Limited Company/ Proprietorship) to participate in the bid. 	Bid condition prevails

7. KERALA STATE ELECTRONICS DEVELOPMENT CORPORATION LTD. (KELTRON)

Sl. No.	Reference [Section & Page Number]	Content of Bid document requiring Clarification(s)	Clarification Requested	Clarification Issued
1.	Point No.12.2.1 Sl.No. 16 Page No. 15	Input/output Ports: USB-A 3.0 x 2 and LAN In/Out x 2	Requested To Change- USB or USB3.0/ 2.0 x 2 or Higher and LAN In/Out x 1	Bid condition prevails
2	Point No.12.2.1 Sl.No. 19 Page No. 15	Microphone, 6 microphones array	Requested to change: 8 Array microphones array	Bid condition prevails
3	Point No.12.2.1 Sl.No. 20 Page No. 15	Camera 48 Mega Pixel, top-mounted	Requested to Change to 50 Mega Pixel	Refer Corrigendum
4	Point No.12.2.1 Sl.No. 33 Page No. 16	Certification : OEM Should submit certifications: ISO 9001, IS014001, ISO 27001, OHSAS 45001, IS014064, E-Waste CPCB	Requested to Change IS014064 or E-Waste CPCB	Refer Corrigendum
5	Kindly Add New line of Item	Top 3 OEMs in India as per Future source Interactive Displays Market Track (last three years)		Bid condition prevails
		OEM Global/ Indian Turn over Should be 1000 Crore in last 3 Years.		Bid condition prevails
		Display Should Have EDLA Certified along With Flicker Free, Low Blue Light or Energy Star		Bid condition prevails


21/5/26
Representative, OCAC

Representative, DEPM

JDA (Information)

JDA (P&CC)

FA-cum-DS, DA&FE

FA-cum-CAO, DA&FP

Director, IMAGE

Chief Engineer (Agril.)

Addl. Director of Agriculture
(Extension)